Developing a Successful Network for Endodontic Services

Yaara Berdan, DDS
Clinical Assistant Professor
University of Southern California
Herman Ostrow School of Dentistry
berdan@usc.edu

Mary Orticke, RN, MPH
Chief, Quality Management Division
Los Angeles County Department of Public Health
Office of AIDS Programs & Policy
morticke@ph.lacounty.gov



Objectives

By the end of the session, participants will be able to:

- Describe the impact of oral health manifestations in HIV+ patients and needs for expanding oral health services.
- Learn key steps necessary in creating a successful network for endodontic services within an EMA or among Ryan White funded dental clinics.
- Use as reference, tools and strategies learned to implement a referral network for endodontic services.



Disclosures

Yaara Berdan, DDS

■ Has no financial interest or relationship to disclose

Mary Orticke, RN, MPH

■ Has no financial interest or relationship to disclose

HRSA Education Committee

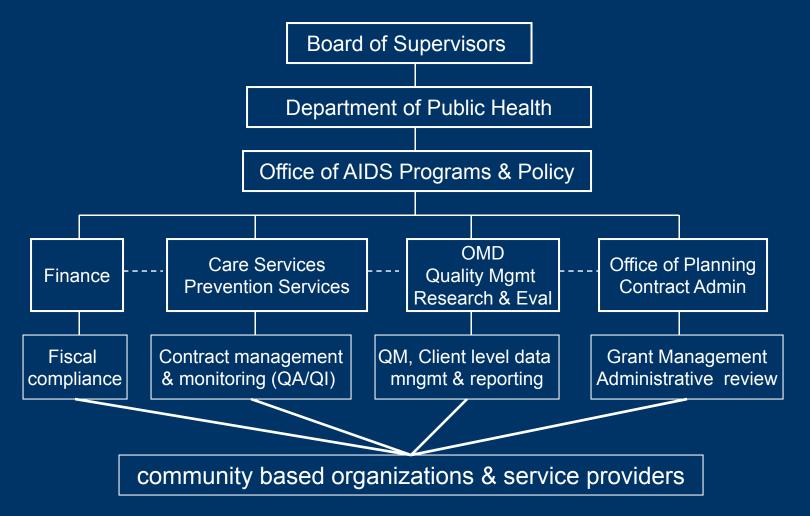
 HRSA Education Committee staff have no financial interest or relationships to disclose

CME Staff

 Professional Education Services Group staff have no financial interest or relationships to disclose



Office of AIDS Programs & Policy





Los Angeles County

Square Miles: 4,061

Population: 9.8 Million

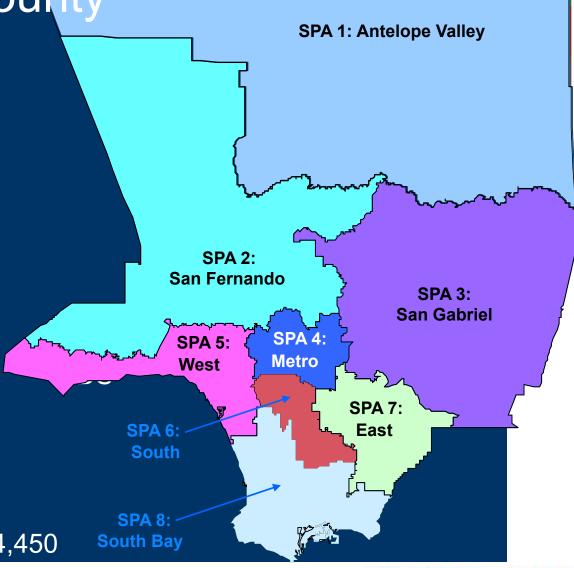
Latino/a 48%
White 28%
Asian/PI 14%
African-American 9%
Native American 1%

