

welcome

Ryan White HIV/AIDS Program Parts C and D Stakeholders Call

Health Resources and Services Administration | HIV/AIDS Bureau |

Division of Community HIV/AIDS Programs

July 21, 2022





Ryan White HIV/AIDS Program Parts C and D Stakeholders Call

July 21, 2022

Mahyar Mofidi, DMD, PhD
Captain, United States Public Health Service
Director, Division of Community HIV/AIDS Programs (DCHAP)
HIV/AIDS Bureau (HAB)

Vision: Healthy Communities, Healthy People



Zoom Platform

Virtual Etiquette

- Mute your line and stop your video during the presentations
- **Submit your questions to AskDCHAP@hrsa.gov**
- Start your video when we will call on you
- Pair your phone with your computer – to reduce bandwidth



Meeting Agenda

- **DCHAP Program Updates**
- **Best Practices for Gender Affirming Care**

HRSA's HIV/AIDS Bureau (HRSA HAB) Vision and Mission

Vision

Optimal HIV care and treatment for all to end the HIV epidemic in the U.S.

Mission

Provide leadership and resources to advance HIV care and treatment to improve health outcomes and reduce health disparities for people with HIV and affected communities.



DCHAP Mission and Core Values

Mission

Provide Leadership and resources to assure access to and retention in high quality, comprehensive HIV care and treatment services for vulnerable people with HIV/AIDS, their families, and providers within our nation's communities.

Core Values

Communication · Integrity · Professionalism · Accountability · Consistency ·
Respect



DCHAP Program Updates



Notice of Award (NoA)

- **RWHAP Part C Early Intervention Services (HRSA-22-011/-014/-015/-016/-017)**
 - HRSA HAB issued final awards to all recipients successfully funded under these FY 2022 Part C EIS NOFOs. Please review your NoA for important information on MAI and any conditions of award, as applicable.
- **RWHAP Part D WICY (HRSA-22-037 & HRSA-22-156)**
 - HRSA HAB is proceeding with the release of funding for RWHAP Part D WICY “base” awards
 - Anticipate RWHAP Part D WICY Supplemental awards to be released shortly
- **RWHAP Part C Capacity Development (HRSA-22-019)**
 - HRSA HAB is pre-award phase for the FY22 RWHAP Part C Capacity Development awards.
 - Anticipate awards to be released before September 1, 2022



Important Dates: Upcoming FFR Deadlines

FY2021 RWHAP Part C	FY 2021 Budget Period End Date	FY 2021 FFR Due Date
April Start	3/31/2022	7/30/2022
May Start	4/30/2022	7/30/2022

FY2021 RWHAP Part D	FY21 Budget Period End Date	FY 2021 FFR Due Date
August Start	7/31/2022	10/30/2022



FY 2021 RWHAP Part C Expenditure Reports

FY2021 RWHAP Part C	FY 2021 Budget Period End Date	FY 2021 Expenditure Report Due Date
January Start	12/31/2021	4/30/2022
April Start	3/31/2021	8/30/2022
May Start	4/30/2021	8/30/2022



FY 2022 RWHAP Part C Allocation Reports

FY2022 RWHAP Part C	FY 2022 Budget Period Start Date	FY 2022 Allocation Report Due Date
January Start	1/1/2022	7/29/2022
April Start	4/1/2022	8/31/2022
May Start	5/1/2022	9/30/2022



Leveraging RWHAP Part D

RWHAP Part D WICY Basic Training Program

- Two year study conducted to determine factors to maximize the national impact of the RWHAP Part D program
- Information collected through recipient listening sessions, literature review, analysis of RWHAP and surveillance data, and technical expert panel
- Recommendation from the study: Provide program recipients with ongoing knowledge about implementing a RWHAP Part D program and ensure solid knowledge and understanding of the programmatic and legislative requirements



Leveraging RWHAP Part D

RWHAP Part D WICY Basic Training Program

- **Purpose:** Provide recipients with ongoing knowledge about implementing a RWHAP Part D program. Trainings will educate participants on program requirements, examples of grantee best practices in the field, and useful tools for program start-up and implementation. The topics covered will include, but are not limited to the following:
 - RWHAP Part D Legislation 101
 - Managing federal funding across dually-funded RWHAP Part C & D Programs
 - Using Data for Quality Improvement
 - Understanding and Preparing for RWHAP Site Visits
 - Understanding Program Income
- **Timeline:** FY 2023



RWHAP Part D Basic Training Program



RWHAP Part D: Introduction to the Part D Basic Training Program

August 23, 2022

12:00 pm – 1:30 pm ET

Leveraging RWHAP Part D

RWHAP Part D Communities of Practice

- **Purpose:** Facilitate the delivery of evidence-informed interventions and promising strategies to improve family-centered services to WICY with HIV in HRSA-funded RWHAP Part D provider organizations and HRSA-funded organizations serving similar populations.

The Communities of Practice will focus on three important areas:

- Youth transitioning from youth services to adult care
 - Trauma informed care
 - Pre-conception counseling, including sexual health
- **Contract Period:** August 2022 – July 2026



2022 National Ryan White Conference Updates



- 2022 National Ryan White Conference Dates: August 23-26, 2022: Virtual
- Conference registration is now open. Please visit the conference website to register:
<https://ryanwhiteconference.hrsa.gov/>
 - **Unlimited registration for all recipient staff**
 - **Community members are highly encouraged to participate**
 - **Registration is free**
- **DCHAP Business Day: August 23, 11 am-2:30 pm ET**
- **Abstract approvals were sent out in mid-April**



DCHAP Business Day: Agenda at-a-Glance

Time	Session			
11:00am – 11:45am	Plenary	State of the Division of Community HIV/AIDS Programs		
11:45am – 12:00pm	Break			
12:00pm – 1:30pm	Concurrent Session A	RWHAP Part D: Introduction to the Part D Basic Training Program	Part F Dental Programs: Integration, Leveraging Resources, and Updates	Imposition of Charges in RWHAP Part C Programs
1:30pm – 1:45pm	Break			
1:45pm – 2:30pm	Concurrent Session B	Clinical Quality Management (CQM): Best Practices, Implementation, and Development	Linkage & Retention: Focus on Post-COVID Best Practices and Priority Populations	



