2019 GRANTEE CONTRACT MANAGEMENT SYSTEM (GCMS) INSTRUCTION MANUAL

The Grantee Contract Management System (GCMS) contains all Ryan White HIV/AIDS Program recipient contract information. The GCMS uses information from previous year submissions of the Ryan White HIV/AIDS Program Services Report (RSR) Recipient Report, Consolidated List of Contracts (CLC), Program Terms Report (PTR), or Allocations Report to populate the current year RSR, CLC, PTR, or Allocations Report.

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RECIPIENT AND SUBRECIPIENT RELATIONSHIPS

(Last Updated: September 4, 2019)

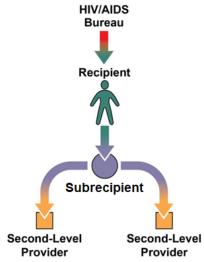
Recipients and subrecipients work together to quickly and easily submit the Ryan White HIV/AIDS Program (RWHAP) Services Report (RSR). Figures 1–4 offer illustrations and definitions of recipient and subrecipient relationships.

Figure 1. Recipient-Provider



A recipient-provider, which is a service provider that also is a recipient, must complete a Recipient Report and a Provider Report. A recipient-provider of core medical or support services must also upload client-level data.

Figure 3. Second-Level Provider



Occasionally, recipients will use an administrative agent to award and/or monitor the use of their RWHAP funds. In this situation, the administrative agent (or fiscal intermediary service

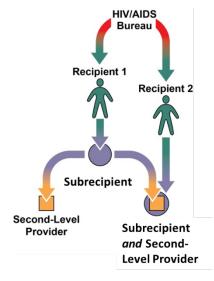
provider) is the recipient's subrecipient. When the recipient's subrecipient (administrative agent or fiscal intermediary provider) enters into a contract with another provider to use the recipient's funds to deliver services, that provider is considered a second-level provider to the recipient. A second-level provider must complete a Provider Report and, if it provides core medical or support services, upload client-level data.

Figure 2. Subrecipient



A service organization that has a contract with a recipient is considered a subrecipient. A subrecipient must complete a Provider Report and, if it provides core medical or support services, upload client-level data.

Figure 4. Multi-Level Provider



If a service organization is a multilevel provider (a second-level provider to one recipient and a subrecipient to another recipient), it must complete a single Provider Report and, if

it provides core medical or support services, upload client-level data. The provider must include client data for *all* its RWHAP contracts.

RYAN WHITE HIV/AIDS PROGRAM SERVICE CATEGORIES

(Last Updated: September 4, 2019)

For the purposes of reporting, RWHAP-funded and RWHAP-related funded services are divided into three groups:

- a) Administrative and technical services;
- b) Core medical services; and
- c) Support services.

Descriptions of all RWHAP services are in Ryan White HIV/AIDS Program Services: Eligible Individuals & Allowable Uses of Funds.

What is the GCMS?

(Last Updated: September 4, 2019)

The Grantee Contract Management System (GCMS) is a data-storage system that allows you to enter and maintain your agency's RWHAP contracts. The GCMS was introduced to decrease the data-entry burden on recipients by allowing agencies to enter information into one system and have that information populate multiple reports. Current reports linked to the GCMS include the Ryan White HIV/AIDS Program Services Report (RSR), the Program Terms Report (PTR), the Consolidated List of Contracts (CLC), and the Allocations Report.

As shown in Figure 5, users login to the Electronic Handbooks (EHBs) to open the most recent RSR or PTR submission to access the GCMS. Once you have entered information into the GCMS (either initially or when modifying or updating contracts), it will automatically populate the abovementioned reports, as shown in Figure 6. All RWHAP and RWHAP-related funds used to provide administrative services are captured in the PTR or Allocations Report.

