



Benchmarking and Data Dashboards for the Ryan White HIV/AIDS Program

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Demetrios Psihopaidas, PhD MA
Senior Health Scientist
Division of Policy and Data (DPD)
HIV/AIDS Bureau (HAB)

Vision: Healthy Communities, Healthy People



Health Resources and Services Administration (HRSA)

Overview

- Supports more than 90 programs that provide health care to people who are geographically isolated, economically or medically vulnerable through grants and cooperative agreements to more than 3,000 awardees, including community and faith-based organizations, colleges and universities, hospitals, state, local, and tribal governments, and private entities
- Every year, HRSA programs serve tens of millions of people, including people with HIV/AIDS, pregnant women, mothers and their families, and those otherwise unable to access quality health care



HRSA's HIV/AIDS Bureau (HAB) Vision and Mission

Vision

Optimal HIV/AIDS care and treatment for all.

Mission

Provide leadership and resources to assure access to and retention in high quality, integrated care, and treatment services for vulnerable people with HIV/AIDS and their families.



HRSA's Ryan White HIV/AIDS Program

- Provides comprehensive system of HIV primary medical care, medications, and essential support services for low-income people with HIV
 - More than half of people with diagnosed HIV in the United States – nearly 519,000 people – receive care through the Ryan White HIV/AIDS Program (RWHAP)
 - Funds grants to states, cities/counties, and local community based organizations
 - Recipients determine service delivery and funding priorities based on local needs and planning process
- Payor of last resort statutory provision: RWHAP funds may not be used for services if another state or federal payer is available
- 87.1% of Ryan White HIV/AIDS Program clients were virally suppressed in 2018, exceeding national average of 62.7%



Source: HRSA. Ryan White HIV/AIDS Program Annual Client-Level Data Report 2018; CDC. HIV Surveillance Supplemental Report 2018;21(No. 4)



Agenda

- Ryan White HIV/AIDS Program (RWHAP) data dissemination
- New dissemination product for 2021:
 - Interactive data visualization platform (data dashboards) with access limited to providers, recipients, and HAB Project Officers
 - Data dashboards for public access
- Next steps/how you can shape the final product

Benchmark and Dissemination Team

- Division of Policy and Data
 - Demetrios Psihopaidas
 - Pamela Klein
 - Stacy Cohen
 - Nicole Chavis
 - Natha Bakayoko
 - Paul Mandsager
- HRSA Office of Information Technology
 - Romil Kinariwala
 - Seth Marcus

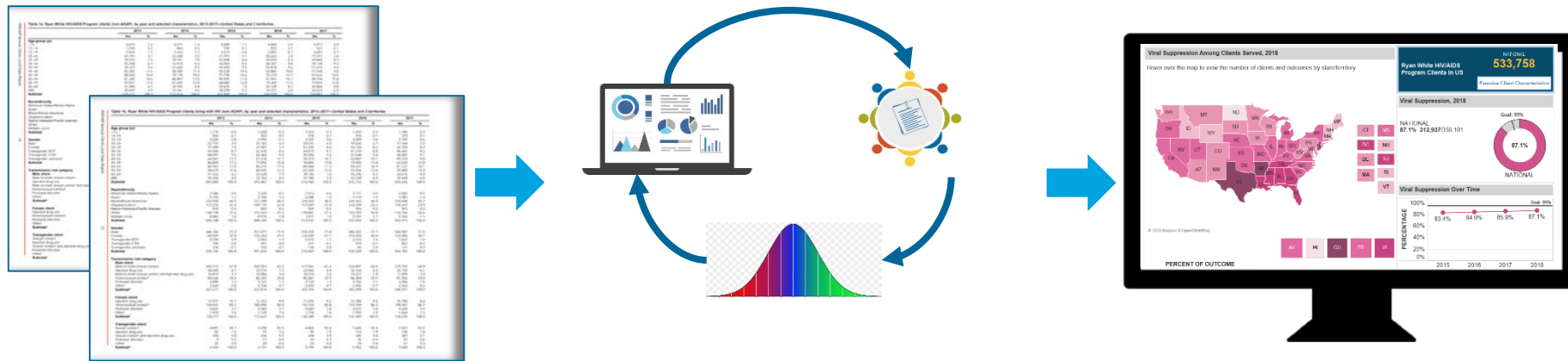


Current RWHAP Data Dissemination Products

- HRSA Ryan White HIV/AIDS Program Annual Client-Level Data Report, 2016 (<https://hab.hrsa.gov/sites/default/files/hab/data/datareports/RWHAP-annual-client-level-data-report-2016.pdf>)
- Slide Decks (<https://hab.hrsa.gov/data/data-reports>)
 - Clients Served by the Ryan White HIV/AIDS Program, 2016
 - Ryan White HIV/AIDS Program Client Populations and Outcomes
 - ✓ Viral Suppression, Race/Ethnicity, Youth and Young Adults, HIV Infection Attributed to Injection Drug Use, Transgender, Men who have Sex with Men (MSM), and Women
- State Profiles (<https://hab.hrsa.gov/stateprofiles2015/#/>)



Transforming static reports into interactive visualizations



Benchmarking and Disseminating Ryan White HIV/AIDS Program (RWHAP) Care and Treatment Data

2018 - 2023

Purpose of Project

- Refine, test, and implement a benchmarking methodology
 - To allow for like-comparisons (risk-adjusted) between recipients and providers
- Develop and implement a multi-phased approach of an interactive data visualization platform (dashboards)
 - To disseminate HRSA RWHAP Service Provider Site, Recipient, EMA/TGA, State and National RWHAP
- Engage stakeholder at all stages
 - To inform product development and maximize impact of dashboards and benchmarking

Support RWHAP providers in reaching national goals

- > Visualize key indicators of viral suppression and retention in care
- > Encourage data exploration and data-driven decision-making
- > Permit like-comparisons
- > Track progress toward goals

