

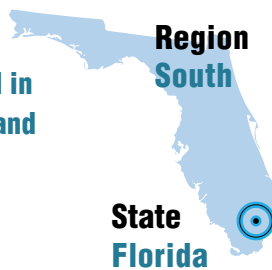
Borinquen Health Care Center At-A-Glance

Borinquen Health Care Center, Inc. is a Federally Qualified Health Center (FQHC) with nine locations throughout the Miami, Florida area. Borinquen largely serves Hispanic and Haitian populations. HIV services were initially offered by a single Borinquen specialty care clinic, but have gradually expanded to additional clinics. Borinquen has increased access and helped “destigmatize HIV” by “making [HIV care] more of a primary care function than a specialized function.” Borinquen has implemented their Rapid Start services, termed the Rapid Access program, in partnership with the Miami-Dade Part A and Florida Part B programs since 2016.

Borinquen serves approximately 1,000 clients with HIV and provides Rapid Start to 80 newly diagnosed and re-engaged clients a year.

Key Rapid Start Service Characteristics

Urban-Rural Classification Urban
Care Setting Large FQHC network located in Miami, FL; Rapid Start services implemented in partnership with the Florida Part B program and the Miami-Dade Part A program
RHWAP Funding Parts A, B and C
Population Size Approximately 1,000 clients with HIV and 80 newly diagnosed clients a year



Clients Served Newly diagnosed and re-engaging in care
Priority Population People with HIV
Medicaid Expansion State (Yes/No) No
ART Starter Packs Available (Yes/No) Yes
Onsite Pharmacy (Yes/No) Yes
Onsite Lab Draws (Yes/No) Yes
Onsite HIV Testing (Yes/No) Yes

Unique Features of Borinquen Health Services' Rapid Start Program

There are Rapid Start **clinical champions** across all Borinquen sites, and they act as mentors to help their colleagues provide Rapid Start services – even for those who were hesitant at first..

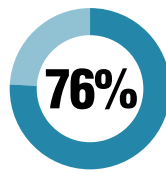
Borinquen has a **single patient navigator**, who is crucial to the Rapid Access program. The navigator links clients to care, navigates them through the first Rapid Access visit, and follow up with them for one year.

Rapid Start was spearheaded by the Miami-Dade Ryan White Part A and Florida Department of Health Part B programs by **reducing cost barriers associated with access to same-day medication**. Thirty-day starter packs, covered by the Part B program, are available to all clients regardless of insurance and Ryan White HIV/AIDS Program eligibility status.

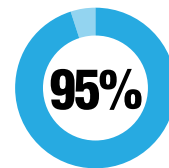
Client Outcomes (January 2021 – December 2021)



newly diagnosed and re-engaged clients received Rapid Start within 24 hours of diagnosis or re-engagement in care



of Rapid Access clients were virally suppressed within 90 days



of Rapid Access clients were retained in care during this time range



Cost Estimate per Client

Add (see page 17 for details)