Figure 5. Accessing the GCMS

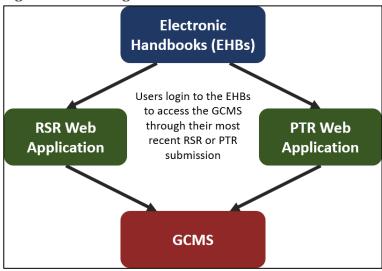
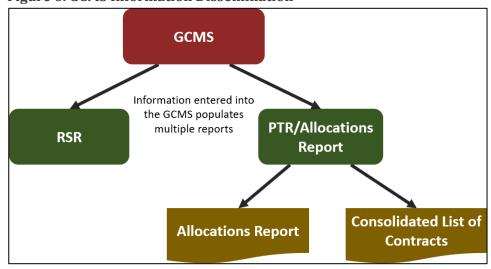


Figure 6. GCMS Information Dissemination



ACCESSING THE GCMS

(Last Updated: September 4, 2019)

The GCMS is a data-storage system that allows you to manage all of your RWHAP and RWHAP-related funding contracts. By accessing the GCMS, you will be able to:

- Add new contracts;
- Modify existing contracts;
- Delete existing contracts;

- Modify RWHAP funding amounts for subrecipients; and
- Modify RWHAP and RWHAP-related funded service categories for subrecipients.

Instructions for Accessing the GCMS

Log in to the Health Resources and Services Administration (HRSA) EHBs site at https://grants.hrsa.gov/webexternal. You can access the GCMS two ways: via your agency's latest RSR or your agency's latest PTR/Allocations Report.

Accessing the GCMS via the RSR

Step One: Go to the EHBs Home page (Figure 7). Hover your mouse over the "Grants" tab, on the top-left side of the screen.



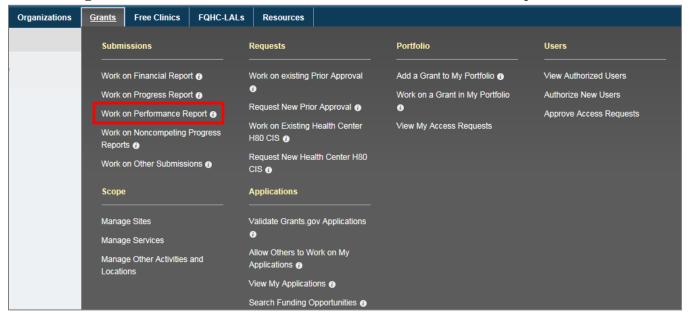
Figure 7. HRSA Electronic Handbooks: Screenshot of the Home Page



If you need assistance with your credentials to access the EHBs, call the HRSA Help Desk at 1-877-464-4772.

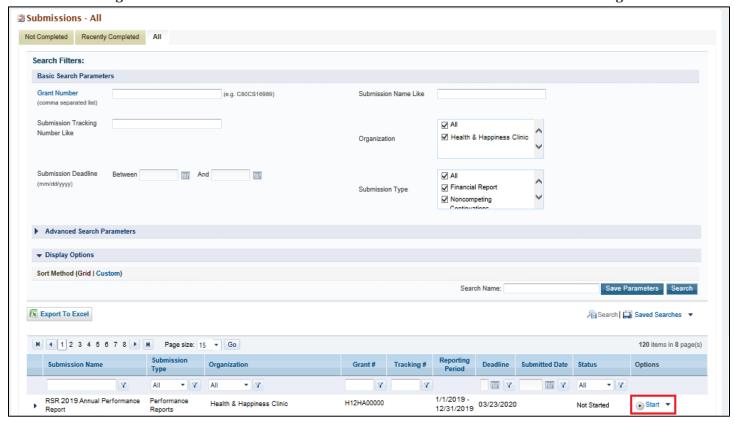
Step Two: From the resulting drop-down menu, under "Submissions," select "Work on Performance Report" (Figure 8).

Figure 8. HRSA Electronic Handbooks: Screenshot of the Grants Drop-Down Menu



Step Three: On the bottom of the Submissions - All page, under "Submission Name," locate your most recent RSR submission (Figure 9). Then select "Start" or "Edit" under the "Options" header. A new window will appear.

Figure 9. HRSA Electronic Handbooks: Screenshot of the Submissions - All Page





Searching for "RSR" in the filter under the "Submission Name" header may help you find your most recent RSR faster.



