Ryan White HIV/AIDS Program Services Report (RSR) Provider Roles and Responsibilities

ACTIVITY	KEY STEPS	RESOURCES
New Staff Orientation	 Clarify your role and ensure that you have registered in the RSR Web System (recipient/providers will report through the EHB) Download previous year's Provider Report and Upload Completeness Report Review all resources on the Roadmap: New to the RSR webpage on TargetHIV Identify how your agency collects data and creates the RSR xml file Contact your recipient(s) or the RSR TA resources with any questions 	 RoadMap: New to the RSR RSR Technical Assistance Brochure RSR Listserv
General RSR Preparation Steps	 Review data for data completeness and alignment with reporting requirements and identify needed areas for improvement before submission Download RSR materials and register for webinars Check with your recipient(s) regarding timelines and expectations 	 Data Webinar Calendar TargetHIV RSR Resources RSR Timeline
Provider Report	 Start Provider Report when system opens Review funded services list; follow-up with recipient(s) for discrepancies Add in program income funded services (required for 2021 RSR) Upload Zip Code aggregate data Enter HIV Counseling and Testing Information Coordinate with person working on client-level data (if applicable) Submit Provider Report by established deadline 	 RSR Instruction Manual Completing the 2018 RSR Provider Report RSR in Focus: Understanding Eligible Services for 2019 Data
Client-Level Data File*	 Upload file to Check Your XML Review validation messages and Upload Completeness Report Fix issues in data as needed Upload data to Provider Report in web system Review validation messages and Upload Completeness Report Address any outstanding data issues and reupload data if needed Enter validation comments Coordinate with person working on Provider Report (if applicable) 	 RSR Instruction Manual RSR Check Your XML Feature Moving Beyond Data Completeness: Ensuring RSR Clinical Data Reflect Services Being Provided RSR TRAX Prepping for the RSR Submission: Key Steps for High-Quality Data Reviewing Your Data at Upload: Tools within the RSR Web System

*The client-level data file is uploaded into the Provider Report. Completion of the Provider Report entails uploading and finalizing client-level data.

Download RSR Mateirals and Register for Webinars in Summer/Fall

Upload Client-Level Data to Check Your XML in Fall

Start Provider Report on First Monday in February

Upload Client-Level Data into Provider Report Data by Early March

Review Validations and Upload Completeness Report and Reupload Data if Needed

Complete RSR by Last Monday in March at 6pm ET





