



Imagine

Ending HIV.
It's Possible.

Taking It Step by Step:

Small Wins Lead to Big Impact



90% reduction of new
infections of HIV in the
U.S. by 2030

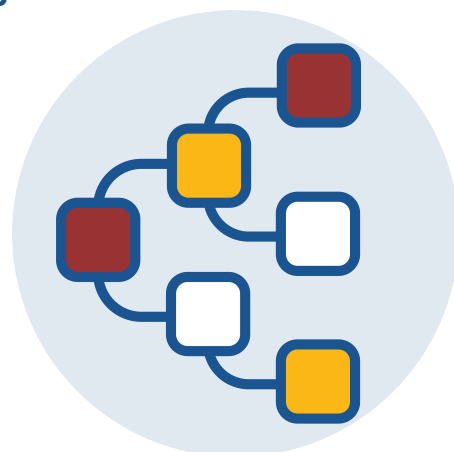
The federal Ending the HIV Epidemic in the U.S. (EHE) initiative targets a big goal: 90 percent reduction of new HIV infections in the U.S. by 2030. The COVID-19 pandemic and the need to deploy our resources to COVID-19 response activities has made our work even more challenging—**yet we must act.**

Every day, TAP-in coaches, partners, and subject matter and implementation experts partner with EHE jurisdiction leaders and their teams to identify and foster achievement of small wins. These small wins may include bringing stakeholders together for the first time to discuss possible solutions to a challenge or finding a new way to look at available data.

Conducting Process Mapping in Real-World Settings:

Identifying Interventions

TAP-in uses multiple tools, including process mapping, to support jurisdictions, their partners, and stakeholders achieve those small wins. This approach is particularly important in the early planning stages. **Mapping supportive services systems and processes can identify gaps, opportunities for enhanced coordination, and potential innovations.** This activity includes identifying manageable changes that are steps toward addressing gaps and seizing opportunities.



How Have Jurisdictions Used Process Mapping for Reaching EHE Goals?

Improving Transitions from Jail to Community

Case Study: New Orleans, LA

Taking those first steps to bring partners together to both describe the current system of care and identify areas to be improved is critical to building a shared vision for moving forward together.

New Orleans reached out to TAP-in to strengthen their jail program and improve outcomes for people with HIV transitioning back into the community. To do this, TAP-in partnered with the Office of Health Policy and AIDS Funding at the New Orleans Health Department to plan and convene an intensive technical assistance (TA) session with representatives from the Sheriff's Office who provide jail healthcare and pre-release services, contracted medical providers, and community-based organizations that provide community-based supportive services. This partnership also included the EHE jurisdiction team, which will hire a new linkage coordinator to support jail linkage efforts for people with HIV returning to the community.

During the TA session, the jurisdiction and partners used process mapping to identify services provided, who provided those services and how, both within and upon release from jail. In addition, they discussed how the current pandemic has shifted services provided in jail, related barriers and opportunities.

The process map developed through this exercise and its review generated insights and next steps to strengthen linkage to care post release, including:



Leveraging a central linkage coordinator



Building connections between the Sheriff's Office and community partners to support connecting to care post release



Exploring telehealth and using technology to reach clients pre-release

TAP-in can help you achieve small wins for big impact.

Contact us at tap-in@caiglobal.org.

This fact sheet is part of the Imagine campaign and part of a series of materials that providers and jurisdictions can use in their EHE efforts.

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