2020 GRANTEE CONTRACT MANAGEMENT SYSTEM (GCMS) INSTRUCTION MANUAL

The Grantee Contract Management System (GCMS) contains all Ryan White HIV/AIDS Program recipient contract information. The GCMS uses information from previous year submissions of the Ryan White HIV/AIDS Program Services Report (RSR) Recipient Report, Consolidated List of Contracts (CLC), Program Terms Report (PTR), or Allocations Report to populate the current year RSR, CLC, PTR, or Allocations Report.

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RECIPIENT AND SUBRECIPIENT RELATIONSHIPS

(Last Updated: November 19, 2020)

Recipients and subrecipients work together to quickly and easily submit Ryan White HIV/AIDS Program (RWHAP) related reports. Figures 1–4 offer illustrations and definitions of recipient and subrecipient relationships.

Figure 1. Recipient-Provider



A recipient-provider is a service provider that also is a recipient.

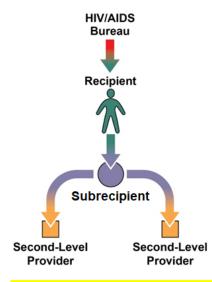


Subrecipient

Figure 2. Subrecipient

A service organization that has a contract with a recipient is considered a subrecipient.

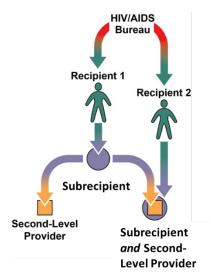
Figure 3. Second-Level Provider



Occasionally, recipients will use an administrative agent to award and/or monitor the use of their RWHAP funds. In this situation, the administrative agent (or fiscal **intermediary** service provider) is

the recipient's subrecipient. When the recipient's subrecipient (administrative agent or fiscal intermediary provider) enters a contract with another provider to use the recipient's funds to deliver services, that provider is considered a second-level provider to the recipient.

Figure 4. Multi-Level Provider



A multilevel provider is a service organization that is a second-level provider to one recipient and a subrecipient to another recipient.

WHAT IS THE GCMS?

(Last Updated: November 19, 2020)

The Grantee Contract Management System (GCMS) is a data-storage system for Ryan White HIV/AIDS Program (RWHAP) contracts between recipients and their subrecipients. Information about a recipient agency's contracts are entered and maintained in one place to decrease the data-entry burden. Multiple reports can be populated with information that has been entered in the GCMS. By accessing the GCMS, you will be able to:

- Add new contracts:
- Modify, delete, or copy existing contracts;
- Modify RWHAP funding amounts for subrecipients; and
- Modify RWHAP and RWHAP-related funded service categories for subrecipients.

Current reports linked to the GCMS include the Ryan White HIV/AIDS Program Services Report (RSR), the Program Terms Report (PTR), the Allocations Report, the COVID-19 Data Report (CDR), and the Ending the Epidemic (EHE) Triannual Report. When a recipient enters information into the GCMS (either initially or when modifying or updating contracts), it will automatically populate the reports shown in Figure 5.

RSR PTR/Allocations CDR EHE Triannual Report

Information entered into the GCMS populates multiple reports

Consolidated List of Contracts

2

As shown in Figure 6, users can access the GCMS by logging into the Electronic Handbooks (EHBs) and locating the most recent RSR, PTR/Allocations Report, or EHE Triannual Report submissions.

Figure 6. Accessing the GCMS for the RSR, PTR/Allocations, and EHE Reports

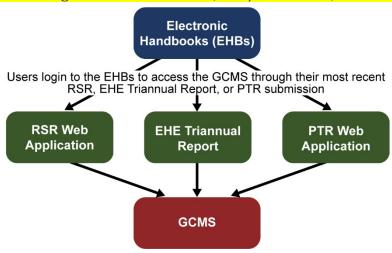
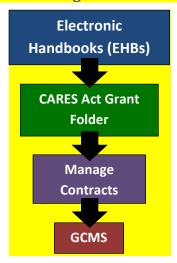


Figure 7 depicts how to access the GCMS for the CDR.

Figure 7. Accessing the GCMS for the CDR



ACCESSING THE GCMS

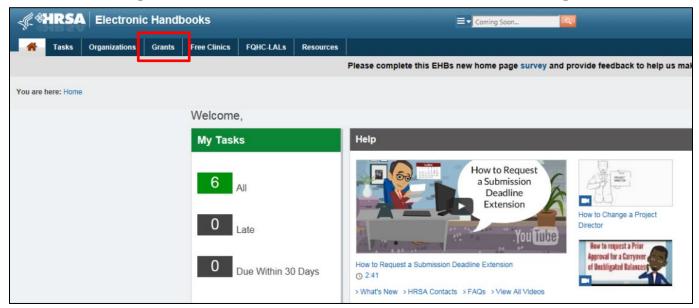
(Last Updated: November 19, 2020)

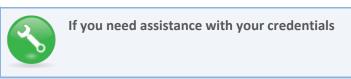
Log in to the Health Resources and Services Administration (HRSA) EHBs site at https://grants.hrsa.gov/webexternal. Steps for accessing the GCMS to complete the RSR, PTR/Allocations Report, EHE Triannual Report, and the CDR can be found in the corresponding sections below.

