ARE WE THERE YET? Fine-tuning Your Budget Navigation System

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Disclosures



Tom Dunn, Shawna Brown, and Betsie Sobania have no relevant financial interests to disclose.

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Learning Objectives



At the conclusion of this activity, participants will be able to:

- Understand the issues that impact effective communication in shaping an agile process in delivering optimal fiscal and programmatic outcomes;
- 2. Understand how to implement an effective budget monitoring and control process; and
- 3. Understand the importance of how effective visualization tools such as dashboards to view and analyze financial data can help to identify issues and determine plans for action to mitigate negative outcomes.

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Agenda





Provide background and evolution of the process

Review challenges encountered and solutions to overcome them

Review best practices that were implemented

Provide snapshot of toolkit

Provide demonstration of Excel Budget Dashboard and Analysis Tools Provide opportunity for participants to ask questions

Overview – DHSP Functional Org Chart



*Color keved according to Program/Section

Director **Division of HIV and STI** Programs (DHSP)

HIV Care (1)

HIV/STI Prevention & Intervention (1)

> **HIV/STI Field** Services(1)

Surveillance & **Epidemiology** (1)

Operations (1)

PROGRAM/ SECTION **MANAGERS**

Training & Communication Manager (1)

Trainers (4)

Training Registrar (1)

Communication Coordinator (1)

Website Coordinator (1)

TRAINING & COMMUNICATION **CQM Coordinator** (1)

CQM Nurse Consultant(1)

QM/Accreditatio n & Program **Evaluation** Manager (1)

QM/Accreditatio n Consultants (2)

Program Evaluation Consultants (2) **QM &**

PROGRAM EVALUATION

HIV/STI Surveillance

(11)

HIV/STI **Epidemiology**

(9) **HIV/STI Data** Management

(11)

Special Studies (11)

SURVEILLANCE EPIDEMIOLOGY

HIV/STI Field Services - Detroit (15)

HIV/STI Field Services - Pediatrics

(6) **HIV/STI Field**

Services - Region 1

HIV/STI Field Services - Region 2 (9)

PROGRAM ADMINISTRATIVE **HIV Prevention** & Intervention (7)

EtHE (CDC)

(5)

STI Intervention (5)

Gonorrhea Unit (5)

PROGRAM ADMINISTRATIVE

RWHAP Part B (Base, MAI, ADAP), RWHAP D, **HIV Care**

Coordination

HIV Care Special Projects (6)

(16)

HIV Return to Care (5)

PROGRAM ADMINISTRATIVE **Fiscal Manager** (1)

> **Lead Fiscal** Analyst (1)

Financial Analysts (3)

340B Analyst (1)

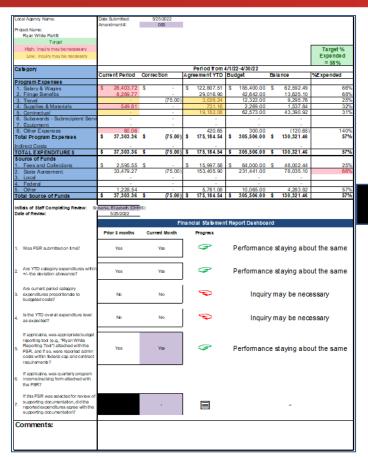
Grant/Contract Manager (1)

Grant/Contract Analysts (5)

