

Preparing for 2024 RSR Reporting Updates - Written Q & A Summary

October 16th, 2024

| # | Questions | Answers |
|----|--|--|
| 1. | Where can I find the Upload Completeness Report (UCR)? | <p>The Upload Completeness Report (UCR) is found within the Provider Report. When you work on your Provider Report, you'll have a navigation panel on the left side of the page, and in there you'll see a link that says Upload Completeness Report. Click the link to open the UCR in a new window. The Check your XML also has the same link if you want to check your data before the Provider Report opens.</p> <p>Please reach out to the DISQ team at data.ta@caiglobal.org if you would like assistance navigating to or interpreting your UCR.</p> |
| 2. | We received a notice from DISQ about 6 months after the RSR requesting a plan for any providers who did not meet HRSA HAB's data quality goal to have at least 90% complete values for six client-level data elements. Where is the guidance/requirement on that metric? | <p>Recipients will receive an email from DISQ if any of their providers have more than 10% missing data on a key data element on the previous RSR (health coverage, housing status, federal poverty level, HIV risk factor, prescribed ART or viral load).</p> <p>There is nothing specific that we are looking for in those data improvement plans. We just want to make sure that recipients are aware of any issues that providers are having with these key data elements, because they are so important. So, you might receive an email from us if you have any providers that are missing data, we just want to make sure that you're aware of that and that you're working with them to improve the data moving forward.</p> <p>If your providers need assistance in improving their data collection processes, please reach out to the DISQ team. We work one on one with providers throughout the year, so that is where we can step in and help.</p> |
| 3. | This is my 2nd year of doing the RSR, do I need a new GUID code every year? | <p>No, the GUID code is used for creating a new service provider account. You do not need a new account each year. You can use the same user account that you did last year. The only time you need the GUID code is when you're linking your account initially to your provider organization.</p> |

Preparing for 2024 RSR Reporting Updates - Written Q & A Summary

October 16th, 2024

| # | Questions | Answers |
|-----|---|---|
| 4. | Has the 2024 RSR manual been updated? I just checked Target HIV and the last one I saw was February 2024. | The 2024 RSR Instruction Manual is in review and should be posted soon. Sign up for the DISQ listserv if you would like to be notified when the new version is posted. |
| 5. | Both my agencies have an NPI, and their HIV provider has an NPI. On the Provider Report, do we list the NPI for the primary provider or the NPI for the agency? | In this situation, where there is an NPI for the larger overall organization and a separate NPI for the provider of HIV services within the larger organization, report the NPI of the provider of HIV services. |
| 6. | This will be my first time submitting for my organization, do you have a best practice and recommendations for first time submissions? | <p>Come to the webinars, review the manual, and reach out for help. There are many resources available to help you on Target HIV, and TA providers who can work with you one on one.</p> <p>Another piece of advice is to start early, so you have plenty of time to correct any issues that come up. The earlier you get started, the easier it will be.</p> |
| 7. | What are the changes coming to the Ethnicity and Race category? | The race and ethnicity data elements are going to be combined into one data element, and a new category will be added for Middle Eastern or North African. This change will not be implemented on the 2024 RSR. |
| 8. | When will the Check Your XML feature be available for 2024? Thank you. | There is not a date posted yet for the Check your XML to open, but it usually happens in November. Sign up for the DISQ listserv if you would like to be notified when the new Check your XML is open. |
| 9. | When will the validation messages be posted? | The 2024 RSR Validations document is in review and should be posted soon. Sign up for the DISQ listserv if you would like to be notified when the new version is posted. |
| 10. | Our Medication Assistance Therapy (MAT) is reimbursed through ADAP and reported on ADR. Should that be reported on RSR as well or is that duplicate reporting? | The funding source is irrelevant for the MAT questions in the RSR Provider Report. Report the number of providers and eligible clients regardless of funding source. Client-level data for ADAP funded services should be reported in the ADR, not the RSR. |