Process of Identifying Topics – Focus Groups

Recipient Focus Groups

- Held two focus group sessions with RWHAP recipients
 - Atlantic, Northeastern and Southern Branch Recipients (February 8th)
 - Central, Midwestern and Western Branch Recipients (February 9th)
- Inclusive of diverse programmatic roles in the areas of leadership, administrative and clinical capacities who receive sole or dual funding in RWHAP Parts C, D and/or F - Dental
- Consisted of five questions during an hour MS Teams meeting yielding responses related to HAB Expectations, Best Practices and Fiscal Management.
 - ✓ Innovative strategies or promising practices
 - ✓ Management and Operations
 - ✓ Grants Management
 - ✓ Legislative and Programmatic Requirements
 - ✓ Any additional suggestions



Mark Your Calendar

- **Upcoming HAB You Heard Webinars**
 - **No webinar in July**
 - **August 17, 2:00-3:00 PM ET**



2022 Stakeholder Webinar Schedule

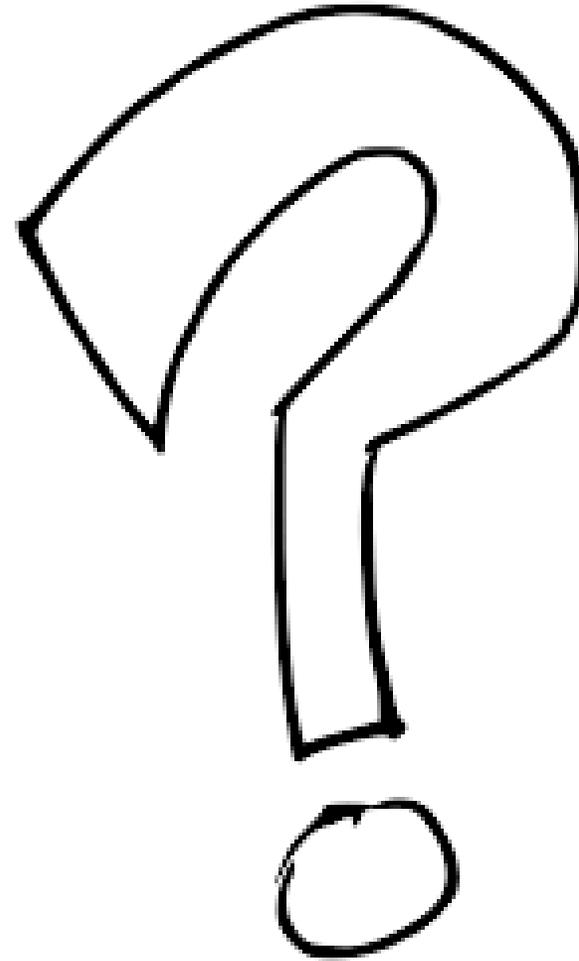
SAVE THE DATE

HAB's DCHAP Stakeholder Webinars



Day/Date/Topic	Time
Thursday, October 20, 2022 <i>Reproductive Health and Family Planning</i>	2 pm – 4 pm ET

Questions



Contact Information

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Best Practices for Gender Affirming Care



Gender Affirming Care in the RWHAP Program Letter

- Reaffirms the importance of providing culturally-affirming health care and social services to the transgender community
- Letter is *not* new policy or approach to the services delivered by the RWHAP
- Accessible via:
<https://hab.hrsa.gov/sites/default/files/hab/About/RyanWhite/gender-affirming-care-in-the-rwhap.pdf>



DEPARTMENT OF HEALTH & HUMAN SERVICES

Health Resources and Services
Administration

Rockville, MD 20857
HIV/AIDS Bureau

December 16, 2021

Dear Ryan White HIV/AIDS Program Colleagues,

Ensuring that transgender people with HIV have access to care, treatment and support services that improve their health and decrease risk of morbidity and mortality related to HIV is a priority for the Health Resources Services Administration's (HRSA) HIV/AIDS Bureau (HAB). Of the more than half a million people served by the Ryan White HIV/AIDS Program (RWHAP) 2.1 percent, approximately 11,600, are transgender.¹ Providing gender-affirming care is an important strategy to effectively address the health and medical needs of transgender people with HIV. HRSA HAB strongly encourages RWHAP service providers to harness and mobilize the existing RWHAP infrastructure and services to support gender-affirming services within allowable RWHAP parameters.

Gender-affirming care and treatment services are described in the *HHS Guidelines for the Use of Antiretroviral Agents in Adults and Adolescents Living with HIV* (Guidelines).² According to the Guidelines, gender affirmation describes processes whereby a person receives social recognition, value, and support for their gender identity and expression. Gender affirmation is often described across several dimensions, including: social (e.g., social support and acceptance, use of pronouns, names, or clothing that align with their gender identity); medical (e.g., use of hormones or surgery); legal (e.g., legal name change or changing gender markers on identity documents); and psychological (e.g., the degree of self-acceptance and comfort with their gender identity).

