



VIRTUAL
**2020 NATIONAL
RYAN WHITE
CONFERENCE ON
HIV CARE & TREATMENT**

Six Sigma Quality Improvement Using the MidAtlantic AETC's Learner Education and Practice Portal (LEAPP)



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Distance Learning Specialist, MAAETC, University of Pittsburgh

Who is LEAPP?



LEAPP is a product developed by the University of Pittsburgh, (L. Frank, M. Garofalo, 2016) It is offered as a licensed software as a service (SaaS) by the University of Pittsburgh's Innovation Institute for use by the MidAtlantic AETC and their regional partners and other AETCs.

University of Pittsburgh , LEAPP Developers and License Holders:

- MidAtlantic AETC Headquarters, Graduate School of Public Health, Department of Infectious Diseases, University of Pittsburgh

MidAtlantic AETC Regional Partner Representatives

- Health Federation of Philadelphia Regional Partner
- Inova Juniper Health System Regional Partner

New England AETC Representatives, University of Massachusetts

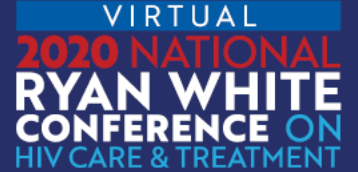


Disclosures



- All speakers have no relevant financial or non-financial interests to disclose.
- Disclosure will be made when a product is discussed for an unapproved use.
- This continuing education activity is managed and accredited by AffinityCE in cooperation with HRSA and LRG. AffinityCE, HRSA, and LRG Staff, as well as planners and reviewers, have no relevant financial or non-financial interests to disclose. Conflict of interest, when present, was resolved through peer review of content by a non-conflicting reviewer.
- Commercial support was not received for this activity.





Introduction and Background

Linda Rose Frank, PhD, MSN, ACRN, FAAN

MidAtlantic AETC

Regional Headquarters, University of Pittsburgh

Learning Outcomes



At the conclusion of this activity, the participant will be able to:

1. Describe LEAPP and its role in quality improvement (QI)
2. Discuss the application of the features and capability of this tool to monitor, improve, and promote the work of the regional AETCs.
3. Describe the implementation of LEAPP at regional partner sites and other AETCs.



Session Outline



- Linda Rose Frank, PhD, MSN, ACRN, FAAN – Introduction and Background
- Susan Thompson, BS – The Days Before LEAPP
- Susan Winters, MPH, CPH – LEAPP, Data Collection, and Analysis
- Leigh Guarinello, MPH – How a Regional Partner Uses LEAPP, QI and Beyond
- Vanessa Sasso, MSW – Benefits of a Shared System
- Hathy Simpson, MPH – How New England AETC Uses LEAPP for QI
- Ingrid Godfrey, MPH – LEAPP as a System and as a Quality Management Tool
- Linda Rose Frank, PhD, MSN, ACRN, FAAN – Conclusions



Learner Education and Practice Portal[©]

Authors: Professor Linda R. Frank, PhD, MSN, ACRN, FAAN,
and Matthew Garofalo, MBA, MS-MIS



The LEAPP system was specifically created to support the unique needs of the AIDS Education and Training Centers. LEAPP provides a centralized web presence to facilitate the interaction of trainees with educational programming of the AETCs and support recruitment of trainees, tracking of user activity, data collection, and facilitates collaboration among educational partners.

LEAPP is focused on increasing education of health care professionals and members of the health care professional teams. The emphasis is on education about HIV and HIV-related healthcare. LEAPP hosts more than 35,000 users.

Branding helped reinforce the web development goals

- Centralize experience around learners
- Education should be practical and fit into a learner's practice
- Many different learners can interact via 1 portal, thereby building a community of practice

A product of the MidAtlantic AIDS Education and Training Center, LEAPP is offered as a licensed software as a service (SaaS) of the University of Pittsburgh by the Innovation Institute to participating regional offices of AIDS Education and Training Centers or similar programs.



Importance of LEAPP Branding

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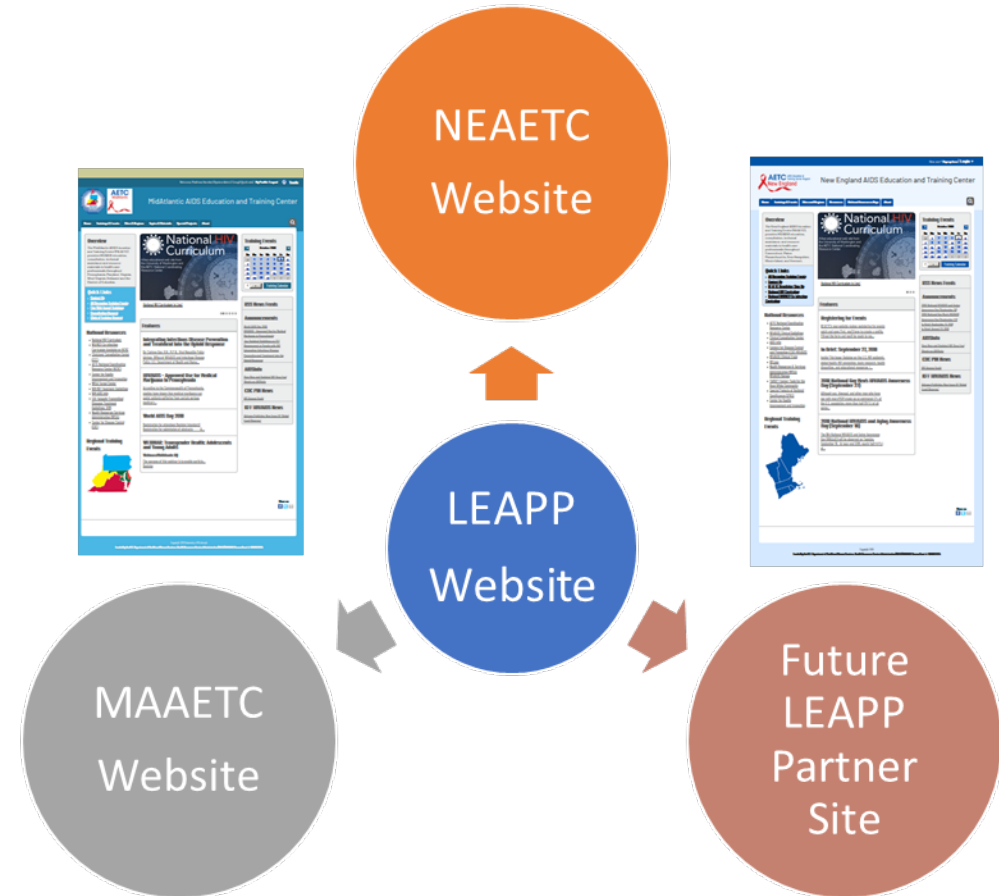


- **Learner** – All learners are encouraged to participate in programs both “in real time”, distance based, or “on-site”
- **Education** – The focus of education includes a range of interventions aimed at improving knowledge, skills, and changing practices through lectures, preceptorships, consultations and tailored to individual needs.
- **Practice** – The focus is on building the knowledge, skill and capacity of health professionals in HIV and related disorders thereby influencing the way they practice.
- **Portal** – A portal implies a single place that to go to find information and are networked and supported in a “community of practice” at the health discipline or clinic level, between health professionals, and among clinics, institutions, and programs



