

# *A Rapid stART Jurisdiction-Wide Approach in the Pursuit of Ending the HIV Epidemic*

Presented By:

Heather Shoop | Octavio Posada | Vanessa Cruz

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NATIONAL  
**RYAN WHITE**  
CONFERENCE  
ON HIV CARE & TREATMENT

# Disclosure

*This presentation is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$1,577,515.00 with zero percentage financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit [HRSA.gov](https://www.hrsa.gov).*

# Presenters



**Heather Shoop**  
Assistant Manager/Grant  
Administrator  
Clark County Social Service  
Office of HIV



**Octavio Posada**  
Rapid stART Coordinator  
Clark County Social Service  
Office of HIV  
University of California, San  
Francisco



**Vanessa Cruz**  
Management Analyst II/Ending  
the HIV Epidemic Coordinator  
Clark County Social Service  
Office of HIV

# Learning Objectives

- Engage all HIV service providers in implementing a jurisdiction-wide Rapid stART protocol.
- Demonstrate how to utilize Learning Collaborative methodologies to plan, implement and sustain Rapid stART.
- Utilize capacity building and quality improvement to expand jurisdiction-wide Rapid stART initiatives.

# Agenda

- History & Overview
- Rapid stART Service Continuum
- Collaborative Learning Model
- Summary of Activities
- Successes & Challenges
- Rapid stART Data Entry & Reporting
- Performance Measures, Capacity Building and Quality Improvement
- Sustainability
- Lessons Learned
- Questions and Feedback

# Building Trust Among Stakeholders

- 2018 - Rapid stART Initiative Introduction
- February 2019 - RWPA invited to be part of the UCSF SPNS project application
- July 2019 - Conducted community meetings
- August 2019 - UCSF awarded SPNS project
- November 2019 - LC Planning Group was assembled
- March 2020 - RWPA awarded EtHE funding
- June 2020 - First Design Meeting
- August-September 2020 - Learning Collaborative agency recruitment
- October 2020 - finalized Southern NV Rapid stART Learning Collaborative Charter
- November 2020 - Learning Session 1
- November 2020 – March 2021 Agency Action Period 1
- February 2021 - Dedicated Rapid stART Coordinator Onboarded

# Southern Nevada Rapid stART Learning Collaborative

## Leadership

- Clark County Social Service, Office of HIV, Ryan White Part A Recipient
- Pacific AIDS Education & Training Center – Nevada (PAETC-NV)
- University of California San Francisco (UCSF)

## Community/Service Based Organizations

- Access to Healthcare Network
- Carson City Health & Human Services
- Dignity Health Neighborhood Hospital Wellness Center
- FirstMed Health & Wellness Center
- Huntridge Family Clinic
- Southern Nevada Health District (SNHD) - Annex A/Sexual Health Clinic
- Southern Nevada Health District (SNHD) – Community Health Center
- Trac-B Exchange
- University Medical Center (UMC) Wellness Center