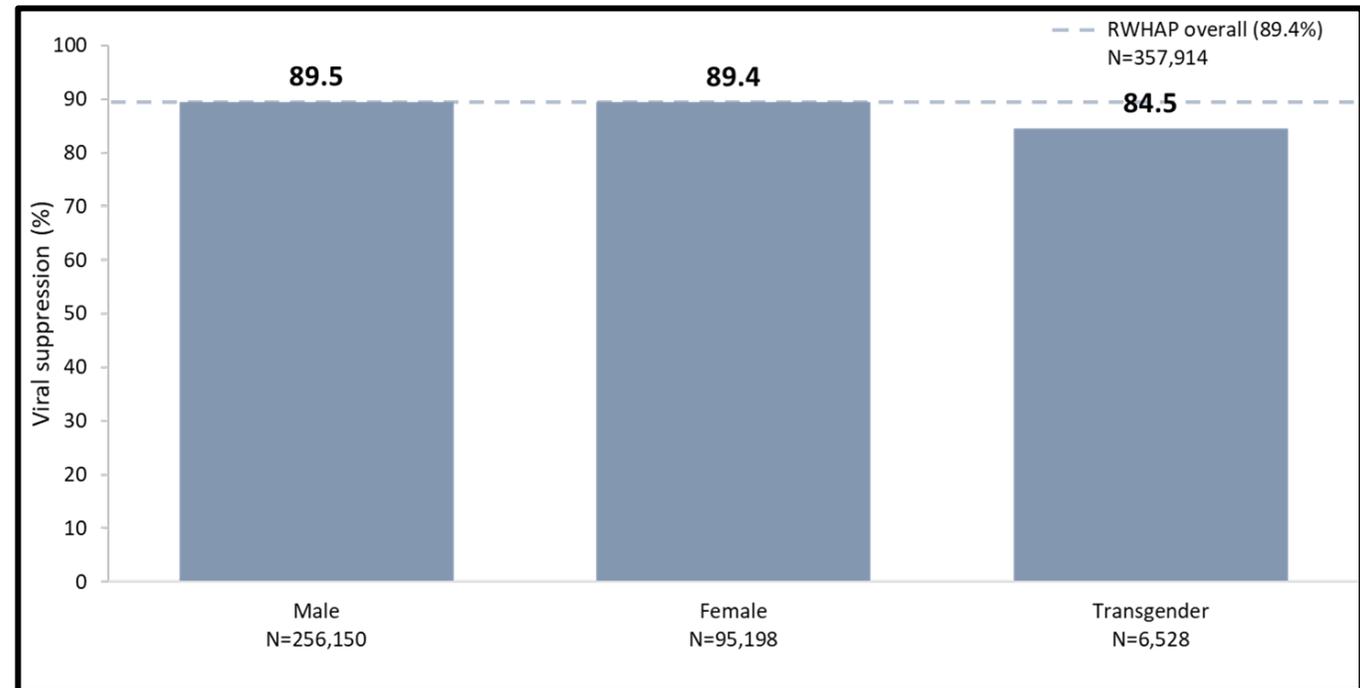
RWHAP funds may be used to support gender affirming care across various HRSA RWHAP core medical and support service categories as outlined in *Policy Clarification Notice #16-02 Ryan White HIV/AIDS Program Services: Eligible Individuals & Allowable Uses of Funds*.³ Many RWHAP AIDS Drug Assistance Programs (ADAPs) provide access to gender-affirming



Transgender People with HIV in the RWHAP

- The RWHAP serves approximately 12,000 transgender people with HIV annually
 - Transgender women=87.6%
 - Transgender men=8.7%
 - Transgender other=3.7%
- Majority are Black/African American (47%), White (26.4%), & Hispanic/Latino (23.6%).
- Transgender clients in the RWHAP have good VL suppression rates
 - 84.5% in 2020

Viral Suppression among Clients Served by the Ryan White HIV/AIDS Program, by Gender, 2020—United States and 3 Territories^a



Source: [Transgender Clients Served by the Ryan White HIV/AIDS Program, 2020](#)



Gender Diverse People with HIV

- Transgender and non-binary people bear a **disproportionate burden of HIV**.
- Encounter a number of social and structural barriers to HIV care.
- Gender affirming care and inclusive environments of care play a key role in entry and engagement in HIV care

Gender affirmation:

- ✓ Improves engagement in care
- ✓ Improves viral suppression
- ✓ Improves adherence to ART
- ✓ Improves mental health outcomes and well being

Examples of Gender-Affirming Care in the RWHAP

Training on cultural humility, cultural sensitivity, and inclusive environments of care

Behavioral & Mental Health Services

Housing & Case Management

Access to gender affirming hormone therapy

Purchase and maintenance of private health insurance, Medicaid and Medicare coverage

Activities that support patient centered, trauma informed, and inclusive environments of care

Gender Affirming Care Activities in the RWHAP

- Updated language in the RWHAP Part D NOFO.
- Considering supplemental RWHAP Part D funding for gender affirming care innovation.
- Gender affirming care presentations at the 2022 NRWC.
- Highlighted webinars on Intimate Partner Violence in transgender people with HIV during the COVID-19 pandemic in FY2020.



Gender Affirming Care



Real World Experiences and Best Practices

GO CARE  COMMUNITY
HEALTH CENTER

Building a Culture of Gender Affirming Care



Our Health Center

- 🏳️‍🌈 Located in West Monroe, Ouachita Parish, Louisiana (Northeast)
- 🏳️‍🌈 Total Staff of 38
 - 🏳️‍🌈 04 Full-Time Medical Providers
 - 🏳️‍🌈 01 Part-Time Medical Provider
 - 🏳️‍🌈 01 Part-Time Clinical Psychologist
 - 🏳️‍🌈 01 Full-Time Behavioral Health Counselor
 - 🏳️‍🌈 11 RW Part B Staff, excluding Administration
 - 🏳️‍🌈 09 RW Part C Staff, excluding Administration
- 🏳️‍🌈 Served **683** PLWH in our clinic between April 2021 and March 2022
- 🏳️‍🌈 Viral suppression rate among our overall population living with HIV was **93.35%** as of 03/31/2022 and **100%** among our Transgender population living with HIV.

Our Health Center

- 🏳️‍🌈 99 Transgender patients have received Hormone Replacement Therapy (HRT) since 2018
- 🏳️‍🌈 40 Transgender patients have received Behavioral Health (BH) counseling since program inception
- 🏳️‍🌈 Currently 90 Transgender patients receiving HRT
- 🏳️‍🌈 Currently 14 Transgender patients receiving BH counseling
- 🏳️‍🌈 05 Transgender patients are living with HIV