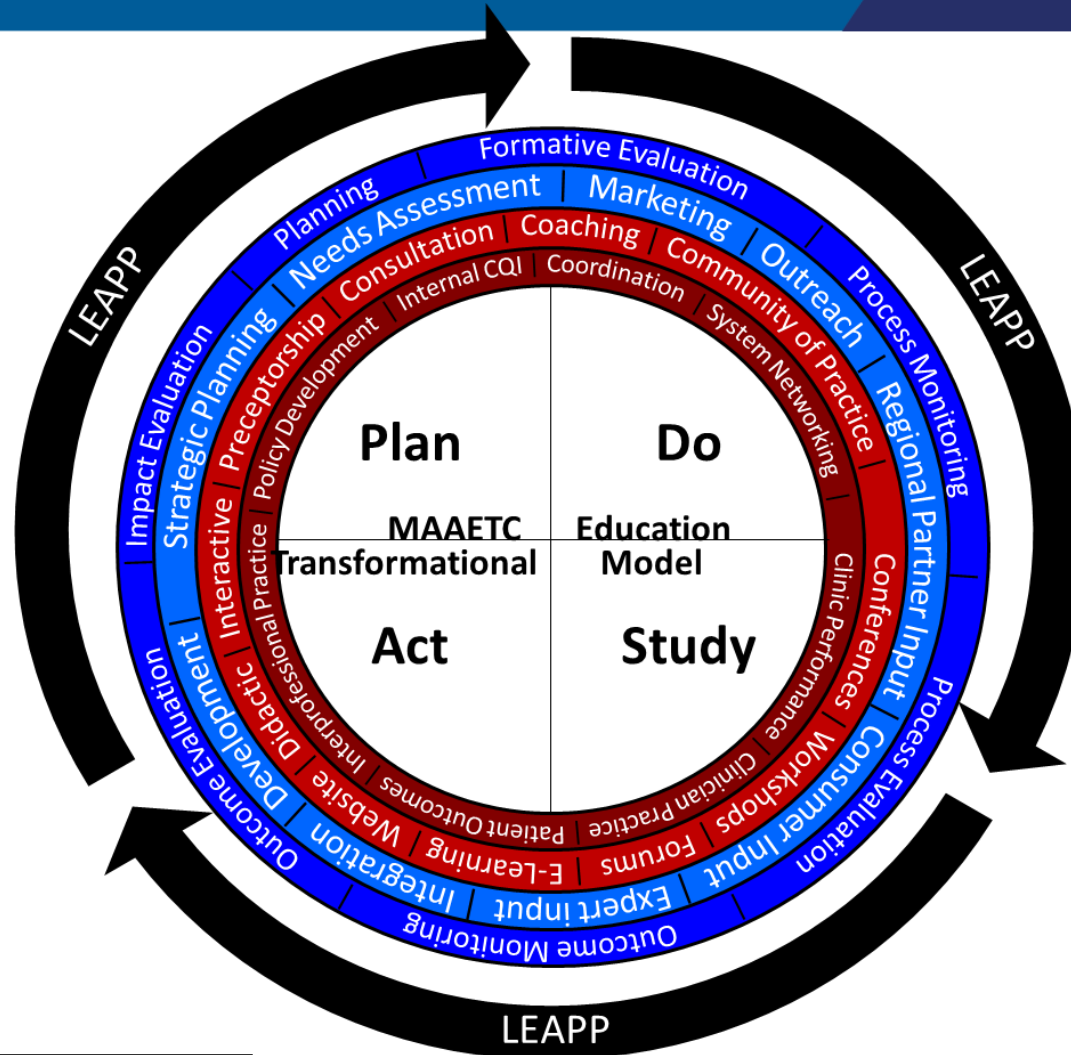
LEAPP Software

- **Software as a Service (SaaS)**
 - Allows us to create websites for other AETCs with the same specs
 - Data is unique, but framework is consistent
 - New dynamic features allow user AETCs to customize their experience
 - New features are cost-shared and pushed across system
 - Shared users allow for a single login



Model for MAAETC Continuous Quality Improvement

Quality improvement is dependent on a strong system of data collection, management, and analysis



Learners Education and Practice Portal (LEAPP) developed by the MidAtlantic AETC (MA AETC) at the University of Pittsburgh has an integral role in providing quality improvement opportunities for AETCs.

Approach to Six Sigma

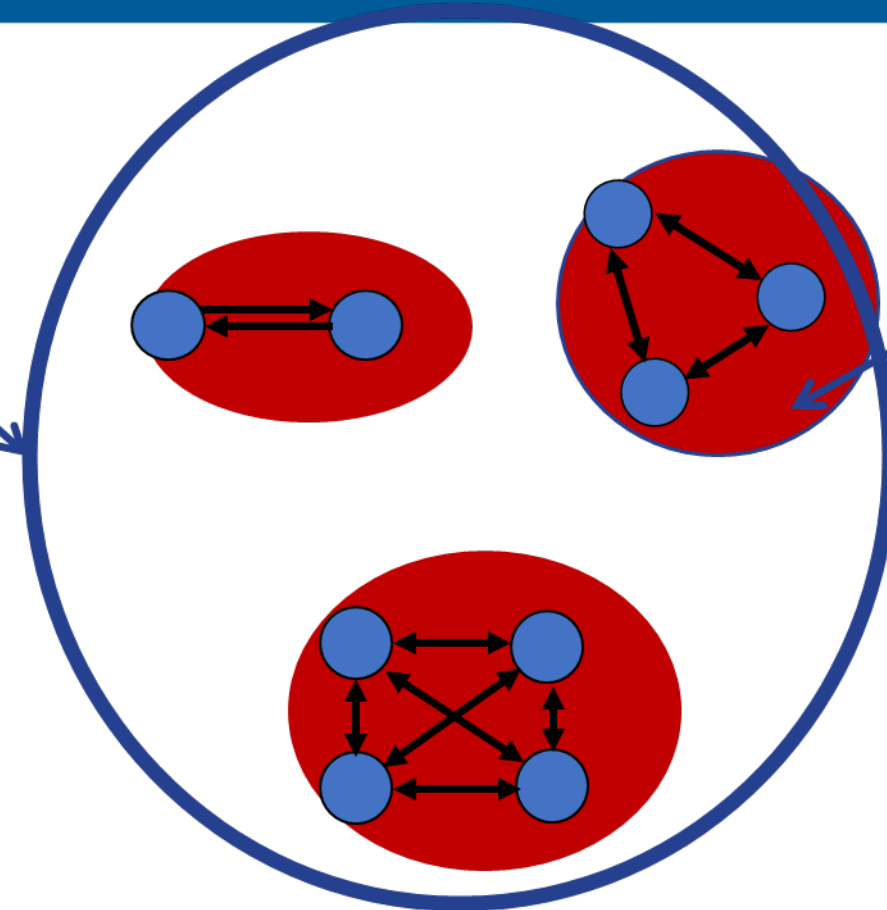


- MAAETC developed and licensed LEAPP through the University of Pittsburgh's Innovation Institute and copyrighted
- LEAPP incorporates the HRSA goals, objectives, and data requirements for all core components of AETC work (Core, MAI, practice transformation, and interprofessional practice)
- Six Sigma model of quality improvement provided a framework for development, implementation, and modification of LEAPP.
- The success of the product and related processes resulted in adoption by other regional AETCS.



MAAETC: Communities of Practice

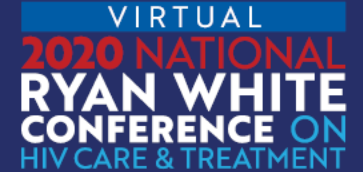
MAAETC trainees, targeted clinics, networks, MAAETC partners, projects, committees, workgroups become a communities of practice (CoP) through our LEAAP (Learner Education & Practice Portal)



Such groups can be categorized into interest, focus, task, or process to make smaller communities of practice within LEAAP's forums and pages.

DEFINITION of CoP:
Wenger et al. (2002) define 'CoPs as a group of people who share a concern, a set of problems, or a passion about a topic, and who deepen their knowledge and expertise in this area by interacting regularly'.

© L. Frank, University of Pittsburgh, 2016, revised 2020



The Days Before LEAPP – Data Collection Trials and Adventures

Susan Thompson, BS

MidAtlantic AETC

Health Federation of Philadelphia Regional Partner

Data Collection Before LEAPP



Before LEAPP...

Paper-based

No unification

Missing Data/Accuracy

Expense Of Staff/Time

IT Necessary for Web Updates

- Paper, paper, paper
- Participant Information Forms
- Event Records
- Evaluations
- Separate collection links for each event



LEAPP makes training easier



- Participant training history
- Faculty teaching history
- Course descriptions are easy to edit
- Courses organized by project, participant, date, topic, or organization
- Easy recruitment
- Satisfied customers have direct access and can easily return for more
- Easy to share training information across regional partners





LEAPP, Data Collection, and Analysis

Susan Winters, MPH, CPH

MidAtlantic AETC

Regional Headquarters, University of Pittsburgh

Homepage



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MidAtlantic AIDS Education and Training Center

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Overview

The MidAtlantic AIDS Education and Training Center (MA AETC) provides HIV/AIDS education, consultation, technical assistance and resource materials to health care professionals throughout Pennsylvania, Maryland, Virginia, West Virginia, Delaware and the District of Columbia.

