



# Ryan White HIV/AIDS Program Performance Measures. How Do I Choose from So Many Options?

2022 National Ryan White Conference on HIV Care and Treatment

*August 25, 2022*

Vision: Healthy Communities, Healthy People



# Meet Your Presenters



**LaQuanta Smalley, MPH, BSN, RN, CPN**  
*Senior Public Health Analyst*  
HRSA, HIV/AIDS Bureau



**Christine Kibui, MPH, RN**  
*Clinical Quality Management Coordinator*  
California Department of Public Health



**Phillip Peters, MD**  
*Medical Officer*  
California Department of Public Health



**Kaitlin Lopez, MBA**  
*HIV Grants Coordinator*  
Tarrant County HIV Administrative Agency



**Adam Thompson, BA**  
Independent Consultant



# Disclosures

---

The presenters have no relevant financial interests to disclose.

Disclosure will be made when a product is discussed for an unapproved use.

This continuing education activity is managed and accredited by AffinityCE, in collaboration with the Health Resources and Services Administration (HRSA), LRG, and AffinityCE. AffinityCE, LRG and HRSA staff, as well as planners and reviewers, have no relevant financial interests to disclose. AffinityCE adheres to the ACCME's Standards for Integrity and Independence in Accredited Continuing Education. Any individuals in a position to control the content of a CME activity, including faculty, planners, reviewers, or others, are required to disclose all relevant financial relationships with ineligible entities (commercial interests). All relevant conflicts of interest have been mitigated prior to the commencement of the activity. Commercial support was not provided for this activity.



# Learning Objectives

---

- Establish the minimum performance measurement requirements, according to Policy Clarification Notice (PCN) 15-02.
- State three different types of performance measures that are used in quality improvement.
- Implement strategies to select the most appropriate performance measures for your clinical quality management (CQM) programs.



# HIV/AIDS Bureau Overview and PCN 15-02 Highlights

**LaQuanta Smalley, MPH, BSN, RN, CPN**

Senior Public Health Analyst

Division of Policy and Data (DPD)

HRSA, HIV/AIDS Bureau



# Health Resources and Services Administration (HRSA)

## Overview



Supports more than 90 programs that provide health care to people who are geographically isolated, economically or medically challenged.



HRSA does this through grants and cooperative agreements to more than 3,000 awardees, including community and faith-based organizations, colleges and universities, hospitals, state, local, and tribal governments, and private entities.



Every year, HRSA programs serve tens of millions of people, including people with HIV, pregnant individuals, mothers and their families, and those otherwise unable to access quality health care.

# HRSA's HIV/AIDS Bureau Vision and Mission

---

## Vision

Optimal HIV care and treatment for all to end the HIV epidemic in the U.S.

## Mission

Provide leadership and resources to advance HIV care and treatment to improve health outcomes and reduce health disparities for people with HIV and affected communities.



# HRSA's Ryan White HIV/AIDS Program (RWHAP) Overview

- Provides a comprehensive system of HIV primary medical care, medications, and essential support services for low-income people with HIV.
- Funds grants to states, cities, counties, and local community-based organizations to improve health outcome and reduce HIV transmission.
  - Recipients determine service delivery and funding priorities based on local needs and planning process.
- Provided services to nearly 562,000 people in 2020—more than half of all people with diagnosed HIV in the United States.
- 89.4% of RWHAP clients receiving HIV medical care were virally suppressed in 2020, exceeding national average of 64.6%<sup>i</sup>.





# RWHAP Treatment Modernization Act of 2006

## Title XXVI of the Public Health Service (PHS) Act (Public Law 109-415, December 19, 2006)

All Ryan White HIV/AIDS Program recipients are required “to establish clinical quality management programs to:

### Measure

Assess the extent to which HIV health services are consistent with the most recent Public Health Service guidelines for the treatment of HIV disease and related opportunistic infections;

### Improvement

Develop strategies for ensuring that such services are consistent with the guidelines for improvement in the access to and quality of HIV services”

See §§ 2604(h)(5), 2618(b)(3)(E), 2664(g)(5), and 2671(f)(2) of the PHS Act.



# CQM Policy Clarification Notice 15-02

---

## Purpose:

This policy clarification notice is to clarify the HRSA RWHAP expectations for CQM programs.