If you need help navigating the EHBs to find your annual RSR, call the HRSA Help Desk at 1-877-464-4772.

Step Four: In the new window (the "RSR Recipient Report Inbox"), locate the Navigation panel on the left side of the page (Figure 10). Under the "Manage Contracts" header, select "Search Contracts."

Figure 10. HRSA Electronic Handbooks: Screenshot of the RSR Recipient Report Inbox Page



Step Five: You have now accessed the GCMS and can search, modify, and delete contracts (Figure 11). For instructions on how to do this, please see **Searching for, Entering, and Modifying Contracts in the GCMS** on page 10 of this manual.

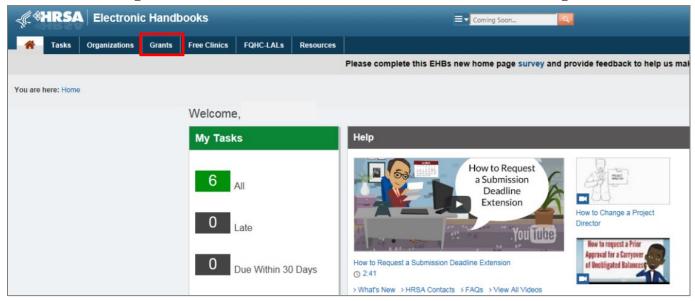
Figure 11. HRSA Electronic Handbooks: Screenshot of the GCMS Home Page



Accessing the GCMS via the PTR/Allocations Report

Step One: From the EHBs home page (Figure 12), hover your mouse over the "Grants" tab, on the top-left side of the screen.

Figure 12. HRSA Electronic Handbook: Screenshot of the Home Page

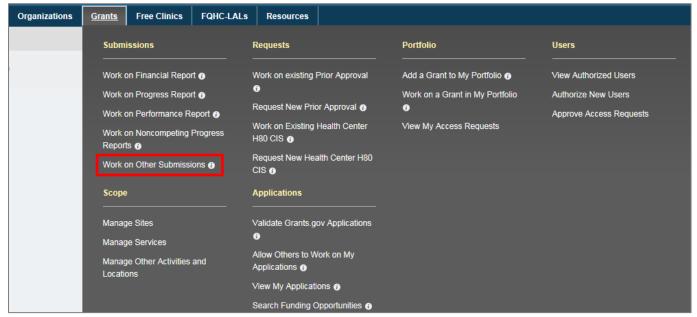




If you need assistance with your credentials for the EHBs, call the HRSA Help Desk at 1-877-464-4772.

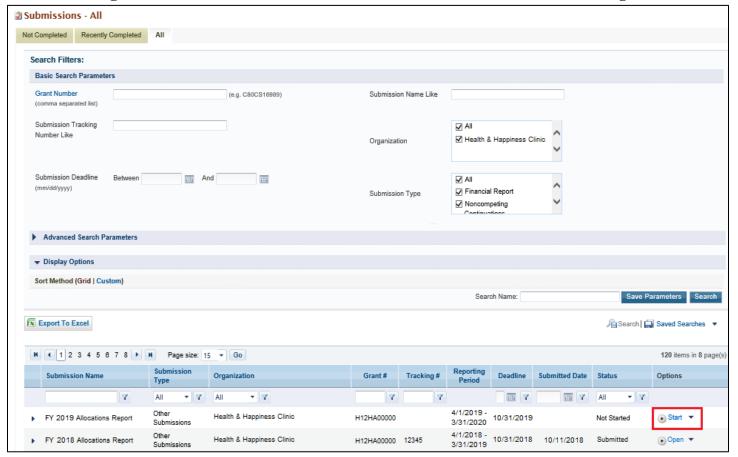
Step Two: From the resulting drop-down menu, under the "Submissions," header, select "Work on Other Submissions" (Figure 13).

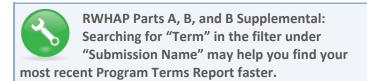
Figure 13. HRSA Electronic Handbooks: Screenshot of the Grants Drop-Down Menu

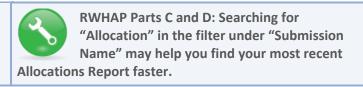


Step Three: On the bottom of the Submissions - All page, under "Submission Name," locate your most recent PTR/Allocations Report submission (Figure 14). Then select "Start" or "Open" under the "Options" header. A new window will appear.