Quick Links

- [Contact Us](#)
- [All Upcoming Training Events](#)
- [Live Web-based Trainings](#)
- [Consultation Request](#)
- [Clinical Training Request](#)

National Resources

- [Opioid Response Network:](#)
Providing resources and

Important message from the MAAETC Regarding COVID-19

- Based upon the recommendations of the CDC, the University of Pittsburgh, our regional partner institutions and our funding agency, HRSA, HIV/AIDS Bureau, we will be modifying the delivery methods for our training events across our region in response to the Coronavirus pandemic.
- We are temporarily not conducting in-person training events. We are in the process of converting in-person training events to virtual events via Adobe Connect or other platforms. This will mean some training events will be postponed, rescheduled, and cancelled.
- As you know, we are in uncharted territory with the coronavirus outbreak and we must remain flexible. We continue to be committed to providing health care professionals, treatment teams, community providers and others with quality, and current information on HIV and the intersecting issues of substance use, hepatitis, STIs, mental health issues to improve outcomes for our patients and clients.
- We appreciate your continued willingness to work and collaborate with the MAAETC as we move forward with educational innovation in response to this outbreak. If you have questions, please do not hesitate to contact us at the headquarters of the MidAtlantic AETC at 412-624-1895 or at maaetc@pitt.edu.
- Please check this website regularly for updates regarding training events.

[Click here for an Important message from the MAAETC](#)

Re: COVID-19



Training Events

June 2020

Su	Mo	Tu	We	Th	Fr	Sa
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	1	2	3	4

All ▼ [Training Calendar](#)

RSS News Feeds

Announcements

[New and Updated Materials Created by the MidAtlantic AETC](#)
[COVID-19 and HIV: Upcoming Webinars by the MAAETC and our Partners](#)
[Celebrate the Commitment and Work of](#)

Featured Events

[Influences on Future Morbidity Burden in Aging Adults: Session 7](#)



Events Calendar



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All Trainings & Events

FILTER Live Web Training Events

Univ On-Demand Recorded Trainings

How Request Clinical Consultation

Del Clinical Training Application

University of Maryland, Baltimore

Johns Hopkins

Northern Virginia/Inova

Philadelphia/Health Federation

Virginia Commonwealth University

West Virginia

Webinars/MidAtlantic HQ

SPNS - PGH

SPNS - DC

University of Maryland - Dental

All

Events

Keywords

Influences on Future Morbidity Burden in Aging Adults: Session 7

Starts at: June 29, 2020 10:00am ET

Ends at: June 29, 2020 10:30am ET

Sponsored by [Johns Hopkins](#)

Fee:

[View Details](#) [Register](#)

Ending the HIV Epidemic: The State of HIV Care among Black Women

Starts at: June 30, 2020 12:00pm ET

Ends at: June 30, 2020 1:00pm ET

Sponsored by [Howard University](#)

Fee:

[View Details](#) [Register](#)

Patient Care Conference

Starts at: July 1, 2020 8:00am ET

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FILTER BY SITE

University of Pittsburgh

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Johns Hopkins

Northern Virginia/Inova

Philadelphia/Health Federation

Virginia Commonwealth University

West Virginia

Webinars/MidAtlantic HQ

SPNS - PGH

SPNS - DC

University of Maryland - Dental

All

Browse Events

Search by Keywords

Keywords

Search

Search

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Current Member?
Please enter your email and password.

Email*

Password

Forgot your password? [Click here.](#)

Currently more than 35,000 health professionals registered on LEAPP across NEAETC and MAAETC Systems



LEAPP Event Creation Features



- Requiring fields
- Segmenting features
- Easy duplication
- Usability features
- Adding editors
- Evaluation creation and customization



Modalities and LEAPP Features



All training modalities can be provided both in-person and virtually

- Didactic trainings
- Interactive trainings
- Provide clinical consultation
- Provide preceptorships
- Coaching for organizational capacity building

Support provided through LEAPP online and through entry of paper forms

- Registration for trainings
- Profile tracking of activities
- Surveying of change and intent to change practice
- Online resource sharing through pages and forums
- Privacy/access controls



HRSA PIF and ER



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Public Burden Statement: An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number for this project is 0915-0281. Public reporting burden for this collection of information is estimated to average 30 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and reviewing the collection of information, sending comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to HRSA Reports Clearance Officer, 5600 Fishers Lane, Room 1H1208, Rockville, Maryland, 20857.

HRSA AIDS Education and Training Centers Participant Information Form (PIF)

Instructions: This form should be completed once every 12 months by participants of the AIDS Education and Training Centers programs.

1. Unique ID number: Enter an email address as a personal identifier:

2. Today's date:

M	T	W	T	F	S	S	S	S	S	S	S	S
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3. Your Primary Profession/Discipline (Select one)

- Dentist
- Other Dental Professional
- Nurse Practitioner/Nurse Professional (prescriber)
- Nurse Professional (non-prescriber)
- Midwife
- Pharmacist
- Physician
- Physician Assistant
- Dietitian or Nutritionist
- Mental/Behavioral Health Professional
- Substance Abuse Professional
- Social Worker or Case Manager
- Community Health Worker (includes peer educator navigator)
- Clergy or Faith-based professional
- Practice administrator or leader (i.e. chief executive officer, nurse administrator)
- Other allied health professional (specify, i.e. medical assistant, podiatrist, physical therapist): _____
- Other Public Health Professional
- Other non-clinical professional (i.e. front desk staff, grant writer - specify): _____

4. Your Primary Functional Role (Select one)

- Administrator
- Agency Board Member
- Care Provider/Clinician - can or does prescribe HIV treatment
- Care Provider/Clinician - cannot or does not prescribe HIV treatment
- Case Manager
- HIV leader
- Client/Patient Educator (includes navigator)
- Clinical/Medical Assistant
- Health care organization non-clinical staff (i.e. front desk)
- Intern/Resident
- Researcher/Evaluator
- Student/Graduate Student
- Teacher/Faculty
- Other (specify): _____

5. Are you of Hispanic or Latino origin?
 Yes No

6. What is your racial background? Select all that apply.

- American Indian / Alaska Native
- Asian
- Black or African American
- Native Hawaiian or Other Pacific Islander
- White

7. What is your gender? Select one.

- Female
- Male
- Transgender, male-to-female
- Transgender, female-to-male
- Other gender identity

OMB Number: 0915-0281 Expiration date (06/30/2022)

Public Burden Statement: An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number for this project is 0915-0281. Public reporting burden for this collection of information is estimated to average 14 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and reviewing the collection of information, sending comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to HRSA Reports Clearance Officer, 5600 Fishers Lane, Room 1H1208, Rockville, Maryland, 20857.

HRSA AIDS Education and Training Centers EVENT RECORD

Instructions: This form should be completed by the program office or trainer that sponsored the training event.

Name of Event: _____

1. AETC Number:

--	--

2. Local Partner number:

--	--	--	--

3. Event Date:

M	T	W	T	F	S	S	S	S	S	S	S
---	---	---	---	---	---	---	---	---	---	---	---

4. Were any Minority AIDS Initiative funds used to support this event?
 Yes No

5. Which of the following sources of funds was also used to support this event. (Select one)

- MHI
- AETC
- CDC funding

6. Of the sources of AETC programmatic funding, which of the following were used?

- Core Training and Technical Assistance (Skip to question 9)
- Practice Transformation (Skip to question 7)
- Interprofessional Education (Skip to question 8)
- None, MHI only (Skip to 9)

7. Clinic ID# (for Practice Transformation Project only)

--	--	--	--

8. Health Professional Program ID# (for Interprofessional Education Project only)

--	--	--	--

9. Is this training part of a multi-session event?
 Yes No (Skip to question 11)

10. How many sessions are planned?

--	--	--

11. What session number is this training event?

--	--	--

12. State where event occurred: (for live online events, use state where event was hosted)

--	--

13. ZIP code where event was hosted (for live online events, use state where event was hosted):

--	--	--	--	--	--

15. Select the topics that best describe the content covered by this training. Check all that apply.

- a. HIV prevention
- b. HIV testing and diagnosis
- c. Linkage/referral to HIV care
- d. Engagement and retention in HIV care
- e. Antiretroviral treatment and adherence
- f. Management of co-morbid conditions
- g. Other, please specify _____

For questions 16 through 20, check to indicate whether each topic was covered for 15 minutes or longer during the event.

