# Creating a



### for Health Data Collection

THE FAMILY CENTER TAKE



# Disclosure Information

#### Grants/ Research Support

In addition to our support from Ryan White Part D, The Family Center's Project SWEL was supported with funding from the Pfizer Foundation's ConnectHIV initiative (April 2007 to March 2010).



### **Learning Objectives:**

By the end of this session participants will be able to:

- Identify barriers to collecting health care status indicators.
- Utilize specific tools from the TFC community collaborative model.
- Identify two new ways to collaborate with other agencies to facilitate the gathering of client data.



### WHY Share Data?

- Strengthens continuum of care
- Adds value for clients and practitioners
- Target services to reduce duplication
- Early warning of problems
- Improves consumer outcomes
- HRSA/HAB mandate





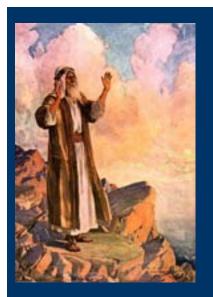
# Barriers to Sharing Data



- Too much work
- Takes a lot of time
- Incompatible systems
- HIPAA Consent issues
- It's OUR Data







# Electronic Health Records: The Promised Land

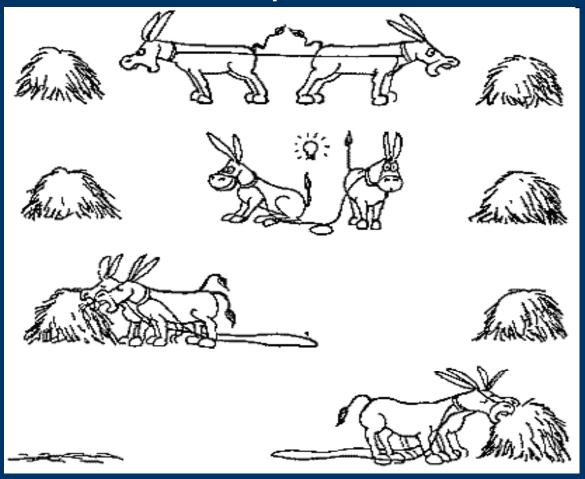


- Data interchange protocols not standardized
- Not universal
- Not fully interoperable
- Remains a work in progress





# Until Then.... New Times Require New Solutions





#### WHERE Do You Sit in Continuum of Care Network? Case Part D **Hospitals** management providers (Public/ private) **Substance** (COBRA) Abuse Agencies Mental The **Domestic** Health **Family** Violence Svcs Center Svcs. Alternative/ Holistic Community & Community-**Practitioners Private HIV Clinics** Based practitioners Orgs



# WHAT Are You Sharing? HAB Core Indicators collected at TFC

Group 1 "Foundation"	Group 2- "Seriously Consider"	Group 3 "Best Practice"
HAART	Lipids	Нер В
Med Visits	Нер С	Hep/ HIV alcohol counseling
ARV & Pregnancy	Pap smears	Mental Health screening
CD4 / CD4 % Viral Load	TB screening	Substance use Screening
PCP Prophylaxis	Adherence	Tobacco Cessation
		Alcohol counseling
		Vaccinations
		MAC prophylaxis



Multi-tiered approach

Visit providers

**Call Providers** 

Fax back Provider Report

Letters to providers

**Empower Clients to Get Data** 

**Staff Training** 

**Medical Assessment** 



# Targeting effort: WHAT'S in? WHAT Do We Need to Get? WHO Do We Need to Talk To?

		MEDICAL		
	Client ID	HIV status	* HIV lab due dates	Med coverage
4-2990A		HIV+	9/3/2010	Medicaid
4-4760A		HIV+	8/18/2010	Medicaid
4-4730A		HIV+	10/27/2010	Medicaid
3-9520A		HIV+	9/2/2010	Medicaid
3-6610A		HIV+	Due in six weeks 8/2/2010	Medicaid
2-7020A		HIV+	11/15/2010	Medicaid
2-5310A		HIV+	11/15/2010	Medicaid
4-2550A		HIV+	Overdue 6/11/2010	Medicaid
4-2553		HIV+	10/13/2010	Medicaid/Medicare
4-2554		HIV+	10/13/2010	Medicaid
4-3230A		HIV+	9/10/2010	Medicaid
4-6670A		HIV+	10/11/2010	Medicaid
4-6890A		HIV+	No data for this client	Medicaid
4-6110A		HIV+	Due in six weeks 8/10/2010	Medicaid/Medicare
4-4820A		HIV+	Overdue 7/11/2010	Medicaid
4-4822		HIV+	9/10/2010	Unknown



# Data Sharing: A Two-Way Street







## Key Lessons:

- New context: Data sharing benefits everyone
- Multiple open channels work better than one
- Build personal, not just formal, relationships
- Some handshakes are more complex than others
- Flexibility counts
- Be persistent
- Create win-win sharing





# Our appreciation to:

- HRSA/HAB for setting standards, supporting our innovations and much feedback on the path
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# THE FAMILY CENTER

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