# Using Technology to Build Collaboration and Linkages







# Moderator and Speakers

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- Jamie Steiger, AETC NRC



# Learning Objectives

- Define Web 2.0 and its application in the workplace setting.
- List two or three benefits and drawbacks of each Web 2.0 application discussed.
- Identify one project that could be enhanced by incorporating Web 2.0 applications.



#### What is Web 2.0?

- Tools for non-programmers to create and share content online, making web publishing accessible to anyone with a computer and a connection
  - MySpace, Facebook, LinkedIn, Yelp
  - YouTube, SlideShare
  - Flickr, Picasa
  - Blogger, WordPress
- Philosophical approach where user/reader input is encouraged and featured
  - Ratings, comments, polls



# How can you use Web 2.0 in the workplace?

- Create a website that is MORE than a brochure
  - For your clients:
    - Orientation to your program, people, and services
    - Educational materials
    - Event calendars
    - Feedback, surveys, and suggestions
  - For your staff:
    - Collaboration tools for group or committee projects
    - Select targeted online trainings for staff and give them time to complete them – have an in-person discussion group afterward
    - Feedback, surveys, and suggestions



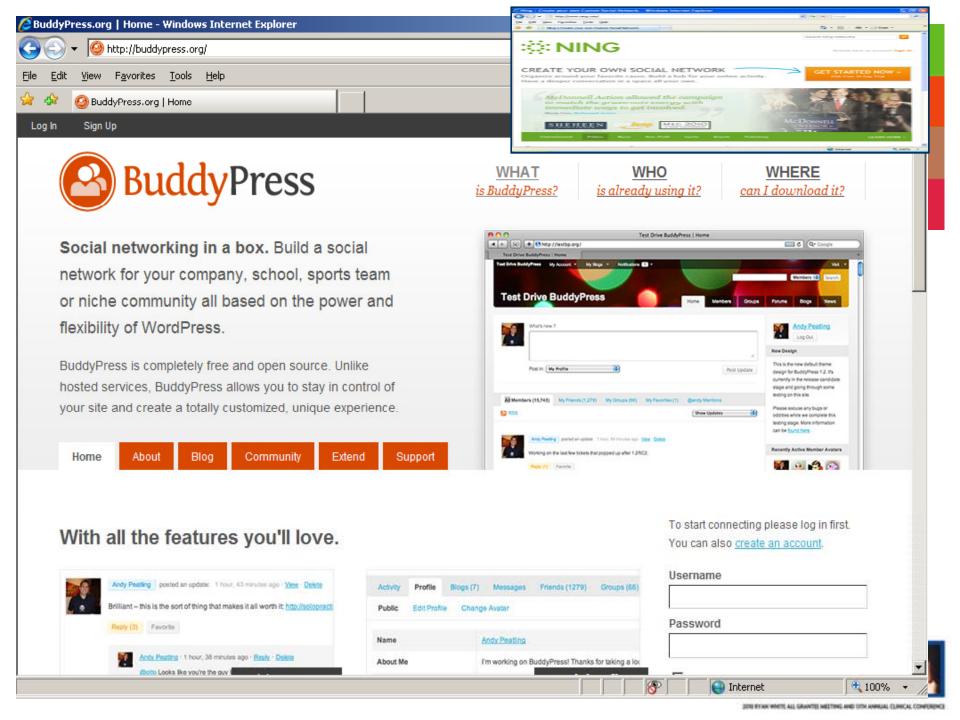
# How can you use Web 2.0 to promote your program?

- Promote your program and services
  - Facebook page
  - Email blasts, texts
  - Twitter
  - Cross-links with synergistic programs
  - Show the face of your program on your website
  - Explicitly address new clients and referring providers with your website content

