

Kern County Health Officer's Clinic – Process Map

External testing from hospital EDs, Health Department clinic, etc

Contact Disease Intervention Specialists (DIS) workers via phone or EHR to refer clients

DAY 1 of Rapid Start Visit

HIV Testing:
Positive HIV Test (newly diagnosed/re-engaging in care)

Contact DIS workers via phone or EHR

Linkage to care

DIS worker

- Meet with client at external site, or speak over phone to schedule clinician exam
- Provide diagnosis counseling

Intake and insurance enrollment

DIS worker

- Enroll client in ADAP, initiate process for Medi-Cal enrollment

Clinician exam and ART Rx

Clinician

- Perform physical exam
- Prescribe ART
- Order labs

Same-day medication provision

Clinician and Onsite Pharmacy

- Dispense two 7-day ART starter pack
- Provide option to take first dose in clinic

Baseline labs

DIS worker

- Escort client to clinic room to complete blood draw for labs

Referral to ongoing HIV primary care

DIS worker

- Connect client to community provider for ongoing HIV primary care

5 DAYS after Rapid Start Visit

DIS worker

- Check in with client about medication tolerance and side effects

2 WEEKS after Rapid Start Visit

DIS worker and Clinician

- If client is still not established in ongoing HIV primary care, request client to come back 2 weeks after Rapid Start visit to review labs
- Provide medication refill, if needed

1st visit with HIV primary care community provider

DIS worker

- Follow up with client until they attend their first visit with the HIV primary care community provider