Accessing the GCMS via the RSR

Step One: Go to the EHBs Home page (Figure 8). Hover your mouse over the "Grants" tab, on the top-left side of the screen.

Figure 8. HRSA Electronic Handbooks: Screenshot of the Home Page





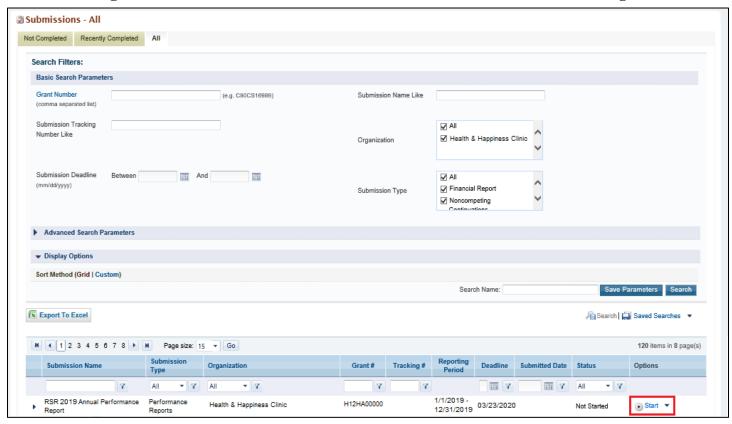
Step Two: From the resulting drop-down menu, under "Submissions," select "Work on Performance Report" (Figure 9).

Organizations Free Clinics FQHC-LALs Resources **Submissions** Requests Portfolio Users Work on Financial Report () Work on existing Prior Approval Add a Grant to My Portfolio () View Authorized Users Work on Progress Report 6 Work on a Grant in My Portfolio Authorize New Users Request New Prior Approval () Work on Performance Report 6 Approve Access Requests Work on Existing Health Center View My Access Requests Work on Noncompeting Progress Reports 6 Request New Health Center H80 Work on Other Submissions 6 CIS 🙃 **Applications** Scope Manage Sites Validate Grants.gov Applications Manage Services Allow Others to Work on My Manage Other Activities and Applications 6 View My Applications 6 Search Funding Opportunities ()

Figure 9. HRSA Electronic Handbooks: Screenshot of the Grants Drop-Down Menu

Step Three: On the bottom of the Submissions - All page, under "Submission Name," locate your most recent RSR submission (Figure 10). Then select "Start" or "Edit" under the "Options" header. A new window will appear.

Figure 10. HRSA Electronic Handbooks: Screenshot of the Submissions - All Page





Searching for "RSR" in the filter under the



If you need help navigating the EHBs to find

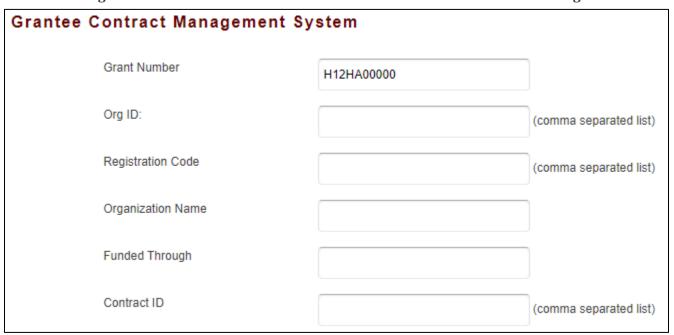
Step Four: In the new window (the "RSR Recipient Report Inbox"), locate the Navigation panel on the left side of the page (Figure 11). Under the "Manage Contracts" header, select "Search Contracts."

Figure 11. HRSA Electronic Handbooks: Screenshot of the RSR Recipient Report Inbox Page



Step Five: You have now accessed the GCMS and can search for, modify, and delete contracts (Figure 12). For instructions on how to do this, please see **Searching for, Entering, and Modifying Contracts in the GCMS** on page 15 of this manual.

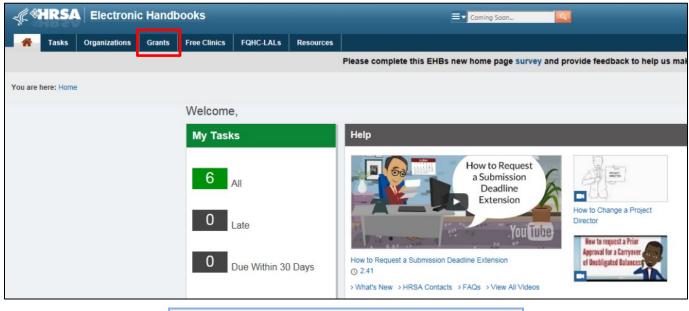
Figure 12. HRSA Electronic Handbooks: Screenshot of the GCMS Home Page

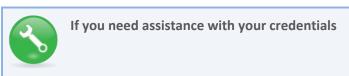


Accessing the GCMS via the PTR/Allocations Report

Step One: From the EHBs home page (Figure 13), hover your mouse over the "Grants" tab, on the top-left side of the screen.