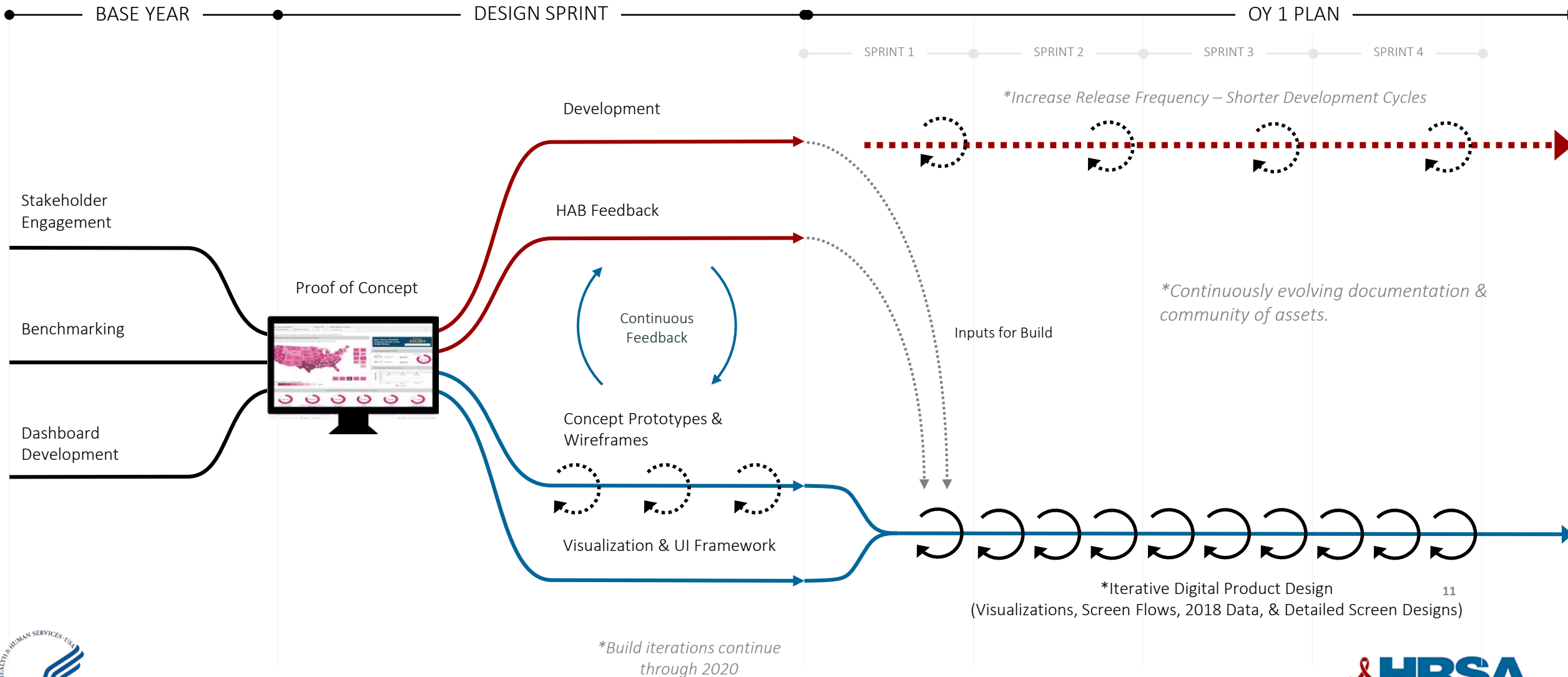
Engage key stakeholders at all stages of development

- > Agile development cycles
- > National conferences
- > Regional meetings
- > Training webinars
- > Usability testing
- > Diverse stakeholder steering committees

Dashboard Design Overview



Design Process



TELLING THE STORY

Information in 68 RSR annual report tables integrated across 9 interactive dashboards

Visual Vocabulary – leverage full spectrum of tableau’s capabilities

Priority Populations helped us tell a more compelling story and reframe the data

INCORPORATING FEEDBACK

User workshops – Comparisons of EMA/TGA, States, and National views are important to PO’s and HRSA stakeholders

Benchmarking - How do we create a meaningful use of the standardized data alongside the observed data? - Provide a performance snapshot for users

LIVING THE BROADER CONTEXT

Each dashboard provides filtering and customization – this isn’t one story, it’s thousands of stories

Each data point is a person, a life, a story

Embraced 21st Century IDEAS Act for colors, accessibility, and design standards

Framing the data with the EHE in mind

Table 1: Ryan White HIV/AIDS Program clients (total) by year and selected characteristics, 2013-2017 - United States and 3 territories