Figure 14. HRSA Electronic Handbooks: Screenshot of the Submissions - All Page





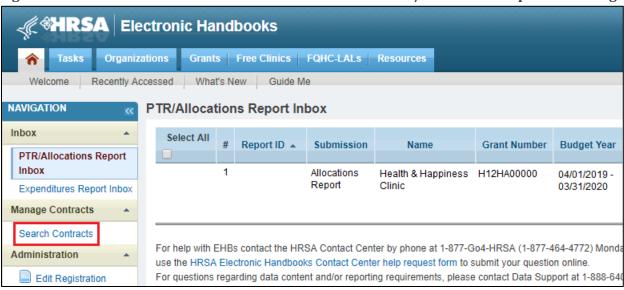




If you need help navigating the EHBs to find your annual PTR/Allocations Report, call the HRSA Help Desk at 1-877-464-4772.

Step Four: In the new window ("PTR/Allocations Report Inbox"), locate the Navigation panel on the left side of the page (Figure 15). Under the "Manage Contracts" header, select "Search Contracts."

Figure 15. HRSA Electronic Handbooks: Screenshot of the PTR/Allocations Report Inbox Page



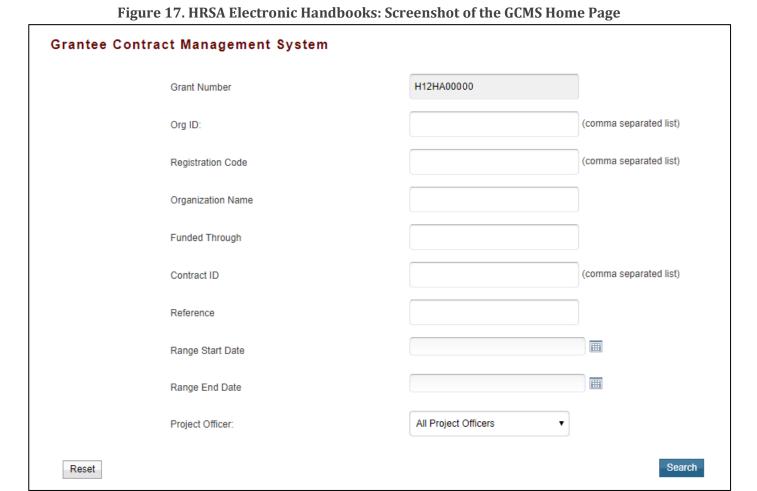
Step Five: You have now accessed the GCMS and can search for, modify, and delete contracts (Figure 16). For instructions on how to do this, please see **Searching for, Entering, and Modifying Contracts in the GCMS** on page 10.

Figure 16. HRSA Electronic Handbooks: Screenshot of the GCMS Home Page



Searching for, Entering, and Modifying Contracts in the GCMS

The GCMS contains all the RWHAP and RWHAP-related funded contracts that your agency has entered. From the GCMS home page, you can search for and sort your RWHAP and RWHAP-related funded contracts by contract period, provider/subrecipient name, system registration code, fiscal intermediary, and other criteria (Figure 17).





Your grant number is prepopulated based on the grant number of the report you entered to access the GCMS.

Entering Search Criteria

To find a contract, you can search by any criterion or combination of criteria. If you are not sure of the exact name, date, etc., search by broader criteria. For example, if you are searching by Organization Name and are looking for "Health and Happiness Clinic," searching for "Happiness" may return more results than searching for the whole organization name but is more likely to return the desired result. You can also narrow your search by adding a date range. Below are descriptions of the available search criteria.

Organization (Org) ID

This is a system-generated number unique to each subrecipient entered into the system. Searching by only this criterion will return all contracts for any period associated with the specified organization.

Registration Code

This is a system-generated number unique to each subrecipient entered into the system. Searching by only this criterion will return all contracts for any period associated with the specified organization.

