

## Performance Measures and the HIVQM - Written Q & A Summary

November 20<sup>th</sup>, 2024

#	Questions	Answers
1.	Do you only accept CSV files generated from CAREWare?	No, you do not need CAREWare to generate the .CSV file. If you aren't a CAREWare user, you can utilize the <a href="#">template</a> file on Target HIV linked here. You'll be able to populate the template file with data from any system.
2.	Where is the HIVQM in CAREWare?	Here are <a href="#">instructions</a> to get to the HIVQM in CAREWare. In addition, you can view the following webinar: <a href="#">Empowering HIV Care: Harnessing the HIVQM Module and Maximizing CAREWare for Enhanced RWHAP Performance</a> . The webinar includes a live CAREWare demo. You can also reach out to the <a href="#">CAREWare Help Desk</a> for additional guidance.
3.	Do I have to clean the data through CAREWare and then get an excess file from CAREWare? After cleaning all the data from the providers, do I then import it into HIVQM module?	CAREWare does have a way to export in the HIVQM format. Here are <a href="#">instructions</a> for the HIVQM. I recommend that you reach out directly to the <a href="#">CAREWare Help Desk</a> to see if your files will need any cleanup.
4.	Is there a practice module in the EHBs?	There is no practice module for the HIVQM in the EHBs. If you have any questions on the HIVQM Module, please contact Ryan White Data Support at 888-640-9356.