



HIVQM Module: Tools to Support Quality Management Programs

2020 National Ryan White Conference on HIV Care and Treatment

August 2020

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Division of Policy and Data
HIV/AIDS Bureau (HAB)

Vision: Healthy Communities, Healthy People



Health Resources and Services Administration (HRSA)

Overview

- Supports more than 90 programs that provide health care to people who are geographically isolated, economically or medically vulnerable through grants and cooperative agreements to more than 3,000 awardees, including community and faith-based organizations, colleges and universities, hospitals, state, local, and tribal governments, and private entities
- Every year, HRSA programs serve tens of millions of people, including people with HIV/AIDS, pregnant women, mothers and their families, and those otherwise unable to access quality health care



HRSA's HIV/AIDS Bureau (HAB) Vision and Mission

Vision

Optimal HIV/AIDS care and treatment for all.

Mission

Provide leadership and resources to assure access to and retention in high quality, integrated care, and treatment services for vulnerable people with HIV/AIDS and their families.



HRSA's Ryan White HIV/AIDS Program

- Provides comprehensive system of HIV primary medical care, medications, and essential support services for low-income people with HIV
 - More than half of people with diagnosed HIV in the United States – nearly 519,000 people – receive care through the Ryan White HIV/AIDS Program (RWHAP)
 - Funds grants to states, cities/counties, and local community based organizations
 - Recipients determine service delivery and funding priorities based on local needs and planning process
- Payor of last resort statutory provision: RWHAP funds may not be used for services if another state or federal payer is available
- 87.1% of Ryan White HIV/AIDS Program clients were virally suppressed in 2018, exceeding national average of 62.7%



Source: HRSA. Ryan White HIV/AIDS Program Annual Client-Level Data Report 2018; CDC. HIV Surveillance Supplemental Report 2018;21(No. 4)



Objectives

- Understand HIV Quality Measures (HIVQM) Module and its use
- Demonstrate upgrades and new features of the HIVQM Module
- Demonstrate use of the performance measures module in CAREWare 6 for HIVQM Module

Background

Title XXVI of the Public Health Service (PHS) Act
§§ 2604(h)(5),
2618(b)(3)(E),
2664(g)(5), and
2671(f)(2)

RWHAP recipients are required to establish a clinical quality management program (CQM) to:

- Assess the extent to which HIV health services are consistent with the most recent HHS guidelines for the treatment of HIV disease and related opportunistic infections
- Develop strategies for ensuring that such services are consistent with the HHS guidelines for improvement in the access to and quality of HIV services

HRSA HAB Clinical Quality Management Policy Clarification Notice (PCN) 15-02 at <https://hab.hrsa.gov/sites/default/files/hab/clinical-qualitymanagement/clinicalqualitymanagementpcn.pdf>



HIVQM Module

DEVELOP

HRSA HAB developed performance measures for recipients to use as a guide to assess the quality of their services

PRIORITIZE

Organizations should prioritize and select performance measures that are most applicable to their organization, setting, patient population and epidemic