Our Progress Over Time

1988
Founded

2001
Began
Providing
RW Part C
EIS Services
via Local
Hospital

Q2 2015
PrEP Program
Commenced

Q2 2016
First
HRT
Patient
Living
with HIV

Q4 2019
Designated
as FQHC
Look-Alike

1990s
Began
Providing
RW Part B
and
Prevention
Services

2010
GBT
Wellness
Center
Program
Commenced

Q2 2015
Opened
In-House
EIS Clinic

Q3 2016
Began
Seeing
LGBTQ+
Patients
for
Primary
Care

2021
UDS Data

2,408
Patients

655
PLWH

90
Transgender

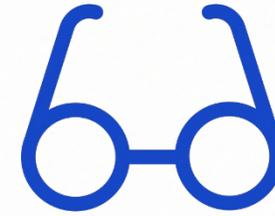
Our Mission & Vision

Our Mission



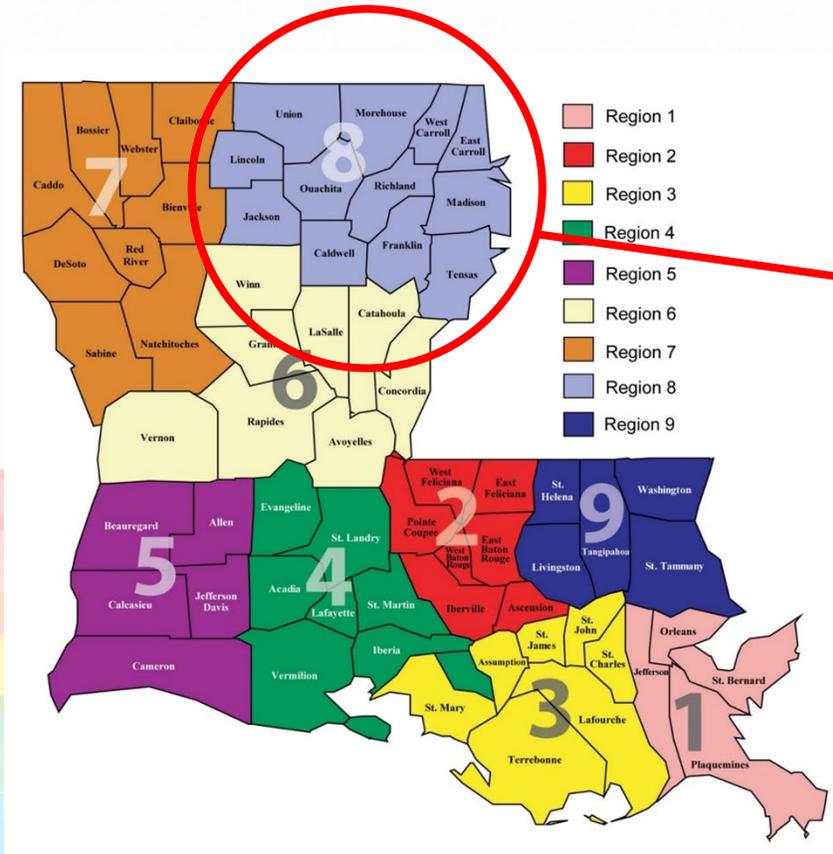
We strive to provide affirming and inclusive care that is affordable and comprehensive for children and adults in Northeast Louisiana.

Our Vision



To create a compassionate and empathetic space where underserved people can access a wide variety of health and support services.

Our Location and Service Area



The 12 parishes comprising Region 8 encompass roughly 7,250 square miles.

Thoughtful Objectives for Gender Affirming Care

- ♥ *Acknowledge* the Significance of a Culture of Affirmation
- ♥ *Build* an Intentional Culture of Affirmation
- ♥ *Educate* Staff in Compassionate Communication
- ♥ *Practice* the Culture of Affirmation
- ♥ *Tailor* Your Culture as You Go

Acknowledge the Significance of a Culture of Affirmation

Transgender adults vs. Cisgender heterosexual adults:

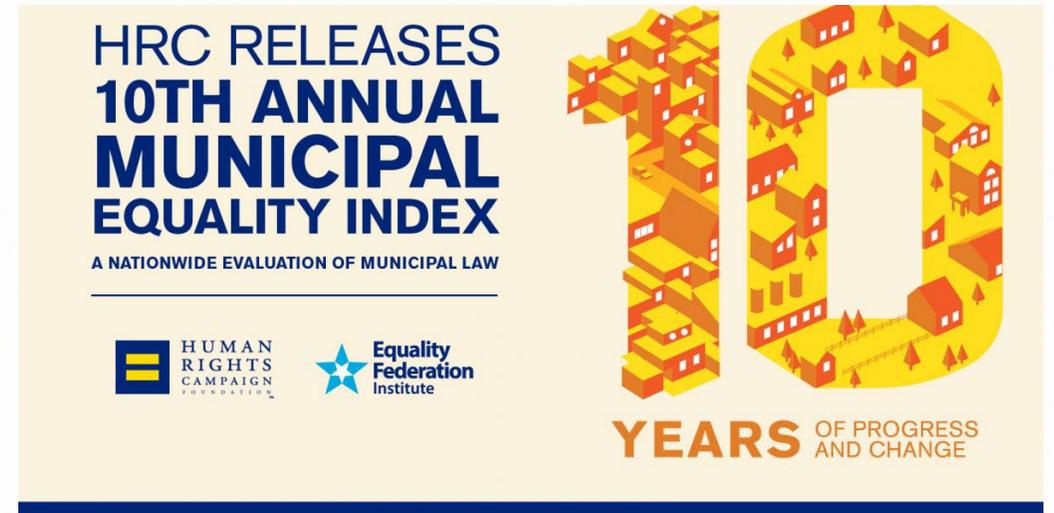
- 🌈 More than 2x as likely to suffer from depression
- 🌈 More than 4x as likely to report at least one suicide attempt
- 🌈 80% report being treated with less courtesy or respect than their cisgender heterosexual counterparts
- 🌈 50% report being physically attacked or sexually assaulted at some point in their lives
- 🌈 50% report experiencing mistreatment or discrimination from a medical provider
- 🌈 28% report postponing or avoiding necessary medical care in the prior year for fear of discrimination
- 🌈 Around 40% postpone or avoid preventive screenings, while over 50% postpone or avoid necessary medical care because they can't afford it

Acknowledge the Significance of a Culture of Affirmation

- 🏳️‍🌈 Everyone is deserving of good health and well-being
- 🏳️‍🌈 We are tasked with eliminating stigma
- 🏳️‍🌈 Consider your surrounding culture

Our Health Center's Surrounding Culture

Monroe, Louisiana had a score of **12** out of 100 in Human Rights Campaign's Municipal Equality Index this year.



Northeast Louisiana continues to hold strong stigmatic views regarding PLWH and LGBTQ+ people.

Our Health Center's Surrounding Culture

6/10/22, 8:40 AM Louisiana bans transgender athletes from girls, women's sports teams



SPORTS

Louisiana bans transgender athletes from competing on girls and women's sports teams

 **Greg Hilburn**
Lafayette Daily Advertiser

Published 9:21 a.m. ET June 7, 2022

Transgender athletes are banned from competing on girls and women's sports teams after Democratic Gov. John Bel Edwards allowed a bill to become law Monday despite saying he was opposed to the legislation.