| Age group (yr) | 2013 | 2014 | 2015 | 2016 | 2017 |
|----------------|----------|----------|----------|----------|----------|
| < 18 | 1,234 | 1,100 | 1,050 | 1,000 | 950 |
| 18-24 | 15,000 | 14,500 | 14,000 | 13,500 | 13,000 |
| 25-34 | 25,000 | 24,000 | 23,000 | 22,000 | 21,000 |
| 35-44 | 35,000 | 34,000 | 33,000 | 32,000 | 31,000 |
| 45-54 | 45,000 | 44,000 | 43,000 | 42,000 | 41,000 |
| 55-64 | 55,000 | 54,000 | 53,000 | 52,000 | 51,000 |
| 65-74 | 65,000 | 64,000 | 63,000 | 62,000 | 61,000 |
| 75-84 | 75,000 | 74,000 | 73,000 | 72,000 | 71,000 |
| 85-94 | 85,000 | 84,000 | 83,000 | 82,000 | 81,000 |
| 95-104 | 95,000 | 94,000 | 93,000 | 92,000 | 91,000 |
| 105-114 | 105,000 | 104,000 | 103,000 | 102,000 | 101,000 |
| 115-124 | 115,000 | 114,000 | 113,000 | 112,000 | 111,000 |
| 125-134 | 125,000 | 124,000 | 123,000 | 122,000 | 121,000 |
| 135-144 | 135,000 | 134,000 | 133,000 | 132,000 | 131,000 |
| 145-154 | 145,000 | 144,000 | 143,000 | 142,000 | 141,000 |
| 155-164 | 155,000 | 154,000 | 153,000 | 152,000 | 151,000 |
| 165-174 | 165,000 | 164,000 | 163,000 | 162,000 | 161,000 |
| 175-184 | 175,000 | 174,000 | 173,000 | 172,000 | 171,000 |
| 185-194 | 185,000 | 184,000 | 183,000 | 182,000 | 181,000 |
| 195-204 | 195,000 | 194,000 | 193,000 | 192,000 | 191,000 |
| 205-214 | 205,000 | 204,000 | 203,000 | 202,000 | 201,000 |
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| 225-234 | 225,000 | 224,000 | 223,000 | 222,000 | 221,000 |
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| 315-324 | 315,000 | 314,000 | 313,000 | 312,000 | 311,000 |
| 325-334 | 325,000 | 324,000 | 323,000 | 322,000 | 321,000 |
| 335-344 | 335,000 | 334,000 | 333,000 | 332,000 | 331,000 |
| 345-354 | 345,000 | 344,000 | 343,000 | 342,000 | 341,000 |
| 355-364 | 355,000 | 354,000 | 353,000 | 352,000 | 351,000 |
| 365-374 | 365,000 | 364,000 | 363,000 | 362,000 | 361,000 |
| 375-384 | 375,000 | 374,000 | 373,000 | 372,000 | 371,000 |
| 385-394 | 385,000 | 384,000 | 383,000 | 382,000 | 381,000 |
| 395-404 | 395,000 | 394,000 | 393,000 | 392,000 | 391,000 |
| 405-414 | 405,000 | 404,000 | 403,000 | 402,000 | 401,000 |
| 415-424 | 415,000 | 414,000 | 413,000 | 412,000 | 411,000 |
| 425-434 | 425,000 | 424,000 | 423,000 | 422,000 | 421,000 |
| 435-444 | 435,000 | 434,000 | 433,000 | 432,000 | 431,000 |
| 445-454 | 445,000 | 444,000 | 443,000 | 442,000 | 441,000 |
| 455-464 | 455,000 | 454,000 | 453,000 | 452,000 | 451,000 |
| 465-474 | 465,000 | 464,000 | 463,000 | 462,000 | 461,000 |
| 475-484 | 475,000 | 474,000 | 473,000 | 472,000 | 471,000 |
| 485-494 | 485,000 | 484,000 | 483,000 | 482,000 | 481,000 |
| 495-504 | 495,000 | 494,000 | 493,000 | 492,000 | 491,000 |
| 505-514 | 505,000 | 504,000 | 503,000 | 502,000 | 501,000 |
| 515-524 | 515,000 | 514,000 | 513,000 | 512,000 | 511,000 |
| 525-534 | 525,000 | 524,000 | 523,000 | 522,000 | 521,000 |
| 535-544 | 535,000 | 534,000 | 533,000 | 532,000 | 531,000 |
| 545-554 | 545,000 | 544,000 | 543,000 | 542,000 | 541,000 |
| 555-564 | 555,000 | 554,000 | 553,000 | 552,000 | 551,000 |
| 565-574 | 565,000 | 564,000 | 563,000 | 562,000 | 561,000 |
| 575-584 | 575,000 | 574,000 | 573,000 | 572,000 | 571,000 |
| 585-594 | 585,000 | 584,000 | 583,000 | 582,000 | 581,000 |
| 595-604 | 595,000 | 594,000 | 593,000 | 592,000 | 591,000 |
| 605-614 | 605,000 | 604,000 | 603,000 | 602,000 | 601,000 |
| 615-624 | 615,000 | 614,000 | 613,000 | 612,000 | 611,000 |
| 625-634 | 625,000 | 624,000 | 623,000 | 622,000 | 621,000 |
| 635-644 | 635,000 | 634,000 | 633,000 | 632,000 | 631,000 |
| 645-654 | 645,000 | 644,000 | 643,000 | 642,000 | 641,000 |
| 655-664 | 655,000 | 654,000 | 653,000 | 652,000 | 651,000 |
| 665-674 | 665,000 | 664,000 | 663,000 | 662,000 | 661,000 |
| 675-684 | 675,000 | 674,000 | 673,000 | 672,000 | 671,000 |
| 685-694 | 685,000 | 684,000 | 683,000 | 682,000 | 681,000 |
| 695-704 | 695,000 | 694,000 | 693,000 | 692,000 | 691,000 |
| 705-714 | 705,000 | 704,000 | 703,000 | 702,000 | 701,000 |
| 715-724 | 715,000 | 714,000 | 713,000 | 712,000 | 711,000 |
| 725-734 | 725,000 | 724,000 | 723,000 | 722,000 | 721,000 |
| 735-744 | 735,000 | 734,000 | 733,000 | 732,000 | 731,000 |
| 745-754 | 745,000 | 744,000 | 743,000 | 742,000 | 741,000 |
| 755-764 | 755,000 | 754,000 | 753,000 | 752,000 | 751,000 |
| 765-774 | 765,000 | 764,000 | 763,000 | 762,000 | 761,000 |
| 775-784 | 775,000 | 774,000 | 773,000 | 772,000 | 771,000 |
| 785-794 | 785,000 | 784,000 | 783,000 | 782,000 | 781,000 |
| 795-804 | 795,000 | 794,000 | 793,000 | 792,000 | 791,000 |
| 805-814 | 805,000 | 804,000 | 803,000 | 802,000 | 801,000 |
| 815-824 | 815,000 | 814,000 | 813,000 | 812,000 | 811,000 |
| 825-834 | 825,000 | 824,000 | 823,000 | 822,000 | 821,000 |
| 835-844 | 835,000 | 834,000 | 833,000 | 832,000 | 831,000 |
| 845-854 | 845,000 | 844,000 | 843,000 | 842,000 | 841,000 |
| 855-864 | 855,000 | 854,000 | 853,000 | 852,000 | 851,000 |
| 865-874 | 865,000 | 864,000 | 863,000 | 862,000 | 861,000 |
| 875-884 | 875,000 | 874,000 | 873,000 | 872,000 | 871,000 |
| 885-894 | 885,000 | 884,000 | 883,000 | 882,000 | 881,000 |
| 895-904 | 895,000 | 894,000 | 893,000 | 892,000 | 891,000 |
| 905-914 | 905,000 | 904,000 | 903,000 | 902,000 | 901,000 |
| 915-924 | 915,000 | 914,000 | 913,000 | 912,000 | 911,000 |
| 925-934 | 925,000 | 924,000 | 923,000 | 922,000 | 921,000 |
| 935-944 | 935,000 | 934,000 | 933,000 | 932,000 | 931,000 |
| 945-954 | 945,000 | 944,000 | 943,000 | 942,000 | 941,000 |
| 955-964 | 955,000 | 954,000 | 953,000 | 952,000 | 951,000 |
| 965-974 | 965,000 | 964,000 | 963,000 | 962,000 | 961,000 |
| 975-984 | 975,000 | 974,000 | 973,000 | 972,000 | 971,000 |
| 985-994 | 985,000 | 984,000 | 983,000 | 982,000 | 981,000 |
| 995-1004 | 995,000 | 994,000 | 993,000 | 992,000 | 991,000 |
| 1005-1014 | 1005,000 | 1004,000 | 1003,000 | 1002,000 | 1001,000 |

