

THANK YOU FOR THE INVITATION,





Rhode Island's Path to ADAP Automation



Garlete Parker

Program Management, Assistant Administrator, Ryan White Part HIV Provision of Care & Special Populations



"Every person deserves to be treated with dignity, respect and honor"

Garlete Parker has been with the RI, Executive Office of Health & Human Services, Ryan White HIV Provision of Care & Special Populations for over seven years. She has worked in the Human Service field for thirty years which includes working with homelessness and developmental needs with a specific focus on vulnerable and communities of color populations.

Garlete is a graduate from the University of Hawai'i with a Bachelor of Arts and Bachelor of Science degree.

- *Ryan White and ADAP program management experience*
- *Over 30 years of experience in the Human Service field*



Juan Loaiza

Lifia Product Owner



“Our ultimate goal is to make your program successful and effective.”

Mr. Loaiza brings vast experience in overviews of systems, implementing data quality initiatives and identifying process improvement activities. Mr. Loaiza leads implementation efforts of the Lifia Portal by defining requirements, reviewing and managing designs, and prioritizing new features for systems. He has demonstrated ability in translating end-user feedback and needs into effective approaches to maintain effective and useful systems in similar statewide planning, implementation and development projects.

- *Extensive Ryan White and ADAP experience*
- *Experienced in highly demanding environments*
- *Client focused, while maintaining relationships with staff*
- *Currently managing multiple implementations of the Lifia Portal.*



Rhode Island ADAP/RI-FAB

The RI Executive Office of Health & Human Services offers two programs to provide access to health care (ADAP, and RIFAB) for Rhode Island residents with HIV infections who are uninsured or underinsured.

ADAP- The Ryan White AIDS Drug Assistance Program (ADAP) is a federally funded program administered by the RI Executive Office of Health & Human Services (EOHHS). The program provides FDA-approved HIV drugs to low- income people who have limited or no coverage from private insurance, Medicaid, or Medicare.

- ADAP only provides antiretroviral and other limited drugs that are listed on the ADAP formulary. The RI EOHHS and the AIDS Clinical Task Force work together to determine which drugs are listed on the formulary, considering issues such as patient needs and funding availability.

RI-FAB- The RI-Federally Assisted Benefit Program (RI-FAB), which was initiated in 2017, provides **resources** for premium assistance and help with cost-sharing and is available for eligible individuals who qualify for the AIDS Drug Assistance Program and are uninsured or underinsured.



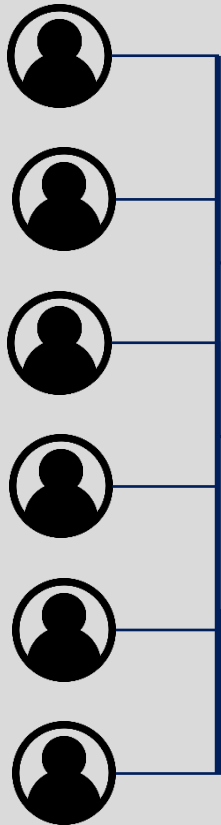
Rhode Island is a 340 Rebate State.