16. HIV prevention

- a. Behavioral prevention
- b. Harm reduction / safe injection
- c. HIV transmission risk assessment
- d. Postexposure prophylaxis (PEP, occupational and nonoccupational)
- e. Preexposure prophylaxis (PrEP)
- f. Prevention of perinatal or mother-to-child transmission
- g. U=U/treatment as prevention
- h. Other biomedical prevention

17. HIV background and management

- a. Acute HIV
- b. Adult and adolescent antiretroviral treatment
- c. Aging and HIV
- d. Antiretroviral treatment adherence, including viral load suppression
- e. Basic Science
- f. Clinical manifestations of HIV disease
- g. HIV diagnosis (i.e. HIV testing)
- h. HIV epidemiology
- i. HIV monitoring lab tests (i.e. CD4 and viral load)
- j. HIV resistance testing and interpretation
- k. Linkage to care
- l. Pediatric HIV management
- m. Retention and/or re-engagement in care
- n. Other (specify: _____)

OMB Number: 0915-0281 Expiration date (06/30/2022)



Data on LEAPP



- User Activity Data
- User Contact Data
- Event/Activity Tracking Data - PIF/ER Data
- Help Ticket Data
- Content/Resource Data - Web Analytics (via Google Analytics)



Reporting

- Robust filters built into LEAPP
- Customizable to our needs



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Events							New Event Request Assistance
Date/Time	Event Name	Program ID	Status	Site	Created By	Actions	
Jun 30, 2020 12:00pm ET	Ending the HIV Epidemic: The State of HIV Care among Black Women	20063001	✓	Howard University	Farima Camara	Actions	
Jun 29, 2020 10:00am ET	Influences on Future Morbidity Burden in Aging Adults: Session 7	20062901	✓	Johns Hopkins	Dorcas Baker	Actions	
Jun 26, 2020 12:00pm ET	Providing Affirmative Care for Lesbian, Gay, Bisexual, and Other Identities	20062603	✓	Howard University	Farima Camara	Actions	
Jun 26, 2020 10:00am ET	HIV and COVID 19 Town Hall: Today, Tomorrow and Beyond	20062602	✓	University of Maryland, Baltimore	Danielle Confer	Actions	
Jun 26, 2020 9:00am ET	Resource Panel for Graying of HIV: Session 6	20062601	✓	Johns Hopkins	Dorcas Baker	Actions	
Jun 25, 2020 2:00pm ET	WEBINAR: Making a Differential Diagnosis between COVID-19 and HIV	20062505	✓	Webinars/MidAtlantic HO	Nathan Villalpando	Actions	
Jun 25, 2020 1:00pm ET	From Bench to Bedside: Fatigue in Persons with HIV: Session 5 Graying of HIV	20062504	✓	Johns Hopkins	Dorcas Baker	Actions	
Jun 25, 2020 1:00pm ET	Virtual Webinar: In It Together: Improving Health Literacy for All (Part 2)	20062508	✓	Virginia Commonwealth University	Misty Johnson	Actions	
Jun 25, 2020 12:30pm ET	VA Prevention CoP: S8: Creating a Welcoming Environment	20062509	✓	Northern Virginia/Inova	Tania Chatterjee	Actions	
Jun 25, 2020 10:00am ET	CC - Qiong Wang	20062510	✓	Northern Virginia/Inova	Tania Chatterjee	Actions	
Jun 25, 2020 10:00am ET	HIV and Aging Policy Issues: Session 4 Graying of HIV	20062503	✓	Johns Hopkins	Dorcas Baker	Actions	
Jun 25, 2020 8:30am ET	POSTPONED HIV Prevention Counseling: Waived Rapid Testing	20062501	✓	Northern Virginia/Inova	Tania Chatterjee	Actions	
Jun 25, 2020 8:00am ET	Practice Transformation Clinic Community of Practice	20062506	✓	Webinars/MidAtlantic HO	Susan Winters	Actions	
Jun 24, 2020 1:00pm ET	Virtual Webinar: In It Together: Improving Health Literacy for All (Part 1)	20062406	✓	Virginia Commonwealth University	Misty Johnson	Actions	
Jun 24, 2020 12:30pm ET	VA CM Comm of Prac: PRIDE SERIES Rural LGBT Health	20062407	✓	Virginia Commonwealth University	Robert Rodney	Actions	
Jun 24, 2020 12:30pm ET	Living Well as Long Term Survivors: Session 3 Graying of HIV	20062404	✓	Johns Hopkins	Dorcas Baker	Actions	
Jun 24, 2020 10:00am ET	WEBINAR: Importance of PrEP in Primary Care: Rural Clinics	20062402	✓	Webinars/MidAtlantic HO	Marilyn	Actions	

Filter

Site:

Program ID:

Event Name:

Status:

Modality:

Funding Code:

From Date:

To Date:

Group:

Created By:



Reporting: Events



	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	
1	TITLE	SITE	ER1	ER2	ER3	EHE	COVID	ER4	ER5	ER6_01	ER6_02	ER6_03	ER6_04	ER13	ER27	ER7	ER8	ER9	ER10	ER11	ER12	ER15_01	ER15_02	ER15_03	ER15_0	
2	WEBINAR: Practical Applications in HIV, STIs, SU and MH	University of Pittsburgh	73	101	6/9/2020	0	0	1	1	1	0	0	0	15213	20060901			0		PA	1	0	0			
3	POSTPONED Cranberry Evening Clinical Conference	University of Pittsburgh	73	101	6/9/2020	0	0	0		0	0	0		20060904				0				0	0	0		
4	POSTPONED 2-Day Practical Applications in HIV, STIs, SU and MH	University of Pittsburgh	73	101	6/9/2020	0	0	0		0	0	0		20060903				0				0	0	0		
5	PrEP and HIV Primary Care	University of Pittsburgh	73	101	6/17/2020	0	0	1	1	1	0	0	0	15261	20061705				0		PA	0	0	0		
6	PA Ryan White Part C/D Community of Practice Initial Meeting	University of Pittsburgh	73	101	6/11/2020	0	0	1	1	1	0	0	0	15261	20061102				0		PA	0	0	0		
7	TA: AFP, Resources around Routine HIV Testing	University of Pittsburgh	73	101	6/18/2020	0	0	1	2	1	0	0	0	15261	20061804				0		PA	0	1	0		
8	TA: Magee Women's Hospital PrEP Resources	University of Pittsburgh	73	101	6/18/2020	0	0	1	2	1	0	0	0	15261	20061805				0		PA	1	0	0		
9	TA: Robin Telles, UPMC Children's Resource Sharing	University of Pittsburgh	73	101	6/22/2020	0	0	0	1	1	0	0	0	15261	20062203				0		PA	0	0	0		
10	TA: PrEP Resources for Penn State Behrend Student Health	University of Pittsburgh	73	101	6/22/2020	0	0	1	1	1	0	0	0	15261	20062204				0		PA	1	0	0		
11	TA: Sto Rox Resources Sharing	University of Pittsburgh	73	101	6/23/2020	0	0	0	2	0	1	0	0	15261	20062304	PT 901 Sto Rox PA				0		PA	0	1	0	
12	HIV and Cultural Competence	Howard University	73	102	6/12/2020	1	0	1	1	0	0	0	1	15213	20061201				0		PA	0	0	0		
13	Providing Affirmative Care for Lesbian, Gay, Bisexual, and Other Identities	Howard University	73	102	6/26/2020	0	0	1	1	0	0	0	1	20059	20062603				0		DC	1	0	0		
14	Ending the HIV Epidemic: The State of HIV Care among Black Women	Howard University	73	102	6/30/2020	1	0	1	1	0	0	0	1	20059	20063001				0		DC	0	0	1		