Organization Name

When the organization was initially created, this was the title provided. You do not have to type in the entire name; you can enter a key identifying word. Searching by only this criterion will return all contracts for any period associated with the specified organization name. *Note:* You must spell the organization name or portion of the agency's name exactly as it is listed in the system, including any punctuation.





If you need to add a new provider to the web system, contact Ryan White Data Support via email at

RyanWhiteDataSupport@wrma.com. The email should contain the agency's name, the address, and the EIN number.

Funded Through

Searching by only this criterion will return all contracts for any period that were funded by the specified organization. You can search for the following agency types: administrative agents, consortia, fiscal intermediaries, and lead agencies.

Contract ID

This is a system-generated number unique to each contract entered into the system. Searching by only this criterion will return only the contract that corresponds with the specified number.

Reference

This is a user-generated contract identifier. Searching by only this criterion will return all contracts for any period for anyone from your agency with GCMS access, labeled with the specified identifier. *Note: Many agencies input internal contract tracking numbers; please see* **Entering and Modifying Contracts** *below for instructions on how to input this information.*

Entering and Modifying Contracts

Once you have searched in the GCMS, you will see all contracts for your agency that match your search criteria. All users in your agency with access to the GCMS will be able to edit, delete, and add, contracts in the system following the instructions below.

Note: Your agency should establish guidelines on who will be responsible for accessing the GCMS to make modifications and enter any new contracts.

Editing/Deleting Contracts in the GCMS

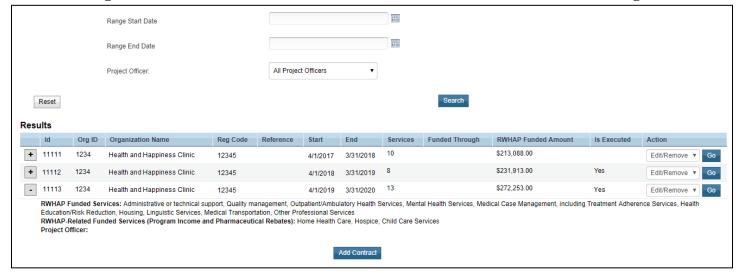
If you need to make modifications to your displayed list of service provider contracts, select "Edit/Remove" in the drop-down menu under the "Action" column at the right side of the table. Click "Go" to open the desired contract. Make the edits and click "Save."

To delete a contract, select "Edit/ Remove" in the drop-down menu under the "Action" column on the right side of the table. Click "Go" to open the contract you wish to delete (Figure 18). Scroll to the bottom of the page. Select "Delete Contract." You will receive a warning message. If you want to proceed, select "OK." To cancel the deletion process, select "Cancel."



The GCMS populates multiple HRSA HAB deliverables. Only delete a contract from the GCMS if you no longer have a contract in place during the reporting period.

Figure 18. HRSA Electronic Handbooks: Screenshot of Contract Search Results Page

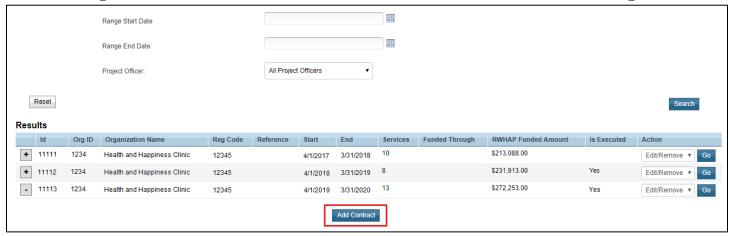


Adding Contracts into the CGMS

Before adding a contract into the GCMS, you must search for the contract first. The "Add Contract" option will only appear after you have performed a search. If you determine that a contract is missing for one of your subrecipients, add the new contract by following these steps:

- 1. Click "Add Contract" below the search results table (Figure 19 below).
- 2. Search for the organization by Registration Code, Name, or City/State.
- 3. Locate the subrecipient in the results table and click "Add" under the "Action" header (Figure 20 below).