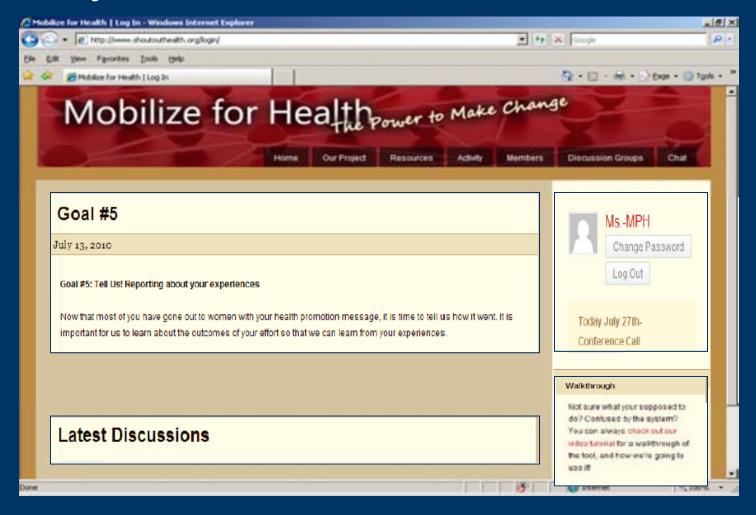






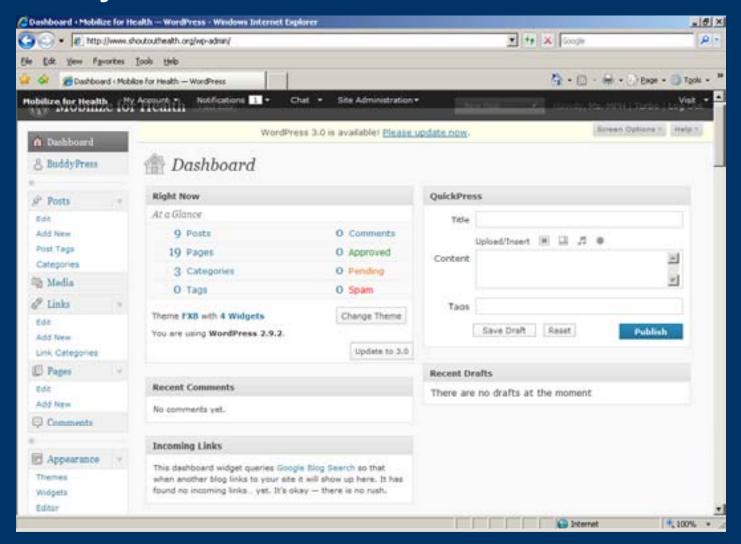


## **BuddyPress in Action**





## BuddyPress Behind the Scene



### To use or not to use?

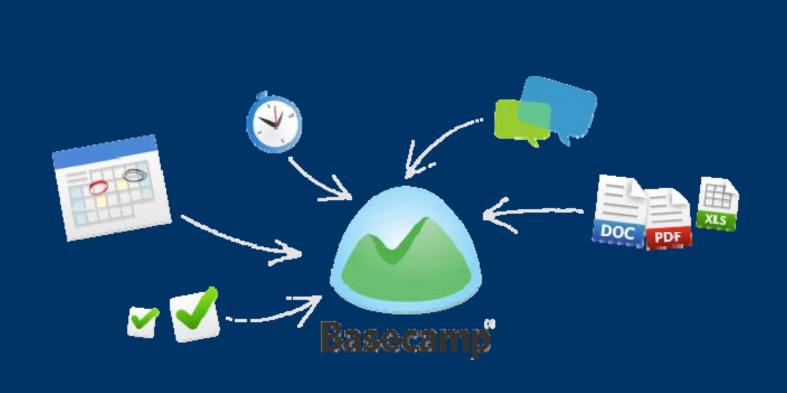
#### **Benefits**

- Free
- Customizable
- No advertisements
- Newsfeeds
- Live chats
- ■E-mail notifications