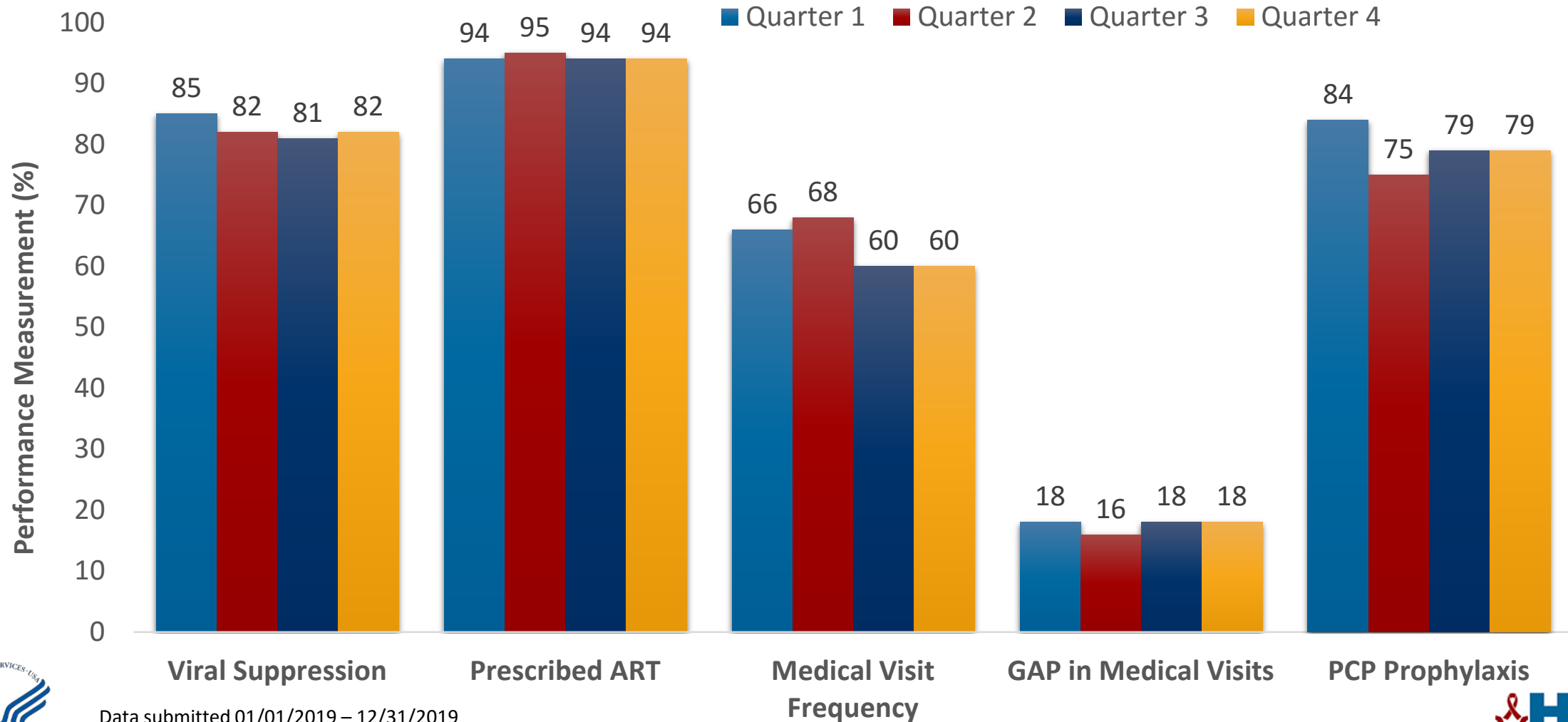
MEASURE

HIVQM Module was developed as a tool to help organizations monitor performance measure data

Why Use the HIVQM Module?

- Easy-to-use and structured platform that includes system validations
- Allows you to continually monitor your progress over a period of time
- Creates your organizational summary reports
- Allows you to compare your performance with other organizations who also enter data in the Module

Most Frequently Reported Performance Measures in HIVQM



Components: Annual Retention in Care

Eligible Patients

- # of patients, regardless of age, with a diagnosis of HIV who had at least one medical care encounter within the 12-month measurement year
- **Patient Exclusions:**
Patients who died at any time during the measurement period

Denominator

- # of patients, regardless of age, with a diagnosis of HIV who had at least one HIV medical care encounter within the 12-month measurement year

Numerator

- # of patients in denominator, regardless of age, with a diagnosis of HIV who had at least two (2) encounters at least 90 days apart within the 12-month measurement year

2020 Updates to the HIV Quality Measures (HIVQM) Module



Overview

Overview of the HIVQM Module

Accessing the HIVQM Module

2020 Update: Entering Demographic Data

Technical Assistance Resources

What does the Module do?

- Allows you to enter or upload performance data 4 times a year so you can monitor your progress over time
- Allows access to the previous four reporting periods to edit or enter data during March.
- Creates your organizational summary reports
- Allows you to compare your performance with other organizations who also enter data in the Module

Module Components

The HIVQM Module consists of three components:

1. Provider Information: pre-populated data taken from the last RSR
2. Performance Measures: 44 clinical measures under nine main categories
<http://hab.hrsa.gov/deliverhivaidscares/habperformmeasures.html>
3. HIVQM Reports: generate reports of data entered as well as comparison reports with other recipients

HIVQM Module - Timeline

- HIVQM Module is open 4 times a year
- Measurement year is 12 months except for medical visit frequency measures (24 months)
- 1 month to enter data

HIVQM Module Opens	HIVQM Module Closes	Measurement Year
September 1, 2020	September 30, 2020	July 1, 2019 – June 30, 2020
December 1, 2020	December 31, 2020	October 1, 2019 – September 30, 2020
March 1, 2021	March 31, 2021	January 1 – December 31, 2020
June 1, 2021	June 3, 2021	April 1, 2020 – March 31, 2021



Access the HIVQM Module via RSR Inbox

The screenshot shows the HRSA Electronic Handbooks interface. The top navigation bar includes 'Tasks', 'Organizations', 'Grants', 'Free Clinics', 'FQHC-LALs', and 'Resources'. The main content area is titled 'RSR Provider Report Inbox' and displays a table with the following data:

Report ID	Provider Name	Reg Code	Reporting Period	Modified Date	Status	Action	Clients	Action History
0	Coaching Flood Ltd.	51129	2019 Annual	6/19/2020 3:32:29 PM	Not Started	Create	0	History

Below the table, there are navigation controls including 'Page Size: 25' and '1 items in 1 page'. A message at the bottom states: 'Logged in as: Provider. The HAB Web Applications also require Adobe Acrobat Reader 5 or higher installed on your PC. To download Adobe Acrobat Reader, click [here](#).'



HIVQM Inbox

The screenshot shows the HRSA Electronic Handbooks interface. At the top, the HRSA logo and 'Electronic Handbooks' are displayed. The environment is 'Development', and the user is logged in as 'LecsaF_13206'. The navigation menu includes 'Tasks', 'Organizations', 'Grants', 'Free Clinics', 'FQHC-LALS', and 'Resources'. The 'HIVQM Report Inbox' is highlighted in the navigation pane. The main content area shows a table with one report entry for 'Coaching Flood Ltd.' with a 'Create' button in the 'Action' column. The table has columns for Report ID, Provider Name, Reg Code, Reporting Period, Status, and Action. Below the table, there are navigation controls and a page size dropdown set to 25. A footer message provides contact information for the HRSA Help Desk and mentions that Adobe Acrobat Reader 5 or higher is required for the application.