Edwards, who vetoed a similar bill last year, said the law was inevitable because of its overwhelming support in the House and Senate. He allowed it to become law without his signature.

"It was obvious to me after two years it was going to become law whether or not I signed or vetoed the bill," Edwards said Monday night.

Republican Franklinton Sen. Beth Mizell has been working for two years to pass the transgender sports ban.



Louisiana is the **18th** state to enact a Transgender athlete ban.

Build an Intentional Culture of Affirmation

- 🏳️‍🌈 Secure commitments from your administration and board
- 🏳️‍🌈 Hire people genuinely committed to affirmation and inclusion
- 🏳️‍🌈 All-gender restrooms
- 🏳️‍🌈 Gender-affirming patient intake paperwork
- 🏳️‍🌈 EHR documentation of preferred name and pronouns
- 🏳️‍🌈 Make verbal and written assurances of an affirming and welcoming environment
- 🏳️‍🌈 Promote the Culture of Affirmation through your website and social media
- 🏳️‍🌈 Approach it as an “ongoing construction” process

Educate Staff in Compassionate Communication

- 🌈 Diversity and Inclusion Training
- 🌈 Deconstructing Heterosexism and Transphobia Training
- 🌈 Pronoun Training
 - 🌈 Pronouns can be a way that people feel seen and affirmed in their gender identity or expression.
 - 🌈 When a person is referred to with an incorrect pronoun, they can feel disrespected, invalidated, embarrassed, invisible, alienated, and/or dysphoric.
- 🌈 Focus on care
- 🌈 Don't ask inappropriate questions
- 🌈 Interact with Transgender patients using the Golden Rule

Practice the Culture of Affirmation

- 🏳️‍🌈 Make people feel as if they're being welcomed into your home
- 🏳️‍🌈 Have a compassionate ear
- 🏳️‍🌈 Make efforts to empathize with their struggles
- 🏳️‍🌈 Don't discount their struggles
 - 🏳️‍🌈 Remember – this may be the **one place** where they feel they are treated with dignity and respect
- 🏳️‍🌈 Give them a feeling of **worth**.

Tailor Your Culture as You Go

- 🌈 Take full advantage of educational opportunities
- 🌈 Use your Behavioral Health and Medical providers as valued resources
- 🌈 Acknowledge, own, and correct your missteps
- 🌈 Don't accept excuses or bad behavior from staff or other patients
- 🌈 Build on your successes
- 🌈 Be a catalyst of change

Contact Information



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Best Practices in Gender Affirming Care

Amy Barrier, MSN, APRN, FNP-C

7/21/2022



Objectives

- Discuss ways you can incorporate gender affirming care practices even without hormone therapy
- Differentiate between gender identity, gender dysphoria, and sexual orientation
- Identify changes you can make in your system to be more gender affirming

Prism Health North Texas

- Ryan White C and D grant recipient
 - 2826 clients served for medical care CY 2021
 - 1149 clients funded by Ryan White
- 5 clinical sites
- 3 dental sites
- Interdisciplinary care with onsite behavioral health
 - Counseling
 - Medication management
- Case Management
- PrEP
 - 569 clients served CY 2021
 - Privately insured or subsidized by 340b
- Gender Affirming Care Clinic

What is Gender Affirming Care?

- Gender affirming care is care that can include behavioral, social, medical, or psychological interventions designed to support or affirm an individual's gender identity per the World Health Organization¹
 - Inclusive language / signage
 - Modification to electronic medical records (EMR)s to capture gender related information
 - Puberty blockers
 - Counseling
 - Hormone therapy
 - Surgery

Key Terms

- Sex – assigned at birth based on external genitalia
- Gender identity – a person’s own conception of themselves as a man, woman, both, or neither
- Gender dysphoria – recognized by the American Psychological Association (APA), describes the internal distress that occurs when a person’s gender identity and biological sex do not match
- Gender expression – a person’s outward appearance, behaviors, and characteristics as they conform to societal norms of feminine or masculine

Key Terms

- Cisgender – sex assigned at birth and gender identity align
- Gender nonconforming – a person who does not conform to the societal standards of gender
- Agender – does not identify as either gender within the binary
- Genderfluid – does not identify as either gender but gender expression may change from one day to the next
- Genderqueer – may identify as masculine, feminine, both or none
- Transgender – sex assigned at birth and gender identity do not align
- Intersex – medical condition in which genitalia, chromosomes, and/or secondary sex characteristics are not solely male or female