- Data exported in formats used for reporting to HRSA and JSI



Tracking & Reporting: Trainees



System

- Unique IDs created by LEAPP
- Allows longitudinal tracking (not dependent on emails which may change)
- Enables multiple emails to be linked to one trainee
- Name changes, workplace changes do not affect the unique ID
- Shared User database across AETCs

Cohort/Group

- Assign trainees to group
- Group tag added to events
- Track by group tag within system
- Export by group tag (both trainees and events)

Individual

- See progression over time
- Filter and report for all documents related to one user
- Ability to mark and track a speaker/presenter

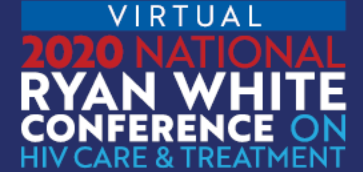


Advantages of LEAPP



1. Improved speed and accuracy of data entered
2. Qualitative improvements in operations
3. Increased capabilities for performing structured and complex tasks
4. Engagement of AETC central office and regional sites
5. Ability to track uptake in users (Google Analytics)
6. Ability to make changes as requirements change for the AETCs from HRSA
7. Cost-savings with shared costs in both support and product development
8. Ability to expand use to other AETCs





How a Regional Partner uses LEAPP – Quality Improvement and Beyond

Leigh Guarinello, MPH

MidAtlantic AETC

Inova Juniper Program Regional Partner

LEAPP and Six Sigma



Opportunities for quality improvement through LEAPP - current functions and continued development



Logging in



VIRTUAL
**2020 NATIONAL
RYAN WHITE
CONFERENCE ON
HIV CARE & TREATMENT**

New user? [Sign up here](#) | [Login](#) ▲

Email

Password

Not a member? [Sign up here.](#)
Forgot your password? [Click here.](#)

Home | **Trainings & Events** | Sites & Regions | Topics & Materials | Special Projects | About

Overview

The MidAtlantic AIDS Education and Training Center (MA AETC) provides HIV/AIDS education, consultation, technical assistance and resource materials to health care professionals throughout Pennsylvania, Maryland, Virginia, West Virginia, Delaware and the District of Columbia.

Quick Links

- [Contact Us](#)
- [All Upcoming Training Events](#)
- [Live Web-based Trainings](#)

National HIV Curriculum

A free educational web site from the University of Washington and the AETC National Coordinating Resource Center.

[National HIV Curriculum is Live!](#)

Training Events

< June 2020 >

Su	Mo	Tu	We	Th	Fr	Sa
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	1	2	3	4

All ▼

RSS News Feeds



Logging in (2)



VIRTUAL
2020 NATIONAL
RYAN WHITE
CONFERENCE ON
HIV CARE & TREATMENT

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river.song@gmail.com

.....

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Home | **Trainings & Events** | Sites & Regions | Topics & Materials | Special Projects | About

Overview

The MidAtlantic AIDS Education and Training Center (MA AETC) provides HIV/AIDS education, consultation, technical assistance and resource materials to health care professionals throughout Pennsylvania, Maryland, Virginia, West Virginia, Delaware and the District of Columbia.

Quick Links

- [Contact Us](#)
- [All Upcoming Training Events](#)
- [Live Web-based Trainings](#)
- [Consultation Request](#)
- [Clinical Training Request](#)

National HIV Curriculum

A free educational web site from the University of Washington and the AETC National Coordinating Resource Center.

[National HIV Curriculum is Live!](#)

Training Events

June 2020

Su	Mo	Tu	We	Th	Fr	Sa
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	1	2	3	4

All ▼ [Training Calendar](#)

RSS News Feeds


Announcements





Your Profile on LEAPP




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Welcome, River Song (Site Admin) (river.song@gmail.com) [My Profile](#) | [Logout](#)  [Tools](#)



MidAtlantic AIDS Education and Training Center

[Home](#) [Trainings & Events](#) [Sites & Regions](#) [Topics & Materials](#) [Special Projects](#) [About](#) 

Welcome River Song, you are now logged in. Use the Tools bar in the top corner to navigate your portal.

River Song

[Email Mgmt](#)
[Request Assistance](#)

DASHBOARD

- Profile
- Event Registrations
- Post-Event Evaluations
- Participant Information
- Account Info
- My Event Access

My Profile: River Song

Primary Email	river.song@gmail.com
Address	4022 Library
Address #2	
City	Tardis
State	0
ZIP	54321
Phone	4126549871
Date of Birth	January 1
Unique ID	RIS00101
Membership	June 05, 2020

ALERTS

open



Tools – Site Admin



VIRTUAL
2020 NATIONAL
RYAN WHITE
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HIV CARE & TREATMENT

Welcome, River Song (Site Admin) (river.song@gmail.com) [My Profile](#) | [Logout](#) [Tools](#)

CONTENT MANAGEMENT Events News/Pages Forums PIFs/Registrations	USER MANAGEMENT Users Groups	SYSTEM MANAGEMENT Contacts	UTILITIES Materials and Resources Dropbox Internal Search
---	---	--------------------------------------	---

Home | [Trainings & Events](#) | [Sites & Regions](#) | [Topics & Materials](#) | [Special Projects](#) | [About](#)

Welcome River Song, you are now logged in. Use the Tools bar in the top corner to navigate your portal.

River Song [Email Mgmt](#)
[Request Assistance](#)

DASHBOARD Profile Event Registrations Post-Event Evaluations Participant Information Account Info My Event Access	My Profile: River Song Primary Email: river.song@gmail.com Address: 4022 Library Address #2: City: Tardis State: 0 ZIP: 54321 Phone: 4126549871 Date of Birth: January 1 Unique ID: RIS00101 Member since...: June 25, 2020	ALERTS open
--	--	--------------------



Event Creation – (1)



VIRTUAL
2020 NATIONAL
RYAN WHITE
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HIV CARE & TREATMENT

MidAtlantic AIDS Education and Training Center Database

maetc.org/events/add

Events

[List of Events](#)
[Request Assistance](#)

Add Event (* required)

Event Title*

Event Start Date/Time
DATE TIME

Event End Date/Time
DATE TIME

Registration Close Date/Time
DATE TIME

Timezone

Location Name

Full Address (Leave blank if Webinar)



Event Creation – (2)



★ MidAtlantic AIDS Education and Training Center

maetc.org/events/description/15817?redirect=%2Fevents%2Fadd

The event has been saved.

Example Event Ryan White Conference

Northern Virginia/Inova - 20070401

[Duplicate](#) | [Export](#) | [Delete](#)
[Request Assistance](#)

Description Fields - Required for Approval

Description*

description

Path: p

HRSA Topics and Populations*

Prevention

- Behavioral Prevention
- HIV Transmission Risk Assessment
- Pre-exposure prophylaxis (PrEP)
- U=U/treatment as prevention
- Harm Reduction/Safe Injection
- Post-exposure Prophylaxis (PEP, occupational and non-occupational)
- Prevention of perinatal or mother-to-child transmission
- Other biomedical prevention

EVENT ALERTS

Sponsoring Site
Northern Virginia/Inova

Event Information

Participants	0
PIFs	0
Registration	Open
Status	Draft
Fee	No

DASHBOARD

close

General

- » Agenda/Description «
- Evaluations
- Event Access/Email
- Speakers/Credits/Groups
- Closing Rgmt
- Materials
- Committee
- Participants
- Log and Notes
- List of Events

SUBMIT FOR REVIEW



Event Creation – (3)

MidAtlantic AIDS Education and Training Center

maetc.org/events/closing_requirements/15817

Example Event Ryan White Conference

Northern Virginia/Inova - 20070401

[Duplicate](#) | [Export](#) | [Delete](#)
[Request Assistance](#)

