

RSR Orientation Call: Recipients
Written Q & A Summary
October 5, 2023

#	Questions	Answers
1.	Do you have any advice for recipients as they work on adding new contracts in GCMS for a new grant period? When would you overwrite information in an existing contract? And when would you add a new contract?	When you go into the Grantee Contract Management System (GCMS) for a new grant period, you want to add new contracts and the services that are covered by those contracts. We want the GCMS to be a repository for all your historical contracts, so we do not advise you to overwrite contracts. You would only update information in an existing contract if you are adding a new service under that same contract.
2.	Do you have any advice for new recipients?	In case you missed it, we strongly encourage new recipients to watch the Preparing for 2023 RSR Reporting: Updates and Best Practices webinar recording from October 11 th . This webinar reviews common reporting questions and outlines recipient access and permissions within the GCMS. We also recommend familiarizing yourself with what type of agency you are and the implications for how you would set up contracts. The RSR Recipient Roles and Responsibilities document is another valuable resource that reviews key steps for recipients to do throughout the year as you prepare for RSR reporting.
3.	Do we know of any reporting changes for the 2023 RSR Provider Report?	There are no schema changes, meaning that there are no changes in the required data elements and the structure of the XML file. This should facilitate reporting with your data management systems. There are a couple changes to the RSR Web System, such as the addition of two new validations. We recommend watching the Preparing for 2023 RSR Reporting: Updates and Best Practices webinar recording which outlines changes.
4.	Is it fine to still use the TRAX 2020 RSR templates?	TRAX creates the RSR client-level data file from imported .CSV files. It is used by a small subset of providers that do not have an RSR-Ready System. The .CSV file templates change when there has been a schema change, or a change in the structure of the data elements involved in client-level data. Since there are no schema changes, there are no changes to the .CSV template files from last year.
5.	Will there be any support for widely used RSR-Ready Systems such as Provide?	<p>The DISQ Team provides regular support to RSR-Ready Systems. We reach out each fall to all RSR-Ready Systems to find out when their builds will be ready for the upcoming reporting season so that we can update the RSR-Ready Data System Vendor Information page on the TargetHIV website. In doing so, we obtain any new contact information and also let them know of any schema changes they need to reflect in their systems.</p> <p>The DISQ Team also communicates with RSR-Ready Systems if we find providers that use the same system have the same data quality issue. Common issues may be a result of problems with the system itself. We analyze data to determine if there are any issues with a</p>



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		<p>given system and partner with users to ensure that everything's working as expected.</p> <p>The DISQ Team can provide limited support to recipients and providers on a specific RSR-Ready System. We encourage you to communicate issues and questions with your data management system vendor. The DISQ Team is happy to provide contact information and facilitate conversations with systems if needed.</p>