Figure 19. HRSA Electronic Handbooks: Screenshot of Contract Search Results Page



Select Contractor Your session will expire in: 29:53 Grant Number: H12HA00000 Organizaton Name: Organization Name Happiness Search Clear Search Reg Code City State Registration Code Organization City State Phone EIN Action DC 5555551234 123456789 Add Health & Happiness Clinic Washington For help with EHBs contact the HRSA Contact Center by phone at 1-877-Go4-HRSA (1-877-464-4772) Monday through Friday, 8:00 a.m. to 8:00 p.m. Eastern Time. Or use the HRSA Electronic Handbooks Contact Center help request form to submit your question online. For questions regarding data content and/or reporting requirements, please contact Data Support at 1-888-640-9356 or email to RyanWhiteDataSupport@wrma.com

Figure 20. HRSA Electronic Handbooks: Screenshot of the Select Contractor Page

4. Complete questions 1–9 using the steps detailed on pages 14–16.

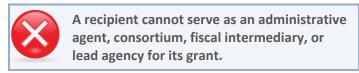




If you need help locating a subrecipient within the GCMS, call Ryan White Data Support at 1-888-640-9356, or e-mail RyanWhiteDataSupport@wrma.com.

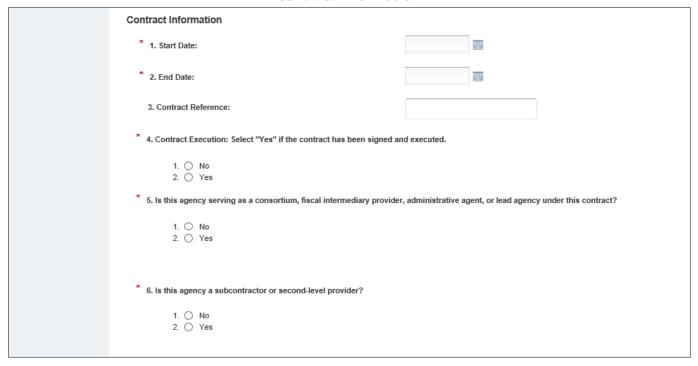
Entering Contract Information

- 1. **Contract Start Date:** Enter the start date by typing it into the text box or selecting the date from the calendar. To enter the contract date, use this format: "MMDDYYYY."
- 2. **Contract End Date:** Enter the end date by typing it into the text box or selecting the date from the calendar. To enter the contract date, use this format: "MMDDYYYY."
- 3. **Enter the Contract Reference ID (if applicable):** Enter any combination of letters, numbers, and/or special characters to make the contract easier to find. This item is for your reference and is not required for you to be able to enter the contract.
- 4. **Contract Execution:** Select "Yes" if the contract has been signed and executed.
- 5. **Is this agency serving as a consortium, fiscal intermediary provider, administrative agent, or lead agency under this contract?** Select "Yes" or "No." If you select "Yes," choose the appropriate designation in question 5a that appears after you select "Yes." **Note:** If an agency is serving as an administrative agent, consortium, fiscal intermediary, or lead agency, it is helpful to use the Contract Reference ID by entering the contract year.



6. **Is this agency a subcontractor or second-level provider?** Select "Yes" or "No." If you select "Yes," choose the provider's fiscal intermediary from the drop-down menu in question 6a that appears after you select "Yes."

Figure 21. HRSA Electronic Handbooks: Screenshot of the Edit Contract Details Page and Contract Information



Entering Service Information

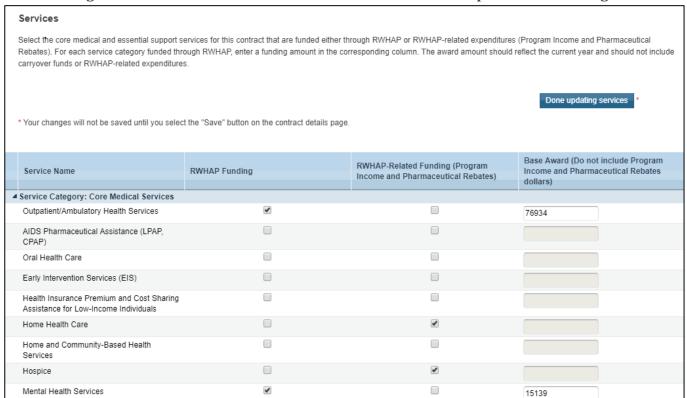
- 7. **Does this agency provide direct client services?** Select "Yes" or "No."
- 8. If applicable, select the administrative and technical services that are funded for this contractor. Select all that apply:
 - Planning and evaluation
 - Administrative or technical support
 - Fiscal intermediary support
 - Other fiscal services

