### Accessing Medications during an ADAP Waiting List: Experiences from Kentucky

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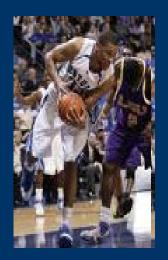
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Waiting for ADAP (2,937 as of August 12, 2010) Florida: 1,178 individuals Georgia: 339 individuals Hawaii: 15 individuals Idaho: 26 individuals Iowa: 115 individuals *Kentucky: 246 individuals* Louisiana: 270 individuals\* Montana: 7 individuals North Carolina: 192 individuals South Carolina: 262 individuals

## Workshop Objectives

By the end of this session...

Increase understanding of the role of medical case management in accessing medication

Increase familiarity with Patient Assistance Programs (PAPs); including applications and management

Identify creative solutions and alternatives to ADAP



### The University of Kentucky Bluegrass Care Clinic

The BCC has provided services to patients in central and southeastern Kentucky since 1990



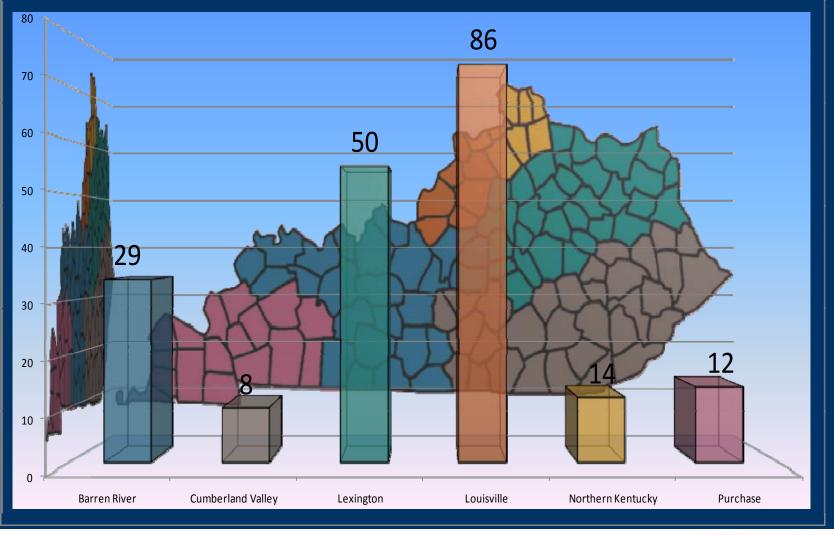


## **BCC Staffing**

- 5 Infectious Disease Specialty Physicians
- 3 Program Coordinators
- 3 Primary Care Physicians
- 2 Clinical Pharmacists
- 1 Physician's Assistant
- 2 Patient Care Liaison
- 6 Social Workers
- I Mental Health Therapist
- 1 Psychiatrist
- 1 Substance Abuse Therapist
- 1 Nutritionist



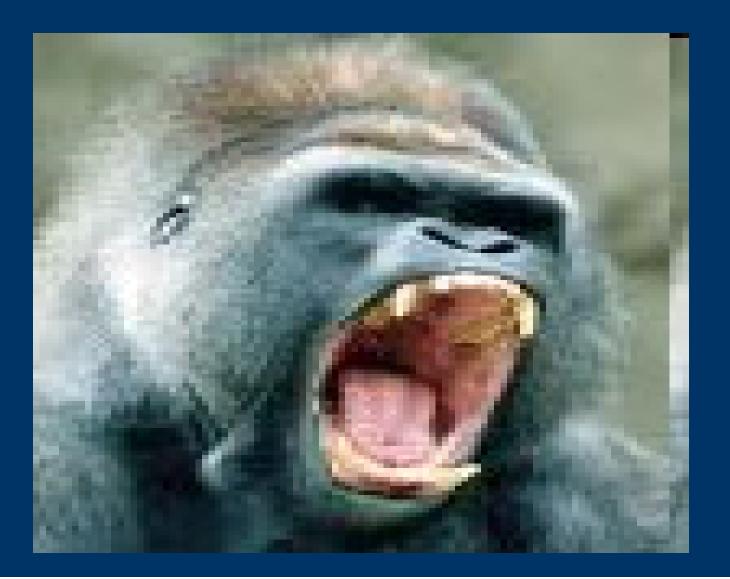
## (K) ADAP in Kentucky













### Our Changing Times—Care Coordinators

#### Before Waiting List

- Meet the client where s/he is at—e.g. housing, counseling, etc.
- 2. Establish rapport/therapeutic relationship
- 3. Secure meds
- 4. Educate/Address adherence
- 5. Provide support and follow-up

After Waiting List

1. GET MEDS

#### 2. Do everything else!



### Our Changing Times—Care Coordinators

#### **Before Waiting List**

- Assist the patient
- Serve as patient advocate 2. Serve as patient advocate 2. when accessing community resources
- Manage patient medical appointments

#### After Waiting List

- 1. Assist the provider
  - when accessing medications
  - Manage patient refills, waiting list status



### Our Changing Times—Providers

#### Before Waiting List

- 1. Write prescriptions
- 2. Schedule follow-up for 4 weeks
- 3. Educate your patient about medication adherence and side effects

#### After Waiting List

- 1. Work with your case manager to determine available regimen
- Adjust your schedule: Meds might not be arrive until 2 weeks after visit (or more!)
- Determine how your patient is going to receive his/her meds.
   What is needed for education?