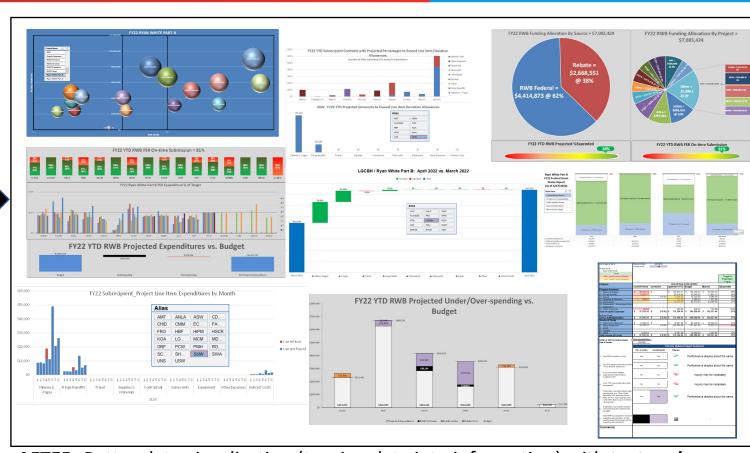
FISCAL & GRANT MANAGEMENT

Overview – Dashboard Evolution





BEFORE: Emphasis on text, some graphics. Both quantitative and non-quantitative information.



AFTER: Better data visualization (turning data into information) with text and graphics, emphasizing graphics. Contains quantitative and non-quantitative information.

Challenges & Solutions



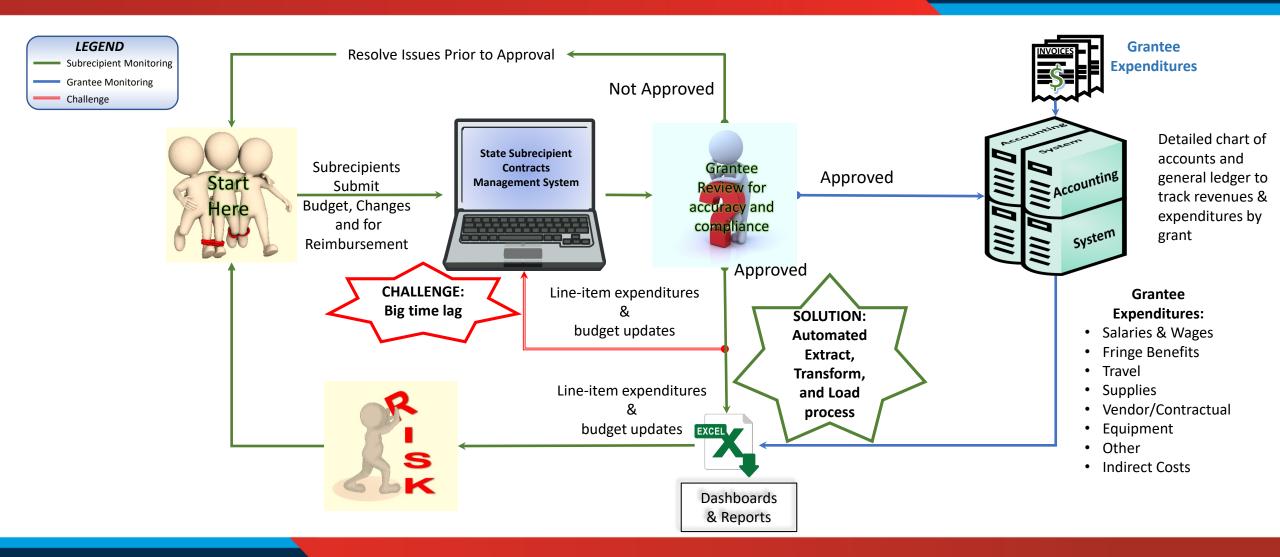
Calendar Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
State Fiscal Year	4	5	6	7	8	9	10	11	12	1	2	3
CDC Grants	1	2	3	4	5	6	7	8	9	10	11	12
Part B	10	11	12	1	2	3	4	5	6	7	8	9
Part B Supplemental	5	6	7	8	9	10	11	12	1	2	3	4
Part D	7	8	9	10	11	12	1	2	3	4	5	6

Challenge: Grant years do not match state fiscal year

Solution: Create specific accounting codes each grant "sub-period" before and on/after start of state fiscal year

Challenges and Solutions





Best Practices



Use risk assessments to help inform monitoring by:

- Using a standardized template that allows for adding risk factors based on program complexity
- Meeting monthly quarterly with "high risk" subrecipients to provide technical assistance and identify areas of need
- Leveraging Single Audit (≥\$750,000 of federal expends) reduces risk

Conduct annual fiscal reviews supplemented with desk reviews throughout the year:

- Subrecipients promptly provide full access to financial, program, and management records
- Subrecipients
 responsible for having
 written policies and
 procedures, accounting
 systems, job descriptions
 for fiscal and
 programmatic staff, etc.

