

RSR Town Hall - Written Q & A Summary

May 15, 2024

#	Questions	Answers
1.	The biggest challenge for us was understanding the language used in the Electronic Handbooks (EHBs) for the steps in submitting the RSR. We were left unsure if we submitted our data and we were unsuccessful finding step-by-step guidance online.	The RWHAP Services Report (RSR) Instruction Manual is a great resource for step-by-step instructions on completing the report. We encourage you to contact RWHAP Data Support or DISQ if you have any questions about submitting your report.
2.	Are there any schema changes for the 2024 RSR Report?	There may be 1 or 2 schema changes for the 2024 RSR report. Both are currently under OMB review. Please sign up for DISQ's RSR Listserv to receive updates regarding any schema change details.
3.	It would be helpful to have a reference of what each error or warning message means to facilitate knowing which fields I need to correct.	<p>The RSR Data Validation Messages document provides information on the data validations related to the RSR Recipient Report, Provider Report, and client-level data file. Data element numbers allow you to reference between this document and the RSR Instruction Manual. We also recommend reviewing the RSR In Focus: Validations for Client-Level Data which provides a summary of what triggers an Error, Warning, or Alert during the data validation process.</p> <p>Please also reach out to the DISQ Team if you need any assistance understanding your validation report.</p>
4.	Is there a way for our sub-recipients to find out their GUIDs for registering on the HRSA EHBs without having to call the help-desk?	The EHBs Customer Support Center will not be able to provide you with your GUID code. You will need to send an email to RWHAP Data Support requesting this information. The RWHAP Data Support team will respond with the 32 character GUID code so that you are able register.
5.	Will additional EMR/EHRs be added that are RSR-Ready Systems?	The DISQ Team works with various systems to make sure that they can become RSR-Ready and to ensure that they continue to be compliant in generating the RSR XML file. The list of current RSR-Ready Systems is updated yearly on the TargetHIV website ahead of the RSR reporting season.
6.	Can I start testing the validation report in CAREWare now? And are we also able to test it in the HRSA EHBs website?	Check Your XML is open year round, but it doesn't get updated to reflect the upcoming reporting requirements until much later. In order to upload a file in Check Your XML before the Provider Report opens, you will have to go

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		into your previous report. CAREWare does have a validation report as well that you can use. Please keep in mind that it also needs to be updated yearly.
7.	We are funded by RWHAP Part C and have Early Intervention Services. When we run our RSR in CAREWare we don't see anything displayed under EIS. Is there an issue with how we input data or is it a CAREWare issue?	We encourage you to reach out to the CAREWare Help Desk to ensure you are inputting data into the correct service category based on your RWHAP contracts.
8.	Is the RSR functionality in Epic an add on service?	Yes. It is function that you have to purchase because there is a there is work involved in mapping data existing in Epic to RSR data elements. There is also a separate RSR data entry template within Epic, so some of the data that are exported into the client-level data file from Epic are pulled from the system, and then others are entered into the specific RSR template. If you're interested in learning more, you should reach out to your main Epic contact or contact the DISQ Team and we can try to contact someone from Epic for you.