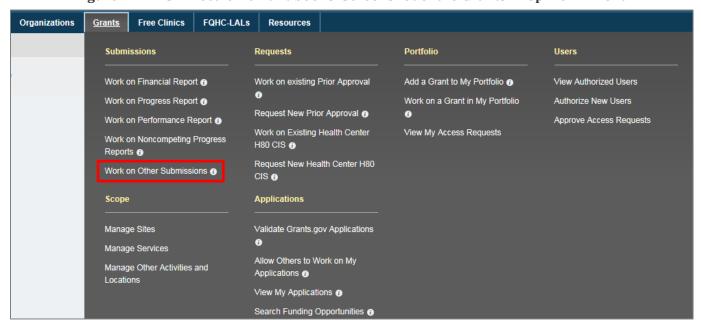
Figure 13. HRSA Electronic Handbooks: Screenshot of the Home Page





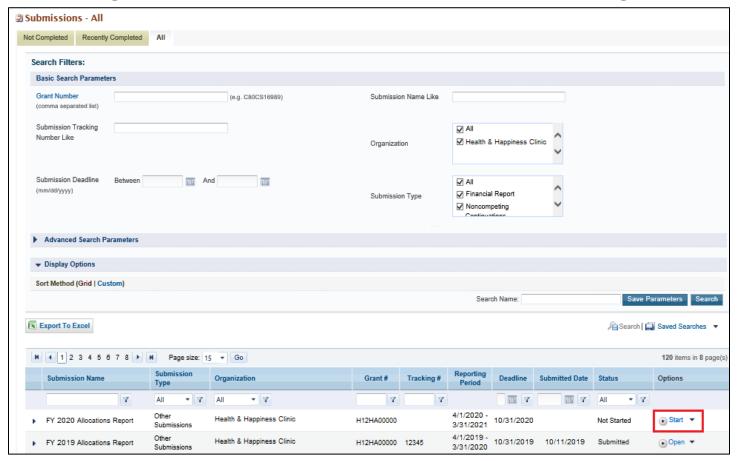
Step Two: From the resulting drop-down menu, under the "Submissions," header, select "Work on Other Submissions" (Figure 14).

Figure 14. HRSA Electronic Handbooks: Screenshot of the Grants Drop-Down Menu



Step Three: On the bottom of the Submissions - All page, under "Submission Name," locate your most recent PTR/Allocations Report submission (Figure 15). Then select "Start" or "Edit" under the "Options" header. A new window will appear.

Figure 15. HRSA Electronic Handbooks: Screenshot of the Submissions - All Page





RWHAP Parts A, B, and B Supplemental: Searching for "Term" in the filter under "Submission Name" may help you find your most recent Program Terms Report faster.



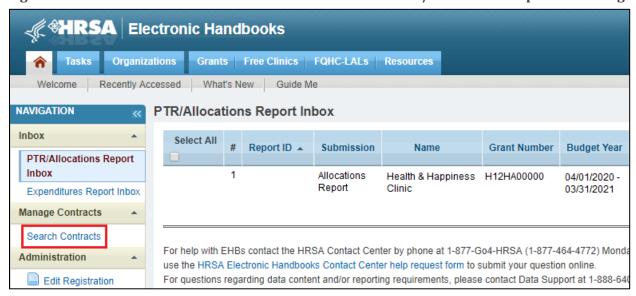
RWHAP Parts C and D: Searching for "Allocation" in the filter under "Submission Name" may help you find your most recent Allocations Report faster.



If you need help navigating the EHBs to find your annual PTR/Allocations Report, call the EHBs Customer Support Center at 1-877-464-4772.

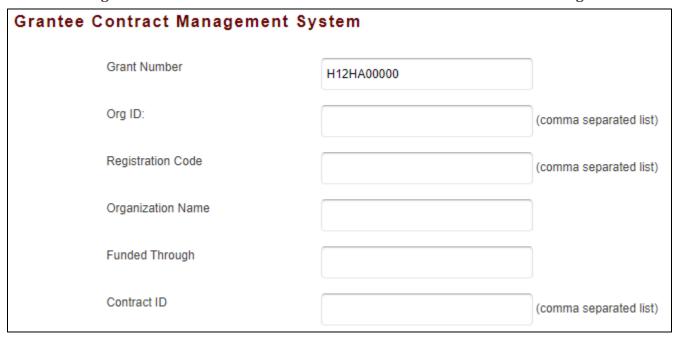
Step Four: In the new window ("PTR/Allocations Report Inbox"), locate the Navigation panel on the left side of the page (Figure 16). Under the "Manage Contracts" header, select "Search Contracts."

Figure 16. HRSA Electronic Handbooks: Screenshot of the PTR/Allocations Report Inbox Page



Step Five: You have now accessed the GCMS and can search for, modify, and delete contracts (Figure 17). For instructions on how to do this, please see **Searching for, Entering, and Modifying Contracts in the GCMS** on page 15.

Figure 17. HRSA Electronic Handbooks: Screenshot of the GCMS Home Page



Accessing the GCMS via the EHE Triannual Report

Step One: Go to the EHBs Home page (Figure 18). Hover your mouse over the "Grants" tab, on the top-left side of the screen.