## Scope of Coverage:

- RWHAP Parts A, B, C, and D
- Recipients and Subrecipients

Released: September 2015

Revised: November 2018

Updated: September 2020

[Download Clinical Quality Management Policy Clarification Notice](#)



# Components of a CQM Program

- A CQM program is the coordination of activities aimed at improving patient care, health outcomes, and patient satisfaction.
- CQM activities should be continuous and fit within and support the framework of grant administration functions.
- Components of a CQM program:
  1. Infrastructure
  2. Performance measurement
  3. Quality improvement



# Why Measure?

---

- Informs quality improvement efforts.
- Set a baseline for improving patient care, health outcomes, and patient satisfaction.
- Create buy-in for improvement work.
- Track improvements over time.
- Identify and prioritize quality improvement projects and goals.
- Track progress toward quality improvement goals.
- Monitor patient care, health outcomes, and patient satisfaction.

# What Say You, PCN 15-02?

---

## Frequency:

Regularly collect and analyze performance measure data which would occur more frequently than data collection for reporting – quarterly at a minimum.

## Analysis:

Collect and analyze performance measure data to:

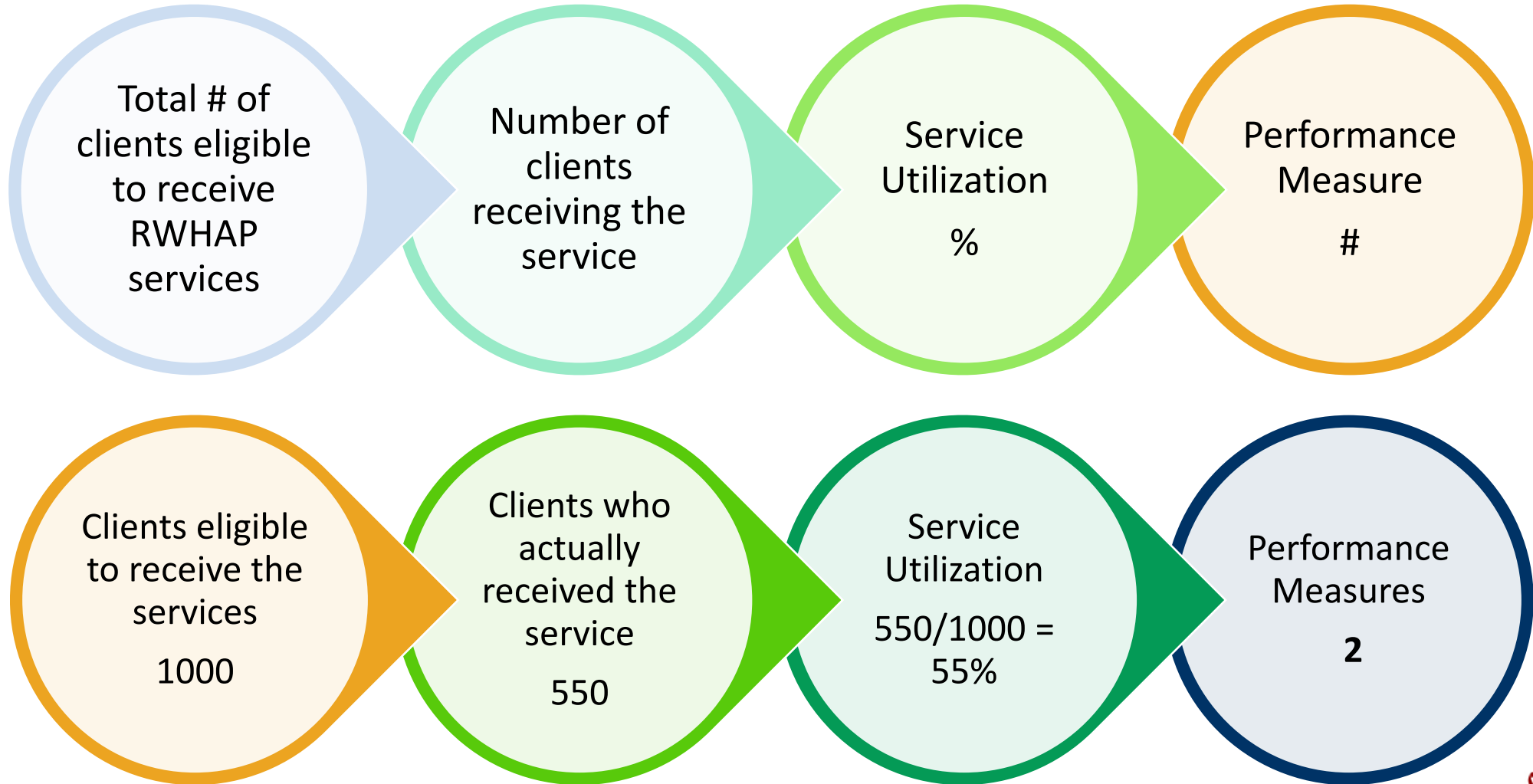
- Review and discuss with CQM committee members and stakeholders.
- Determine quality improvement projects.
- Assess for health disparities.