# Las Vegas Background & Priority Areas

## Background:

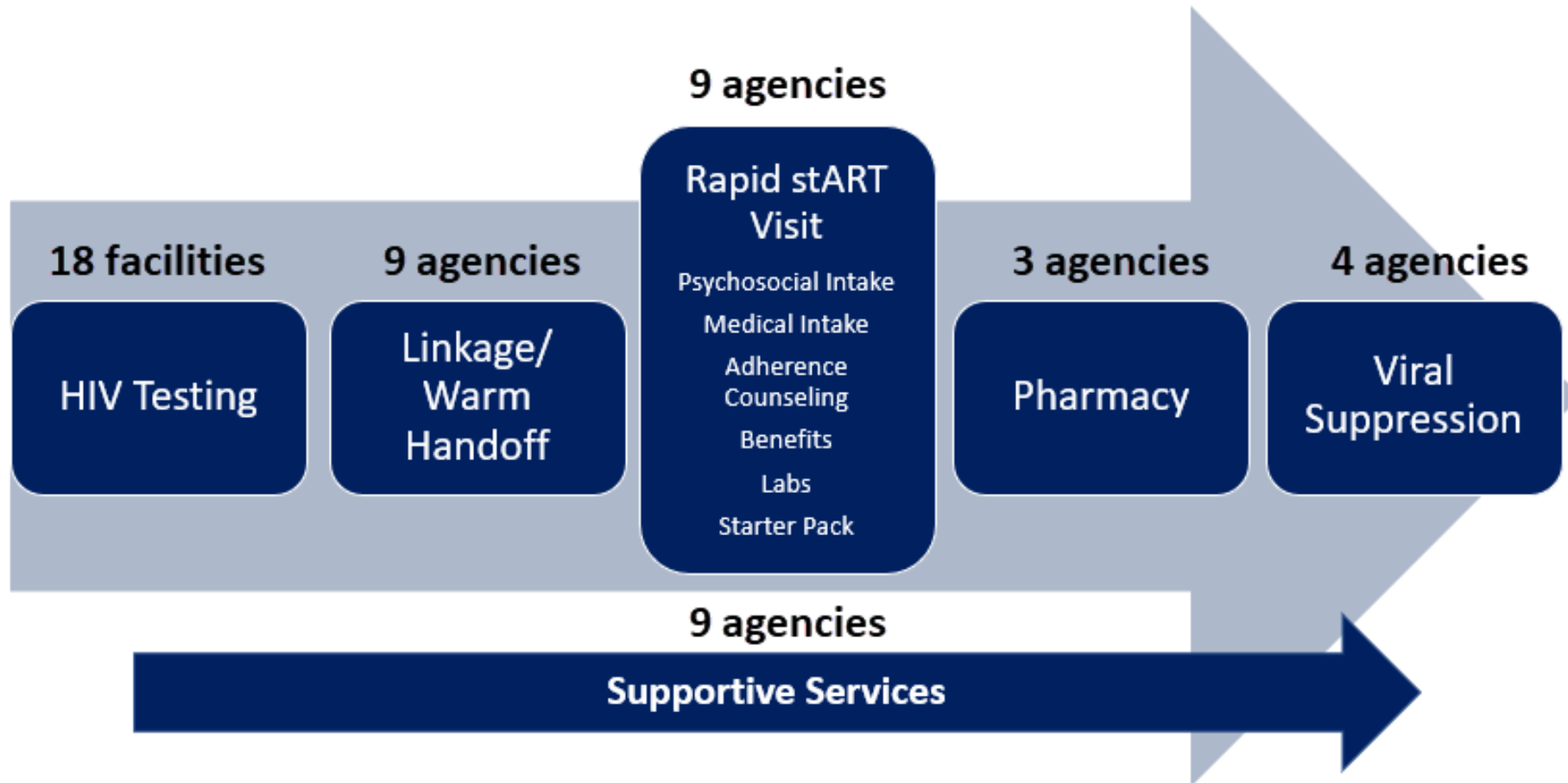
- Las Vegas had three rapid linkage and ART programs offered to persons newly diagnosed with (HIV Rapid stART) when the Southern Nevada Rapid stART Learning Collaborative was formed.
  - University Medical Center – initiated in 2018
  - Southern Nevada Community Health Center – initiated in 2019
  - Huntridge Family Clinic – initiated in 2018