Figure 18. HRSA Electronic Handbooks: Screenshot of the Home Page



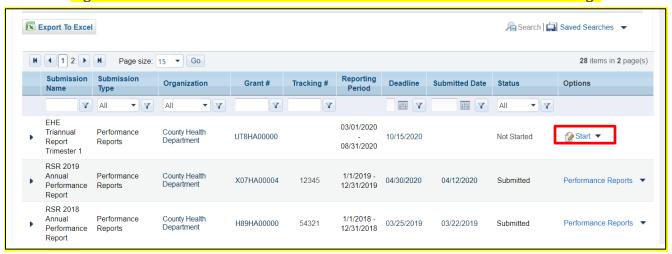
Step Two: From the resulting drop-down menu, under "Submissions," select "Work on Performance Report" (Figure 19).

Figure 19. HRSA Electronic Handbooks: Screenshot of the Grants Drop-Down Menu



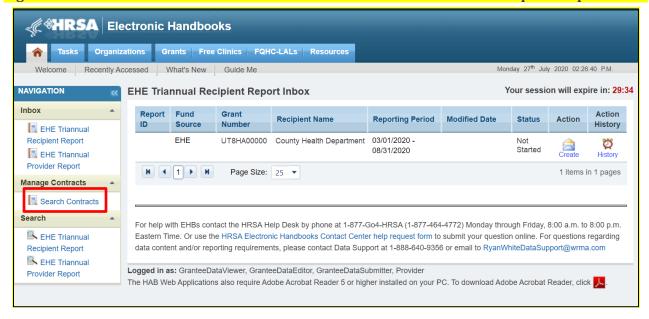
Step Three: On the bottom of the Submissions - All page, under "Submission Name," locate your most recent EHE Triannual Report submission (Figure 20). Select "Start" or "Edit" under the "Options" header. A new window will appear.

Figure 20. HRSA Electronic Handbooks: Screenshot of the Submissions-All Page



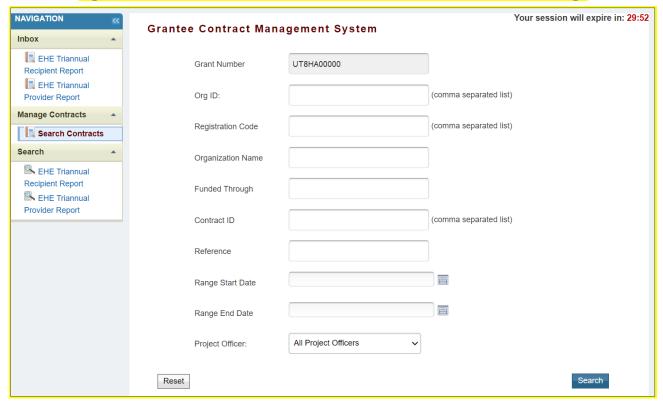
Step Four: In the new window (the EHE Triannual Recipient Report Inbox) locate the Navigation panel on the left side of the screen(Figure 21). Select "Search Contracts" under the Manage Contracts header.

Figure 21. HRSA Electronic Handbooks: Screenshot of the EHE Triannual Recipient Report Inbox



Step Five: You have now accessed the GCMS and can search for, modify, and delete contracts (Figure 22). For instructions on how to do this, please see **Searching for, Entering, and Modifying Contracts in the GCMS** on page 15.

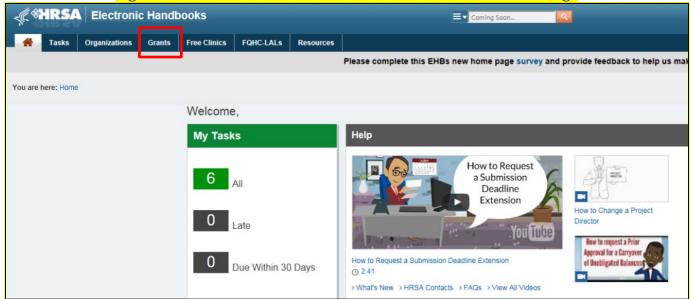
Figure 22. HRSA Electronic Handbooks: Screenshot of the GCMS Search Page



Accessing the GCMS via the COVID-19 Data Report (CDR)

Step One: Go to the EHBs Home page (Figure 23). Select the "Grants" tab, on the top-left side of the screen.

Figure 23. HRSA Electronic Handbooks: Screenshot of the Home Page

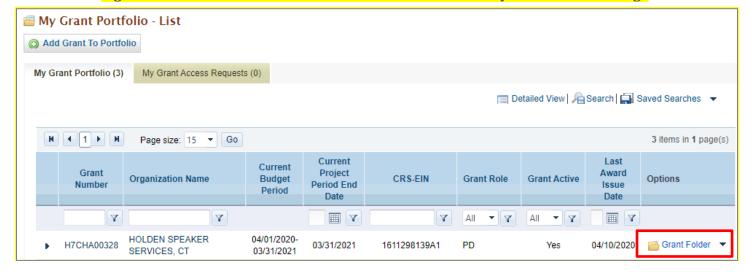




If you need assistance with your credentials or navigating the EHBs, call the EHBs Customer Support Center at 1-877-464-4772.

