



2021 Marketplace Plan Renewal Flowchart

Are you or your staff helping clients enroll or renew health care coverage for 2021? This guide provides a timeline for enrollment and renewals for 2021 coverage, and asks key questions to guide the renewal process. It explains that clients need to update their information in the Marketplace to ensure continued financial assistance and avoid gaps in coverage.

RWHAP staff can use this guide to:

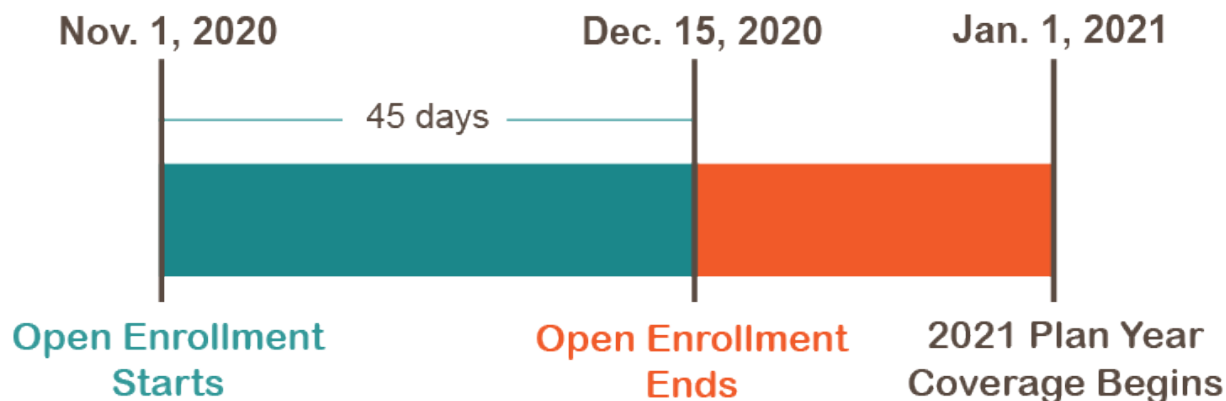
- Understand how to guide clients through the plan renewal process.
- Understand why enrolled clients need to update their Marketplace applications for coverage and financial assistance.

An important message about Open Enrollment and plan renewals:

- Clients who will change plans must enroll by December 15, 2020 in most states* to avoid a gap in coverage and ensure that their new plans begin on January 1, 2021.

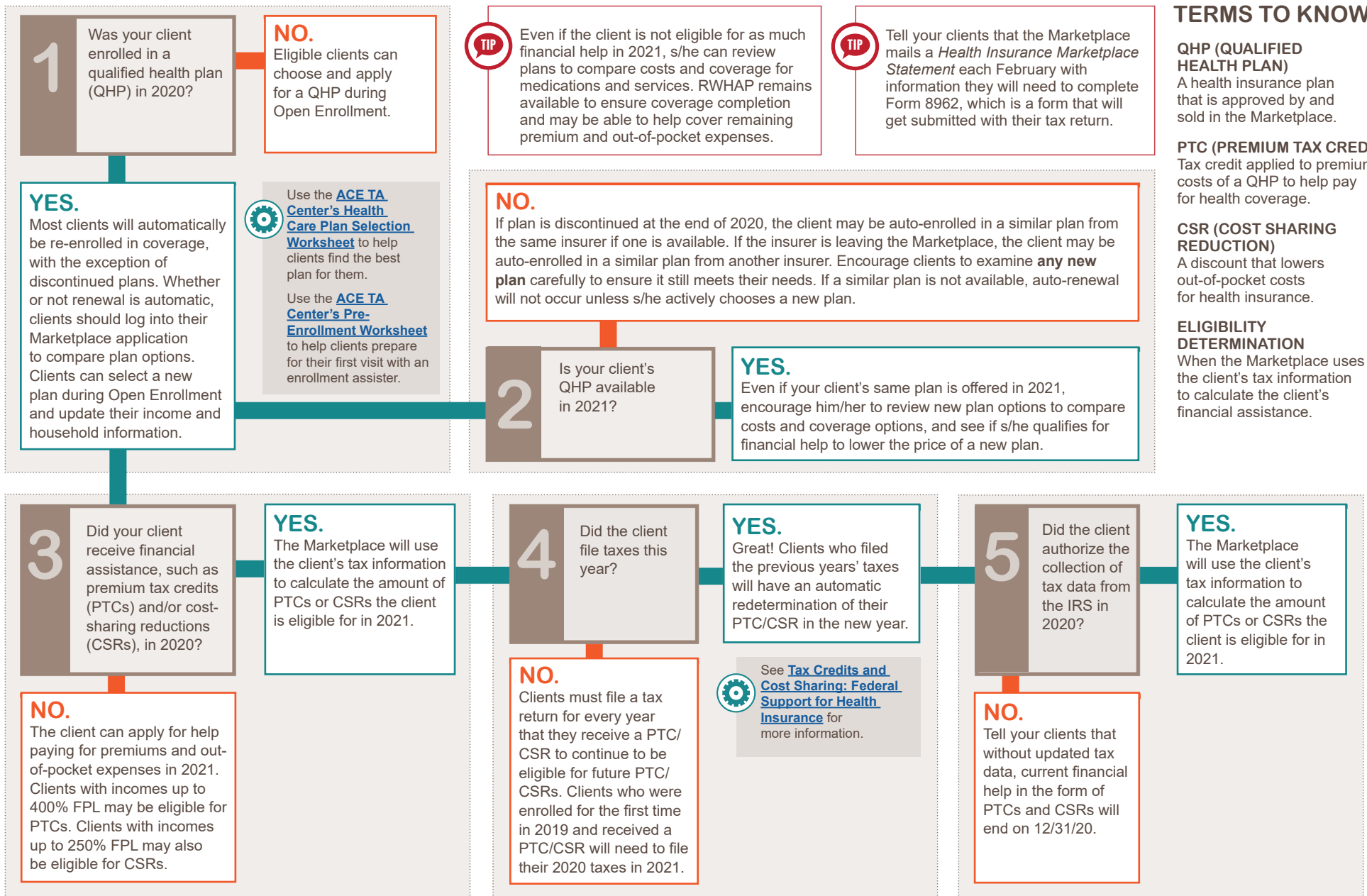
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Open Enrollment Timeline for 2021 Marketplace Coverage*



* In state-based and partnership Marketplace states, RWHAP providers and case managers should check with their Marketplace or regulating agency on the redetermination and renewal process, and to confirm the time period for Open Enrollment.
- Six-week enrollment period applies to both federally-facilitated marketplace states (FFMs) and state-based marketplaces (SBMs).

Marketplace Plan Renewal Flowchart for 2021 Coverage



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