- Technical assistance
- Capacity development
- Quality management



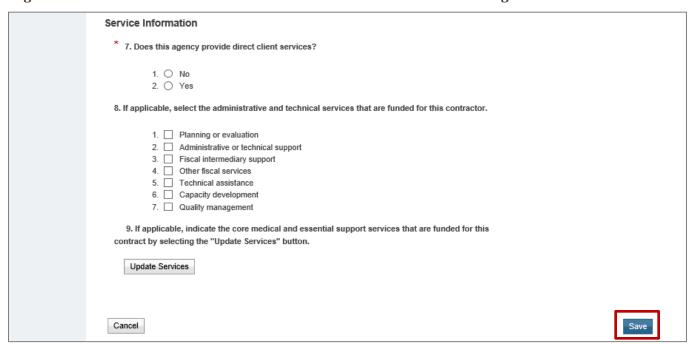
9. If applicable, select the core medical and essential support services that are either funded through the RWHAP or funded through RWHAP-related expenditures (Program Income and Pharmaceutical Rebates) for this contract by selecting "Update Services." A screen will pop up with the list of services (Figure 22 below). Select the corresponding checkbox for services funded through the RWHAP or funded through RWHAP-related expenditures (Program Income and Pharmaceutical Rebates). For a service category funded through RWHAP, enter a funding amount in the corresponding column below. The system will not allow entry of funding amounts for service categories funded only through RWHAP-related expenditures (Program Income and Pharmaceutical Rebates). The award amount should reflect the current year and should be entered using only whole numbers. Do not include carryover funds or RWHAP-related expenditures in the funding amount. To review the service category definitions, please refer to Policy Clarification Notice (PCN) 16-02 located on the HRSA HAB website.

Figure 22. HRSA Electronic Handbooks: Screenshot of the "Update Services" Page



Once you have entered all the contract information, click "Done Updating Services." Then click "Save" at the bottom of the main page (Figure 23).

Figure 23. HRSA Electronic Handbooks: Screenshot of Contract Details Page and Service Information



FAQs

Our agency selected that we fund a service through RWHAP-related expenditures (Program Income or Pharmaceutical Rebates) but we are unable to enter a funding amount. Where do we enter this amount?

Do not enter funding amounts for services funded through RWHAP-related expenditures (Program Income or Pharmaceutical Rebates) into your contracts. The funding amounts in your contracts should only include RWHAP funding from your base award.

Do we include Housing Opportunities for Persons with AIDS (HOPWA) funds in the GCMS?

No, HOPWA funds are not reported within the GCMS. Housing Services provided using RWHAP Parts A, B, B Supplemental, C, and D funding are captured in the GCMS under the respective grant folders. Non–RWHAP, State, or Private funds are not captured in the GCMS.

Where do I list HIV Counseling & Testing (HC&T) funds in the GCMS?

HC&T is not a *distinct* RWHAP service category, but HC&T could be an activity funded *within* an RWHAP service category. Recipients should review the RWHAP service categories in PCN 16-02 to determine where HC&T activities occur within their funded service categories. For example, funds for HC&T could be captured under Early Intervention Services (EIS) or Outpatient/Ambulatory Health Services (OAHS).

I receive funds directly from HRSA HAB. Why am I not a lead agency?

A recipient cannot serve as a lead agency for its own grant. To be considered a lead agency, you must be managing the funds for a RWHAP recipient and have the authority from that recipient to enter into contracts on its behalf.

My agency directly funds a provider for a number of services. Would I mark this provider as a subcontractor or second-level provider in Question 6 of the contract?