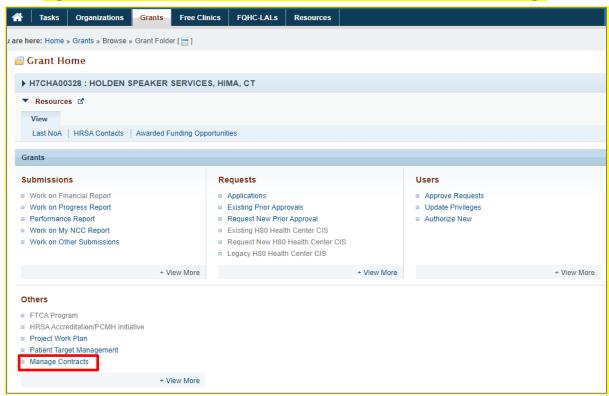
Step Two: The My Grant Portfolio - List will open in the main window. Locate your assigned organization's grant number on the grant portfolio page (Figure 24). Select the "Grant Folder" link for your CARES Act grant on the right side of the page on the same row.

Figure 24. HRSA Electronic Handbooks: Screenshot of the My Grant Portfolio Page



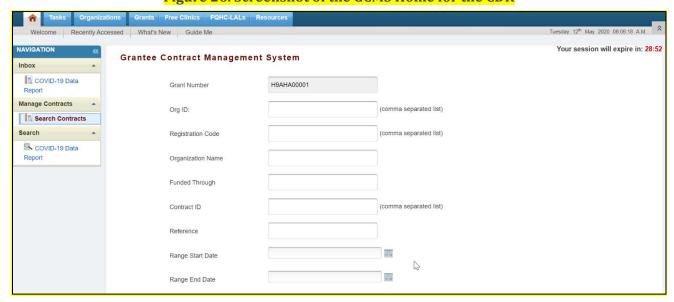
Step Three: The Grant Home page will open in the main window (Figure 25). Select the "Manage Contracts" link under the "Others" heading.

Figure 25. HRSA Electronic Handbooks: Screenshot of the Grant Home Page



Step Four: You have now accessed the GCMS and can search for, modify, add, copy and delete contracts (Figure 26). For instructions on how to do this, please see **Searching for, Entering, and Modifying Contracts in the GCMS** on page 15.

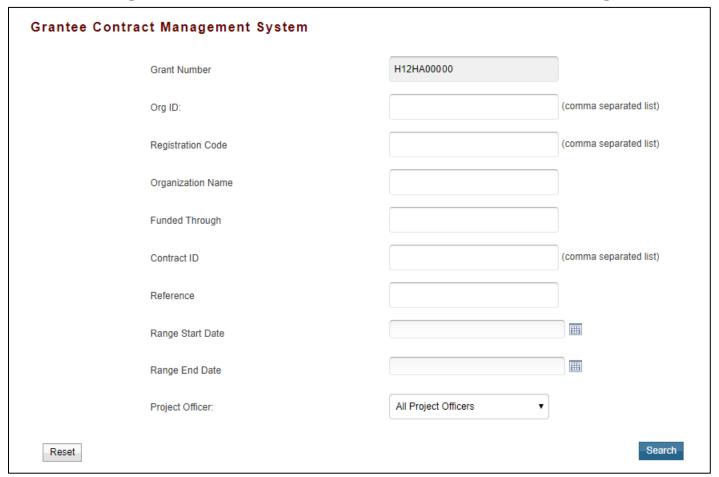
Figure 26. Screenshot of the GCMS Home for the CDR



SEARCHING FOR, ENTERING, AND MODIFYING CONTRACTS IN THE GCMS

The GCMS contains all the RWHAP and RWHAP-related funded contracts that your agency has entered. From the GCMS home page, you can search for and sort your RWHAP and RWHAP-related funded contracts by contract period, provider/subrecipient name, system registration code, fiscal intermediary, and other criteria (Figure 27).

Figure 27. HRSA Electronic Handbooks: Screenshot of the GCMS Home Page





Entering Search Criteria

To find a contract, you can search by any criterion or combination of criteria. If you are not sure of the exact name, date, etc., search by broader criteria. For example, if you are searching by Organization Name and are looking for "Health and Happiness Clinic," searching for "Happiness" may return more results than searching for the whole organization name but is more likely to return the desired result. You can also narrow your search by adding a date range. Below are descriptions of the available search criteria.

Organization (Org) ID

This is a system-generated number unique to all organizations entered into the system. Searching by only this criterion will return all contracts for any period associated with the specified organization.

Registration Code

This is a system-generated number unique to all organizations entered into the system. Searching by only this criterion will return all contracts for any period associated with the specified organization.

Organization Name

The title or name provided when an organization was initially added to the web system directory. You do not have to type in the entire name; you can enter a key identifying word. Searching by only this criterion will return all contracts for any period associated with the specified organization name. *Note:* You must spell the organization name or portion of the agency's name exactly as it is listed in the system, including any punctuation.



If you need to update an agency's name, contact Ryan White Data Support via email at RyanWhiteDataSupport@wrma.com. The email should contain the agency's registration code, the old organization name, and the new organization name.



If you need to add a new provider to the web system, contact Ryan White Data Support via email at

RyanWhiteDataSupport@wrma.com. The email should contain the agency's name, the address, and the EIN number.