Gender Affirming Care Clinic

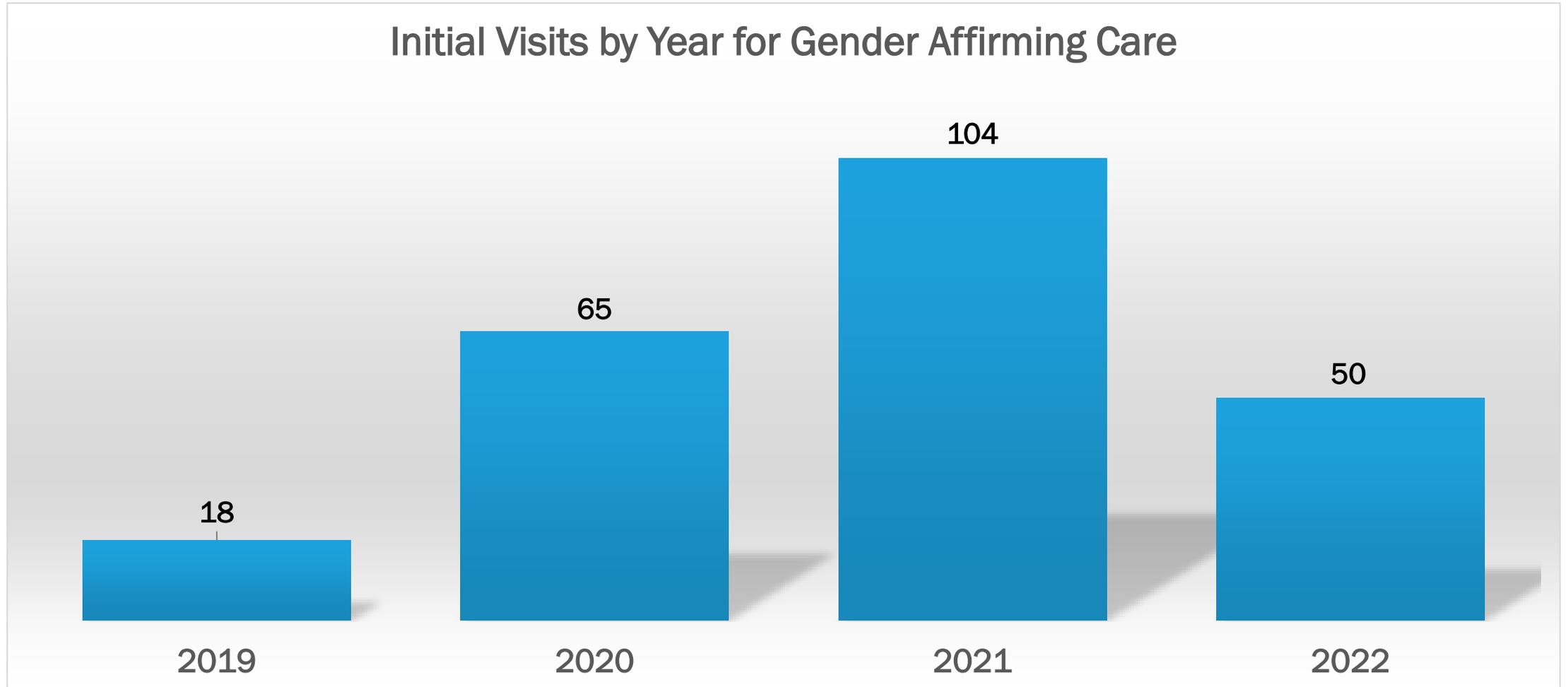
- Began in August 2019 as an afterhours volunteer clinic
- Status neutral model
- Uninsured patient cost offset by 340b funds

Gender Affirming Care Clinic

- Guided by a Transgender Task Force
 - Intentionally diverse representation
- Adult patients 18 and up
 - 237 have been seen since the clinic opened 8/5/19 through 6/1/22
 - Approximately 170 are still in care
 - Many moved, got insurance, circumstances changed
- All patients are seen in person for initiation of care, telehealth for most follow ups
 - Initially all initial visits and follow ups were in person,
 - Changed during COVID and was found to be a more effective way to provide services