Establish strong operational, programmatic, and central administration relationships through:

- Monthly financial review of grants and contracts with consistent meeting agenda
- Collaborative decision making
- A culture of close collaboration

Create consistent financial reports/dashboards by:

- Including the state fiscal year and federal grant year
- Taking time to review, discuss, and identify significant variances

Use "near real-time" data for decision-making to:

- Subrecipients provide timely reporting of unspent funds and position vacancies
- Assess year-to-date expenditures and budget variances monthly
- Enables effective reaction and timely to anticipated and unanticipated changes
- Enables agile decisionmaking

Create user-friendly documentation and training such as:

- "Budget Boot Camps"
- Fiscal Team Open Office hours for Q&A
- PDF versions of meeting materials (dashboards, agenda, grant reports, etc.)

 These best practices, coupled with excellent conveyance and facilitation of information in budget meetings, has allowed for a shift of meetings with all DHSP staff from monthly to quarterly.

Best Practices



Interim Meetings

- Attendees: DHSP Operations Section Manager, Financial Reporting & Analysis (FR&A) Unit Manager, and FR&A Unit staff
- Review: financial status, recent changes, and upcoming changes
- Benefits: allow opportunity for deep-dive financial analysis and the opportunity to share analysis techniques amongst the fiscal team

Quarterly Meetings

- Attendees: DHSP operations staff, program staff, and central administration
- Review: financial status, recent changes, and upcoming changes
- Benefits: provide the opportunity for cross-collaboration and sharing of information that is beneficial to inform programmatic and financial changes.







- Current Data:
 - o"Near real-time"
 - Clean, accurate, and complete
 - Automate data extract, transform, and load process much as possible
- Advanced Chart Options:
 - Pivot Charts and Tables
 - Bubble Charts
 - Waterfall Charts
- Data Visualization:
 - Concise and visually appealing



- Key Performance Indicators:
 - Projected Expenditures (Over/Under)
 - Line-item deviation status
 - On-time subrecipient submissions for reimbursement
 - Number of business days to approve subrecipient reimbursements
- Interactive Functionality:
 - Dynamically share information (e.g., pivot tables and slicers)
 - What is causing budget issues? Analysis tools to assess underlying data (e.g., time-series views of line-item breakdown)



- Key Questions to Ask When Creating Your Dashboards and Reports:
 - Oboes my dashboard/report present the right information?
 - Oboes everything on my dashboard /report have a purpose?
 - Oboes my dashboard/report prominently display the key message?
 - Can I maintain this dashboard/report?
 - Oboes my dashboard/report clearly display its scope and shelf life?
 - ols my dashboard/report well documented?
 - ols my dashboard/report user-friendly?
 - ols my dashboard/report accurate?

Source: Alexander, M., & Walkenbach, J. (2013) Excel® Dashboards and Reports. Hoboken, New Jersey: John Wiley & Sons

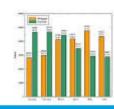
Excel Tools





Budget monitoring System demonstration







Dashboards and Data Visualization: Pros & Cons



- Use dashboards/data visualization techniques if:
 - You or someone on your team understands how to structure the data that is needed
 - You like data visualization and would like to create unique reports
 - You don't mind applying a few settings
 - You think of Google as your "friend" and like conducting "Google searches" to aid your understanding
- Dashboards/data visualization techniques are not recommended if:
 - You wish for something simpler
 - You don't have time to "Google searches" to aid your understanding
 - You are not interested in this topic

Helpful Resources



Michigan.gov. (2022). Ryan White National Conference Budget Meeting Navigation Toolkit.: https://www.michigan.gov/mdhhs/keep-mi-healthy/chronicdiseases/hivsti/resources/ryan-white-national-conference-budget-meeting-navigation-toolkit

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Contact Information





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Thank you!

