

LGBT Life Center & CAN Community Health At-A-Glance

In 2020, the LGBT Life Center (Life Center) in partnership with CAN Community Health (CAN Clinic) began providing Rapid Start services. The Rapid Start service provision was implemented as part of the statewide Rapid Start pilot initiative, facilitated by the Virginia Department of Health (VDH). The Life Center is a community-based organization providing social services to the Hampton Roads community in Norfolk, VA, with a particular focus on serving LGBTQ+ individuals.

In 2019, the Life Center began partnering with the CAN Clinic, a national health organization, to seamlessly offer medical services to its clients. Together, they provide a comprehensive set of medical and support services to people with HIV, including Rapid Start.

Key Rapid Start Service Characteristics

Year of Implementation 2019

Urban-Rural Classification Urban

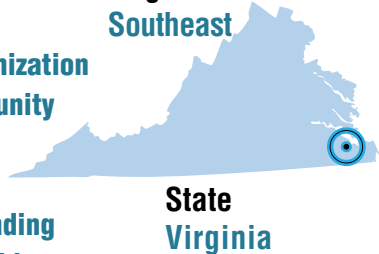
Care Setting Community-based organization (Life Center) partnered with a community health center (CAN Clinic)

RHWAP Funding Life Center: Parts A and B; the CAN Clinic: no RHWAP funding

Population Size The Life Center provides services to over 500 people with HIV a year

Region

Southeast



State
Virginia

Clients Served Newly diagnosed and re-engaging in care

Priority Population LGBTQ+

Medicaid Expansion State (Yes/No) Yes

ART Starter Packs Available (Yes/No) Yes

Onsite Pharmacy (Yes/No) Yes

Onsite Lab Draws (Yes/No) Yes

Onsite HIV Testing (Yes/No) Yes

Unique Features of Life Center and CAN Clinic's Rapid Start Program

Rapid Start services were spearheaded by the Virginia Department of Health (VDH) as part of a **statewide initiative**

VDH Rapid Start pilot sites were required to use REDCap to **collect data to monitor progress** in Rapid Start service provision

The CAN Clinic uses **telehealth** to facilitate the initial clinician exam and prescription of ART

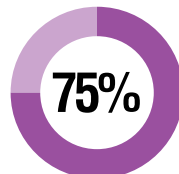
After a client tests newly HIV positive at the Life Center, **staff accompany the client to the CAN Clinic that same day** to link clients to Rapid Start services

VDH has a **robust home HIV testing program** that connects clients who test HIV positive at home to a VDH Disease Intervention Specialist (DIS) for rapid linkage to care

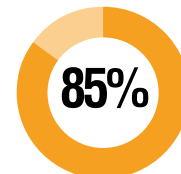
Client Outcomes (January 2021 – December 2021)



newly diagnosed clients received Rapid Start



of Rapid Start clients were virally suppressed in 3 months



of Rapid Start clients were retained in care and attended follow-up appointments within 90 days



Cost Estimate per Client

Savings of \$2,191 per client during sustained implementation