Closing Requirements

Training Location Zipcode*

Training State*

Time per event*
Fill in hours to the nearest quarter hour. (e.g., .25 = 1/4 hour, .50 = 1/2 hour, .75 = 3/4 hour)

Training and TA Modality	In-person	Distance-based (live)	Distance-based (archived)
Didactic presentations	<input type="text" value="0.00"/>	<input type="text" value="0.00"/>	<input type="text" value="0.00"/>
Interactive presentations	<input type="text" value="0.00"/>	<input type="text" value="0.00"/>	Not applicable
Communities of practice	<input type="text" value="0.00"/>	<input type="text" value="0.00"/>	Not applicable
Clinical preceptorships	<input type="text" value="0.00"/>	<input type="text" value="0.00"/>	Not applicable
Clinical consultation	<input type="text" value="0.00"/>	<input type="text" value="0.00"/>	Not applicable
Coaching for organizational capacity building	<input type="text" value="0.00"/>	<input type="text" value="0.00"/>	Not applicable

EVENT ALERTS

Sponsoring Site
Northern Virginia/Inova

Event Information

Participants	0
PIFs	0
Registration	Open
Status	Draft
Fee	No

DASHBOARD

[close](#)

- [General](#)
- [Agenda/Description](#)
- [Evaluations](#)
- [Event Access/Email](#)
- [Speakers/Credits/Groups](#)
- > Closing Rqmt <**
- [Materials](#)
- [Committee](#)
- [Participants](#)
- [Log and Notes](#)
- [List of Events](#)

SUBMIT FOR REVIEW

-Not approved to go Live-



Event Creation – Participants



MidAtlantic AIDS Education and Training Center

maetc.org/events/participants/15817

Home | **Trainings & Events** | Sites & Regions | Topics & Materials | Special Projects | About

Example Event Ryan White Conference

Northern Virginia/Inova - 20070401

[Duplicate](#) | [Export](#) | [Delete](#)
[Request Assistance](#)

Participant Options

[Add/Remove Participant](#)

NAME	EMAIL	
Godfrey Ingrid	IAG12@pitt.edu	▼
Guarinello Leigh	leigh.guarinello@inova.org	▼
Winters Susan	sew45@pitt.edu	▼

Showing 1 - 3 of 3

[Export PIF List](#) [Export Post-Event Evals](#) [Export Follow Up Evals](#) [Next](#)

EVENT ALERTS

Sponsoring Site
Northern Virginia/Inova

Event Information

Participants	3
PIFs	3
Registration	Open
Status	Draft
Fee	No

DASHBOARD

[General](#)
[Agenda/Description](#)
[Evaluations](#)
[Event Access/Email](#)
[Speakers/Credits/Groups](#)
[Closing Rqmt](#)
[Materials](#)
[Committee](#)
» Participants «
[Log and Notes](#)
[List of Events](#)



Tools → Event Filtering



MidAtlantic AIDS Education and Training Center | maetc.org/events

Events

Date/Time	Event Name	Program ID	Status	Site	Created By	
Jul 15, 2020 6:00pm ET	LGBTQ+ Competency for INOVA Fact Department	20071502	✓	Northern Virginia/Inova	Tania Chatterjee	Actions
Jul 4, 2020 4:00pm ET	Example Event Ryan White Conference	20070401	Draft	Northern Virginia/Inova	River Song	Actions
Jun 25, 2020 12:30pm ET	VA Prevention CoP: S8: Creating a Welcoming Environment	20062509	✓	Northern Virginia/Inova	Tania Chatterjee	Actions
Jun 25, 2020 10:00am ET	CC - Qiong Wang	20062510	In Review	Northern Virginia/Inova	Tania Chatterjee	Actions
Jun 25, 2020 8:30am ET	POSTPONED HIV Prevention Counseling: Waived Rapid Testing	20062501	✓	Northern Virginia/Inova	Tania Chatterjee	Actions
Jun 24, 2020 8:30am ET	POSTPONED HIV Prevention Counseling: The Fundamentals	20062401	✓	Northern Virginia/Inova	Tania Chatterjee	Actions
Jun 18, 2020 12:30pm ET	VA Prevention CoP: S7: Virginia LGBT His/Herstory	20061803	✓	Northern Virginia/Inova	Tania Chatterjee	Actions
Jun 17, 2020 6:00pm ET	Transgender Health for Inova FACT Department: Working with Trans Survivors	20061706	✓	Northern Virginia/Inova	Tania Chatterjee	Actions
Jun 12, 2020 2:00pm ET	TA - Ariel Ward	20061202	✓	Northern Virginia/Inova	Tania Chatterjee	Actions
Jun 11, 2020 12:30pm ET	VA Prevention CoP: S6: Nationz Foundation Transcend Program	20061103	✓	Northern Virginia/Inova	Tania Chatterjee	Actions
Jun 11, 2020 8:30am ET	POSTPONED - HIV Prevention Counseling: The Facts	20061101	✓	Northern Virginia/Inova	Tania Chatterjee	Actions

[New Event Request Assistance](#)

Filter

Program ID

Event Name

Status
All ▼

Modality
All ▼

Funding Code
All ▼

From Date

To Date

Group



Registrations/PIFs



MidAtlantic AIDS Education and Training Center | maetc.org/pifs?from=2020-07-01&to=2020-07-05&email=&name=&urname=&prog_id=&pif_id=&redirect=%2Fpifs



MidAtlantic AIDS Education and Training Center

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- Sites & Regions
- Topics & Materials
- Special Projects
- About

Registrations / PIFS

[Request Assistance](#)

Date	Event	Program ID	LPS	Participant	Actions
Jul 4, 2020 4:00pm	Example Event Ryan White Conference	20070401	106	Leigh Guarinello	Delete
Jul 4, 2020 4:00pm	Example Event Ryan White Conference	20070401	106	Susan Winters	Delete
Jul 4, 2020 4:00pm	Example Event Ryan White Conference	20070401	106	Ingrid Godfrey	Delete

Page 1 of 1, showing 3 records out of 3 total, starting on record 1, ending on 3

[<previous](#) [next >](#)

Filter

From Date

To Date

Email

Participant Name

Event Name



Users



VIRTUAL
2020 NATIONAL
RYAN WHITE
CONFERENCE ON
HIV CARE & TREATMENT

Home Trainings & Events Sites & Regions Topics & Materials Special Projects About

Users

[New User Request Assistance](#)

Created	Email	First Name	Last Name	Role	Last Login	Actions
May 6, 2013 7:45am	leigh.guarinello@inova.org	Leigh	Guarinello	site	Jul 21, 2020 5:02pm	View

Page 1 of 1, showing 1 records out of 1 total, starting on record 1, ending on 1

[< previous](#) [next >](#)

Filter

Unique ID Number

Name

Email

State

AETC Region

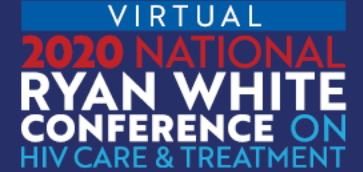
State Region

On Email List

Speaker?

Discipline





New England AETC – a LEAPP Expansion Site

Vanessa Sasso, MSW

New England AETC – Regional Headquarters

University of Massachusetts Medical School

Benefits of Shared System



- NEAETC data collection –Then and Now
- When LEAPP was implemented
- MAAETC and NEAETC collaboration and shared system benefits





How New England AETC uses LEAPP for Quality Improvement

Hathy Simpson, MPH

New England AETC – Regional Headquarters

University of Massachusetts Medical School



New England AIDS Education and Training Center

- Home
- Trainings & Events
- Recorded Trainings
- Sites & Regions
- Resources
- Awareness Days
- In Brief: HIV News
- COVID-19
- Email List
- About
-

New Member?

[Sign Up Here](#)

Current Member?

Please enter your email and password.

Email*

Password

Forgot your password? [Click here.](#)



NEAETC – My Profile



Welcome, Doctor Who (Region Admin) (DoctorWhoG@pitt.edu) My Profile | Logout Tools



New England AIDS Education and Training Center

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- Resources
- Awareness Days
- In Brief: HIV News
- COVID-19
- Email List
- About
-

Welcome Doctor Who, you are now logged in. Use the Tools bar in the top corner to navigate your portal.