Funded Through

Searching by only this criterion will return all contracts for any period that were funded by the specified organization. You can search for the following agency types: administrative agents, consortia, fiscal intermediaries, and lead agencies.

Contract ID

This is a system-generated number unique to each contract entered into the system. Searching by only this criterion will return only the contract that corresponds with the specified number.

Reference

This is a user-generated contract identifier. Searching by only this criterion will return all contracts for any period for anyone from your agency with GCMS access, labeled with the specified identifier. *Note: Many agencies input internal contract tracking numbers; please see* **Entering and Modifying Contracts** *below for instructions on how to input this information.*

Entering and Modifying Contracts

Once you have searched in the GCMS, you will see all contracts for your agency that match your search criteria. All users in your agency with access to the GCMS will be able to edit, delete, copy and add contracts in the system following the instructions below.



It is HAB's preference that recipients add a new contract each budget year for each of its subrecipients as opposed to reusing a prior year's contract.

Note: Your agency should establish guidelines on who will be responsible for accessing the GCMS to make modifications and enter any new contracts.

Editing/Deleting Contracts in the GCMS

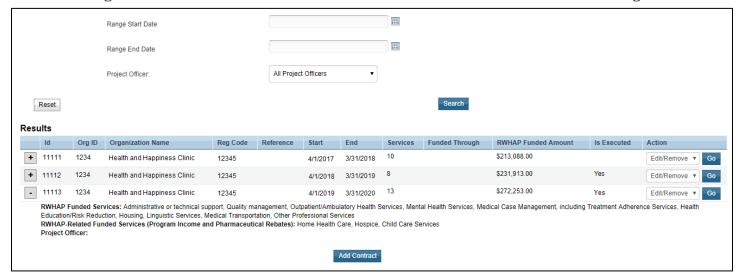
If you need to make modifications to your displayed list of service provider contracts, select "Edit/Remove" in the drop-down menu under the "Action" column at the right side of the table. Click "Go" to open the desired contract. Make the edits and click "Save."

To delete a contract, select "Edit/ Remove" in the drop-down menu under the "Action" column on the right side of the table. Click "Go" to open the contract you wish to delete (Figure 28). Scroll to the bottom of the page. Select "Delete Contract." You will receive a warning message. If you want to proceed, select "OK." To cancel the deletion process, select "Cancel."



The GCMS populates multiple HRSA HAB deliverables. Only delete a contract from the GCMS if you no longer have a contract in place during the reporting period.

Figure 28. HRSA Electronic Handbooks: Screenshot of Contract Search Results Page



Adding Contracts into the CGMS

Before adding a contract into the GCMS, you must search for the contract first. The "Add Contract" option will only appear after you have performed a search. Once the "Add Contract" option appears, you should add the new contract by following these steps:

- 1. Click "Add Contract" below the search results table (Figure 28).
- 2. Search for the organization by Registration Code, Name, or City/State.
- 3. Locate the subrecipient in the results table and click "Add" under the "Action" header (Figure 29).

Figure 29. HRSA Electronic Handbooks: Screenshot of the Select Contractor Page



4. Complete questions 1–9 using the steps detailed on pages 18-20.





If you need help locating a subrecipient within the GCMS, call Ryan White Data Support at 1-888-640-9356, or e-mail RyanWhiteDataSupport@wrma.com.

Entering Contract Information

- 1. **Contract Start Date:** Enter the start date by typing it into the text box or selecting the date from the calendar. To enter the contract date, use this format: "MM/DD/YYYY."
- 2. **Contract End Date:** Enter the end date by typing it into the text box or selecting the date from the calendar. To enter the contract date, use this format: "MM/DD/YYYY."
- 3. **Enter the Contract Reference ID (if applicable):** Enter any combination of letters, numbers, and/or special characters to make the contract easier to find. This item is for your reference and is not required for you to be able to enter the contract.
- 4. **Contract Execution:** Select "Yes" if the contract has been signed and executed.
- 5. **Is this agency serving as a consortium, fiscal intermediary provider, administrative agent, or lead agency under this contract?** Select "Yes" or "No." If you select "Yes," choose the appropriate designation in question 5a that appears after you select "Yes." **Note:** If an agency is serving as an administrative agent, consortium, fiscal intermediary, or lead agency, it is helpful to use the Contract Reference ID by entering the contract year.



A recipient cannot serve as an administrative agent, consortium, fiscal intermediary, or lead agency for its grant.



Further inquires about the defintions of 'Fiscal Intermediary' and 'Lead Agency' should be directed to your Project Officer.

6. **Is this agency a subcontractor or second-level provider?** Select "Yes" or "No." If you select "Yes," choose the provider's fiscal intermediary from the drop-down menu in question 6a that appears after you select "Yes."