# **Our Changing Times—Patients**

#### **Before Waiting List**

- 1. Enroll in ADAP
- 2. Take Rx to the pharmacy
- 3. Receive refills via mail on a regular basis
- 4. Work with providers on barriers to care, adherence, etc.
- 5. Re-certify bi-annually for ADAP

#### After Waiting List

- Work with your providers to determine available meds
- 2. Provide necessary documentation for each application
- 3. Enroll on ADAP waiting list
- 4. Monitor and manage meds very carefully



## Our changing times—Collaborators

•340B Pharmacies
•HOPWA Programs
•Community Based Organizations
•Local health departments



# ACCESSING MEDICATIONS





### Make a list...check it twice!

What prescriptions are on free/\$4 formularies?
 Antibiotics, multi-vitamins, GI meds

What prescriptions are available generic?

- What is the 340B price?
   Atripla retail (30 pills)=\$1549.46
   Atripla 340B=\$763.50
- Do you have any samples?

Can you combine the meds?
 Truvada & Sustiva=Atripla=cheaper co-pays



## Finding information about PAPs

- www.rxassist.org
- www.needymeds.org
- www.patientassistance.com



## PATIENT ASSISTANCE PROGRAMS (PAPs)

Critical information about PAPs:

- 1. They all require different information
  - Proof of residency
  - Proof of Income
  - Proof of out of pocket expenses
  - Medical Provider's DEA, state license number, etc.
  - Some require notary!

#### 2. They all have different eligibility requirements

- No Insurance or Underinsured
- Income Guidelines
- Proof of approval for ADAP waitlist
- Advocate vs. Medical Provider Signature



### PAPs

3. They all have different time frames for accessing meds

- Immediately- Voucher/Card System
- Up to 4 weeks
- 4. They all ship to different locations
  - To patient's home
  - To Doctor/Clinic
- 5. They all have different rules for refills
  - Automatically sent
  - Call or fax every 90 days
  - New application and prescription required every 90 days



## **Managing Medications**

Who's job is it?

- Some PAPs require meds to be sent to the provider only
- Takes ownership and independence away from the patient
- Patient might not receive all meds at the same time
- Impacts adherence
- Challenges: medication storage, shipping expenses, education



## TOOLS

#### Epocrates.com

Helps determine purpose & expense

#### Mymedschedule.com

- Can develop individual medication regimens as adherence and maintenance tool
- Includes visual descriptions to print
- Set up auto email reminders for advocate

#### KYPAP—software purchased by the state

- Generates PAP forms to print
- Re-order log can be checked
- Automatically generates medical provider's credentials and information

#### Outlook

Set re-occurring reminders to order refills



## **Medication Management**

Consider giving each patient a binder with medication information

- Name of Medicine
- Supplied by?
  - ADAP, PAP, \$4 formulary
- Reference/Order number
- How to order refills
- Where to pick up refills
- Education sheets on each drug



## Medication Management--Example

Multi-V/ BCCKY PharmKY Pharm1 day remaining30 days7-28-10Azithromycin 600mg/BCCKY PharmKY Pharm1 day remaining30 days8-4-10Atripla/PAP voucherKY PharmKY Pharm1 day remaining30 days8-4-10Mepron 750 mg/PAPShipped to Pt CoordinatorCare coordinator1 month remaining3 months8-4-10Lovenox 60mg/PAPClinicCare Coordinator2 weeks remaining3 months8-4-2010	Medication/ Payor	Pick-up	Who to call for refills	When to call	Quantity	Date requested
600mg/BCCremainingAtripla/PAP voucherKY Pharm1 day remaining30 days8-4-10Mepron 750 mg/PAPShipped to Pt Coordinator1 month remaining3 months8-4-10LovenoxClinicCare Care2 weeks3 months8-4-2010	Multi-V/ BCC	KY Pharm	KY Pharm		30 days	7-28-10
voucherremainingMepron 750 mg/PAPShipped to Pt CoordinatorCare Coordinator1 month remaining3 months8-4-10LovenoxClinicCare2 weeks3 months8-4-2010		KY Pharm	KY Pharm		30 days	8-4-10
mg/PAPCoordinatorremainingLovenoxClinicCare2 weeks3 months8-4-2010		KY Pharm	KY Pharm		30 days	8-4-10
		Shipped to Pt			3 months	8-4-10
		Clinic			3 months	8-4-2010



# Case Study Ben

- 23 yo male with no insurance or income
- Newly diagnosed- CD4 count of 14
- Started new regimen and prophylaxis while in jail
- Released from jail sooner than expected
- Medications Regimen: Atripla, Mepron, Azithromycin, Multivitamin, Lovenox,
- What resources would you use?
  - Bulk medication
  - PAPs
  - Generic formulary



#### Case Study Vicki

- 32 yo female
- Diagnosed in 2003 while pregnant
- Incarcerated from 2007-2010
- Began ARV treatment while in jail
- Ct released from jail and came to our clinic to re-establish care
- No income and no insurance
- Medication Regimen: Reyataz, Norvir, Truvada, and Zoloft
- What resources would you use?
  - Part D funds
  - PAPs
  - Generic formulary





■ 63 yo male

- Medicare A, B, and D/ Social Security is \$1405/month
- Previously received medications through a study
- Currently on KADAP waitlist
- Medication Regimen: Viramune, Truvada
- What Resources would you use?
  - Viramune: Part B funds to meet out of pocket expenses & then PAP
  - Truvada: Co-pay assistance card
  - Pt responsibility=\$50/monthly co-pay



## Hope on the Horizon

- Increased funds for ADAPs
  - \$25 million grant applications
- Welvista <u>www.welvista.org</u>
- Increasing assistance from pharmaceutical companies
   Making PAP applications easier
- Health care reform
  - Medicaid changes in 2014



### Whatever it takes!





### Thank You!

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