HRSA Electronic Handbooks Environment: Development LecsaF_13206 Support Logout

Welcome Recently Accessed What's New Guide Me Friday 19th June 2020 03:35:36 P.M. Your session will expire in: 29

NAVIGATION HIVQM Report Inbox

Report ID	Provider Name	Reg Code	Reporting Period	Status	Action
0	Coaching Flood Ltd.	51129	04/01/2019 -- 03/31/2020	Not Started	Create

Page Size: 25 1 items in 1 pages

For help with EHBs contact the HRSA Help Desk by phone at 1-877-Go4-HRSA (1-877-464-4772) Monday through Friday, 8:00 a.m. to 8:00 p.m. Eastern Time. Or use the HRSA Electronic Handbooks Contact Center help request form to submit your question online. For questions regarding data content and/or reporting requirements, please contact Data Support at 1-888-640-9356 or email to RyanWhiteDataSupport@wrma.com

Logged in as: Provider
The HAB Web Applications also require Adobe Acrobat Reader 5 or higher installed on your PC. To download Adobe Acrobat Reader, click



HIVQM First Page and Navigation

HRSA Electronic Handbooks Environment: Development LeceaF_13206

Tasks Organizations Grants Free Clinics FQHC-LALs Resources

Welcome Recently Accessed What's New Guide Me Friday

NAVIGATION HIVQM Report Your

Performance Measures

- HIVQM Inbox
- Upload HIVQM Data

Administration

- Edit Registration
- Change Password
- Print Requests

Comments

- Add Comments
- View Comments

Search

- HIVQM Reports

HIVQM Report

Navigation

- Provider Information
- Select Measures
- Enter Performance Data

HIVQM Reports

- Summary Report
- Comparison Trend Report
- Program Parts Comparison Report

HIVQM Report

Coaching Flood Ltd.

Report ID: 84105 Status: Working Close Date: 6/30/2020 11:59:59 PM

Report Period: 04/01/2019 -- 03/31/2020 Last Modified Date: 6/19/2020 3:36:50 PM Last Modified By: LeceaF_13206

Access Mode: ReadWrite Locked By: LeceaF_13206

Public Burden Statement: An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number for this expiration date is 12/31/2022. Public reporting burden for this collection of information is estimated to average 6 hours per response, including the time for reviewing instructions, searching existing data sources, and completing of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to HRSA Reports Clearance Officer, 5600 Fishers Lane, Room Maryland, 20857.

Please review items 1 through 4 and make any necessary changes. A field with an asterisk (*) before it is a required field.

*** 1. Provider Caseload**

Enter the total number of unduplicated clients enrolled at the end of the reporting period (caseload).

Provider Caseload:

*** 2. Funding Source**

Indicate all funding sources received during the reporting period.

- Part A
- Part B
- Part B Supplemental
- Part C EIS
- Part D
- Part A CARES Act
- Part B CARES Act
- Part C CARES Act



Summary of Recent Updates

2019 Updates:

- Summary Reports
- Upload data via .CSV file
- Access and edit past reports in March

For webinar, *Completing the HIVQM Module: 2019 Features*, go to **TargetHIV.org**

2020 Updates:

- Demographic data now can be included
- Addition of a new Core Performance Measure “Annual Retention in Care”
- CAREWare users can now upload their data



Demographic Data

- **Age:** minimum and max age
- **Gender:** Male, Female, Transgender (All), Transgender Male to Female, Transgender Female to Male, Transgender Other
- **Race/Ethnicity:** American Indian/Alaska Native, Asian, Black/African American, Hispanic/Latino, Native Hawaiian/Pacific Islander, White, Multiple races
- **HIV Risk Factor:** Male to Male sexual contact (MSM), Injection drug use (IDU), MSM and IDU, Heterosexual contact, Perinatal Transmission, Other



Import Demographic Data via CSV File

The screenshot displays the HRSA Electronic Handbooks interface. The main content area is titled "HIVQM Performance Measures" and "HIVQM Data Upload". The left navigation menu includes sections for Performance Measures, Administration, Search, HIVQM Reports, References, and RSR Inbox. The "Upload HIVQM Data" link is highlighted in red. The main content area contains a description of the upload process, a form for "File to Upload" with a "Choose File" button (also highlighted in red), and two summary tables: "Upload Summary" and "Data Summary".

Performance Measures

- HIVQM Inbox
- Upload HIVQM Data**

Administration

- Edit Registration
- Change Password
- Print Requests

Search

- HIVQM Reports

HIVQM Reports

- Program Parts Comparison Report

References

- HAB PM Portfolio
- HHS Region Map

RSR Inbox

- Return to RSR

HIVQM Data Upload

This page allows you to upload HIVQM performance measures for the reporting period(s) specified below. You can find the description of the columns in the provided [field definition file](#). Once data is uploaded, you can view the Upload Summary table. You may upload HIVQM performance data multiple times. However, system will retain data only from the latest file upload. You can also view and edit performance data in the HIVQM Report for the reporting period.