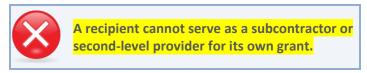


Figure 30. HRSA Electronic Handbooks: Screenshot of the Edit Contract Details Page Contract Information

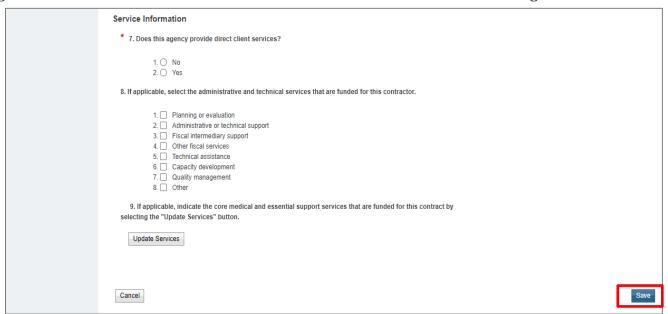
Contract Information				
* 1. Start Date:				
* 2. End Date:				
3. Contract Reference:				
* 4. Contract Execution: Select "Yes" if the contract has been signed and executed.				
1. O No 2. O Yes				
* 5. Is this agency serving as a consortium, fiscal intermediary provider, administrative agent, or lead agency under this contract?				
1. O No 2. O Yes				
* 6. Is this agency a subcontractor or second-level provider?				
1.				

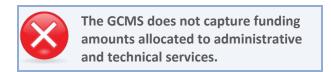
Entering Service Information

- 7. **Does this agency provide direct client services?** Select "Yes" or "No."
- 8. If applicable, select the administrative and technical services that are funded for this contractor. Select all that apply:
 - Planning and evaluation
 - Administrative or technical support
 - Fiscal intermediary support
 - Other fiscal services

- Technical assistance
- Capacity development
- Quality management
- Other

Figure 31. HRSA Electronic Handbooks: Screenshot of the Edit Contract Details Page Service Information





9. If applicable, select the core medical and essential support services that are either funded through the RWHAP (including RWHAP Parts A-D, CARES Act, and EHE funding), through RWHAP-related expenditures (program income and pharmaceutical rebates), for this contract by selecting "Update Services."

A screen will pop up with the list of services (Figure 32 below). Select the corresponding checkbox for services funded through the RWHAP or funded through RWHAP-related expenditures (program income and pharmaceutical rebates).

For a service category funded through RWHAP, enter a funding amount in the corresponding column below. The system will not allow entry of funding amounts for service categories funded only through RWHAP-related expenditures (program income and pharmaceutical rebates). The award amount should reflect the current year and should be entered using only whole numbers.

Do not include carryover funds or RWHAP-related expenditures in the funding amount. To review the service category definitions, please refer to Policy Clarification Notice (PCN) 16-02 located on the HRSA HAB website.

Once you have entered all the contract information, click "Done updating services.". Then click "Save" at the bottom of the main page (Figure 31).

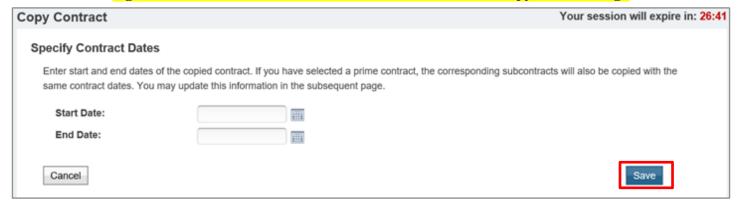
Figure 32. HRSA Electronic Handbooks: Screenshot of the "Update Services" Page

Services						
Select the core medical and essential support services for this contract that are funded either through RWHAP or RWHAP-related expenditures (Program Income and Pharmaceutical Rebates). For each service category funded through RWHAP, enter a funding amount in the corresponding column. The award amount should reflect the current year and should not include carryover funds or RWHAP-related expenditures.						
* Your changes will not be saved until you select the "Save" button on the contract details page.						
Service Name	RWHAP Funding	RWHAP-Related Funding (Program Income and Pharmaceutical Rebates)	Base Award (Do not include Program Income and Pharmaceutical Rebates dollars)			
▲ Service Category: Core Medical Services						
Outpatient/Ambulatory Health Services	●		76934			
AIDS Pharmaceutical Assistance (LPAP, CPAP)						
Oral Health Care						
Early Intervention Services (EIS)						
Health Insurance Premium and Cost Sharing Assistance for Low-Income Individuals						
Home Health Care		€				
Home and Community-Based Health Services						
Hospice		€				
Mental Health Services	€		15139			

Copying Contracts into the CGMS

If you need to copy one of your contracts, select "Copy Contract" in the drop-down menu under the "Action" column at the right side of the table (see Figure 28). Click "Go" to open the Copy Contracts page. Enter the start and end dates of the new copied contract. If you have selected a prime contract, the corresponding subcontracts will also be copied with the same contract dates. Click "Save" (see Figure 33).

Figure 33. HRSA Electronic Handbooks: Screenshot of the Copy Contract Page



FAQS

Our agency selected that we fund a service through RWHAP-related expenditures (program income or pharmaceutical rebates) but we are unable to enter a funding amount. Where do we enter this amount?

Do not enter funding amounts for services funded through RWHAP-related expenditures (program income or pharmaceutical rebates) into your contracts. The funding amounts in your contracts should only include RWHAP funding (including RWHAP Parts A-D, CARES Act, and EHE funding) from your base award.

Do we include Housing Opportunities for Persons with AIDS (HOPWA) funds in the GCMS?