Doctor Who Test User	Email Mgmt Request Assistance	
DASHBOARD Profile Event Registrations Post-Event Evaluations Participant Information Account Info My Event Access My Forum Access My News/Page Access	My Profile: Doctor Who Primary Email: DoctorWhoG@pitt.edu Address: 130 DeSoto St Address #2: City: Pittsburgh State: PA ZIP: 15213 Phone: 412-624-1622 Date of Birth: June 1 Unique ID: DOWH0601 Member since...: June 25, 2020	ALERTS open



The Homepage

Welcome, Doctor Who [My Profile](#) | [Logout](#)



New England AIDS Education and Training Center

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- Sites & Regions
- Resources
- Awareness Days
- In Brief: HIV News
- COVID-19
- Email List
- About
- Search

Overview

The New England AIDS Education and Training Center (NEAETC), provides HIV/AIDS education, consultation, technical assistance, and resource materials to health care professionals throughout Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont.

Quick Links

- [All Upcoming Training Events](#)
- [Contact Us](#)
- [NEAETC Newsletter Sign-Up](#)
- [National HIV Curriculum](#)
- [National HIV/HCV Co-infection Curriculum](#)
- [Registering for Events](#)

**HIV/HCV Co-infection:
An AETC National Curriculum**
COVERING 6 CORE COMPETENCIES
FREE CME/CNE credits available
<https://aidsetc.org/hivhcv>

[National HIV/HCV Co-infection Curriculum](#)

Training Events

June 2020

Su	Mo	Tu	We	Th	Fr	Sa
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	1	2	3	4

All

RSS News Feeds

Announcements

[In Brief: June 26, 2020](#)
[2020 National HIV Testing Awareness Day](#)



NEAETC – Homepage



- Training Calendar
- Featured News
- Featured Events
- RSS News Feeds
- Photo Slideshow
- Project Navigation Tabs

The screenshot shows the NEAETC website homepage. At the top, there is a navigation bar with tabs for Home, Trainings & Events, Recorded Trainings, Sites & Regions, Resources, Awareness Day, In Brief: HIV News, COVID-19, Email List, and About. The main content area is divided into several sections: Overview, Quick Links, National Resources, Regional Training Events, Featured News, Training Events, RSS News Feeds, and Announcements. The featured news section includes articles such as 'In Brief: June 26, 2020' and '2020 National HIV Testing Awareness Day'. The training events section includes a calendar for June 2020 and a list of events.



NEAETC – Regional Admin



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CONTENT MANAGEMENT	USER MANAGEMENT	SYSTEM MANAGEMENT	UTILITIES
<ul style="list-style-type: none"> Events Forms News/Pages Forums PIFs/Registrations Credit Types Site Navigation Site Navigation Links Homepage Slides Quick Links National Resources 	<ul style="list-style-type: none"> Users Groups 	<ul style="list-style-type: none"> AETC Sites Contacts 	<ul style="list-style-type: none"> Materials and Resources Dropbox Internal Search Inquiries/Requests

provides HIV/AIDS education, consultation, technical assistance, and resource materials to health care professionals throughout Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont.

Quick Links

- [All Upcoming Training Events](#)
- [Contact Us](#)
- [NEAETC Newsletter Sign-Up](#)
- [National HIV Curriculum](#)
- [National HIV/HCV Co-infection Curriculum](#)
- [Registering for Events](#)

National HIV Curriculum

Free online training and CME/CNE contact hours for physicians, PAs, APNs, RNs, & HCPs

[National HIV Curriculum](#)

Su	Mo	Tu	We	Th	Fr	Sa
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	1	2	3	4

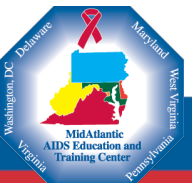
All

RSS News Feeds

Announcements

In Brief: [June 26, 2020](#)
[2020 National HIV Testing Awareness Day](#)

Featured News



Events



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New England AIDS Education and Training Center

- [Home](#)
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- [In Brief: HIV News](#)
- [COVID-19](#)
- [Email List](#)
- [About](#)

Events						New Event Request Assistance
Date/Time	Event Name	Program ID	Status	Site	Created By	Actions
Sep 15, 2020 8:00am ET	Annual HIV Primary Care Update 2020	20091501	✓	UMass Medical School	Hathy Simpson	Actions
Sep 14, 2020 8:00am ET	NEAETC Faculty Development Meeting 2020	20091401	✓	UMass Medical School	Hathy Simpson	Actions
Sep 11, 2020 1:00pm ET	Webinar: HIV & Aging During the COVID-19 Pandemic	20091101	✓	Massachusetts	Amanda Hart	Actions
Jul 21, 2020 6:00pm ET	Webinar: IAS Update 2020	20072101	✓	Massachusetts	Amanda Hart	Actions
Jul 1, 2020 7:00am ET	FHCW IPE Hands-on Clinical Learning 19-20B HG	20070104	✗	Family Health Center of Worcester	Hathy Simpson	Actions
Jul 1, 2020 7:00am ET	FHCW IPE Hands-on Clinical Learning 19-20B VC	20070103	✗	Family Health Center of Worcester	Hathy Simpson	Actions
Jul 1, 2020 7:00am ET	FHCW IPE Hands-on Clinical Learning 19-20B CW	20070102	✗	Family Health Center of Worcester	Hathy Simpson	Actions
Jul 1, 2020 7:00am ET	FHCW IPE Hands-on Clinical Learning 19-20B BS	20070101	✗	Family Health Center of	Hathy Simpson	Actions

Filter

Site

Program ID

Event Name

Status

Modality

Funding Code



Regional Admin - Forms



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AIDS Education & Training Center Program
New England AIDS Education and Training Center

Home | Trainings & Events | Recorded Trainings | Sites & Regions | Resources | Awareness Days | In Brief: HIV News | COVID-19 | Email List | About

FORMS [New Form](#) [Request Assistance](#)

Form ID	Form Name	Created By	Updated	
16	Pilot Form	Matthew Garofalo	Dec 2, 2019 11:35am	View Events
21	Old-IP Eval v1	Matthew Garofalo	Jul 30, 2019 4:42pm	View Events
23	Old -LT eval v1	Matthew Garofalo	Dec 2, 2019 11:37am	View Events
27	Old-IP+ eval v1	Matthew Garofalo	Dec 2, 2019 11:36am	View Events
29	MA-HCV Management Evaluation	Daniel Dompheh	Nov 14, 2019 1:07pm	View Events
31	March CROI Update - CRI Eval	Daniel Dompheh	Mar 8, 2019 6:41pm	View Events
56	PT-IP	Daniel Dompheh	Nov 26, 2019 11:17am	View Events
59	TEST -IP	Daniel Dompheh	Dec 5, 2019 3:55pm	
60	Core-LT	Daniel Dompheh	Nov 26, 2019 11:20am	View Events
61	Core-IP	Ingrid Godfrey	Nov 26, 2019 11:20am	View Events

- Form creation
- Evaluation duplication and editing
- Automatic Evaluation Transmission after Events have concluded



Form Submissions and Filtering



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New England AIDS Education and Training Center

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- About

Old-IP Eval v1

Events using Form

[Export Evals](#) | [Duplicate Request Assistance](#)

Event	Program ID	Submissions Count		
HIV Conference- Hormone Therapy for Transgender People with HIV	19010903	6	Export Evals	Delete All Submissions
Hepatitis C Screening and Treatment	19010901	11	Export Evals	Delete All Submissions
PrEP Update	19010401	10	Export Evals	Delete All Submissions
Spectrum of Kaposi Sarcoma-Associated Herpesvirus Disease in HIV Infection	19010301	10	Export Evals	Delete All Submissions
Psychiatric Consult at Virology Treatment Center	19010202	10	Export Evals	Delete All Submissions
HIV Overview - Case Studies	19010201	3	Export Evals	Delete All Submissions
VTC Clinic Journal Review; profile of Cabotegravir	18122701	8	Export Evals	Delete All Submissions
HIV, STD, and PrEP with Bryant University Health Services	18122003	1	Export Evals	Delete All Submissions
Understanding the HIV Care Continuum: HIV Testing, PrEP, and PEP	18122002	1	Export Evals	Delete All Submissions
ECHO Session with Case Reviews and Didactic	18122004	13	Export Evals	Delete All Submissions
HIV Testing in Incarcerated Populations	18122001	1	Export Evals	Delete All Submissions

DASHBOARD close

- General
- » Events «
- [List of Forms](#)

Filter

From Date

To Date

[Search](#) [Export](#)



Ability to create and edit pages



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New England AIDS Education and Training Center

- Home
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- About
-

ADMINISTRATION If you wish to edit this content, please [click here](#)

NEAETC Newsletter

In Brief: HIV & Hepatitis News

In Brief is NEAETC's news service focusing on the latest developments in HIV, viral hepatitis, and related topics. In Brief provides ongoing coverage of prevention, treatment, the continuum of care, health disparities, at-risk populations, and health communication. In each issue, we also include links to a wide range of educational resources to keep you and your patients or clients well-informed.

