

Impact Now Collaborative Frequently Asked Questions

November 1, 2022

Enrollment and Background

Q. Our site is already doing great with our viral suppression rate. Why should we improve?

A. Selected sites participating in the Impact Now Collaborative offer the strongest potential for an immediate nationwide impact, aiming to collectively reach the goal to have ~4,000 people with HIV to be additionally virally suppressed, representing an estimated 30% of all Ryan White HIV/AIDS Program patients who will be newly virally suppressed nationally (June 2024). This collaborative has the potential to surpass the number of newly suppressed patients achieved during the CQII end+disparities ECHO Collaborative (2,700 across 90 sites) with up to only 30 Impact Sites.

Q. Why was I invited to participate?

A. CQII analyzed the HIV caseloads and viral suppression rates of all Ryan White HIV/AIDS Program-funded grant recipients and subrecipients using available 2020 RSR data in advance of the initiative. The sites that have been identified have had tremendous success in recruiting large numbers of HIV patients and their potential improvements can have a significant national impact on the national Ryan White HIV/AIDS Program viral suppression rate.

Q. We have already participated in a quality improvement learning collaborative before. What does the Impact Now Collaborative do differently?

A. The unique perspective of the Impact Now Collaborative - CQII's 9th national learning collaborative – is to prioritize those Ryan White HIV/AIDS Program-funded recipients or subrecipients that have the highest potential to improve the national viral suppression rate. The HRSA Project Officers will play a unique role to support the Impact Sites. Impact Sites will be able to network with their peer organizations across the United States and share their strategies for improvement.

Q. We are struggling to manage all our competing priorities. How will this Collaborative fit in?

A. Improving viral suppression is an overarching goal of the Ryan White HIV/AIDS Program and the National HIV/AIDS Strategy. The Impact Now Collaborative can help you to meet local, state, and federal expectations regarding implementing quality improvement projects. This initiative is supported by national QI experts and allows you to learn from other HIV providers across the United States.

Q. What is the time commitment for participating sites?

A. During an average month, there will be twice monthly one-hour meetings with your QI Coach, as well as any time incurred for the planning and implementation of your QI projects. Data reporting every other month will require data drilldowns of unsuppressed patients, which may be time consuming depending on the capabilities of your EMR. Learning Sessions will occur quarterly and last for 1 or 2 days, although some will be conducted virtually.

Recipient and Subrecipient Involvement in the Collaborative

Q. If one of my subrecipients was selected to participate, what is my role as a recipient?

A. As a recipient, we ask that you are an active supporter and catalyst for your subrecipient's involvement in the program. For example, you could routinely check in with the subrecipient about their progress during monitoring calls, assist with data reporting, or potentially participate on the subrecipient's QI team. We encourage you to engage with your HRSA Project Officer about your subrecipient's successes and challenges. Most importantly, provide active support to your subrecipient.

Q. We are a recipient with multiple subrecipients across a state or city. Is this work limited to just our selected subrecipients or can we invite our other subrecipients to participate?

A. Yes. We are focused on the subrecipient that was invited to participate in this collaborative. We hope that the lessons learned from this subrecipient can be extended to other subrecipients in the network, even though they are not directly participating in the Impact Now Collaborative.

Q. Does every individual member at the selected agency need to register?

A. No, only one person needs to register and there is an opportunity to enter the contact information for the rest of the team. We will reach out to the site with the next steps.

Q. My recipient agency is comprised of multiple locations. Do we all participate?

A. In case of a single recipient with multiple clinical locations under the same grant- yes. This is different from a recipient who has established contracts with multiple subrecipients.

Q. Can local QI coaches who already support participating sites participate in this Collaborative?

A. Yes! In fact, we will encourage the participating sites to engage others who support local improvement efforts (e.g., QI coaches, recipient representatives, QM committee members, consumer advisory committee) to play an active role on the site's QI team to improve the viral suppression rate.

Setting Improvement Targets

Q. How will viral suppression targets be established and measured?

A. The national viral suppression rate is currently at 89.4% (RSR 2020). Individual viral suppression targets (the number of HIV patients to be newly virally suppressed by the end of the collaborative) will be established for each Impact Site based on the reported 2020 RSR viral suppression rate. The target is either the national viral suppression rate or a percentage point difference of 5 or more, whatever is higher. For example, a site with a viral suppression rate of 82% will have a target of 89.4% and a site with 88% will have a target of 93%.

Q. Our goal is 92%. Is that 92% of our caseload in 2020, our current caseload, or our caseload at the end of the Collaborative? Will this goal penalize us for recruiting new patients?

A. The exact definitions of your site's goal are part of the co-production process, to be determined with you.

Registration to Participate in the Collaborative

Q. What are the next steps?

A. First and foremost, please register for the Impact Now Collaborative by completing the following survey: <https://www.surveymonkey.com/r/LY3RDNX>. Secondly, consider who will be part of your team. We recommend forming a multidisciplinary team, including people with lived experience, to ensure successful and sustainable implementation of your QI project.

Q. Is there a deadline for registering for the collaborative?

A. Please register by Wednesday, November 30th.

Other

Q. Is participating in CQII's Learning Lab mandatory for Impact Now participants?

Enrollment in one of our Learning Labs is not mandatory but encouraged, as it can help you learn and practice QI concepts in different contexts. If you are interested in learning more about Learning Lab, please visit [CQII Learning Lab | TargetHIV](#).

Q. What is my role as a HRSA Project Officer?

A. HRSA Project Officers play a crucial role in the Impact Now Collaborative. Please encourage your recipients to register and check in with them about how participation in the collaborative is going from their perspective during monitoring calls. Please inform CQII if any additional support is needed. If the selected site is a subrecipient of your recipient, check in with the recipient about the subrecipient's progress (and challenges) and provide support in whatever way you can. We would also value your participation in upcoming Learning Sessions.