Rhode Island ADAP/RI-FAB



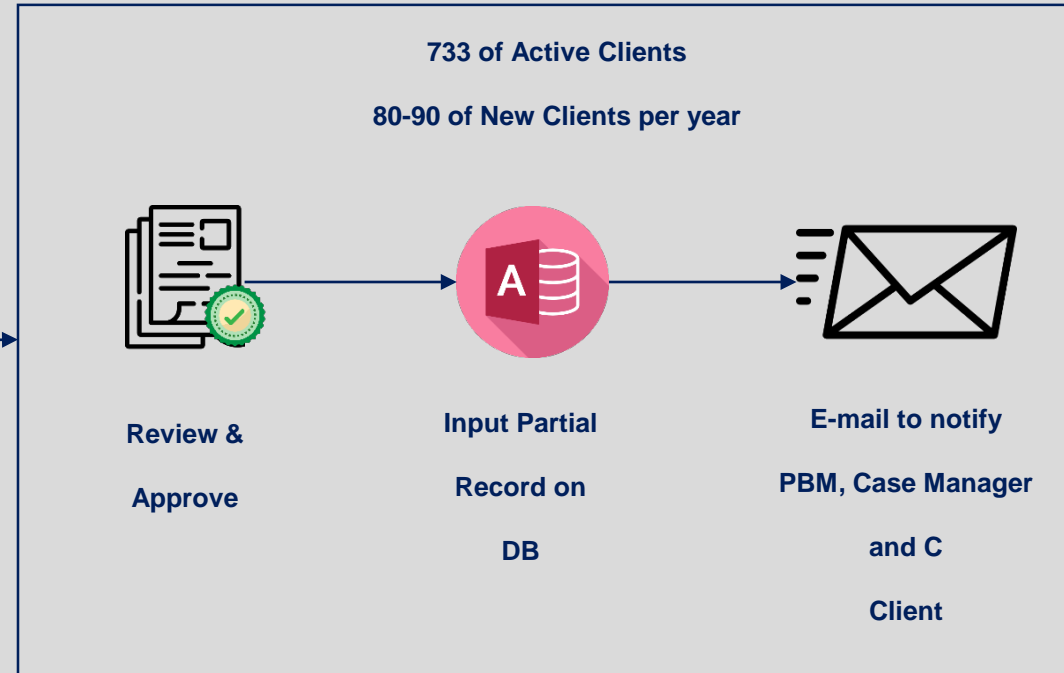
28 Case Managers



7 Agencies



280 Fax applications per month

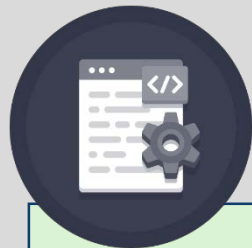


Old Process Challenges

- Data entry problems
- Process takes too long
- A lot of paper to store and collect
- What about data reports?
- What about interoperability and interfacing from other resources?



What to think when implementing a new system



Custom Development

Catered perfectly to your needs
Highly customizable
Lower maintenance fees

Secure and Compliant
Requires extensive participation from subject matter specialist

Longer time to develop
Need to develop all training and FAQs documentation
Higher development & implementation costs



Configured Out of the box

Faster Implementation
Lower Implementation Costs
Ready to go training and FAQs materials
Proven quality and support
Constant platform evolution
Benchmark and Community Development Approach

Secure and Compliant
Requires extensive participation from subject matter specialists

Lack of customization
Higher License and Maintenance Fees
Requires program to adapt to the way the OOTB software works

What to look for

Professionals/company you trust

Reliable and proven software development processes, with guaranteed quality assurance

Highest level of security and compliance

Implementation in multiple jurisdictions or similar size projects

Are they going to understand your needs?



Why Lifia?



MANAGE



INTEGRATE



SUPPORT



HOST



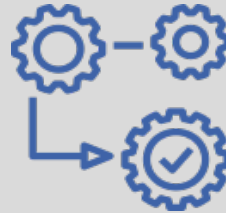
REPORT

Lifia Portal gives you control over your processes
to achieve your program's goals



SAFE

Secure, HIPAA-compliant handling and storage of information



SMART

Improve data quality through validation, pre-population and automated services.