## Goal:

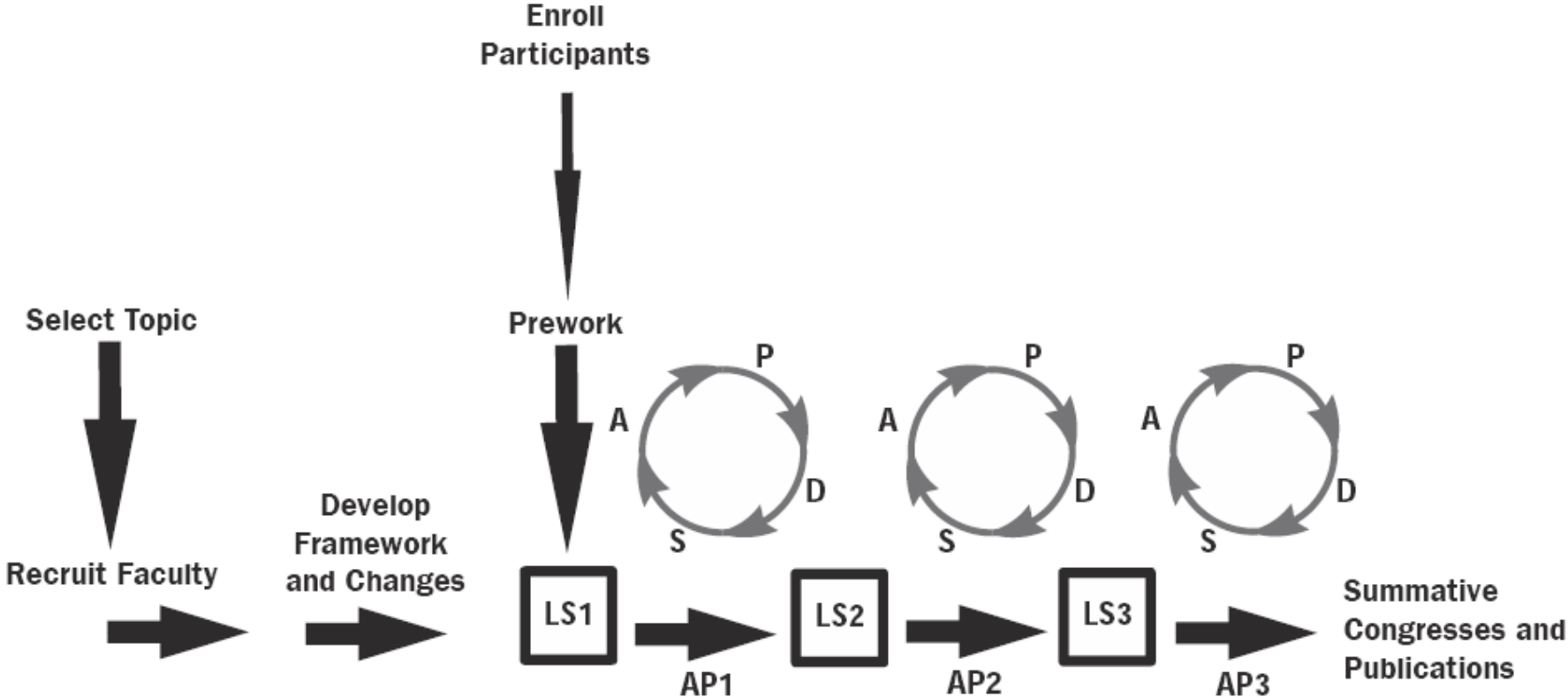
- Increase and improve access to Rapid stART initiation for persons newly diagnosed with HIV in Southern Nevada



# Southern Nevada Rapid stART Service Continuum



# IHI Collaborative Learning Model



LS1: Learning Session  
 AP: Action Period  
 P-D-S-A: Plan-Do-Study-Act

**Supports:**  
 Email • Visits • Phone Conferences • Monthly Team Reports • Assessments

# Summary of Activities to Date

- Six Learning Sessions to date
- Weekly Leadership Meetings
- Bi-weekly Data/Performance Measures Team Meeting
- Monthly Planning Team Meeting
- Monthly TA Webinar/Call
  - 12 Webinars to date
- Agency 1:1 TA with Coordinator/Coach
- Collaborations among agencies

# Successes

- Learning Session 6 – In-person: July 14<sup>th</sup>, 2022
  - 15 agencies, average of 60 participants during the two-day event
- Expansion of Rapid ART providers from 3 to 9
  - On-boarding of a Non-RWHAP Provider
- TA Sessions and Inter-Agency Collaborations
  - 147 TA Sessions (3/1/2021 – 7/31/2022)
- Range of PDSA cycles implemented and development of process maps
- Structure to document outcomes through development of CAREWare Rapid stART Module
- Jurisdiction-wide engagement, buy-in and collaboration leading to system level change