# How Many Measures?

Percent of RWHAP eligible clients receiving at least one unit of service for a RWHAP-funded service category	Minimum number of performance measures
$\geq 50\%$	2
$> 15\%$ to $< 50\%$	1
$\leq 15\%$	0

# Determine Minimum Number of Performance Measures



# Components: Annual Retention in Care

## Eligible Patients

- # of patients, regardless of age, with a diagnosis of HIV who had at least one medical care encounter within the 12-month measurement year
- **Patient Exclusions:**  
Patients who died at any time during the measurement period

## Denominator

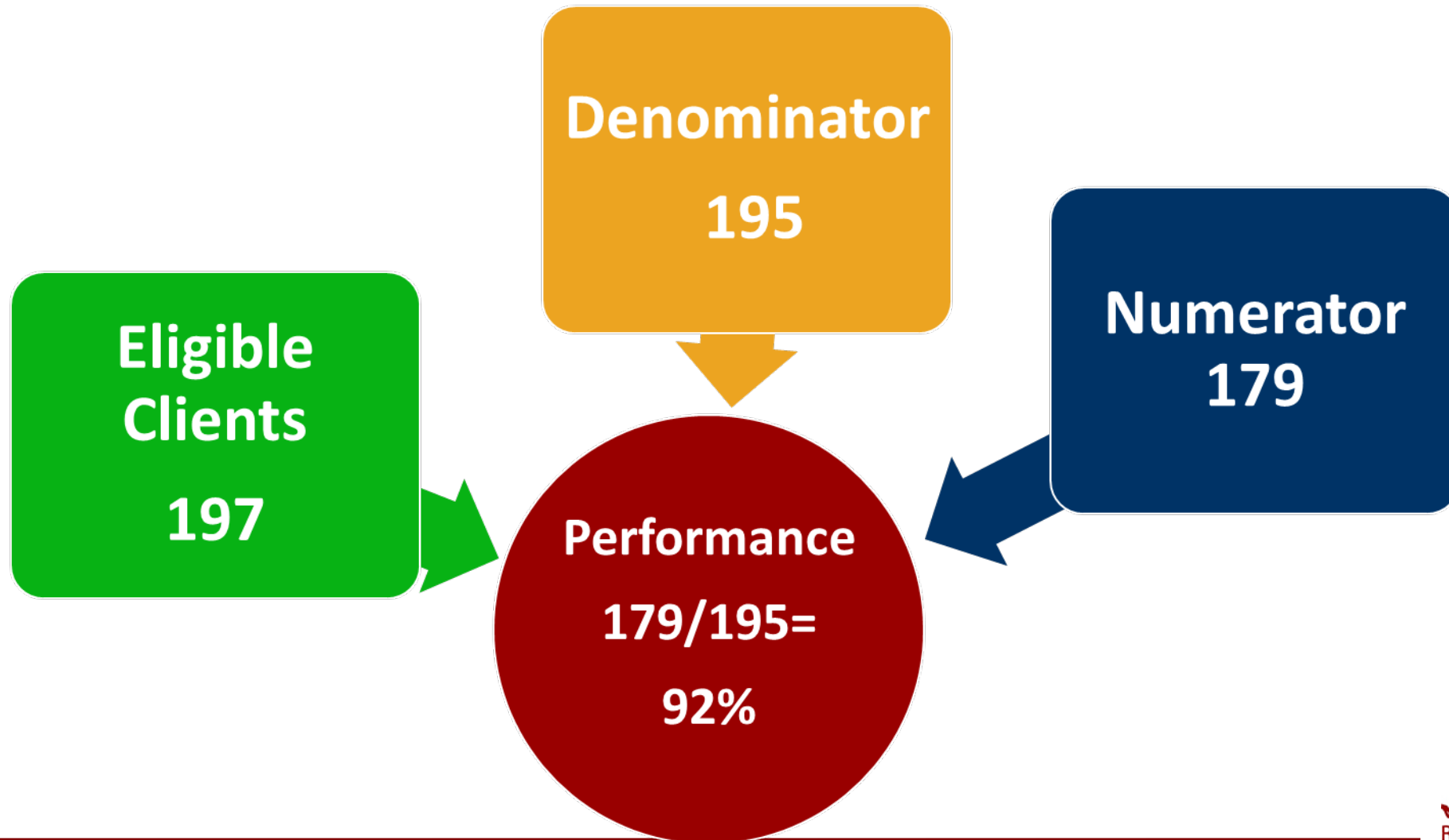
- # of patients, regardless of age, with a diagnosis of HIV who had at least one HIV medical care encounter within the 12-month measurement year