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| Age group (yr) | 2013 | 2014 | 2015 | 2016 | 2017 |
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| 335-344 | 335,000 | 334,000 | 333,000 | 332,000 | 331,000 |
| 345-354 | 345,000 | 344,000 | 343,000 | 342,000 | 341,000 |
| 355-364 | 355,000 | 354 | | | |

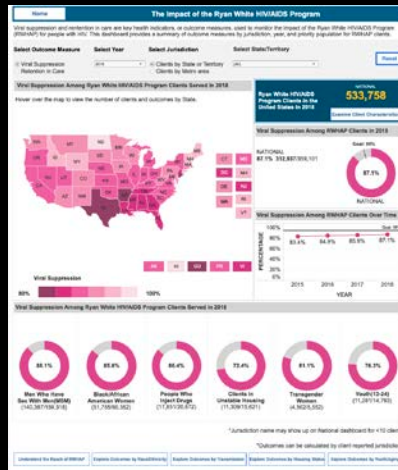
As we look ahead...

- The role of data in decision making has come to the forefront of the national conversation
- Find ways to promote viral suppression
- Integration of additional RWHAP data
- Expansion of recipient-level benchmarking to the Public Access Dashboard (PAD)

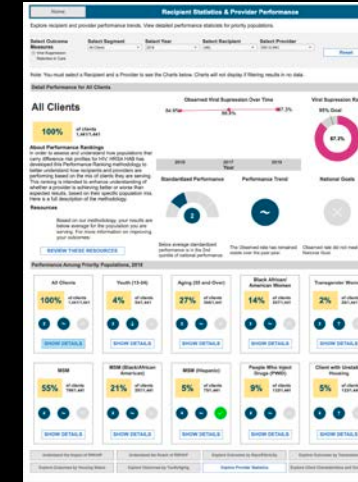
Dashboard Walkthrough



PUBLIC ACCESS



LIMITED ACCESS



- Accessible to the public
- Dashboards describe the reach and impact of RWHAP and focus on priority population outcomes

- Role-based, password protected, and limited access login for HAB staff, project officers, recipients, and grantees
- Additional dashboards included for Benchmarking analysis, Recipient and Provider detailed views, Data Analysis Sandbox





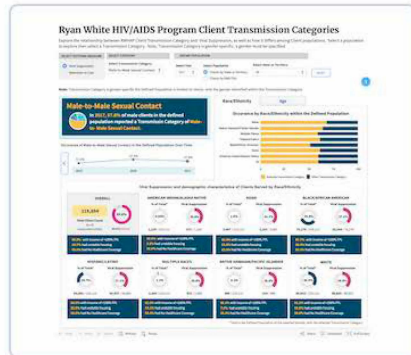
Understand the Impact of the RWHAP



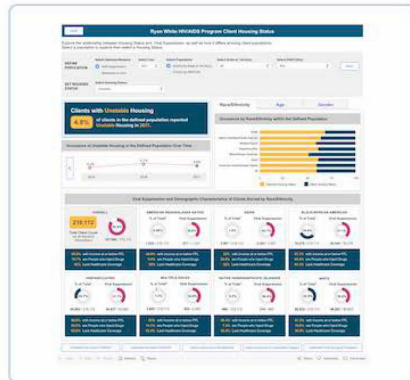
Understand the Reach of the RWHAP



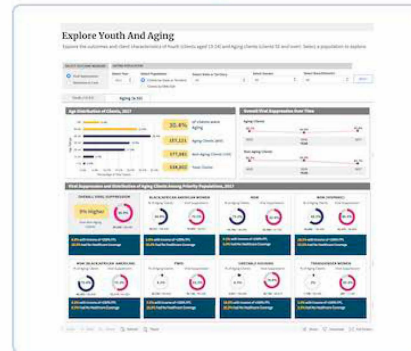
Explore Health Disparities by Race/Ethnicity in RWHAP