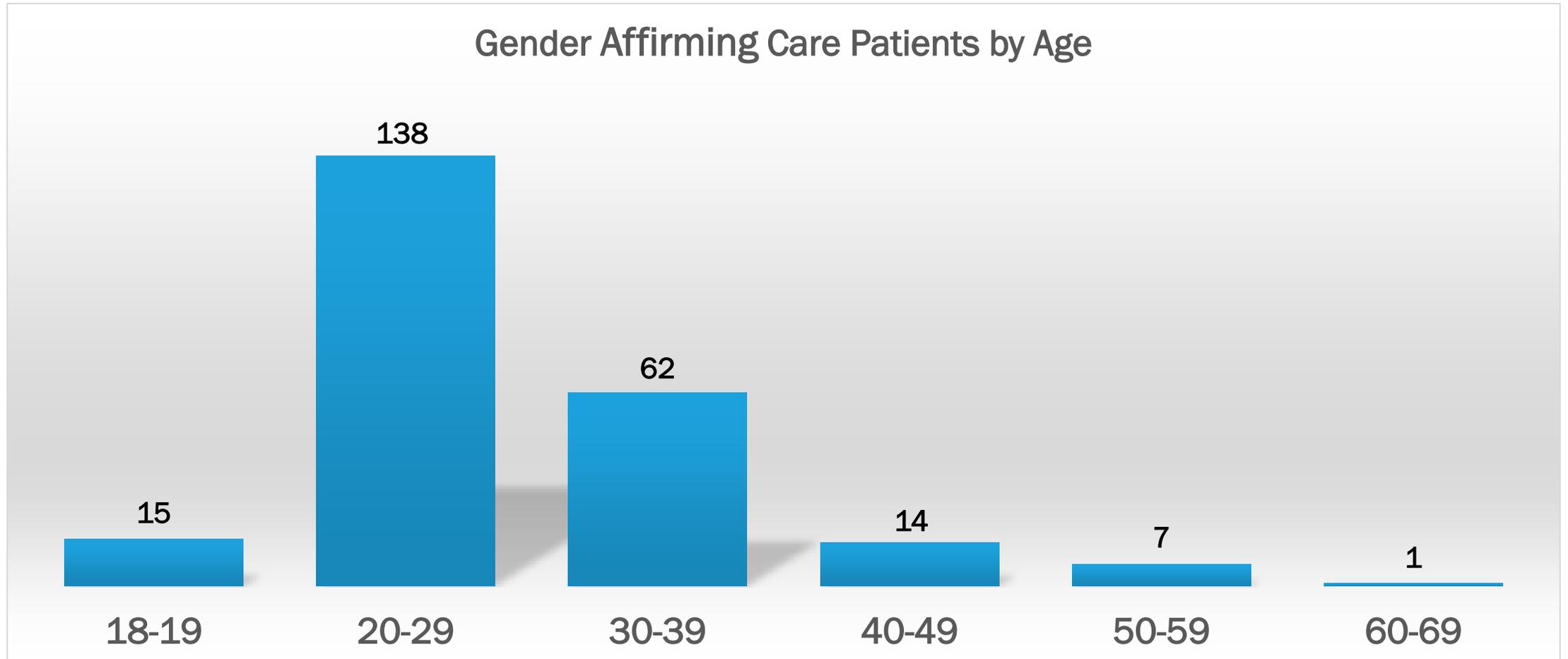
Gender Affirming Care Clinic Stats

Through May 2022 - 237 total patients



Gender Affirming Care Clinic Stats

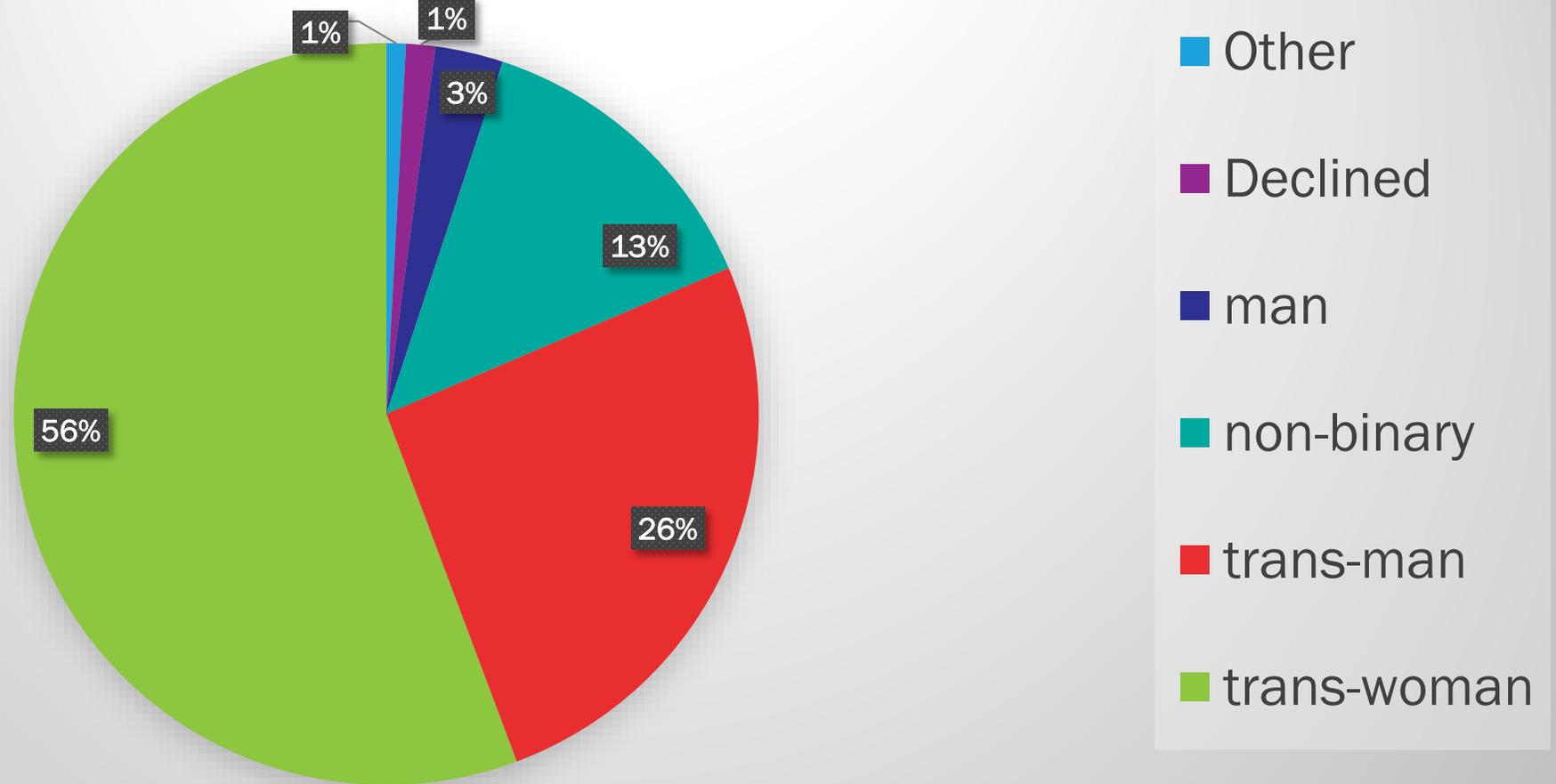
Through May 2022



Gender Affirming Care Clinic Stats

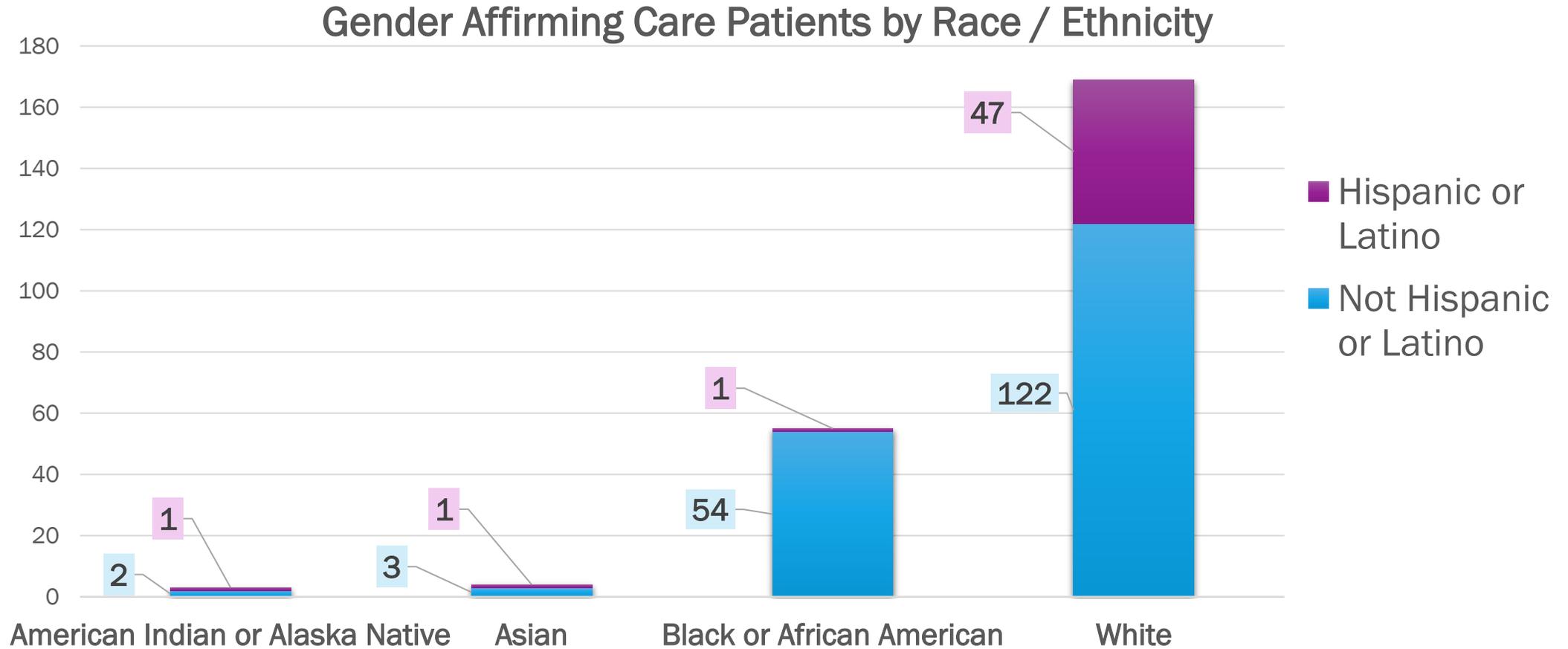
Through May 2022 - 237 total patients

Gender Affirming Care Patients by Gender Identity



Gender Affirming Care Clinic Stats

Through May 2022



Gender Affirming Care Clinic vs General Population at Prism

- Overall population of patients seen in 2021
 - 3575 people seen
 - HIV – 2826 – 79%
 - PrEP – 569 – 16%
 - Trans-women – 179 – 5%
 - Trans-men – 43 – 1%
 - Non-Binary – 40 – 1%
- Gender Affirming Care Clinic patients seen in 2021
 - (Included in above)
 - 104 people seen
 - HIV – 8 – 8%
 - PrEP – 10 – ~10%
 - Trans-women – 51 – 49%
 - Trans-men – 27 – 26%
 - Non-Binary – 21 – 20%

Patient Challenges

- Patients have experienced discrimination
 - Society
 - Family
 - Healthcare system
- Patients have had negative experiences with other clinicians
- Mental health challenges
 - Depression
 - Anxiety
 - Isolation
- Fear of the unknown

Interventions We Implemented

- Forms ask for sex at birth and gender identity in separate places
- EMR captures pronouns and utilizes them in narrative notes
- EMR banner redesigned to make the preferred name larger and more prominent and to include pronouns
- Sex removed from patient labels within the clinic
- Where able to do so, inclusive signage on bathrooms

Interventions We Implemented

- Cervical PAPs are offered to eliminate need for patient to see GYN
- The health of the body part is addressed, not the sex or gender of the patient (prostate exam, breast exam, cervical exam, etc.)
- Non-Gendered Visit Names
 - Visits are called “Physical Exam” as opposed to “Well Woman Exam,” etc.
- All staff attended a 4-hour gender inclusive training with transgender people sharing their experiences

Contact

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References