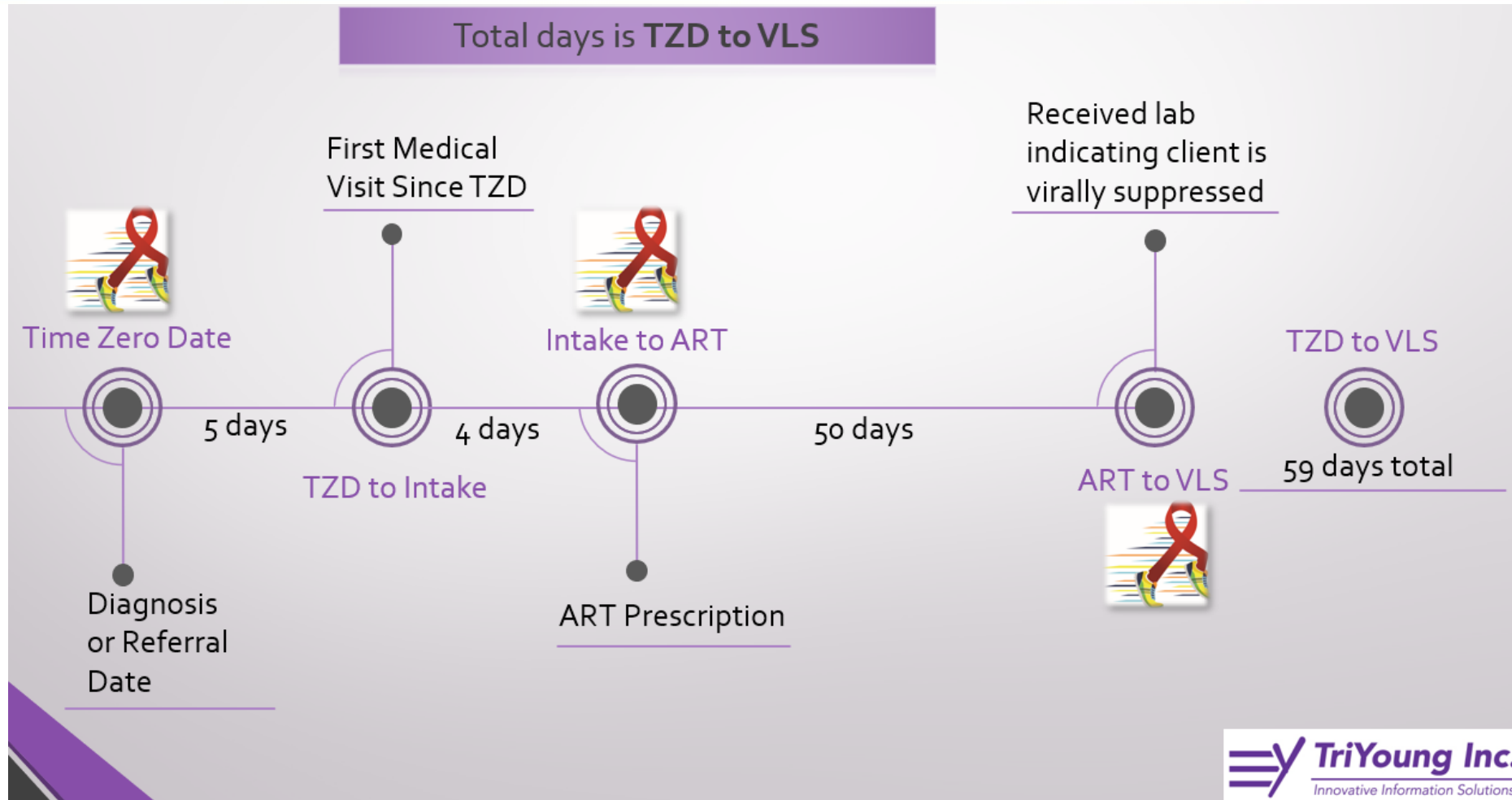
# Challenges

- Impact of COVID
- Virtual Setting: hinders networking
- Helping agencies identify where their services fit in the Rapid services continuum
- Agency engagement and retention due to lack of time commitment and competing priorities
- Consistent participation and engagement of non-Ryan White providers
- Agency staff turnover
- Purchasing department barriers

# Resources to Support Intervention: Rapid stART Module (CAREWare)

- Connected directly and entered within CAREWare
    - RWISE Viewer
  - Uses the data that is required for RSR reporting
  - Looking at clinical services and data\*
- \*Data Required
    - Demographics
    - HIV Diagnoses date
    - Referral Date
      - Indicates when clinic became aware of client
    - Medical Visits
    - Viral Load Lab Results
    - ART Medication
      - Starter Packs and Prescriptions

# Client Journey



# *Rapid StART Performance Measures (PMs)\**

## **PM 1: Linkage to HIV Medical Care**

- Within 7 days

## **PM 2: Initiation of ART**

- Within 7 days

## **PM 3: Median Days to Initiation of ART**

## **PM 4: Viral Load Suppression**

## **PM 5: Retention in Care**



# Clark County Rapid stART Clinical Quality Measurement

**Date Range**

Start Date: 06/01/2021

End Date: 05/31/2022

TZD To Intake Threshold: 7

Intake To ART Threshold: 7

Retention in Care Threshold: 90

ART To VLS Threshold: 60

**Run**

**1. PM Report Date Range**

**2. Thresholds for each variable**

**3. Total clients**

**4. Not meeting PM**

	Measure	In Numerator	Not In Numerator	Percent In Numerator
<a href="#">Select</a>	VIEW ALL	63	N/A	N/A
<a href="#">Select</a>	Linkage to HIV Medical Care	34	29	53.97%
<a href="#">Select</a>	Initiation of ART	53	10	84.13%
<a href="#">Select</a>	Retention In Care	26	37	41.27%
<a href="#">Select</a>	Viral Load Supression	31	32	49.21%
<a href="#">Select</a>	Exclusions	2	N/A	N/A