Proportion of California Population: 28%

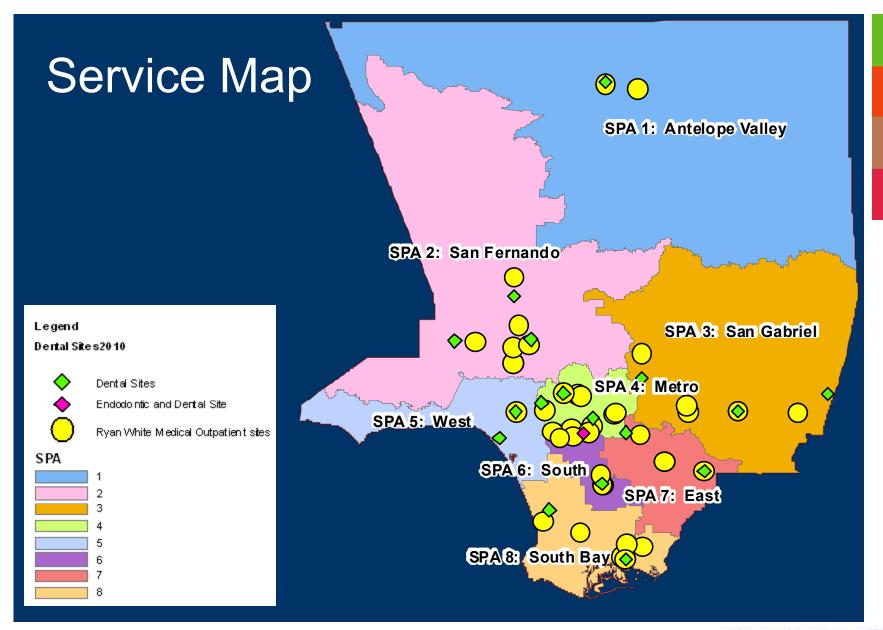
Proportion of California Cases: 36%

Proportion of U.S. AIDS Cases: 5.3%

Est. Living with HIV/AIDS: 44,450









Limited Access to Oral Health Services

- **LACHNA**, 2007 & 2008
 - >64% needed oral health care
 - 42% did not get needed services in the past year

- Meet the Grantee Meetings, 2007-2008
- Reports by oral health providers
- Denti-Cal elimination for adults, 7/2009



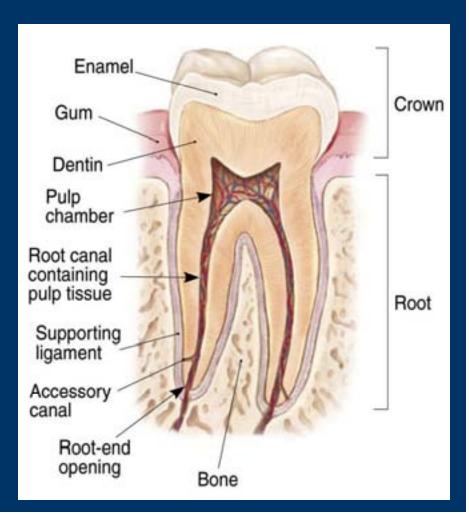
Rationale for Endodontic Treatment



What Is Root Canal Treatment?

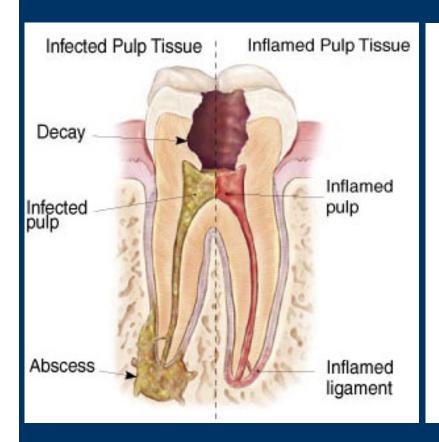
Root canal treatment is needed when the pulp becomes inflamed or infected as a result of:

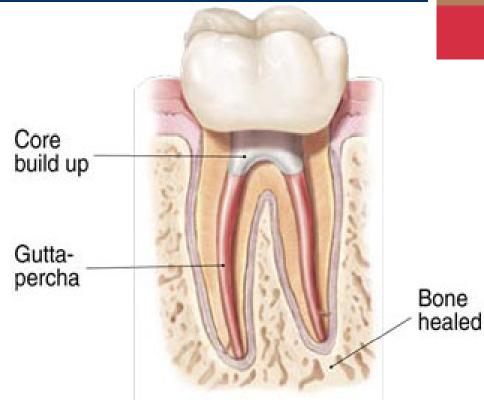
- injury
- deep decay
- repeated dental procedures
- a cracked or chipped tooth