No, this provider would not be a subcontractor or a second-level provider. Only mark "Yes" for Question 6 if the provider is funded through a fiscal intermediary.

What is my contract reference, or Q3, in the GCMS?

The contract reference is an optional field where recipients can enter additional information to distinguish contracts. Please see pages 11 and 13 of the GCMS Manual for further information.

My fiscal intermediary funds a second-level provider. Where do I list funding amounts in the GCMS?

Funding amounts should be listed in the contract for the subrecipient that is providing the direct client service. For example: a state contracts with Fiscal Intermediary Services, Inc., to pay Health and Happiness Clinic, which provides direct client services. The amounts for the various service categories that Health and Happiness Clinic is funded to provide would be captured in the contract for that agency.

I entered a contract with my own agency. Where do I list my agency's administrative amounts in the GCMS?

Funds for administrative services are not captured in the GCMS. If your agency is required to report administrative service dollars for a specific report that is linked to the GCMS (such as the Program Terms Report or the Allocations Report), you will indicate that amount on the specific report. Contact Ryan White Data Support at 1-888-640-9356 or via email at RyanWhiteDataSupport@wrma.com for further instructions.

I fund an agency on a fee-for-service basis. Do I capture that funding in the GCMS? If so, how?

Yes. Your agency should allocate all RWHAP funding that is set aside for fee-for-service providers to specific service categories and enter a contract with your own agency for the various service category

amounts. If this agency is expected to report client-level data (CLD) for the various services it provided, you will need to reallocate the funding to a contract with this agency at a later date in the year.

I have searched my provider's organization name, and it says "duplicate," "inactive," or "do not use." Why?

This message indicates that Ryan White Data Support has conducted a thorough search of the web system and determined that the provider you are searching for is a duplicate of another in the system. Try broadening your search criteria or contact Ryan White Data Support at 1-888-640-9356 or via email at RyanWhiteDataSupport@wrma.com for help locating the agency's correct registration code.

Our agency reallocated the funding of some providers. Should we update the GCMS?

Yes. The GCMS is accessible year-round for agencies to adjust funding amounts or enter new contracts. You may need to synchronize changes in your RSR or PTR/Allocations Report after reallocating funds.

Will changing the contract amount in GCMS affect my previous submissions?

No. Changes made in the GCMS will only affect reports that are started after the changes have been saved or will affect reports that have the changes synchronized after the change.

I accidentally deleted a contract. Can I restore the contract?

No. Once a contract has been deleted from the GCMS, it is permanently erased. To restore the contract, you must reenter the contract.

My agency funds all client services using rebate dollars. Where are these dollars captured in the GCMS? Services funded using RWHAP-related funding (e.g. program income or pharmaceutical rebates) are entered into the contract for the corresponding provider. Select the checkboxes under the RWHAP-Related Funding column for all services provided through RWHAP-related expenditures. <u>Do not</u> enter funding amounts for RWHAP-related funding into the GCMS.

GLOSSARY

Administrative Agent: An entity that functions to assist the grant recipient, consortium, or other planning body in carrying out administrative activities (e.g., disbursing program funds, developing reimbursement and accounting systems, developing funding announcements, monitoring contracts).

Client-level Data (CLD): A component of the RSR that contains de-identified information pertaining to care and services delivered by RWHAP service providers to people with HIV.

Consortium: A group of providers, consumers, and others who perform a planning and advisory function to regions or the entire State in determining needs and planning for the delivery of essential health and support services for PLWH.

Fee-for-Service: The method of billing for health services whereby a physician or other health service provider charges the payer (whether it be the patient or his or her health insurance plan) separately for each patient encounter or service rendered.

Fiscal Intermediary: An administrative agent that acts on the behalf of the recipient to monitor the use of its RWHAP funds.

Lead Agency: An organization that provides fiscal and administrative management, monitoring, and oversight to HIV disease providers of direct RWHAP services on behalf of a RWHAP recipient or consortia with which it has contracted.

Synchronization: The process of incorporating changes made in the GCMS into the corresponding report: RSR, PTR, or Allocations Report.