Transmission Categories Across Population Groups in RWHAP



Unstable Housing in the RWHAP



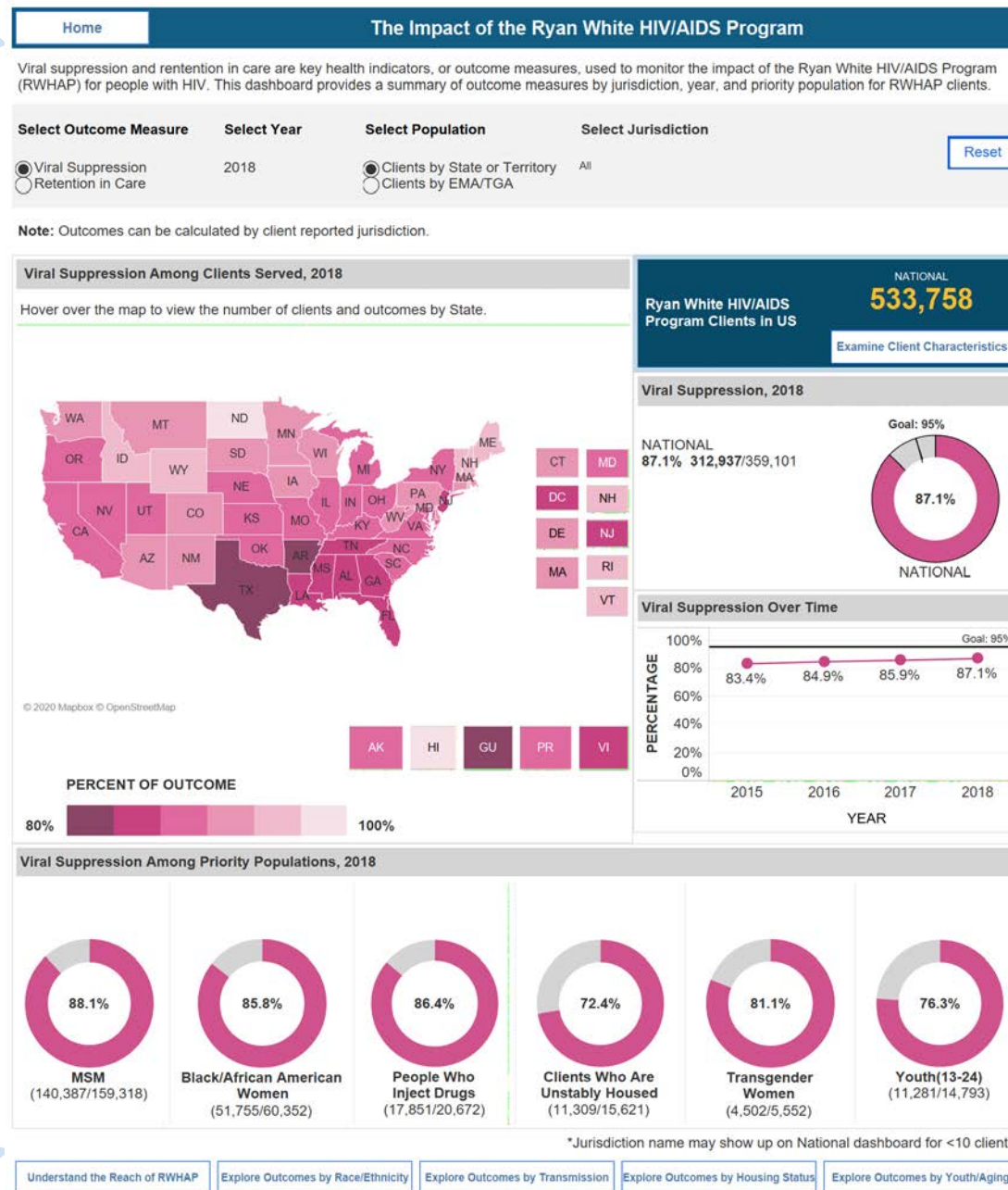
Youth and Aging in the RWHAP

National View for Viral Suppression

“Home” link to main landing view with all dashboards

Link to Client Characteristics

Navigation bar allows users to go to other dashboards



Health Disparities by Race/Ethnicity Among Ryan White HIV/AIDS Program Clients



Ryan White HIV/AIDS Program Client Outcomes by Race/Ethnicity

Compare Viral Suppression and/or Retention in Care outcomes for RWHAP clients by race/ethnicity. Highlight specific populations to further compare client outcomes by race/ethnicity.

DEFINE POPULATION
 Viral Suppression
 Retention in Care

SET RACE/ETHNICITY COMPARISONS
 Select Reference Race/Ethnicity:
 Select Comparison Race(s)/Ethnicit(ies):

Select Outcome Measure:
 Select Year:
 Select Population: Clients by State or Territory
 Clients by EMA/TGA
 Select Jurisdiction:

Note: Outcomes can be calculated by Client reported jurisdiction.

Viral Suppression Among Female Clients Served, 2018

| White | Selected Races |
|----------------|----------------|
| Overall: 88.3% | Overall: 86.8% |
| <13: 94.4% | <13: 89.2% |
| 13-24: 83.5% | 13-24: 73.6% |
| 25-34: 80.4% | 25-34: 78.1% |
| 35-44: 83.4% | 35-44: 83.8% |
| 45-54: 89.0% | 45-54: 87.9% |
| 55-64: 93.9% | 55-64: 91.7% |
| 65+: 96.2% | 65+: 94.4% |

Viral Suppression Among Male Clients Served, 2018

| White | Selected Races |
|----------------|----------------|
| Overall: 91.5% | Overall: 87.4% |
| 13-24: 85.0% | <13: 85.6% |
| 25-34: 86.3% | 13-24: 77.4% |
| 35-44: 88.2% | 25-34: 81.5% |
| 45-54: 91.1% | 35-44: 85.8% |
| 55-64: 95.0% | 45-54: 88.8% |
| 65+: 97.8% | 55-64: 92.1% |
| | 65+: 95.2% |

Viral Suppression Among Transgender Clients Served, 2018

| White | Selected Races |
|----------------|----------------|
| Overall: 86.1% | Overall: 81.9% |
| <13: 64.7% | <13: 100.0% |
| 13-24: 64.7% | 13-24: 68.0% |
| 25-34: 78.6% | 25-34: 75.2% |
| 35-44: 87.0% | 35-44: 83.9% |
| 45-54: 89.0% | 45-54: 88.4% |
| 55-64: 92.7% | 55-64: 91.3% |
| 65+: 100.0% | 65+: 92.5% |

Overall Viral Suppression Over Time

White

| | | | |
|-------------|-------------|-------------|-------------|
| 2015: 88.3% | 2016: 89.4% | 2017: 90.1% | 2018: 91.0% |
|-------------|-------------|-------------|-------------|