#### **Drawbacks**

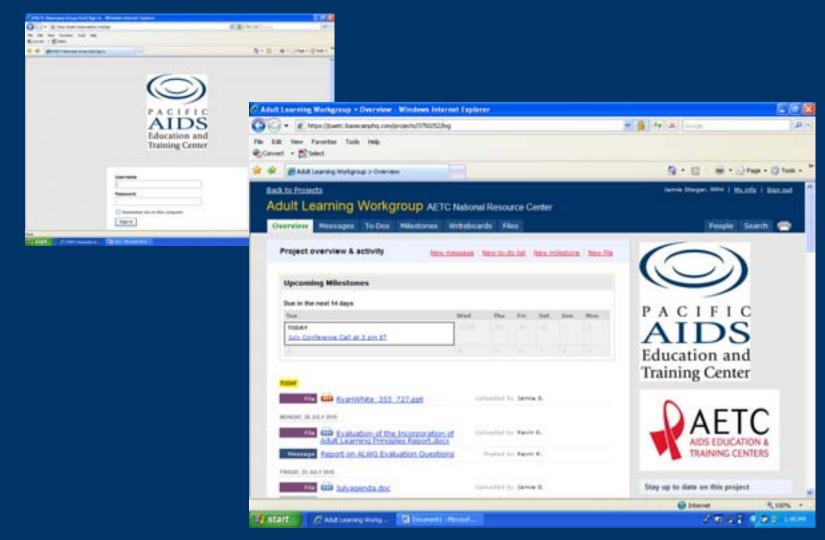
- Additional Set-up Cost
  - May require web developer
  - Host server for software





