Success and Barriers to Collaboration

OBJECTIVES

At the end of this unit, participants will be able to:

- Use specific strategies to build partnerships with agencies and groups

INSTRUCTIONS

1. Prior to the session, prepare flip chart sheets with the headings: Challenges to Collaboration, Trust Building, and Reflection on Strategies.

2. Explain that now we will spend time discussing some of our own successes in collaborating with other agencies and some of the barriers to collaboration.

3. Hand out yellow and green sticky notes and a marker to each participant. Ask participants to write one thing that has helped them build trust and collaborate with community partners on the yellow note. On the green note, ask them to write one challenge they have experienced when collaborating with community partners. Ask participants to keep the agencies anonymous.

4. Ask each individual to read their notes aloud and place them on the corresponding flip chart sheets (Challenges to Collaboration, Trust Building).

5. Ask, "What are some strategies you have used to build and maintain relationships with other agencies? How have you navigated challenges to collaborating with other agencies?" Write answers on the Reflection on Strategies flip chart sheet.

6. Review tips for building relationships with agencies if they were not stated by the participants (slide 3).

7. Wrap Up. Thank everyone for sharing and explain that even though there are challenges and barriers to collaboration, one of the roles of a CHW is to collaborate across agencies to promote the well-being of the people they work with by ensuring that they are provided with culturally appropriate and accessible care.

Related C3 Roles

Care coordination, case management, and system navigation; cultural mediation among individuals, communities, and health and social service systems; advocating for individuals and communities; conducting outreach

Related C3 Skills

Service coordination and navigation skills, advocacy skills, outreach skills, professional skills and conduct

Method(s) of Instruction

Individual work, group discussion, brainstorm

Estimated time
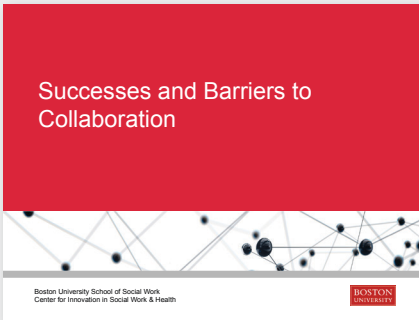
30 minutes

Key Concepts

Collaboration, barriers, relationship building

Materials

- Computer with internet access and projector
- PowerPoint slides
- Sticky notes in different colors (e.g. green and yellow)
- Flip chart
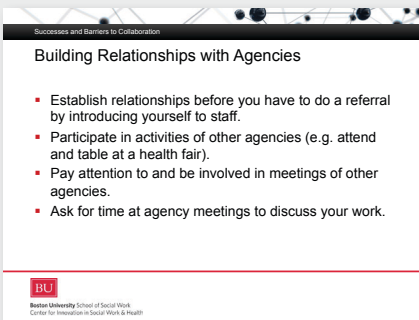- Markers

SLIDE 1

Successes and Barriers to Collaboration

Boston University School of Social Work
Center for Innovation in Social Work & Health

SLIDE 2

Review the objectives.

Objectives

- Use specific strategies to build partnerships with agencies and groups

SLIDE 3

Mention the following points about how to build relationships with agencies if they were not stated by the participants.

Building Relationships with Agencies

- Establish relationships before you have to do a referral by introducing yourself to staff.
- Participate in activities of other agencies (e.g. attend and table at a health fair).
- Pay attention to and be involved in meetings of other agencies.
- Ask for time at agency meetings to discuss your work.

Acknowlegements

This curricula draws from and is adapted from other training curricula for peer educators and community health workers, such as the Building Blocks to Peer Success (https://ciswh.org/resources/HIV-peer-training-toolkit) and the Community Capacitation Center, Multnomah County Health Department (https://multco.us/health/community-health/community-capacitation-center)

Team

Serena Rajabiun

Alicia Downes

LaTrischa Miles

Beth Poteet

Precious Jackson

Simone Phillips

Maurice Evans

Jodi Davich

Rosalia Guerrero

Maria Campos Rojo

Suggested Citation:

Boston University Center for Innovation in Social Work & Health. (2019). A Training Curriculum for Using Community Health Workers to Improve Linkage and Retention in HIV Care. Retrieved from: http://ciswh.org/chw-curriculum

BOSTON UNIVERSITY

Boston University School of Social Work
Center for Innovation in Social Work & Health