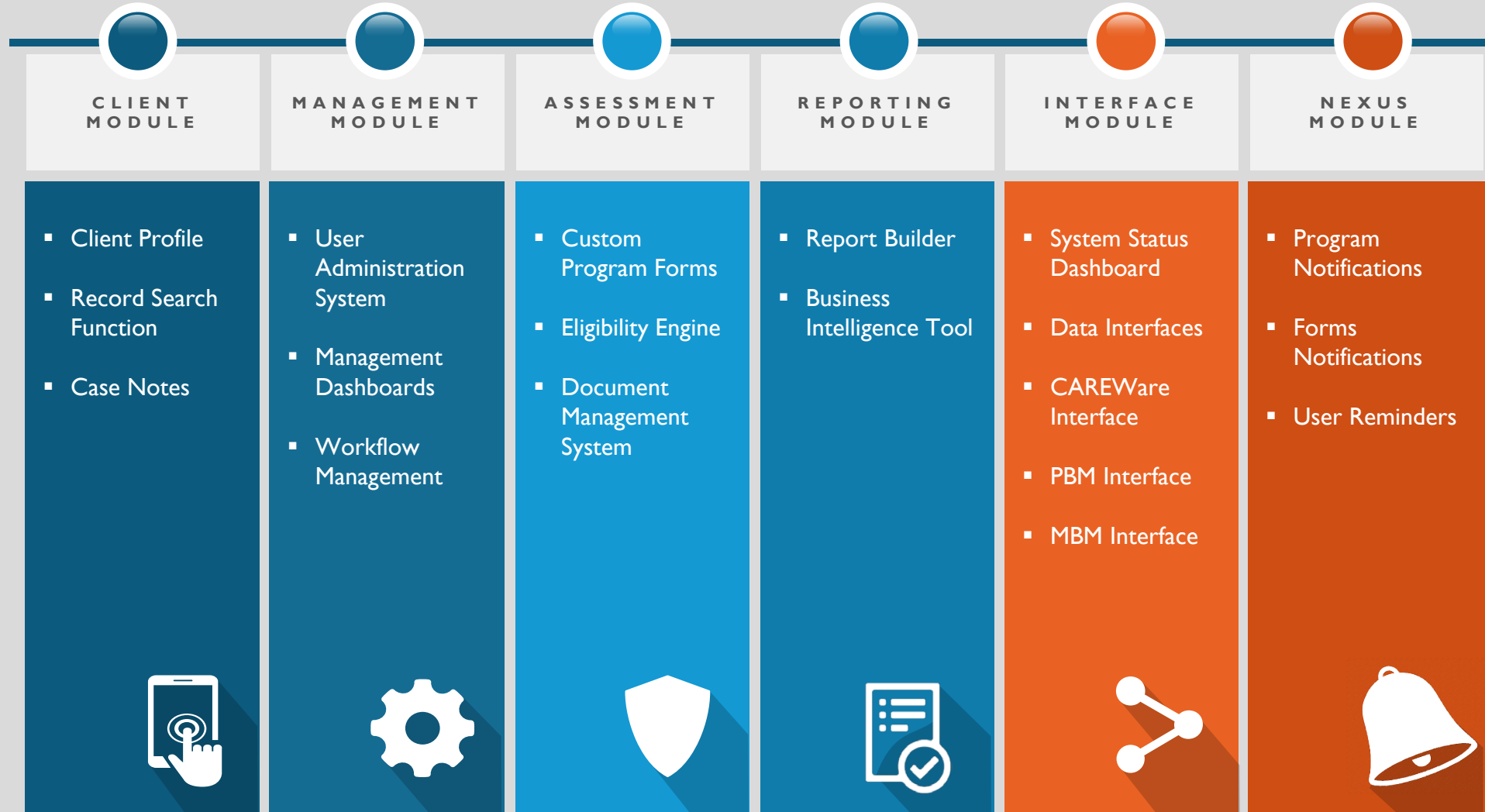


EFFECTIVE

Manage benefits information and speed up application and renewal processes

Lifia Portal Modular Architecture

Empower your programs to reach higher, achieve your goals and improve outcomes for underserved communities.



Lifia Portal – Quick Demo



Sign In

with your Lifia Account

Username

julo.case

Password

••••••••

[Reset Password](#)

[Login](#)

System Version: 1.4.5

Warning: By signing in, you are entering into a State of Rhode Island system and access to this system is limited to authorized users only and for authorized use only. To ensure that the system is functioning and utilized properly, individuals using this computer system are subject to having their activities monitored and recorded by system personnel. Use of this system evidences an expressed consent to such monitoring.

This system will be used solely for performance of duties related to the EOHHS Ryan White & ADAP Programs. Unauthorized or improper use of this system may result in administrative disciplinary action, possible civil penalties, and criminal prosecution. By continuing to use this system, you indicate your awareness of, and consent to, these terms and conditions of use. If you do not agree to the conditions stated in this warning, LOG OFF IMMEDIATELY.

© 2018 - A.J. Boggs Authentication Server



Simple. Intuitive. Designed to meet your process.



Conclusions

- Single point of access for ADAP/RI-FAB
- Real-time data availability
- Streamline decision making
- Improved service delivery
- Reduction of paperwork



Lessons Learned

Focus on the end goal and not in mimic the old process

Be open to review/improve your processes

Commit your time to review and provide feedback

Review the real value that nice to haves will add to your system

Only take what you need



Questions?



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