No, HOPWA funds are not reported within the GCMS. Housing Services provided using RWHAP Parts A, B, B Supplemental, C, and D funding are captured in the GCMS under the respective grant folders. Non–RWHAP, State, or Private funds are not captured in the GCMS.

Where do I list HIV Counseling & Testing (HC&T) funds in the GCMS?

HC&T is not a *distinct* RWHAP service category, but HC&T could be an activity funded *within* an RWHAP service category. Recipients should review the RWHAP service categories in Policy Clarification Notice (PCN) to determine where HC&T activities occur within their funded service categories. For example, funds for HC&T could be captured under Early Intervention Services (EIS) or Outpatient/Ambulatory Health Services (OAHS).

I receive funds directly from HRSA HAB. Why am I not a lead agency?

A recipient cannot serve as a lead agency for its own grant. To be considered a lead agency, you must be managing the funds for a RWHAP recipient and have the authority from that recipient to enter into contracts on its behalf.

My agency directly funds a provider for a number of services. Would I mark this provider as a subcontractor or second-level provider in Question 6 of the contract?

No, this provider would not be a subcontractor or a second-level provider. Only mark "Yes" for Question 6 if the provider is funded through a fiscal intermediary.

What is my contract reference, or Q3, in the GCMS?

The contract reference is an optional field where recipients can enter additional information to distinguish contracts. Please see pages 163 and 186 of the GCMS Manual for further information.

My fiscal intermediary funds a second-level provider. Where do I list funding amounts in the GCMS?

Funding amounts should be listed in the contract for the subrecipient that is providing the direct client service. For example: a state contracts with Fiscal Intermediary Services, Inc., to pay Health and Happiness Clinic, which provides direct client services. The amounts for the various service categories that Health and Happiness Clinic is funded to provide would be captured in the contract for that agency.

I entered a contract with my own agency. Where do I list my agency's administrative amounts in the GCMS?

Funds for administrative services are not captured in the GCMS. If your agency is required to report administrative service dollars for a specific report that is linked to the GCMS (such as the Program Terms Report or the Allocations Report), you will indicate that amount on the specific report. Contact Ryan White Data Support at 1-888-640-9356 or via email at RyanWhiteDataSupport@wrma.com for further instructions.

I fund an agency on a fee-for-service basis. Do I capture that funding in the GCMS? If so, how?

Yes. Your agency should allocate all RWHAP funding that is set aside for fee-for-service providers to specific service categories and enter a contract with your own agency for the various service category

amounts. If this agency is expected to report client-level data (CLD) for the various services it provided, you will need to reallocate the funding to a contract with this agency at a later date in the year.

I have searched my provider's organization name, and it says "duplicate," "inactive," or "do not use." Why?

This message indicates that Ryan White Data Support has conducted a thorough search of the web system and determined that the provider you are searching for is a duplicate of another in the system. Try broadening your search criteria or contact Ryan White Data Support at 1-888-640-9356 or via email at RyanWhiteDataSupport@wrma.com for help locating the agency's correct registration code.

Our agency reallocated the funding of some providers. Should we update the GCMS?

Yes. The GCMS is accessible year-round for agencies to adjust funding amounts or enter new contracts. You may need to synchronize changes in your RSR or PTR/Allocations Report after reallocating funds.

Will changing the contract amount in GCMS affect my previous submissions?

No. Changes made in the GCMS will only affect reports that are started after the changes have been saved or will affect reports that have the changes synchronized after the change.

I accidentally deleted a contract. Can I restore the contract?

No. Once a contract has been deleted from the GCMS, it is permanently erased. To restore the contract, you must reenter the contract.

My agency funds all client services using rebate dollars. Where are these dollars captured in the GCMS? Services funded using RWHAP-related funding (e.g. program income or pharmaceutical rebates) are entered into the contract for the corresponding provider. Select the checkboxes under the RWHAP-Related Funding column for all services provided through RWHAP-related expenditures. <u>Do not</u> enter funding amounts for RWHAP-related funding into the GCMS.

Why do the amounts I entered into the GCMS not equal my entire award amount?

Funding for administrative and technical services is not captured in the GCMS, so the total amount entered will reflect only direct and support services.

GLOSSARY

Administrative Agent: An entity that functions to assist the grant recipient, consortium, or other planning body in carrying out administrative activities (e.g., disbursing program funds, developing reimbursement and accounting systems, developing funding announcements, monitoring contracts).

Client-level Data (CLD): A component of the RSR that contains de-identified information pertaining to care and services delivered by RWHAP service providers to people with HIV.

Consortium: A group of providers, consumers, and others who perform a planning and advisory function to regions or the entire State in determining needs and planning for the delivery of essential health and support services for PLWH.

Fee-for-Service: The method of billing for health services whereby a physician or other health service provider charges the payer (whether it be the patient or his or her health insurance plan) separately for each patient encounter or service rendered.

Fiscal Intermediary: An administrative agent that acts on the behalf of the recipient to monitor the use of its RWHAP funds.

Lead Agency: An organization that provides fiscal and administrative management, monitoring, and oversight to HIV disease providers of direct RWHAP services on behalf of a RWHAP recipient or consortia with which it has contracted.

Synchronization: The process of incorporating changes made in the GCMS into the corresponding report: RSR, PTR, or Allocations Report.