# LOUISIANA HIV/AIDS PROGRAM:

MENTAL HEALTH, SUBSTANCE ABUSE, & DOMESTIC VIOLENCE CAREWARE PERFORMANCE MEASURES

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# Louisiana Part B Program

14 agencies using CAREWare across 18 domains, plus ADAP

9 Part B case management agencies

4,573 non-ADAP Part B clients served in 2009

# CAREWare Performance Measures Module

#### Used at LA Part B primarily for:

- Screening potentially ADAP-eligible clients on ADAP Unmet Need list;
- Checking for ADAP clients with FPL >300%;
- Tracking missing/unknown RDR/RSR fields by provider;
- Tracking mental health, substance abuse, & domestic violence screenings and referrals.

# Mental Health, Substance Abuse, & Domestic Violence

#### **Components:**

 Recording Screenings: MH, SA, & DV screening results are entered on <u>Encounters>>Screening tab</u> using customized values for Current Test, Current Result, & Current Action showing whether referral was indicated and accepted;

-Add/Edit						
Current Test:			Current Result:	Current Action:	Save	
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				Referral Accepted (Referra	al)	
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Test:	Date of Prior Test:	Prior Result:		Referral Not Made - No Ini	terest (Referral)	
Domestic Violence Assessment				Referral Not Made - No Re	esource (Referral)	
Geno/Pheno				Referral Not Made - No Ap	opt Available (Referra	al)
History of sexual activity (adolescent)						

- Recording Referrals: Accepted referrals entered & updated on Referrals tab;
- Performance measures to track compliance, process, & outcome
- CAREWare email notifications weekly

# Mental Health, Substance Abuse, & Domestic Violence

#### Follow Up:

- Results are reviewed at regularly held MHSA Subcommittee CQI meetings;
- Part B case management supervisor reviews individual cases with agencies and does chart audit yearly to look at reliability.

# MH/SA/DV Performance Measures

#### 1. MH SA DV Screenings for New Clients

<u>Denom</u>: clients with Intake service & Assessment service

Numer: clients with all 3 screenings entered

#### 2. Substance Abuse Screening – Referral Indicated & Made

#### Mental Health Screening – Referral Indicated & Made

<u>Denom</u>: ANY client with "referral indicated" MH/SA screening result regardless of screening action

Numer: MH or SA service category referral

#### 3. Subs Abuse Referral Clients with Outcome Entry

#### Mental Health Referral Clients with Outcome Entry

<u>Denom</u>: ANY client with MH or SA service category referral

Numer: Referral status that is NOT "pending"

# MH, SA, DV Screenings for New Clients

#### Denominator

CLs w/ intake & assessment SERVICE after 11/1/09

#### Numerator

CLs w/ mental health, substance abuse, AND domestic violence screening results entered on Encounters tab

MH, SUD ADU	ise, DV Screenings for New Clients			
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Clients enrolle	ed or assessed after 11/1/09			
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# Substance Abuse Screening – Referral Indicated & Made

#### Denominator

ANY client with "referral indicated" MH/SA screening since 11/1/09 result regardless of screening action

#### Numerator

MH or SA service category referral

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	Clients with Substance Abuse referral indicated since 11 referral since 11/1/09.	/1/09 who hav	e had a substance	e abuse
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Two referral service categories: Substance Abuse Residential & Substance Abuse Outpatient

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