Report Period(s) Open for Editing: 04/01/2019 – 03/31/2020

Provider Name: Coaching Flood Ltd.

File to Upload:
 No file chosen

Upload Summary

Total # of records in this file	Total # of records that failed validation	Total # of records with alerts	Uploaded Date and Time	View
There are no records to display				

Data Summary

Reporting Period	# of records uploaded
There are no records to display	

For help with EHBs contact the HRSA Help Desk by phone at 1-877-Go4-HRSA (1-877-464-4772) Monday through Friday, 8:00 a.m. to 8:00 p.m. Eastern Time. Or use the [HRSA Electronic Handbooks Contact Center help request](#) [questionnaire](#). For questions regarding data content and/or reporting requirements, please contact Data Support at 1-888-640-0266 or email to Evangel@hrsa.gov.



Manually Enter Performance Measures Data

The screenshot displays the HRSA Electronic Handbooks interface. The top navigation bar includes 'Tasks', 'Organizations', 'Grants', 'Free Clinics', 'FQHC-LALs', and 'Resources'. The user is logged in as 'LeceaF_13206' in a 'Development' environment. The main content area shows the 'HIVQM Report' for 'Coaching Flood Ltd.' with the following details:

- Report ID: 84105
- Status: Working
- Close Date: 6/30/2020 11:59:59 PM
- Report Period: 04/01/2019 -- 03/31/2020
- Last Modified Date: 6/19/2020 3:36:50 PM
- Last Modified By: LeceaF_13206
- Access Mode: ReadWrite
- Locked By: LeceaF_13206

A public burden statement is provided, along with instructions to review items 1 through 4. The form includes two main sections:

- 1. Provider Caseload**: A text input field for 'Provider Caseload'.
- 2. Funding Source**: A list of checkboxes for funding sources: Part A, Part B, Part B Supplemental, Part C EIS, Part D, Part A CARES Act, Part B CARES Act, and Part C CARES Act.

The left sidebar contains navigation options, with 'Enter Performance Data' highlighted in a red box. The bottom status bar shows 'Connecting...'.



Enter Performance Measures Data: Select Measures

The screenshot displays the HRSA Electronic Handbooks interface. The top navigation bar includes 'Tasks', 'Organizations', 'Grants', 'Free Clinics', 'FQHC-LALs', and 'Resources'. The main content area is titled 'HIVQM Report' and shows details for 'Coaching Flood Ltd.', including Report ID (84105), Status (Working), Close Date (6/30/2020 11:59:59 PM), Report Period (04/01/2019 -- 03/31/2020), Last Modified Date (6/19/2020 3:43:30 PM), Access Mode (ReadWrite), and Locked By (LeceaF_13206). Below this, a section titled 'Select the performance measures on which you will report.' contains a list of performance measure categories, each with a right-pointing arrow: Core Measures, All Ages Measures, Adolescent and Adult Measures, HIV Infected Children Measures, HIV Exposed Children Measures, Medical Case Management (MCM) Measures, Oral Health Measures, ADAP Measures, and Systems-Level Measures. A red box highlights this list. A 'Cancel' button is located below the list. The left sidebar shows a navigation menu with 'Select Measures' highlighted. The bottom of the page includes contact information for the HRSA Help Desk and a note about Adobe Acrobat Reader requirements.



Core Measures: Annual Retention in Care

The screenshot displays the HRSA Electronic Handbooks interface for configuring an HIVQM Report. The main content area shows the following details for the report:

- Report ID:** 84105
- Status:** Working
- Close Date:** 6/30/2020 11:59:59 PM
- Report Period:** 04/01/2019 -- 03/31/2020
- Last Modified Date:** 6/19/2020 3:43:30 PM
- Last Modified By:** LeceaF_13206
- Access Mode:** ReadWrite
- Locked By:** LeceaF_13206

Below these details, there is a section titled "Select the performance measures on which you will report." This section contains a table of performance measure titles with checkboxes and help icons:

Performance Measure Title	Selected	Help
Core Measures		
<input type="checkbox"/> Viral Load Suppression		?
<input type="checkbox"/> Prescribed Antiretroviral Therapy		?
<input type="checkbox"/> Medical Visits Frequency		?
<input type="checkbox"/> Gap in Medical Visits		?
<input type="checkbox"/> PCP Prophylaxis		?
<input checked="" type="checkbox"/> Annual Retention in Care		?
All Ages Measures		
Adolescent and Adult Measures		
HIV Infected Children Measures		
HIV Exposed Children Measures		
Medical Case Management (MCM) Measures		
Oral Health Measures		
ADAP Measures		
Systems-Level Measures		



Enter Performance Measures Data: Select Measures 2

The screenshot displays the 'HIVQM Report' interface for 'Coaching Flood Ltd.'. The report details include:

- Report ID: 84105
- Report Period: 04/01/2019 -- 03/31/2020
- Access Mode: ReadWrite
- Status: Working
- Last Modified Date: 6/19/2020 3:43:30 PM
- Close Date: 6/30/2020 11:59:59 PM
- Last Modified By: LeceaF_13206
- Locked By: LeceaF_13206

The main section is titled 'Select the performance measures on which you will report.' and contains a table of available measures:

Performance Measure Title	Category Id
Core Measures	1
<input checked="" type="checkbox"/> Viral Load Suppression	
<input type="checkbox"/> Prescribed Antiretroviral Therapy	
<input checked="" type="checkbox"/> Medical Visits Frequency	
<input type="checkbox"/> Gap in Medical Visits	
<input type="checkbox"/> PCP Prophylaxis	
<input checked="" type="checkbox"/> Annual Retention in Care	
All Ages Measures	2
Adolescent and Adult Measures	3
HIV Infected Children Measures	4
HIV Exposed Children Measures	5
Medical Case Management (MCM) Measures	6
Oral Health Measures	7
ADAP Measures	8
Systems-Level Measures	9

Additional information on the page includes the OMB Control Number (0906-0022) and Expiration Date (12/31/2022). The left sidebar contains navigation options such as 'Performance Measures', 'Administration', 'Comments', 'Search', and 'HIVQM Report'.



Enter Demographic Data: Data Entry Main Page

The screenshot displays the HRSA Electronic Handbooks interface. The top navigation bar includes 'Tasks', 'Organizations', 'Grants', 'Free Clinics', 'FQHC-LALs', and 'Resources'. The main content area shows the 'HIVQM Report' for 'Coaching Flood Ltd.' with details such as Report ID: 84105, Status: Working, and Close Date: 6/30/2020 11:59:59 PM. Below this, the 'Performance Measure Data' section lists 'Core Measures' including 'Viral Load Suppression', 'Medical Visits Frequency', and 'Annual Retention in Care'. The 'View/Edit' link for 'Annual Retention in Care' is highlighted with a red box. In the left navigation menu, the 'Enter Performance Data' link is also highlighted with a red box.

Measure	View/Edit	?
Viral Load Suppression	View/Edit	?
Medical Visits Frequency	View/Edit	?
Annual Retention in Care	View/Edit	?



Row 1: Records, Numerator and Denominator

Annual Retention in Care

You must enter the measure level data in Row Number 1 before adding new records. Measure level data are Records Reviewed, Numerator, and Denominator values for the unduplicated patients regardless of Age, Gender, Race/Ethnicity, and HIV Risk Factor for the selected performance measure. After measure level data has been entered for this row, you can select the "Add new record" button to enter performance data by Age, Gender, Race/Ethnicity, HIV Risk Factor, or a combination of these categories.

[Add new record](#)

Row Number	Age Min	Age Max	Gender	Race/Ethnicity	HIV Risk Factor	Records Reviewed	Numerator	Denominator	Provider Percent	Action
1						125	100	110		Edit

All fields marked with * are required

Age Min

Age Max

Gender --Select Gender--

Race/Ethnicity --Select Race/Ethnicity--

HIV Risk Factor --Select HIV Risk Factor--

Records Reviewed 125

*** Numerator** 100

*** Denominator** 110

Update

Page Size: 50 1 items in 1 pages

[Go Back](#)

For help with EHBs contact the HRSA Help Desk by phone at 1-877-Go4-HRSA (1-877-464-4772) Monday through Friday, 8:00 a.m. to 8:00 p.m. Eastern Time. Or use the [HRSA Electronic Handbooks Contact Center help request form](#) to submit your question online. For questions regarding data content and/or reporting requirements, please contact Data Support at 1-888-840-9356 or email to RyanWhiteDataSupport@wrma.com

Logged in as: Provider
The HAB Web Applications also require Adobe Acrobat Reader 5 or higher installed on your PC. To download Adobe Acrobat Reader, click [here](#)

Acceptable Use Policy | Accessibility | Viewers And Players | Contact Us

Product: BRS | Platform #: 4.7.5.0 | Build #: | Environment: Development



Row 1 Success, Add New Record

The screenshot shows the HRSA Electronic Handbooks interface. The main content area displays a success message: "Success: Information saved successfully." Below this, the details for "Coaching Flood Ltd." are shown, including Report ID: 84105, Status: Working, Close Date: 6/30/2020 11:59:59 PM, Report Period: 04/01/2019 -- 03/31/2020, Last Modified Date: 6/19/2020 3:43:30 PM, Last Modified By: LeceaF_13206, Access Mode: ReadWrite, and Locked By: LeceaF_13206.

The section "Annual Retention in Care" includes a description: "Row 1 includes all client records for that specific performance measure. A dash in any of the columns indicates that the measure includes all clients in that category and is not restricted to any specific sub groups (e.g. ...".

A table with the following data is displayed:

Row Number	Age Min	Age Max	Gender	Race/Ethnicity	HIV Risk Factor	Records Reviewed	Numerator	Denominator	Provid
1	-	-	-	-	-	125	100	110	90%

The "Add new record" button and the first row of the table are highlighted with a red box. The interface also includes a "Go Back" button and a footer with contact information for the HRSA Help Desk and Data Support.