## Numerator

- # of patients in denominator, regardless of age, with a diagnosis of HIV who had at least two (2) encounters at least 90 days apart within the 12-month measurement year



# Components: Annual Retention in Care continued



# Performance Measure Selection

---

- Measures should be selected that best assess the services the recipient is funding.
- Consider a mixed portfolio of process and outcome measures.
- Consider measures that have measurability, improvability, relevance, and validity.
- Recipients are strongly encouraged to use HRSA's HIV/AIDS Bureau core measures.



# HIV/AIDS Bureau Performance Measures

<https://hab.hrsa.gov/clinical-quality-management/performance-measure-portfolio>

Performance Measure Portfolio | x +

https://ryanwhite.hrsa.gov/grants/performance-measure-portfolio

Health Resources & Services Administration Bureaus and Offices | Newsroom | A-Z Index | Contact HRSA

 **HRSA**  
Ryan White HIV/AIDS Program

Search [ ] Sitemap

Home About the Program ▾ HIV Care ▾ Grants ▾ Data ▾ Resources ▾

Home » Grants » Performance Measure Portfolio

## Performance Measure Portfolio

The HIV/AIDS Bureau performance measure portfolio focuses on critical areas of HIV care and treatment, and aligns with milestones along the HIV care continuum. The performance measure portfolio focuses on:

- Identifying core performance measures that are most critical to the care and treatment of people with HIV
- Combining performance measures to address people of all ages with HIV
- Promoting relevant performance measures used in other federal programs



# Key Takeaways

---

- Performance measures are integral to your CQM program.
- Identify the minimum required measures for each funded service category.
- Select appropriate measures that are ideally based on the most recent professional knowledge.
- After measures are identified, collect and analyze the data quarterly, at minimum.



# Contact Information

---

**LaQuanta Smalley, MPH, BSN, RN, CPN**

Senior Public Health Analyst

HIV/AIDS Bureau (HAB)

Health Resources and Services Administration (HRSA)

Email: [lsmalley@hrsa.gov](mailto:lsmalley@hrsa.gov)

Phone: (301) 443-0995

Web: [ryanwhite.hrsa.gov](http://ryanwhite.hrsa.gov)



# Connect with the Ryan White HIV/AIDS Program

Learn more about our program at our new website:

[ryanwhite.hrsa.gov](https://ryanwhite.hrsa.gov)



[Sign up for the Ryan White HIV/AIDS Program Listserv:](https://public.govdelivery.com/accounts/USHHSRSA/signup/29907)

<https://public.govdelivery.com/accounts/USHHSRSA/signup/29907>

# Connect with HRSA

Learn more about our agency at:

[www.HRSA.gov](http://www.HRSA.gov)



[Sign up for the HRSA eNews](#)

FOLLOW US:



# How to Claim CE Credit

If you would like to receive continuing education credit for this activity, please visit:

[ryanwhite.cds.pesgce.com](http://ryanwhite.cds.pesgce.com)

