AID GWINNETT, INC. Non-profit HIV/AIDS service organization established in 1991

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Director of Client Services



PERFORMANCE MEASURES

- Cervical Cancer Screening
- Hep B Vaccination
- TB Screening
- Syphilis Screening
- Oral Exam
- Pneumococcal
- Tetanus



Additional CQI Indicators from Key Action Steps

- # New Patient Comprehensive exams
- # Annual exam
- % of completed outpatient specialty care referrals
- % of Nutritional assessment
- # of Sick Call Triage
- Medication Adherence Counseling
- % Lab referrals



Additional CQI Indicators from Key Action Steps

- % Completed dental referrals
- % Age specific screenings
- # HIV testing + Prevalence rate
- %ISPs
- # Clinical supervision
- # Mental health assessments
- # Substance abuse assessment s



Undertaking CQI Activities

- Choose data set
- Establish baseline
- Review after period of time
- Make a change to improve
- Evaluate after a period of time



PROBLEM

3Ps



Improvement Activity

- Goal: Increase by 50%
- Compare % of Physicals, PPDs, Paps after a period of time.
- Activity: Post 3Ps posters on back of all exam doors and on exam room computer screen saver program
- Establish baseline after 3 months
- Review at 6 months; calculate percentage of increase or decrease
- Outcome: PPDs=62%; Physicals = 48%; Paps=54%



Goal

Goal # 1: To increase and improve primary health care for HIV+ people in the service area in accordance with current and evolving treatment guidelines.

Objective

Provide primary medical care services to 623 currently enrolled clients and 168 new **HIV+ clients for** a total of 791 unduplicated patients by June 31, 2011.

Completion Percentage

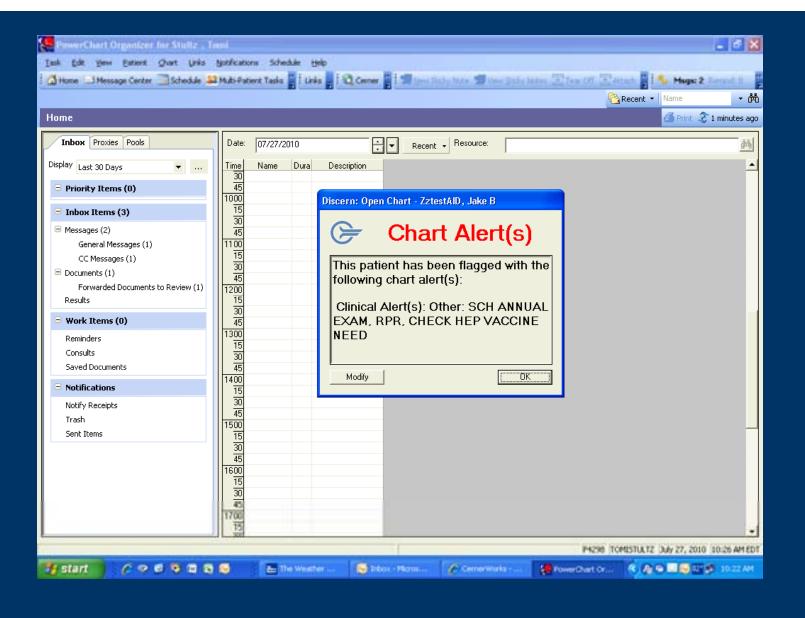
Established patients: 539 87% toward goal Cumulative New patients: 116 69% toward goal



Performance Indicator reports from CAREWare

HAB Measure	Total Active Clients Not Meeting Measure 6- 3-10	80% Target	Cumulative completed	Weekly Encounter required to meet 80% target by 12-31-10	6/18/10	6/25/10	7/2/10
Pneumococcal	181	145	42	7	14	2	5 5
Tetanus	171	137	27	7	6	2	4
Paps	114	91	41	5	6	14	3
Hep B Vaccinations	70	53	4	3	0	0	1
Syphilis Screening	233	187	91	9	26	13	12
TB Screening	184	148	44	7	8	8	3







Now, what do I do with this?

■ CQI Report

■ Work Plan Progress Report

■ Incorporate in grants

■ Update yearly CQI Plan



HAB MEASURES

http://hab.hrsa.gov/special/habmeasures.htm