# Clark County Rapid stART Clinical Quality Management Tool

Data Entry/Import by Date:	June 10th					
Data Review:	June 15 to June 30					
Data Reporting Date:	July 10th					
Report Date:						
Report Done By:						
Reporting Period: 6/1/2021 to 5/31/2022				EHE Goal: 90%		Baseline
Measure	In Numerator	Not In Numerator	% In Numerator	% Difference vs. Baseline	% Difference vs. EHE Goal	
View All	63	N/A	N/A	N/A	N/A	N/A
Performance Measure 1 (PM1): Linkage to Medical Care	34	29	53.97%	187.84%	36.03%	18.75%
Performance Measure 2 (PM2): Initiation of ART	53	10	84.13%	36.89%	5.87%	61.46%
Performance Measure 5 (PM5): Retention In Care	26	37	41.27%	-39.97%	48.73%	68.75%
Performance Measure 4 (PM4): Viral Load Suppression	31	32	49.21%	-23.80%	40.79%	64.58%
Exclusions	2	N/A	N/A	N/A	N/A	N/A
Performance Measure 3 (PM3): Median Intake to ART*	0	N/A	N/A	N/A	N/A	N/A

# Planning for Sustainability

- **Building infrastructure for the Rapid stART Jurisdiction**
  - Rapid stART Module - reporting tool for Rapid stART performance measures
  - Increasing testing sites within UMC Quick Cares/Primary Cares and with new state legislation that passed in 2021
- **Creating a community-wide plan**
  - Rapid stART Response Team
  - Request for Proposals
  - Manual
  - Marketing
- **Pacific AETC-NV**
  - Ongoing TA webinars/calls
- **Integrating Rapid stART within existing:**
  - Action Planning Group (APG): monthly meeting w/service delivery staff
  - Service Standards Review and Update
  - Planning Council
  - Quality Management Committee
- **Senior Leadership Commitment**
  - Presence, active involvement, buy in and engagement

# *Recipe for Learning Collaborative Success in Jurisdiction*

- Transparency
- Nurturing a safe sharing space to learn together
- Consistent and timely communication
- Supporting opportunities to collaborate
- Planning TA around agency deliverables and needs
- Providing creative/innovative solutions to barriers
- Partnering with colleagues to provide TA
- Creating helpful tutorial videos as supplements to TA
- Cultivating relationships with agency partners
- Creating helpful materials to supplement TAs

# *Rapid stART Response Team*

- Multidisciplinary team
  - Positions/Contractors at the minimum: Nurse Navigator, Health Educator, Community Health Worker, Pharmacist, Provider Liaison, Provider (PA, MD or NP)
  - Community Partners/Advisory Group: Wrap around service providers, Ryan White recipients and sub-recipients, non-traditional providers, NV State Board of Pharmacy
- Dedicated toll-free number to access the Rapid stART Response Team
- Drives community-wide Rapid stART Initiative
- Responds to newly diagnosed/re-engaged Rapid stART clients referred by community providers
- Link newly diagnosed/re-engaged Rapid stART clients to HIV medical and wrap around service providers
- Engage HIV medical, wrap around service providers, and new providers who want to be part of the community-wide Rapid stART initiative

# Contact Information

**Heather Shoop**, MSW | Assistant  
Manager/Grant Administrator  
Gender Pronouns | she/her/hers  
Telephone: 702.455.8674  
Email:  
Heather.shoop@clarkcountynv.gov

**Octavio Posada** | Rapid stART  
Coordinator  
Gender Pronouns | he/him/his  
Telephone: 725.373.1196  
Email:  
OctavioP@ClarkCountyNV.gov

**Vanessa Cruz** | Management  
Analyst II/EHE Coordinator  
Gender Pronouns | she/her/hers  
Telephone: 702.455.0043  
Email:  
vanessa.cruz@clarkcountynv.gov

# Thank you!



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# Questions and Feedback