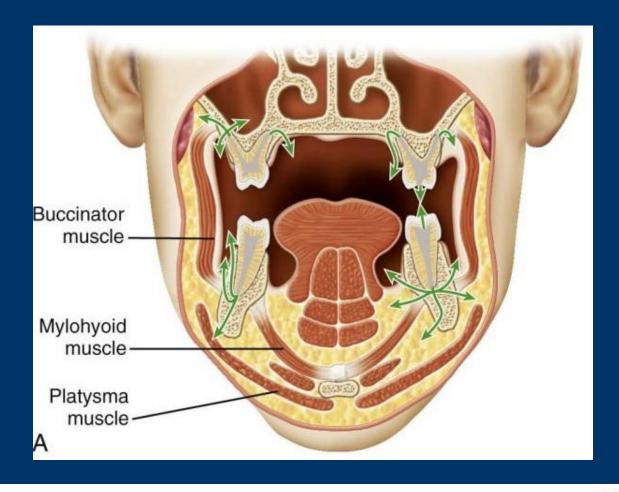
What Is Root Canal Treatment?







Potential Spread of Odontogenic Infection





Basic Principles of Management

A review of the literature shows no difference in success rates and post operative complications with respect to root canal therapy in HIV + patients and healthy individuals

- The effect of human immunodeficiency virus on endodontic treatment outcome Journal of Endodontics September 2005
- Comparison of the success of root canal therapy in HIV/AIDS patients and non-infected controls General Dentistry March 2008



Endodontic Considerations

Endodontic treatment appears to offer many benefits and few drawbacks for HIV patients

- Reduced infection risk
- Reduced need for extraction
- Improved ability to chew
- Improved self-esteem









University of Southern California Herman Ostrow School of Dentistry





Burden of Oral Health Problems

- Negatively impacts quality of life
- Creates nutritional and psychological problems
- Complicates the management of other medical conditions
- Negatively impacts medication adherence



Limitations of System of Care

- Inability to perform more extensive dental care
- Tooth extraction is the only option for most patients
- Unique service delivery challenges



Collaboration & Partnerships in Addressing Gaps in System of Care

- Planning Body (Commission on HIV) and Grantee (OAPP) response
- Multiple collaborative meetings with dental providers
- Developing a plan of action and consensus



Steps to Establish Network of Care

- Establish a working group of stakeholders
- Review eligibility requirements
- Referral system process
 - Patient flow, referral form
- Training data entry, billing & invoicing
- Reporting procedures
- Work on contracts and funding agreements



Benefits of Expanded Network

- Increased access to oral health services
 - increased clients served (>226 served since Mar-May 2010); >450 endo procedures performed
- Optimized oral health outcomes
 - client pain and discomfort treated; improved nutrition, self esteem and medication adherence
- Increased capacity for dental endodontic residents to care and treat a special population
- New service implemented and optimal grant funding utilization



Challenges

■ Referral process

- form development
- missing/unknown lab values (CD4, VL, neutrophil ct) and follow-up with primary dental or medical provider
- broken endo appointments
- training primary dental providers when "not" to refer their patients for endo tx



Lessons Learned

Communication

Communication

Communication is key!



Acknowledgements

Herman Ostrow School of Dentistry, USC

Roseann Mulligan, DDS, MS Yaara Berdan, DDS Melissa Nuestro Piedad Suarez, DDS Thomas Levy, DDS

Office of AIDS Programs and Policy

Carlos Vega-Matos, MPA Marcy Fenton, RD, MS Jose Gomez David Pieribone Jennifer Sayles, MD, MPH

Automated Case Management Services, Inc.

Andy Corrigan John Parlow



Contact Information

Care Services Division Office of AIDS Programs and Policy

David Pieribone
Medical Services Section Manager
(213) 351-8122
dpieribone@ph.lacounty.gov

Carlos Vega-Matos, MPA
Chief, Care Services Division
(213) 351-8082
cvega-matos@ph.lacounty.gov