Selected Races

| | | | |
|-------------|-------------|-------------|-------------|
| 2015: 83.4% | 2016: 84.9% | 2017: 85.9% | 2018: 87.1% |
|-------------|-------------|-------------|-------------|

REFERENCE (White) (2018, US)

COMPARISON (Selected Races) (2018, US)

- 91.0% Overall Viral Suppression Rate
- 26.3% of the defined Client Population
- 49.5% of clients had Income <100% of FPL
- 4.8% of clients were Unstably Housed
- 12.8% of clients have No Health Care Coverage
- 7.5% of clients had a Transmission Category of PWID

- 87.1% Overall Viral Suppression Rate
- 100.0% of the defined Client Population
- 61.3% of clients had Income <100% of FPL
- 5.3% of clients were Unstably Housed
- 20.1% of clients have No Health Care Coverage
- 6.3% of clients had a Transmission Category of PWID

*Jurisdiction name may show up on National dashboard for <10 clients



Priority Populations

>Transmission Risk Category
Housing Status
Youth and Aging

Home **Transmission Risk Categories Among Ryan White HIV/AIDS Program Clients**

Explore the relationship between Ryan White HIV/AIDS Program (RWHAP) client transmission category and outcome measures.

DEFINE POPULATION: Viral Suppression Retention in Care | Select Year: 2018 | Select Population: Clients by State or Territory Clients by EMA/TGA | Select State: All | Select Gender: Male | [Reset](#)

SELECT TRANSMISSION CATEGORY: Male-to-Male sexual contact | Select Transmission Category: Male-to-Male sexual contact

Note: Transmission category is gender-specific.

Male-to-Male sexual contact

65.7% In 2018, 65.7% of Male RWHAP clients in the NATIONAL population reported Male-to-Male sexual contact as their transmission category

Male with Male-to-Male sexual contact as their transmission category 2014-2018

Male with Male-to-Male sexual contact as their transmission category, by Race/Ethnicity

Viral Suppression and Demographic Characteristics of Clients Served by Race/Ethnicity

| Overall | American Indian/Alaska Native | Asian | Black/African American | Hispanic/Latino | Multiple Races | Native Hawaiian/Pacific Islander | White |
|--|---|---|---|---|---|---|---|
| 224,696 Total Client Count for All Race(s) / Ethnic(ies) 139,794 / 158,669 88.1% Viral Suppression | 0.5% % of Total* 1,152 / 224,696 88.1% Viral Suppression | 1.6% % of Total* 3,703 / 224,696 93.6% Viral Suppression | 35.0% % of Total* 78,571 / 224,696 82.3% Viral Suppression | 25.2% % of Total* 56,558 / 224,696 90.2% Viral Suppression | 1.2% % of Total* 2,757 / 224,696 87.1% Viral Suppression | 0.2% % of Total* 465 / 224,696 89.5% Viral Suppression | 36.3% % of Total* 81,492 / 224,696 92.6% Viral Suppression |
| 51.8% with Income of <100% FPL 4.6% had unstable housing 22.6% had No Healthcare Coverage | 57.4% with Income of <100% FPL 7.5% had unstable housing 12.5% had No Healthcare Coverage | 50.7% with Income of <100% FPL 2.7% had unstable housing 20.5% had No Healthcare Coverage | 59.2% with Income of <100% FPL 6.1% had unstable housing 25.4% had No Healthcare Coverage | 54.4% with Income of <100% FPL 4.0% had unstable housing 34.0% had No Healthcare Coverage | 56.1% with Income of <100% FPL 8.1% had unstable housing 15.5% had No Healthcare Coverage | 51.5% with Income of <100% FPL 2.7% had unstable housing 15.5% had No Healthcare Coverage | 42.6% with Income of <100% FPL 3.5% had unstable housing 12.4% had No Healthcare Coverage |

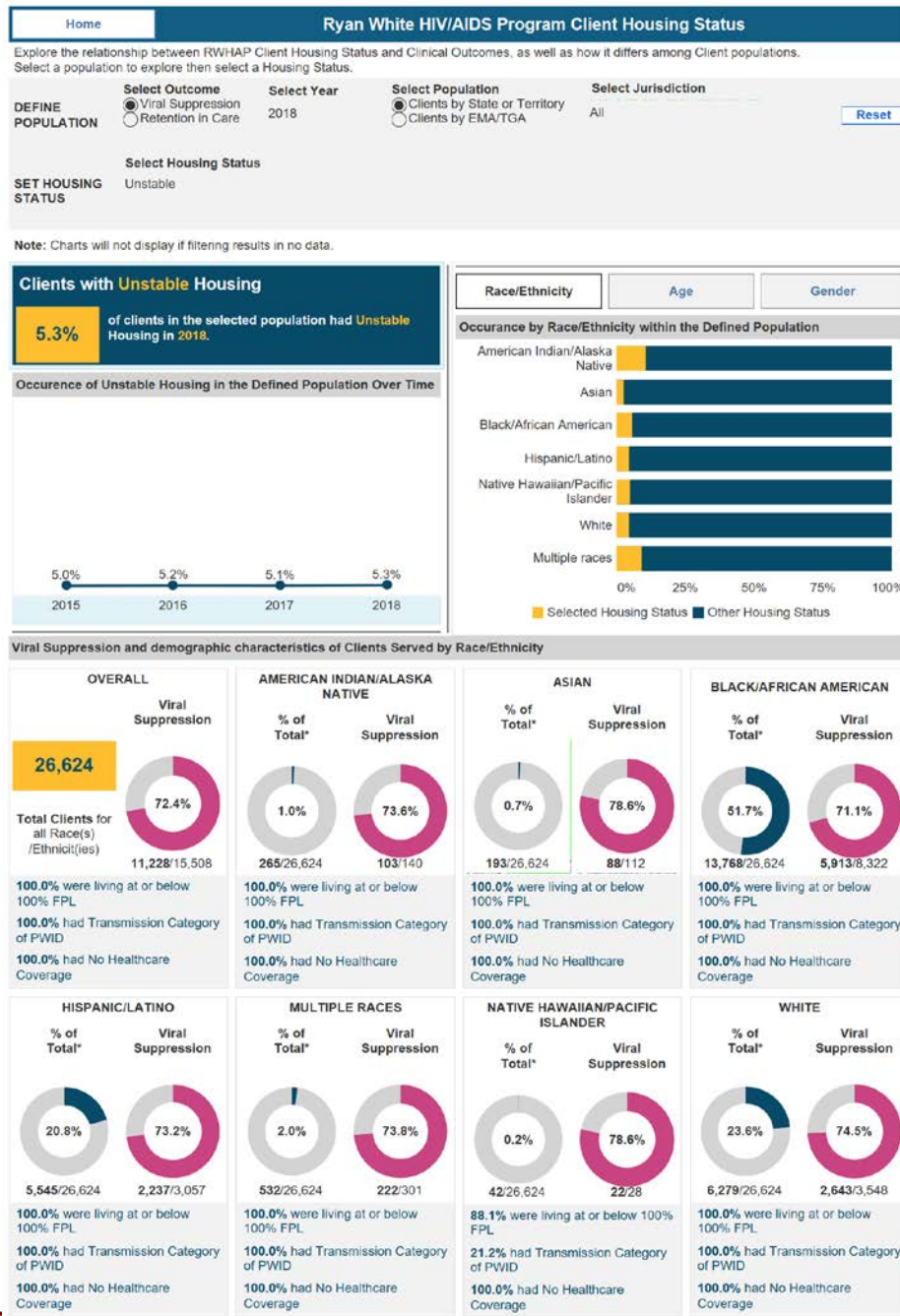
*Jurisdiction name may show up on National dashboard for <10 clients