If you'd like to subscribe to In Brief, please click on [this link](#).

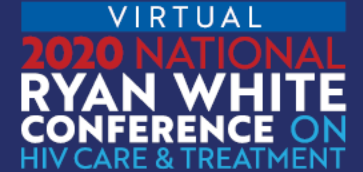
To read past issues of the newsletter, please click on the links for the issue dates below.

[June 12, 2020](#)

Quick Links

- [All Upcoming Training Events](#)
- [Contact Us](#)
- [NEAETC Newsletter Sign-Up](#)
- [National HIV Curriculum](#)
- [National HIV/HCV Co-infection Curriculum](#)
- [Registering for Events](#)





LEAPP as a System and as a Quality Management Tool

Ingrid Godfrey, MPH

MidAtlantic AETC

Regional Headquarters, University of Pittsburgh

Features of LEAPP



Online Event Registration Processing, Management & Support

- Calendar Features to Control Access and Availability
- Event List Grouping, Filtering and Sorting Tools
- One-step Quick Event Duplication
- Customer List Management
- Automatic Customer Email Correspondence
- Cross-System, Cross-browser Compatibility
- HRSA and Custom Reporting and Data Exports
- Live Registration & Customer Data Exports

Content Management System

- Changeable Homepage Pods
- Changeable Webpage Navigation
- Mobile Accessibility with VM-based Event/Course Management

Community of Practice

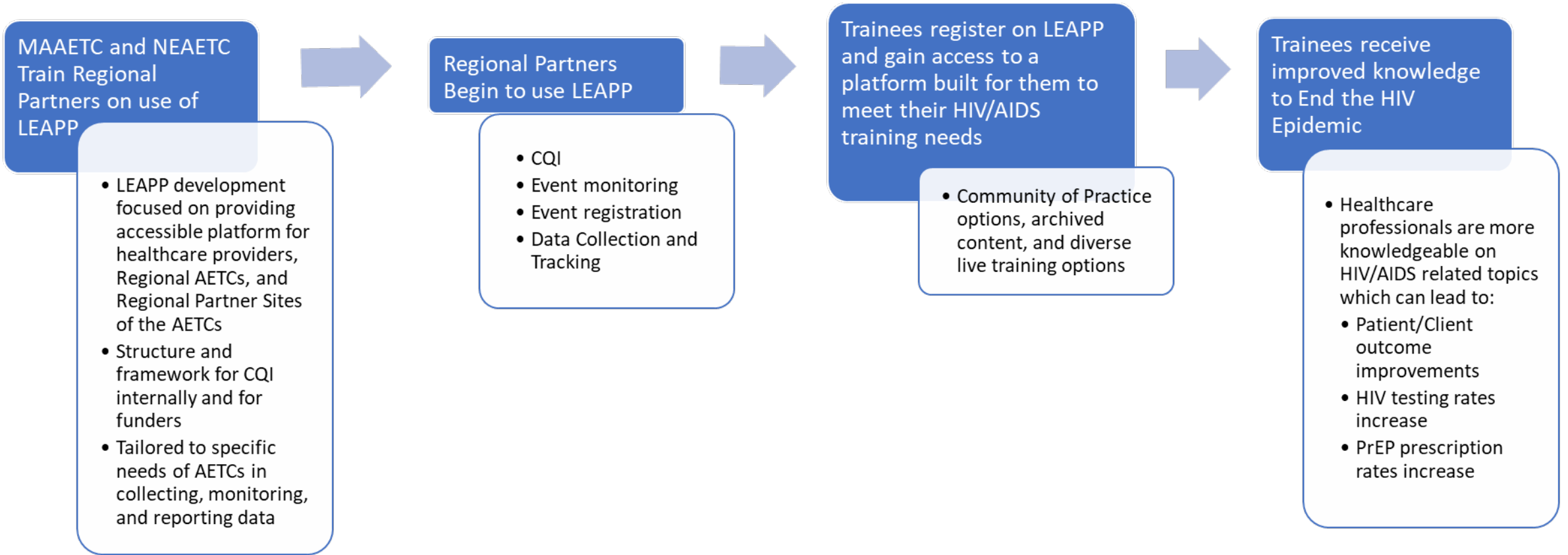
- Role-based and Custom Event Access Control
- Page and Forum Creation
- Private Page, Forum, Group Controls
- Customer Profile/History Tracking
- Resource Sharing
- Speaker Tracking
- System Integration (Live RSS Data Feeds)

System/Security

- Login Access Control by User Email and Password
- Registration Processing, 24/7 Reliable Up-Time
- University of Pittsburgh CSSD Security & Auditing
- PayFlow (PayPal) Payment Processing



Who Benefits from LEAPP?



LEAPP and Six Sigma (2)



- System provides a framework for continual quality improvement and allows for updates and growth as the system continues to be used.
 - Define, Measure, Analyze, Improve, Control.
- Integrated into MAAETC processes, procedures, and initiatives for continuous quality improvement.



Results - *Define*



- Measurable goal: Improve data collection accuracy and utility through a system that enables Regional Partner sites to use the system tools with ease and effectiveness
- Perspectives:
 - Funders/HRSA
 - AETC Regional Headquarters
 - AETC Regional Partner Leadership
 - AETC Regional Partner staff
 - Healthcare professionals using LEAPP – LEAPP users



Results - *Measure*



- Assessment and evaluation of regional partner site performance by the principal investigator
- Documentation of outcomes of their training programs
 - Online event submission on LEAPP
 - Trainee input of their data
 - Event evaluations



Results - *Analyze*



- System enables the center headquarters at the University of Pittsburgh and regional partners sites to filter and review events by:
 - Training modality
 - Funding source
 - Target audience reach
 - Identify themes, unmet needs and focus areas
- System enables the center headquarters to:
 - Identify errors, gaps, and omissions in data submission
 - Longitudinal tracking of regional partner performance over time
 - Assess reach and scope of MAAETC activities to:
 - Specific disciplines: physician, nurses, dentists, pharmacists, social workers, etc
 - Specific locations: urban, rural, suburban
 - Specific settings: hospitals, community health centers, community based organizations, etc



Results - *Improve*



➤ Data is reviewed by Principal Investigator and MAAETC center headquarters to:

- Assess performance in reaching workplan goals
- Identify barriers and facilitators to reaching goals
- Develop new strategies, corrective action, or improvements
- Provide technical assistance needed from the MAAETC central office
- Discuss need for training of regional partners site staff
- Identify changes needed in LEAPP to facilitate goal attainment



Results - *Control*



➤ Documentation of:

- Successes and challenges of meeting workplan goals
- Meeting the mission of the AETC program
- Engagement of audiences through tracking of LEAPP users

➤ Provision of:

- Continuous feedback to regional partners
- Increased efficiencies in operations and reporting
- Recognition for success and goal attainment

• Formulation of:

- Analysis to inform strategic and long-term planning
- Identification of lessons learned, outcomes for HRSA reporting
- Models for replication and dissemination



Conclusion



- Through the six sigma steps, LEAPP provides an effective method for MAAETC quality improvement and a platform for adoption by other AETCs.



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Questions?



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