

Asian Health Services At-A-Glance

Asian Health Services (AHS) is a Federally Qualified Health Center (FQHC) that specializes in serving medically underserved, immigrant, and refugee Asian clients in Oakland, California. Though the overall FQHC serves over 25,000 people, a small HIV clinic within its community services program provides comprehensive treatment and prevention services. As a “one-stop-shop” model, AHS also offers comprehensive services including primary care, mental and behavioral health, dental care, and case management services.

AHS began implementing Rapid Start as a pilot in 2016. While AHS conducts HIV onsite testing, the agency partners with multiple community-based testing sites to bring clients newly diagnosed with HIV into care.

Key Rapid Start Service Characteristics

Urban-Rural Classification Urban
Care Setting FQHC located in Oakland
RHWAP Funding Parts A and C
Population Size Approximately 100 clients with HIV and 1 newly diagnosed client a month
Clients Served Newly diagnosed and re-engaging in care



Priority Population Asian people with HIV
Medicaid Expansion State (Yes/No) Yes
ART Starter Packs Available (Yes/No) Yes
Onsite Pharmacy (Yes/No) No*
Onsite Lab Draws (Yes/No) No*
Onsite HIV Testing (Yes/No) Yes

*The lab and pharmacy are located in the same business center as the HIV clinic.

Unique Features of Asian Health Services' Rapid Start Program

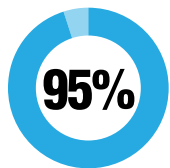
Case managers are comprehensively cross-trained to provide both prevention and treatment services, linkage coordination, benefits enrollment, and follow-up support services. They accompany clients through every step of the Rapid Start visit.

AHS works closely with community HIV testing sites and will even pick clients up many counties away to facilitate linkage to Rapid Start services.

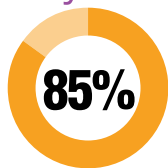
Hires staff with lived experience and offers services in many different languages to best engage their client population in care.

HIV specialist clinicians provide most Rapid Start clinical services but **all primary care physicians are trained** to provide Rapid Start.

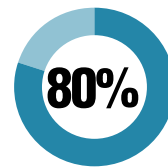
Client Outcomes (January 2021 – December 2021)



of Rapid Start clients received medication within 3 days of diagnosis



of Rapid Start clients received medication on the same day they were connected to AHS



of Rapid Start clients were virally suppressed within 3 months and 100% within 12 months*

Rapid Start clients were virally suppressed in a median of



*Data are only available for clients who receive continued medical care at AHS.



Cost Estimate per Client

Additional \$2,690 per client during sustained implementation