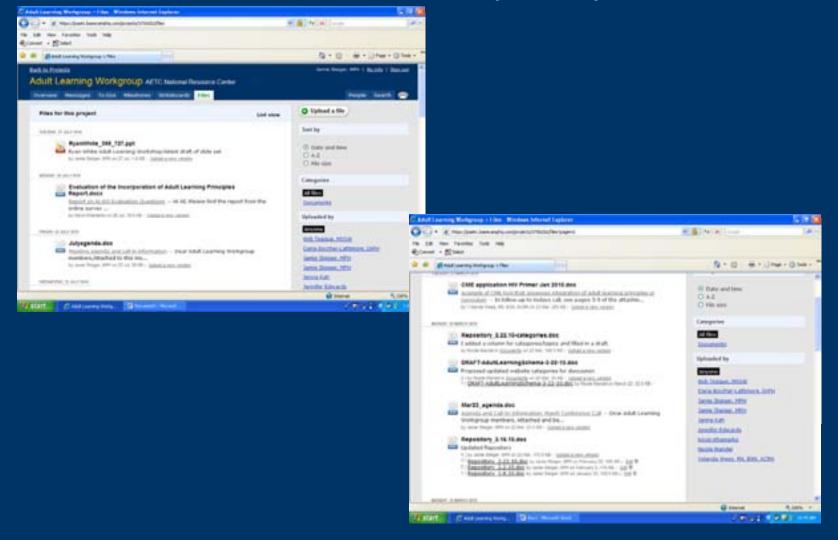


# Basecamp<sup>®</sup> In Action



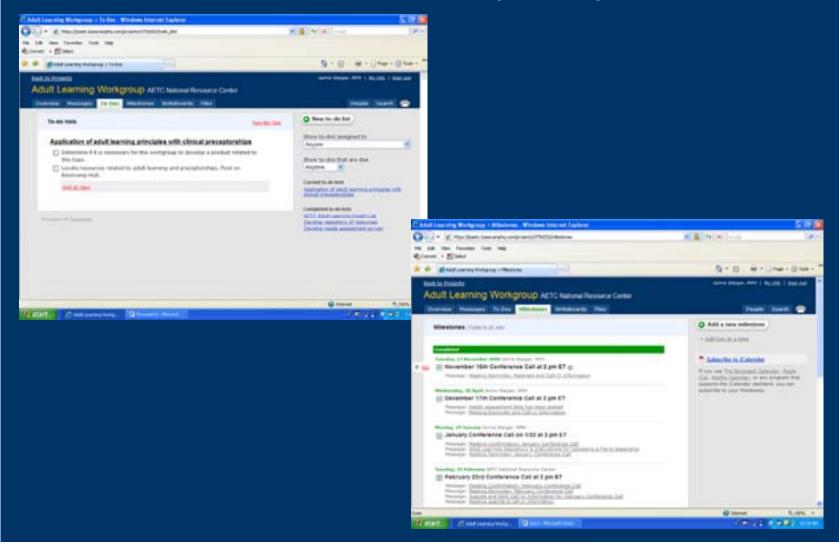


# Basecamp® In Action (cont)



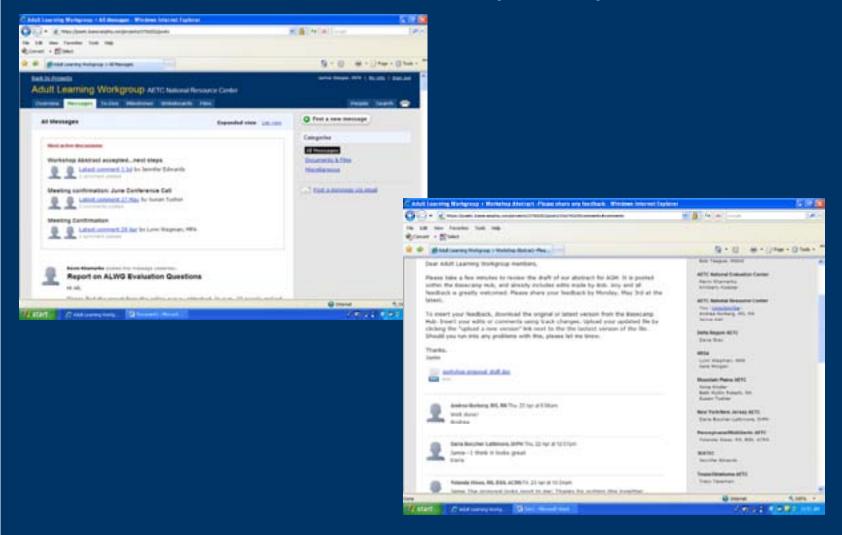


# Basecamp® In Action (cont)





# Basecamp® In Action (cont)





### To use or not to use?

#### **Benefits**

- Easy-to-use
- All files in one place
- Track timelines
- Centralized discussion
- Works with most web browsers

#### **Drawbacks**

- Cost (\$24—\$149/mo)
- Credit card required
- Comment feature not linked to email
- Login/password required

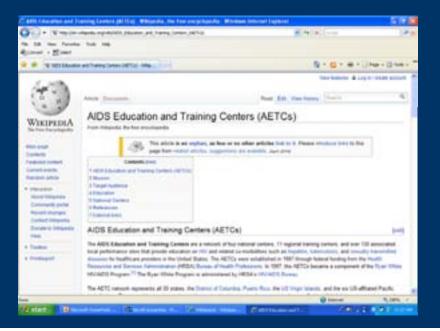




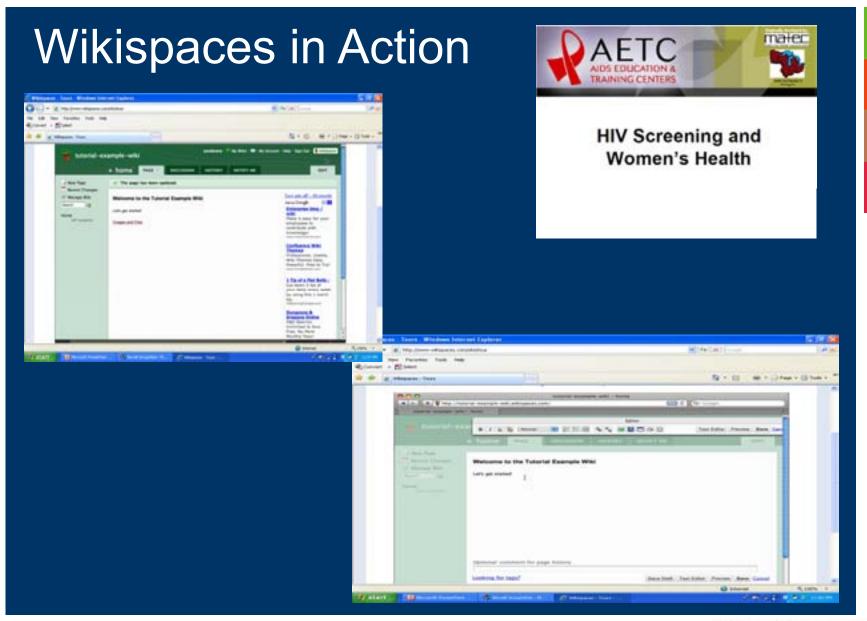


## **About Wikispaces**

- ■Launched in 2005
- Publish content online
  - Varying levels of access to public available
- ■A wiki you know....









