



Discussion Forum: The Role of PLWH Volunteers in Bringing Other PLWH into Care

**Ryan White All Grantee Meeting
Washington, DC – August 25, 2010**

Moderator:

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Project Consumer-LINC: Linking Individuals into Needed Care

MOSAICA

The Center for Nonprofit Development
and Pluralism

Session Objectives

1. To describe at least two PLWH volunteer-based strategies for linking PLWH into care
2. To identify practical lessons from participants' own and other Ryan White Part A and Part B programs for successfully implementing such strategies
3. To identify existing tools for using consumers as volunteers in bringing other PLWH into care

Consumer LINC Project Focus

- Help Ryan White Part A and Part B programs adopt & implement consumer-led models that enable PLWH to enter & remain in medical care
- Includes 4 broad strategies
- 2 are volunteer-based:
 1. Understanding and Refining the System of Care
 2. PLWH Caucus/Committee

Volunteer Roles for Consumers: Refining the System of Care

- **Approach:** work within planning bodies to change the system of care — remove barriers, improve access
- **Examples:**
 - Identify barriers keeping particular PLWH groups out of care
 - Change Standards of Care
 - Use directives to refine service models

Volunteer Roles for Consumer Committees & Caucuses

■ Approaches:

- Involve members of PLWH Committee or Caucus
- Provide training and leadership roles in education and outreach

■ Examples:

- Spearhead PLWH Forums/Conferences that attract PLWH not in care
- Do outreach to publicize availability of care in hard-to-reach communities
- Participate in outreach/testing teams (help address HIV+/unaware priority)

Volunteer/Stipended Roles for Consumers

- **Approach:** PLWH caucus serves as program operator within a prioritized service category (e.g., Outreach, Health Education & Risk Reduction, Referral for Health Care/ Supportive Services)
- **Example:** PLWH caucus does outreach or testing and linkage to care, working on a volunteer or stipend basis

Discussion Topics

1. **PLWH volunteer models** for bringing other PLWH into care
2. **Models for addressing HIV+/unaware**
3. **Critical success factors** – what makes such activities successful?
4. **Gaining support** from grantees & providers
5. **Challenges** – and how to overcome them
6. **Lessons learned** -- that others can use
7. **Tools and resources** available to support and assist such efforts
8. **Other issues/concerns**



Sum-up

- Lessons
- Mutual support
- Help needed

Mosaica's Consumer LINC Technical Assistance

- **Access to training modules and materials**
 - Mosaica website – Consumer-LINC section:
www.mosaica.org
- **Long-distance advice and support**
 - Phone: 202-887-0620
 - Emily@mosaica.org
 - Hjphillips@comcast.net
 - Hilaberl@mosaica.org

Evaluation

- Complete written evaluation form
- Provide quick feedback/comments on session

Thank you for sharing your knowledge and experience!