[Understand the Impact of RWHAP](#) |
 [Understand the Reach of RWHAP](#) |
 [Explore Outcomes by Race/Ethnicity](#) |
 [Explore Outcomes by Housing Status](#) |
 [Explore Outcomes by Youth/Aging](#)



Priority Populations

Transmission Risk Category
>Housing Status
Youth and Aging



Priority Populations

Transmission Risk Category
Housing Status
>Youth and Aging



Explore the outcomes and client characteristics for youth and older adult clients in the Ryan White HIV/AIDS Program (RWHAP).

Viral Suppression
 Retention in Care

Select Year: 2018

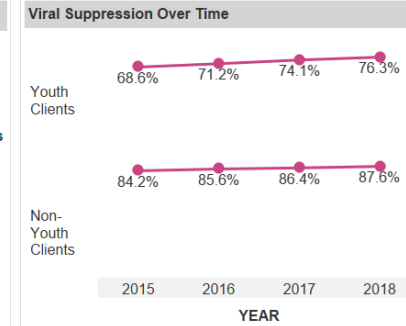
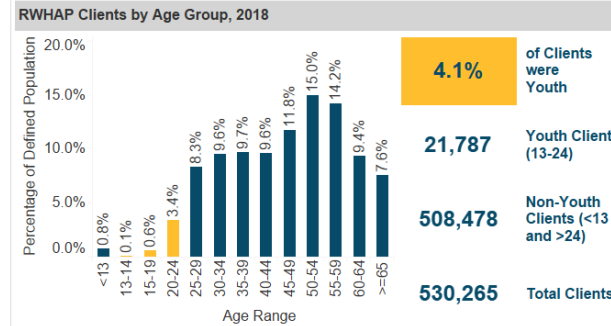
Clients by State or Territory
 Clients by EMA/TGA

Select Jurisdiction: All

Select Gender: All

Select Race/Ethnicity: All

Note: Charts will not display if selected filters result in no data.



Viral Suppression and Distribution of Youth Clients Among Priority Populations, 2018

| OVERALL VIRAL SUPPRESSION | BLACK/AFRICAN AMERICAN W.. | MSM | MSM (HISPANIC) |
|--|--|--|---|
| <p>21,787 Total Youth Clients Count</p> <p>76.3% 11,224/14,713</p> <p>69.6% with income of <=100% FPL 29.0% had No Healthcare Coverage</p> | <p>% of Youth Clients Viral Suppression</p> <p>15.6% 72.1%</p> <p>3,401/21,787 1,534/2,127</p> <p>74.8% with income of <=100% FPL 19.6% had No Healthcare Coverage</p> | <p>% of Youth Clients Viral Suppression</p> <p>60.3% 78.3%</p> <p>11,239/18,635 6,706/8,565</p> <p>66.0% with income of <=100% FPL 34.9% had No Healthcare Coverage</p> | <p>% of Youth Clients Viral Suppression</p> <p>14.9% 81.5%</p> <p>2,779/18,635 1,654/2,029</p> <p>62.7% with income of <=100% FPL 39.9% had No Healthcare Coverage</p> |
| <p>MSM (BLACK/AFRICAN AMERIC..)</p> <p>% of Youth Clients Viral Suppression</p> <p>35.3% 74.8%</p> <p>6,569/18,635 3,846/5,139</p> <p>68.6% with income of <=100% FPL 36.2% had No Healthcare Coverage</p> | <p>PWID</p> <p>% of Youth Clients Viral Suppression</p> <p>1.0% 67.9%</p> <p>178/18,635 74/109</p> <p>89.6% with income of <=100% FPL 21.1% had No Healthcare Coverage</p> | <p>UNSTABLE HOUSING</p> <p>% of Youth Clients Viral Suppression</p> <p>5.9% 63.7%</p> <p>1,168/19,810 472/741</p> <p>89.5% with income of <= 100% FPL 25.3% had No Healthcare Coverage</p> | <p>TRANSGENDER WOMEN</p> <p>% of Youth Clients Viral Suppression</p> <p>2.7% 67.1%</p> <p>591/21,787 249/371</p> <p>85.1% with income of <= 100% FPL 28.2% had No Healthcare Coverage</p> |

*Jurisdiction name may show up on National dashboard for <10 clients

Examine Provider Performance

Benchmarking Data

Home
Recipient Statistics & Provider Performance

Explore recipient and provider performance trends. View detailed performance statistics for priority populations.