Enter Demographic Data

The screenshot displays the HRSA Electronic Handbooks interface. The top navigation bar includes 'Tasks', 'Organizations', 'Grants', 'Free Clinics', 'FQHC-LALs', and 'Resources'. The main content area is titled 'HIVQM Performance Measure Data - Edit' and shows details for 'Coaching Flood Ltd.', including Report ID (84105), Report Period (04/01/2019 -- 03/31/2020), and Status (Working). The 'Annual Retention in Care' section is highlighted, with a table showing a single row of data. The table has columns for Row Number, Age Min, Age Max, Gender, Race/Ethnicity, HIV Risk Factor, Records Reviewed, Numerator, Denominator, and Provider Percentage. The data row shows: Row Number (blank), Age Min (24), Age Max (66), Gender (Male), Race/Ethnicity (White), HIV Risk Factor (Male to Male sexual contact (MSM)), Records Reviewed (55), Numerator (25), Denominator (55), and Provider Percentage (90%). A red box highlights the 'Add new record' button, and another red box highlights the 'Insert Cancel' button. The bottom of the page shows a pagination bar with 'Page Size: 50'.

Row Number	Age Min	Age Max	Gender	Race/Ethnicity	HIV Risk Factor	Records Reviewed	Numerator	Denominator	Provider Percentage
	24	66	Male	White	Male to Male sexual contact (MSM)	55	25	55	90%



Entering Demographic Data: Success

The screenshot displays the HRSA Electronic Handbooks interface. At the top, the navigation bar includes the HRSA logo, 'Electronic Handbooks', and user information: 'Environment: Development', 'LeceaF_13206', 'Support', and 'Logout'. Below this, a secondary navigation bar contains 'Tasks', 'Organizations', 'Grants', 'Free Clinics', 'FQHC-LALs', and 'Resources'. A breadcrumb trail shows 'Welcome' > 'Recently Accessed' > 'What's New' > 'Guide Me'. The main content area is titled 'HIVQM Performance Measure Data - Edit' and features a green success message: 'Success: Information saved successfully.' Below the message, details for 'Coaching Flood Ltd.' are shown, including Report ID (84105), Status (Working), Close Date (6/30/2020 11:59:59 PM), Report Period (04/01/2019 -- 03/31/2020), Last Modified Date (6/19/2020 3:43:30 PM), Last Modified By (LeceaF_13206), and Access Mode (ReadWrite). A section titled 'Annual Retention in Care' includes a note that Row 1 includes all client records for that specific performance measure. Below this is a table with columns: Row Number, Age Min, Age Max, Gender, Race/Ethnicity, HIV Risk Factor, Records Reviewed, Numerator, Denominator, Provider Percent, and Action. The table contains two rows of data. The 'Action' column for the second row contains 'Edit' and 'Delete' links. A 'Go Back' button is located below the table. At the bottom, there is a footer with contact information for the HRSA Help Desk and a note about Adobe Acrobat Reader requirements.

Success:
Information saved successfully.

Coaching Flood Ltd.

Report ID: 84105 Status: Working Close Date: 6/30/2020 11:59:59 PM
Report Period: 04/01/2019 -- 03/31/2020 Last Modified Date: 6/19/2020 3:43:30 PM Last Modified By: LeceaF_13206
Access Mode: ReadWrite Locked By: LeceaF_13206

Annual Retention in Care

Row 1 includes all client records for that specific performance measure. A dash in any of the columns indicates that the measure includes all clients in that category and is not restricted to any specific sub groups (e.g. males only or 25-44 yr olds only).

+ Add new record

Row Number	Age Min	Age Max	Gender	Race/Ethnicity	HIV Risk Factor	Records Reviewed	Numerator	Denominator	Provider Percent	Action
1	-	-	-	-	-	125	100	110	90%	Edit
2	24	66	Male	White	Male to Male sexual contact (MSM)	55	25	55	45%	Edit Delete

Page Size: 50 2 items in 1 pages

Go Back

For help with EHBs contact the HRSA Help Desk by phone at 1-877-Go4-HRSA (1-877-464-4772) Monday through Friday, 8:00 a.m. to 8:00 p.m. Eastern Time. Or use the HRSA Electronic Handbooks Contact Center help request form to submit your question online. For questions regarding data content and/or reporting requirements, please contact Data Support at 1-888-640-9356 or email to RyanWhiteDataSupport@wrma.com

Logged in as: Provider
The HAB Web Applications also require Adobe Acrobat Reader 5 or higher installed on your PC. To download Adobe Acrobat Reader, click



Summary Demographic Table

Electronic Handbooks

Environment: Development LeceaF_13206 Support Logout

Tasks Organizations Grants Free Clinics FQHC-LALs Resources

Welcome Recently Accessed What's New Guide Me
Saturday 20th June 2020 02:54:18 P.M.

NAVIGATION

Performance Measures

- HIVQM Inbox
- Upload HIVQM Data

Administration

- Edit Registration
- Change Password
- Print Requests

Comments

- Add Comments
- View Comments

Search

- HIVQM Reports

HIVQM Report

Navigation

- Provider Information
- Select Measures
- Enter Performance Data

HIVQM Reports

- Summary Report
- Comparison Trend Report
- Program Parts
- Comparison Report

HIVQM Performance Measure Data - Edit

Coaching Flood Ltd.

