

Positive Care Center At-A-Glance

Hennepin Healthcare is a large, multi-tiered healthcare system with locations in Minneapolis and the surrounding Hennepin County. The system is owned by Hennepin Healthcare System, Inc., a corporation of Hennepin County, and includes a level 1 trauma center, acute hospital, and an array of outpatient primary and specialty care clinics, including a large psychiatric program. **HIV services provided at the Positive Care Center, located in downtown Minneapolis, include:** primary health care, PEP and PrEP, supportive services, case management, HIV specialty pharmacy, transportation services, and access to research and clinical trials.

Positive Care Center formally implemented the Rapid Access program in 2018. The center cares for around 2,600 clients per year and provides Rapid Start to almost 200 newly HIV diagnosed and reengaged clients each year.

Key Rapid Start Service Characteristics

Year of Implementation 2018

Urban-Rural Classification Urban

Care Setting Hospital-based clinic

RHWAP Funding Parts A, B, C, and D

Population Size 2,600 people with HIV

Clients Served Newly diagnosed and re-engaging in care

Priority Population People who are unstably housed



Population Description Newly diagnosed and clients re-engaging in care

Medicaid Expansion State (Yes/No) Yes

ART Starter Packs Available (Yes/No) Yes

Onsite Pharmacy (Yes/No) Yes

Onsite Lab Draws (Yes/No) Yes

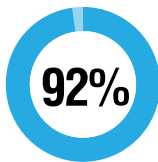
Onsite HIV Testing (Yes/No) Yes (within Hennepin Healthcare hospital campus)

Unique Features of Positive Care Center's Rapid Start Program

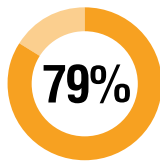
The clinic shares a medical director with a neighboring public health STD clinic, Red Door Clinic, that provides HIV testing services and has established a strong referral system to rapidly link people to Rapid Start services.

Pharmacists are embedded within the core staffing model, which offers clients the benefit of establishing a close relationship in the first visit with a pharmacist, and who helps clients with adjusting their treatment plan and with strategies for adherence to care.

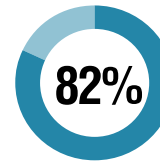
Client Outcomes (January 2021 – December 2021)



of newly diagnosed clients **received Rapid Start on same day** as diagnosis



of newly diagnosed Rapid Access clients were **virally suppressed** within 6 months



Rapid Access clients were **retained in care** and attended follow-up appointments within the first 6 months



Cost Estimate per Client

Additional \$91 per client during sustained implementation