## Performance Measures and the HIVQM - Written Q & A Summary

## November 15, 2023

| Questions  | Answers   |
|--|---|
| Where do we login to see the HIVQM data?   | Recipients and subrecipients can access the HIV Quality Measures (HIVQM) Module in the RSR Web System through their most recent RSR deliverable. Once in the RSR Provider Report Inbox, click on the HIVQM Inbox link on the bottom of the lefthand navigation panel. If data has been entered in the system, go to the Reports section to see other types of data reports. Please reach out to RWHAP Data Support if you need any assistance accessing the HIVQM.  |
| Which report do you run in CAREWare to get the import file?  | The report is within the Performance Measures portion. We recommend reviewing CAREWare's HIVQM Setup Instructions or reaching out to the CAREWare Help Desk for additional guidance.  |
| Is the HIVQM a required report?  | The HIVQM is a voluntary tool. You choose whether to use it and which performance measures you would like to monitor.   |
| Can a recipient run the associated reports for each of their subrecipients?  | Yes. Recipients can enter and run reports on each of their subrecipients.   |
| If I'm updating data in March, and I also want to update the module with data from periods that I had not input previously, could I do that in the same input or would I need to do a separate import? | During the March submission period, only 1 CSV is needed to update/add any data to all past reporting periods. Please refer to the HIVQM Instruction Manual for additional information.   |
| We are looking to use the HIVQM for the first time, what do programs say are the key advantages to using HIVQM versus just recording the quality measure results internally?                           | HIVQM users have expressed that a key advantage of the module is that it allows them to see their data in real time and that they can compare their numbers with other organizations within their state, region, and nationally.  For additional user feedback on the HIVQM, we recommend watching the Stories from the Field:  Using the HIVQM To Monitor Your Performance   |
|  | Which report do you run in CAREWare to get the import file?  Is the HIVQM a required report?  Can a recipient run the associated reports for each of their subrecipients?  If I'm updating data in March, and I also want to update the module with data from periods that I had not input previously, could I do that in the same input or would I need to do a separate import?  We are looking to use the HIVQM for the first time, what do programs say are the key advantages to using HIVQM versus just recording the quality measure results |