

Improving HIV Health Outcomes through the Coordination of Supportive Employment and Housing Services

DEMONSTRATION SITE

Fenway Community Health Center | Boston, MA



GEOGRAPHIC LANDSCAPE

Fenway Health and its partners are located in Boston and are easily accessible by public transportation. They serve patients throughout eastern MA.



THE CHALLENGE

Care: Racial and ethnic minority communities in MA experience lower rates of retention in care and viral suppression than the entire population of PLWH in MA.
Housing: Boston is the third most expensive rental market in the country.
Coordination: Greater Boston has providers specializing in HIV medical care, affordable housing, and workforce development but lacks intentional, systemic coordination between these providers.



FOCUS POPULATION

Individuals who are receiving or are eligible for Ryan White Medical Case Management at Fenway Health and other clinical sites in Greater Boston.



THE MODEL

An intentional partnership with employment services and other Ryan White (RW) providers will foster case coordination among medical care and social service providers. Connections with other providers will allow for Fenway to create a screening and referral system for housing and employment needs.



PARTNERS

- **Fenway Health:** HIV Clinical Care, Behavioral Health Care and Medical Case Management
- **AIDS Action Committee, public health division of Fenway Health:** Housing Search, Rental Assistance, Supportive Housing, Legal Assistance
- **JVS CareerSolution:** Workforce Development, Career Navigation
- **Tools:** Create tools to assist case managers have discussions with clients about utilizing employment services and working while receiving benefits.
- **Screening:** Develop a consistent practice in which RW case managers can assess clients for housing and employment needs.
- **Coordination:** Educate case managers and local housing and employment service providers about one another's services to coordinate ongoing services and engender appropriate referrals.
- **Systems Strengthening:** Promote coordination of services throughout the region by working with RW planning entities



IMPACTS