Join One of Our New Learning Labs!

Are you striving to improve patient care, health outcomes, and patient experience? Could you use a little help strengthening your quality improvement knowledge, skills, practices, and leadership? If so, QI Learning Lab is for you!

The Center for Quality Improvement & Innovation (CQII) has developed a virtual quality improvement training program, *QI Learning Lab,* with five independent courses: Beginner QI 101, Intermediate QI, Advanced QI, Coaching QI, and Experience-Based Co-Design (EBCD) in QI.

Each highly interactive course uses a case-based learning approach with real-world examples addressing gaps along the HIV care continuum. Labs consists of an orientation/pre-work session, followed by six 90-minute or 120-minute virtual learning sessions every two weeks (lasting 3-months), and finally a capstone session (3–6 months later) where participants showcase their QI learnings and project outcomes. Between sessions, participants complete practical assignments and receive feedback from Lab faculty members as well as peer participants throughout.

See which lab is right for you by reading the descriptions below, visiting our website (https://targethiv.org/cqii/cqii-learning-lab). Once you're ready to join, apply today by completing the Learning Lab application | https://www.surveymonkey.com/r/R2D5SYH.

Questions? Contact Andrea Mayer, our Learning Lab coordinator Andrea.Mayer@health.ny.gov.

Beg learning lab

NEW SESSION
AUG 30TH – DEC 6TH

Beginner QI Learning Lab is for providers and people with HIV new to QI as well as those who need a QI refresher. Participants will learn basic QI concepts and practices. A mock case study is used to illustrate the implementation of an HIV-specific QI project and graduates will complete a basic QI project using facility-level performance data.
APPLY NOW | https://www.surveymonkey.com/r/R2D5SYH

Int learning lab

Intermediate QI Learning Lab is for providers and people with HIV who have a basic understanding of QI; are familiar with the Model for Improvement & PDSA cycles; have experience applying beginner QI tools; and are interested in leading or managing robust QI projects. Participants will learn and apply intermediate QI methodologies, tools, and techniques to complete a multidisciplinary QI project using their facility - level performance data with measurable improvement goals that benefit their agency and clients. Coursework focuses on improving health outcomes, service delivery, and patient/client value at the clinic or Community Based Organization (CBO) level.
APPLY NOW | https://www.surveymonkey.com/r/R2D5SYH

Adv learning lab

Advanced QI Learning Lab is for providers or people with HIV possesing a strong QI proficiency who are responsibile for the implementation of local QI projects. Participants should have a demonstrated success in applying QI principles and methodology, and an interest in applying lean and Six Sigma methods and frameworks such as DMAIC. Participants will learn and utilize advanced concepts, skills, and tools such as the A3 tool, SIPOC diagram, Value Stream Maps, Voice of the Customer Techniques, and gap analysis to complete a QI project and storyboard with a focus on dissemination of results and sustainability.
APPLY NOW | https://www.surveymonkey.com/r/R2D5SYH

Coa learning lab

**NEW SESSION
SEP 16TH – DEC 16TH**

Coaching QI Learning Lab is for providers or people with HIV who want to take their coaching skills to the next level. Participants should have prior experience coaching subrecipients to improve health outcomes, care of people with HIV, or patient satisfaction (i.e., Part A, B, or a region). Participants will build expertise in planning, implementing, managing, and coaching HIV providers on QI by completing a coaching self-assessment and improvement plan, workplan for a community of learning, and conducting and observing several teach backs.
APPLY NOW | https://www.surveymonkey.com/r/R2D5SYH

Ebcd learning lab

**NEW SESSION
SEP 13TH – DEC 6TH**

Experience-Based Co-Design (EBCD) QI Learning Lab is for teams comprised of people with HIV and providers in the same agency who want to better understand and improve the experiences of providing and accessing HIV services. Participants will learn to implement a qualitative improvement methodology, including photo elicitation, journey and empathy mapping, and experience evaluation, to complete a QI project aimed at improving a "touchpoint", and to create a deeper understanding between patients and providers for more meaningful change in health systems.
APPLY NOW | https://www.surveymonkey.com/r/3KQQDYD

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> About Us
Together, we continue to improve the lives of people with HIV. The HRSA HAB Ryan White HIV/AIDS Program's Center for Quality Improvement and Innovation (CQII) provides state-of-the-art technical assistance to Ryan White HIV/AIDS Program-funded recipients and subrecipients to measurably strengthen local clinical quality management programs in order to impact HIV health outcomes.