



## What Works in HIV Care & Services Podcast Transcript

### Episode 0 – Introduction

**Narrator (00:01):** You're listening to What Works in HIV Care & Services, a podcast by the Ryan White HIV/AIDS Program Best Practices Compilation. This podcast and the Best Practices Compilation are supported by the Health Resources and Services Administration's HIV/AIDS Bureau. HRSA's HIV/AIDS Bureau funds the Ryan White HIV/AIDS Program, which provides a comprehensive system of HIV primary medical care, medications, and essential support service for low-income people with HIV. Join us to hear success stories from leaders implementing best practices in HIV care and services across the nation.

**Ellie (00:44):** Hello everyone, my name is Ellie Coombs and I'm here with AJ Jones. We are content developers for the Best Practices Compilation and your host for the What Works in HIV Care & Services podcast. AJ, would you share a bit about the Best Practices Compilation and what people can expect from this podcast?

**AJ (01:03):** I'd love to Ellie. The Ryan White HIV/AIDS Program Best Practices Compilation is an online hub for knowledge sharing across the HIV service community. It's free to use and it's easy to access at [TargetHIV.org/bestpractices](https://TargetHIV.org/bestpractices). In this podcast series, we talk with the people who developed or implemented the best practices in Ryan White HIV/AIDS Program or similar settings. Each episode will focus on one best practice, how the approach improves the lives of people with HIV, and quick tips for replicating the best practice.

**Ellie (01:38):** AJ, we've mentioned the Ryan White HIV/AIDS Program a few times, would you talk a bit more about that program?

**AJ (01:45):** Sure. The HRSA HIV/AIDS Bureau provides a comprehensive system of HIV primary medical care, medications, and essential support services for low-income people with HIV through the Ryan White HIV/AIDS Program. More than 50% of people with diagnosed HIV, more than half a million people, receive services through the Ryan White HIV/AIDS Program each year. The nation's HIV care needs vary across geographic regions, populations, and services. The Ryan White HIV/AIDS Program is comprised of multiple programs, called Parts, to meet these diverse needs. Part A provides grants to cities and counties most severely affected by HIV, to fund medical and support services for people with HIV. Part B funds all states and territories to deliver HIV care and support services, including HIV medications, under the AIDS Drug Assistance Program, or ADAP. Part C funds organizations to provide comprehensive primary healthcare in an outpatient setting for people with HIV. The main Part C program, called Early Intervention Services, or EIS, funds hundreds of community agencies to engage people in HIV care. Part D funds organizations to provide outpatient, family-centered care for women, infants, children, and youth with HIV. Medical care and support services are the same as those provided by other Ryan White Program agencies, with the difference being attention specific to the needs of women and their families. Part F funds oral healthcare for people with HIV, supplementing the dental care provided by other Ryan White HIV/AIDS Program funded organizations. Part F also funds the AIDS Education and Training Center Program, or AETC, to deliver HIV clinical trainings via a network of regional and national centers. AETC train medical and non-medical staff to counsel, diagnose, treat, and support people with HIV and to help prevent risk behaviors that lead to HIV transmission. And lastly, Part F also funds for Special Projects of National Significance, or SPNS, for research and evaluation in order to identify models of HIV care that

can be adopted by other programs. Using implementation science, SPNS focuses on various issues under multi-year initiatives that typically include a limited number of project sites and the national evaluation center to coordinate demonstrations.

**Ellie (04:13):** Why was a Best Practices Compilation created for the Ryan White HIV/AIDS Program?

**AJ (04:18):** Great question, Ellie. The HRSA HIV/AIDS Bureau recognizes that Ryan White HIV/AIDS Program funded recipients and providers are doing highly innovative and effective work across a variety of settings. So, the HRSA HIV/AIDS Bureau developed the Best Practices Compilation. If we can disseminate what works to improve HIV care and services, so that other HIV care and service providers can replicate them and have similar positive outcomes for all their clients, this moves us closer to reducing disparities for all Ryan White HIV/AIDS Program clients and ending the HIV epidemic in the United States.

**Ellie (04:52):** Thanks, AJ. I'm so excited for this podcast series and look forward to hearing the success stories directly from leaders implementing best practices in HIV care and services. Listen to Episode One, where we'll speak with Caracole, an organization working to improve the health of people with HIV through permanent supportive housing. We hope you enjoy the What Works in HIV Care & Services podcast.

**Narrator (05:17):** That's it for today's episode of What Works in HIV Care & Services. We encourage you to check out the Best Practices Compilation at [TargetHIV.org/bestpractices](https://TargetHIV.org/bestpractices).