Report ID: 84105

Report Period: 04/01/2019 -- 03/31/2020

Access Mode: ReadWrite

Status: Working

Last Modified Date: 6/19/2020 3:43:30 PM

Locked By: LeceaF_13206

Close Date: 6/30/2020 11:59:59 PM

Last Modified By: LeceaF_13206

Annual Retention in Care

Row 1 includes all client records for that specific performance measure. A dash in any of the columns indicates that the measure includes all clients in that category and is not restricted to any specific sub groups (e.g. males only or 25-44 yr olds only).

+ Add new record

Row Number	Age Min	Age Max	Gender	Race/Ethnicity	HIV Risk Factor	Records Reviewed	Numerator	Denominator	Provider Percent	Action
1	-	-	-	-	-	125	100	110	90%	Edit
2	24	66	Male	White	Male to Male sexual contact (MSM)	55	45	55	81%	Edit Delete
3	24	66	Female	Black/African American	Heterosexual contact	25	25	25	100%	Edit Delete
4	24	66	Female	White	Heterosexual contact	23	23	23	100%	Edit Delete
5	24	66	Male	Black/African American	MSM and IDU	35	25	35	71%	Edit Delete
6	24	66	Female	Hispanic/Latino	Heterosexual contact	10	10	10	100%	Edit Delete
7	24	66	Male	Hispanic/Latino	MSM and IDU	55	25	25	100%	Edit Delete
8	24	66	Transgender (all)	Multiple races	Other	23	18	23	78%	Edit Delete

Page Size: 50
8 items in 1 pages

Go Back

For help with EHBs contact the HRSA Help Desk by phone at 1-877-Go4-HRSA (1-877-464-4772) Monday through Friday, 8:00 a.m. to 8:00 p.m. Eastern Time. Or use the [HRSA Electronic Handbooks Contact Center help request form](#) to submit your question online. For questions regarding data content and/or reporting requirements, please contact Data Support at 1-888-640-9356 or email to RyanWhiteDataSupport@wrma.com



Summary Demographic Table: Race/Ethnicity Sorted

HRSA Electronic Handbooks

Environment: Development LeceaF_13206 Support Logout

Tasks Organizations Grants Free Clinics FQHC-LALs Resources

Welcome Recently Accessed What's New Guide Me Sunday 21st June 2020 01:27:38 P.M.

NAVIGATION << HIVQM Performance Measure Data - Edit Your session will expire in: 29:26

Performance Measures >

- HIVQM Inbox
- Upload HIVQM Data

Administration >

- Edit Registration
- Change Password
- Print Requests

Comments >

- Add Comments
- View Comments

Search >

- HIVQM Reports

HIVQM Report >

- Navigation >
 - Provider Information
 - Select Measures
 - Enter Performance Data
- HIVQM Reports >
 - Summary Report

Coaching Flood Ltd.

Report ID: 84105 Status: Working Close Date: 6/30/2020 11:59:59 PM
 Report Period: 04/01/2019 -- 03/31/2020 Last Modified Date: 6/20/2020 2:58:23 PM Last Modified By: LeceaF_13206
 Access Mode: ReadWrite Locked By: LeceaF_13206

Medical Visits Frequency

Row 1 includes all client records for that performance measure. A dash in any of the columns indicates that the measure includes all clients in that category and is not restricted to any specific sub groups (e.g. males only or 25-44 yr olds only).

Row Number	Age Min	Age Max	Gender	Race/Ethnicity	HIV Risk Factor	Records Reviewed	Numerator	Denominator	Provider Percent	Action
1	-	-	-	-	-	125	100	110	90%	Edit
5	24	66	Male	Black/African American	Heterosexual contact	-	47	55	85%	Edit Delete
6	24	66	Female	Black/African American	Heterosexual contact	25	18	25	72%	Edit Delete
7	24	66	Male	Hispanic/Latino	MSM and IDU	65	55	65	84%	Edit Delete
8	24	66	Female	Hispanic/Latino	Heterosexual contact	55	40	55	72%	Edit Delete
4	24	66	Transgender (all)	Multiple races	Other	10	8	10	80%	Edit Delete
2	24	66	Male	White	Male to Male sexual contact (MSM)	55	25	35	71%	Edit Delete
3	24	66	Female	White	Heterosexual contact	65	48	55	87%	Edit Delete

Page Size: 50 8 items in 1 pages

Go Back



Technical Assistance Resources

- TargetHIV: <https://www.targethiv.org/searches/hivqm>
 - Webinars
 - 2020 HIVQM Module Instruction Manual
- HAB Email: RWHAPQuality@hrsa.gov

Technical Assistance Resources (cont.)

