RSR TRAX - Written Q & A Summary

December 1, 2021

#	Questions	Answers
1.	*(For ARIES users in Texas only)* How will the transition from Texas ARIES to TCT impact how we obtain an XML file?	The RSR in 2021 should be created with the new system called Take Charge Texas, or TCT. Users of this system likely do not need to use TRAX since ARIES and TCT are RSR-Ready Systems. Some RSR-Ready System users may want to use TRAX to supplement an existing file, for example you want to report a service that is not captured in the RSR-Ready System, then you can create a smaller file that will be merged with the larger file. For additional assistance with creating the client-level data file, please contact the DISQ Team.
2.	Where can we access the CHEX tool?	The TRAX support package on TargetHIV includes the CHEX tool.
3.	Where can we access the 12 CSV file templates?	The TRAX support package on TargetHIV includes 12 CSV file templates for TRAX.
4.	When will the glitch in TRAX be fixed?	A fix for the glitch in TRAX will be implemented by December 16, 2021. This glitch does not impact your ability to create the CSV files, which is the bulk of the work required to create the XML file using TRAX.