¹ Boyle, P. (2022). What is gender-affirming care? Your questions answered. *Association of American Medical Colleges*, online publication. Retrieved from <https://www.aamc.org/news-insights/what-gender-affirming-care-your-questions-answered>

Gender-Affirming Care Questions

Are transgender women eligible for Part D? Transgender men?

The [RWHAP Part D Notice of Funding Announcement \(NOFO\)](#) expands eligibility populations for RWHAP Part D services to include transgender women and gender non-conforming or non-binary persons.

How does physical anatomy come into this?

RWHAP providers should discuss physical health needs with their clients on a case-by-case basis and adhere to the HHS Guidelines for the Use of Antiretroviral Agents in Adults and Adolescents with HIV [Transgender People with HIV](#).



Gender-Affirming Care Questions

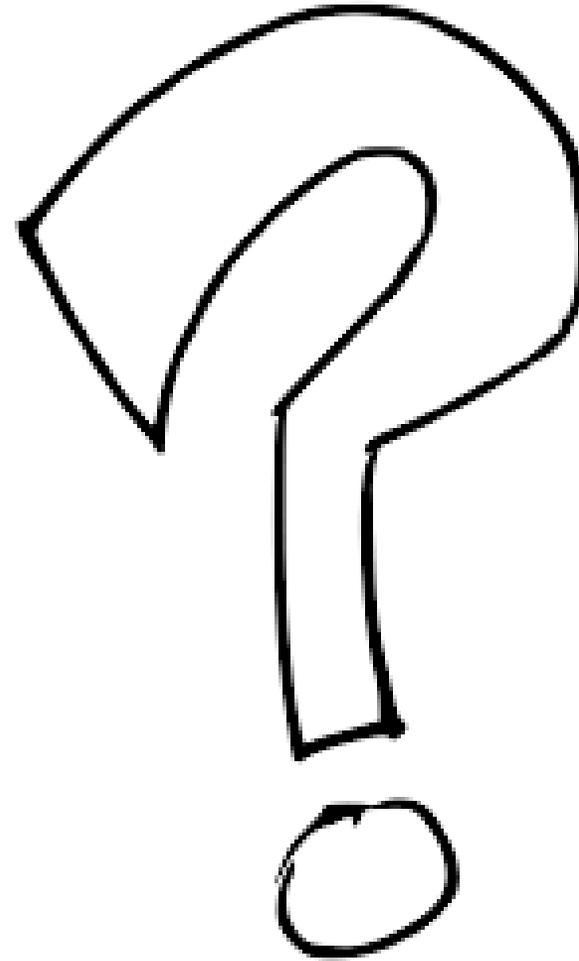
Can a Part D recipient provide hormone treatment? OR can RWHAP funds be used for hormonal care when providing Gender Affirming care?

RWHAP funds may be used to support gender affirming care across various HRSA RWHAP core medical and support service categories in accordance with the guidance outlined in [Policy Clarification Notice #16-02 Ryan White HIV/AIDS Program Services: Eligible Individuals & Allowable Uses of Funds](#).

Many [RWHAP AIDS Drug Assistance Programs \(ADAPs\)](#) provide access to gender-affirming hormone therapy. ***In cases where medications are not on the ADAP formulary and there are no other payor sources, grant recipients may use RWHAP Part C or D funds to pay for medications.*** RWHAP recipients should develop policies and protocols outlining use of ADAP and RWHAP funds in order to address the health and medical needs of people with HIV.



Questions



Thank You!



Connect with the Ryan White HIV/AIDS Program

Learn more about our program at our new website:

ryanwhite.hrsa.gov



Sign up for the Ryan White HIV/AIDS Program Listserv:

<https://public.govdelivery.com/accounts/USHHSRSA/signup/29907>

Connect with HRSA

Learn more about our agency at:

www.HRSA.gov



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