

The Max Clinic At-A-Glance

The Max Clinic was established in 2015 with support from clinicians and staff from two clinics located within the University of Washington's Harborview Medical Center in Seattle, including Madison Clinic, an HIV specialty treatment care center, and the Public Health Sexual Health Clinic, a walk-in STI clinic with comprehensive sexual health services.

The Max Clinic supports clients reengaging in care, especially people living with HIV who are homeless or diagnosed with substance use or mental health conditions and who have been failed by the traditional health care model and experience numerous barriers to care. The Max Clinic accepts clients on a case-by-case basis and utilizes a unique incentivized approach to keep clients in care.

Key Rapid Start Service Characteristics

Urban-Rural Classification Urban
Care Setting Hospital-based clinic
RHWAP Funding Part B
Population Size 230
Clients Served Re-engaging in care
Priority Population People who are not well-engaged in conventional HIV treatment and have complex medical/social needs



Medicaid Expansion State (Yes/No) Yes
ART Starter Packs Available (Yes/No) No
Onsite Pharmacy (Yes/No) Yes (within Harborview Medical Center)
Onsite Lab Draws (Yes/No) Yes (within Harborview Medical Center)
Onsite HIV Testing (Yes/No) Yes (within Harborview Medical Center)

Unique Features of The Max Clinic's Rapid Start Program

They have a **partnership** with Harborview Medical Center clinics, including Madison Clinic and the Public Health Sexual Health Clinic, allows access to comprehensive **primary care and referral to specialty services**.

The Max Clinic provides Rapid Start services to clients who are **reengaging** in care and have **complex medical and social needs** (e.g., unstable housing, mental health and substance use disorders).

The Max Clinic is a **walk-in** service delivery model.

The Max Clinic works closely with a **partner homeless shelter**, that provides ART medication management.

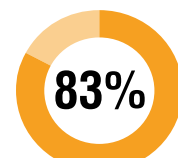
The Max Clinic **provides incentives**, funded through non-RHWAP state dollars, to clients to attend follow-up appointments, including: \$25 every two months for labs and \$50 for viral suppression.

Client Outcomes (through January 2022)



enrolled in The Max Clinic during January 2015 - January 2022

The median number of days for clients to be virally suppressed is



of clients attended at least 2 follow-up appointments within 6 months of enrollment

\$ Cost Estimate per Client
Additional \$11,067 per client during sustained implementation