Select Outcome Measures
 Viral Suppression
 Retention in Care

Select Segment: All Clients |
 Select Year: 2018 |
 Select Recipient: (All) |
 Select Provider: 550 CLINIC

[Reset](#)

Note: You must select a Recipient and a Provider to see the Charts below. Charts will not display if filtering results in no data.

Detail Performance for All Clients

All Clients

100%

 of clients
1,441/1,441

Observed Viral Suppression Over Time

84.9% — 86.8% — 87.3%

Viral Suppression Rate

95% Goal

87.3%

Standardized Performance

2016 2017 2018

2

Performance Trend

~

National Goals

X

Based on our methodology, your results are below average for the population you are serving. For more information on improving your outcomes:

[REVIEW THESE RESOURCES](#)

Below average standardized performance is in the 2nd quintile of national performance. |
 The Observed rate has remained stable over the past year. |
 Observed rate did not meet the National Goal.

Performance Among Priority Populations, 2018

[Understand the Impact of RWHP](#)

[Understand the Reach of RWHP](#)

[Explore Outcomes by Race/Ethnicity](#)

[Explore Outcomes by Transmission](#)

[Explore Outcomes by Housing Status](#)

[Explore Outcomes by Youth/Aging](#)

[Explore Provider Statistics](#)

[Explore Client Characteristics and Outcomes](#)



Recipient Statistics & Provider Performance

Recipient & Providers Deep Dive

Available on LAD ONLY



Explore recipient and provider performance trends. View detailed performance statistics for priority populations.

Select Year: 2018 | Select Recipient: CITY OF CHICAGO DEP... | Select Provider: (All) | [Reset](#)

Note: Charts will not display if filtering results in no data.

| Provider Name | Number of Clients | Viral Suppression | Viral Suppression Performance Ranking | Retention In Care | Retention In Care Performance Ranking |
|--------------------|-------------------|-------------------|---------------------------------------|-------------------|---------------------------------------|
| ACCESS COMMUN.. | 1,057 | 85.6% | 2 | 86.0% | 4 |
| AIDS FOUNDATIO.. | 2,254 | 90.6% | 4 | 54.3% | 1 |
| AIDS HEALTHCAR.. | 146 | 81.6% | 3 | 62.9% | 1 |
| ANN & ROBERT H. .. | 178 | 85.6% | 5 | 81.8% | 3 |
| AUSTIN HEALTH C.. | 357 | 86.0% | 4 | 87.6% | 5 |
| CHRISTIAN COMM.. | 589 | 85.5% | 2 | 86.3% | 4 |
| CORE CENTER | 9,366 | 86.5% | 3 | 82.2% | 3 |
| ERIE FAMILY HEAL.. | 743 | 92.3% | 5 | 83.6% | 3 |
| HEARTLAND ALLIA.. | 983 | 84.1% | 3 | 80.9% | 3 |
| HOWARD BROWN .. | 8,860 | 88.0% | 3 | 77.0% | 2 |
| LAKE COUNTY HE.. | 1,274 | 84.1% | 2 | 79.1% | 2 |
| LAWNDALE CHRIS.. | 547 | 90.2% | 4 | 96.0% | 5 |
| LOYOLA UNIVERSI.. | 338 | 92.9% | 4 | 21.8% | 1 |
| OPEN DOOR CLINI.. | 1,278 | 90.0% | 3 | 92.1% | 5 |
| PROVIDENT HOSP.. | 775 | 86.7% | 2 | 91.1% | 5 |
| RESEARCH AND E.. | 754 | 86.4% | 2 | 89.5% | 5 |
| SINAI HEALTH SYS.. | 698 | 83.4% | 2 | 79.6% | 2 |
| SOUTH SUBURBA.. | 831 | 87.1% | 3 | 88.4% | 5 |
| UNIVERSITY OF C.. | 1,295 | 82.3% | 2 | 72.9% | 2 |
| UNIVERSITY OF IL.. | 2,002 | 86.2% | 2 | 82.3% | 3 |
| WELLNESS CENTE.. | 28 | 85.7% | 3 | 78.6% | 2 |

Number of Clients Served **34,353**

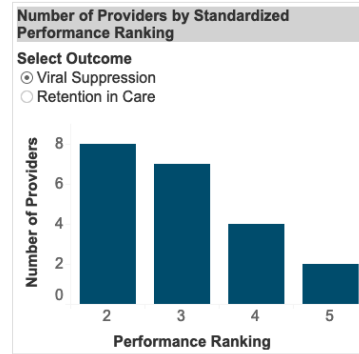
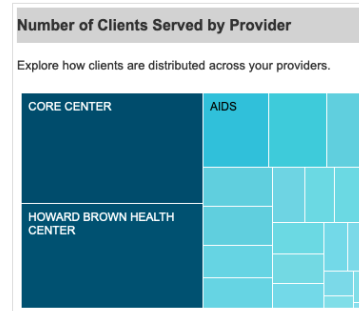
Average Number of Clients Served for All OAHs RWHAP Recipients **1,812**

Number of Providers **21**

Average Number of Providers for All OAHs RWHAP Recipients **2**

Average Number of Clients Per Provider **1,636**

Average Number of Clients for All OAHs RWHAP Providers **1,069**



- Understand the Impact of RWHAP
- Understand the Reach of RWHAP
- Explore Outcomes by Race/Ethnicity
- Explore Outcomes by Transmission
- Explore Outcomes by Housing Status
- Explore Outcomes by Youth and >55 Age
- Explore Recipient and Provider Outcomes**
- Explore Client Characteristics and Outcomes



Contact Information

Demetrios Psihopaidas, PhD MA
Senior Health Scientist, Division of Policy and Data
HIV/AIDS Bureau (HAB)
Health Resources and Services Administration (HRSA)
Email: Dpsihopaidas@hrsa.gov
Phone: 301-443-1469
Web: hab.hrsa.gov



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