- Ryan White Data Support (WRMA/CSR):
 - (888) 640-9356
 - RyanWhiteDataSupport@wrma.com
- The DART/DISQ Team:
 - Data.TA@caiglobal.org
- HRSA Help Desk:
 - (877) Go4-HRSA (877) 464-4772
 - <http://www.hrsa.gov/about/contact/ehbhelp.aspx>



CAREWare 6 for HIVQM Module

Uploading CSV Files



Using CAREWare to generate performance measures for the HIVQM

Four easy steps to create measures and produce an output file for upload to the EHBs

1. Create new measures in Performance measure module or use existing measures
2. Group the measures of interest so that you can run them all at once
3. CAREWare will output the measures as a CSV (Excel-like) file that meets the required export format
4. Login into the EHB and upload your file



Create or select measures

Four easy steps to create measures and produce output file for upload to the EHBs

1. Select Performance Measures in the CAREWare Reports menu and then select the bottom link “HIVQM Export Groups”
2. Add a new group and select the measures that you want to run on a regular basis

Creating performance measure groups in CAREWare

CAREWare Reports > Performance Measures > HIVQM Export Groups > Performance Measure HIVQM Export Groups

Save Cancel Print or Export

Performance Measure HIVQM Export Groups

Search:


Member	Performance Measure
<input checked="" type="checkbox"/>	Two Primary Care visits>= 3mos Apart (HAB01)
<input checked="" type="checkbox"/>	AIDS Clients on ART (HAB04)
<input checked="" type="checkbox"/>	HQ Mammogram for Women Over 40 (HQUAL04)
<input checked="" type="checkbox"/>	InCare 4: Viral load suppression (INC04)
<input checked="" type="checkbox"/>	Newly enrolled clients (EHE01)
<input checked="" type="checkbox"/>	Syphilis screening (HAB13)
<input checked="" type="checkbox"/>	Viral Load Monitoring (HAB30)
<input checked="" type="checkbox"/>	Durable VLS (JMT01)




Evaluate and run selected performance measures

- Once you have created your group of measures, select “Evaluate”
- Set the Begin and End date
- You can use “Set to last 365 Days” or use the “Set HRSA Submission Timeframe”; select the year and one of the yearly timeframes:

HRSA Timeframes for HIVQM Export

Year: 

Reporting Period: 

- 4/1/2019 - 3/31/2020
- 7/1/2019 - 6/30/2020
- 10/1/2019 - 9/30/2020
- 1/1/2020 - 12/31/2020

Evaluate and run selected performance measures

- Now you are ready to run and evaluate the performance measures

CAREWare Reports > Performance Measures > HIVQM Export Groups > Performance Measure Settings

Change **Evaluate** Set to Last 365 Days Set HRSA Submission Timeframe Back

Performance Measure Settings

Parameters

Performance Measure Group: CORE Group (01 - VLS)

Begin Date: 4/1/2019



End Date: 3/31/2020



Output Format: HIVQM Export file



Save CSV output file for upload to EHB

- Save the file to an easy to find location and give it a name that is easy to identify. Here's a view of our file from Excel:

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
1	Provider ID	Provider Name	Software Name	Measure ID	Measure name	Report Start	Report End	Report Creation Date	Records	Numerator	Denominator	MinAge	MaxAge	Gender	Race
2	1234	Ryan White A	CAREWare	Core03	HAB: HIV medical visit f	4/1/2019	3/31/2020	6/9/2020	34	0	1				
3	1234	Ryan White A	CAREWare	Core01	HAB: HIV viral load sup	4/1/2019	3/31/2020	6/9/2020	34	2	9				
4	1234	Ryan White A	CAREWare	Core04	HAB: Gap in HIV medica	4/1/2019	3/31/2020	6/9/2020	34	3	3				
5	1234	Ryan White A	CAREWare	Core02	HAB: Prescription of an	4/1/2019	3/31/2020	6/9/2020	34	67	123				
6															

This is the file that you will upload to the HIVQM module in the HRSA electronic handbook.

Save CSV output file for upload to EHB

- Note that the first field, Provider ID, which you may recall from submitting your RSR, can be entered on this tab in Provider Setup:

Administrative Options > Provider Setup > Additional Agency Information

Edit Back

Additional Agency Information

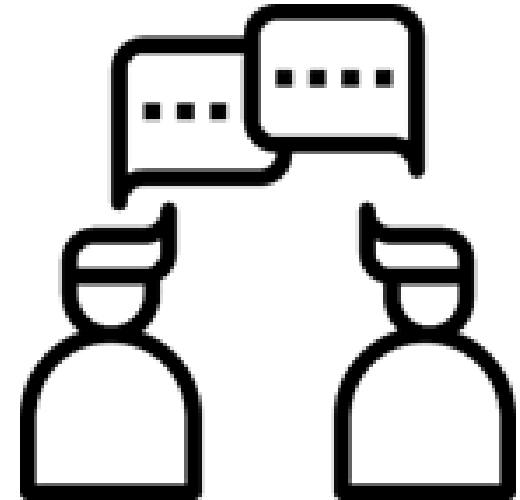
Provider ID:

CQM Technical Assistance

Requesting CQM technical assistance:

Complete a technical assistance request form located at:

<https://www.targethiv.org/>



Got Questions and Need Answers?

Clinical Quality
Management
Questions???

- RWHAPQuality@hrsa.gov

HIV/AIDS Bureau
Performance Measure
Questions???

- HIVmeasures@hrsa.gov



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