### To use or not to use?

#### **Benefits**

- Free
  - Upgrades available \$
- Tracks discussion
- All documents & content in one place
- Unlimited users

#### **Drawbacks**

- Advertisements
- Significant time for set up
- Login/password required







# How can you use Web 2.0 applications to enhance collaboration in your setting?



### Other Collaboration Tools



- Microsoft SharePoint <a href="http://sharepoint.microsoft.com/en-us/Pages/default.aspx">http://sharepoint.microsoft.com/en-us/Pages/default.aspx</a>
- Google docs https://www.google.com/accounts/ServiceLogin?service=writely& passive=1209600&continue=http://docs.google.com/&followup=ht tp://docs.google.com/&ltmpl=homepage
- Ning http://www.ning.com/
- Open Atrium
  <a href="http://openatrium.com/">http://openatrium.com/</a>



# Other Popular New Media Tools



## What are ...

- Blogs
- Twitter
- Facebook
- MySpace
- Linked In



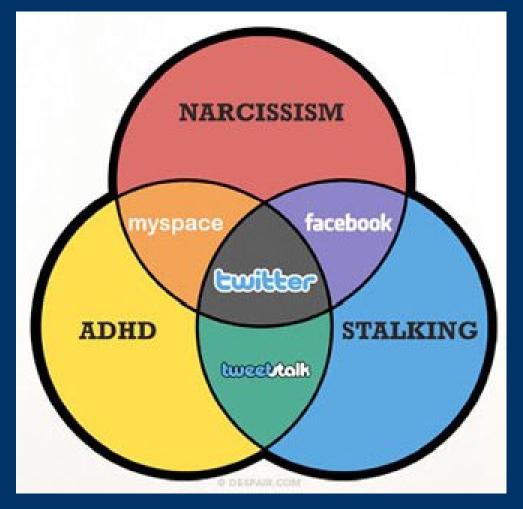


# Why would you use them?

- Communication
- Interaction
- Community

- Fun
- Entertainment
- Education

# Why are they so popular?





# Why are they so popular?

- Web-based
- Free or low-cost
- User-friendly for the non-tech
- Powerful: lots and lots of features
- Helpful: let us consider goals we might not have thought feasible



# Social Networking: What is it?

- Facebook, MySpace, LinkedIn (& others)
- The sites provide tools to create a network and interact with it, such as games, quizzes, text updates, photo galleries, recommendations, affinity groups
- Organizations a growing part of the picture



# Do you have a Facebook account?

- Yes
- Yes but I never use it
- No

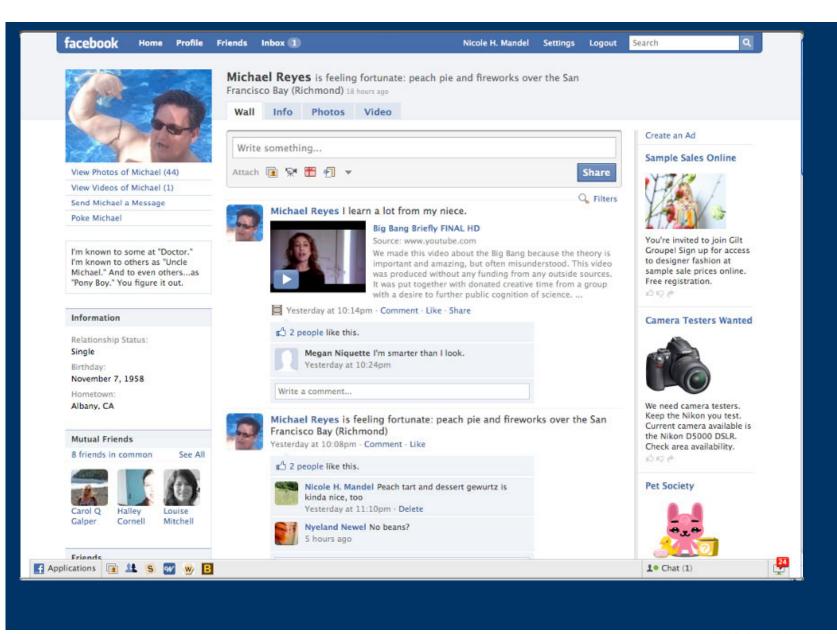


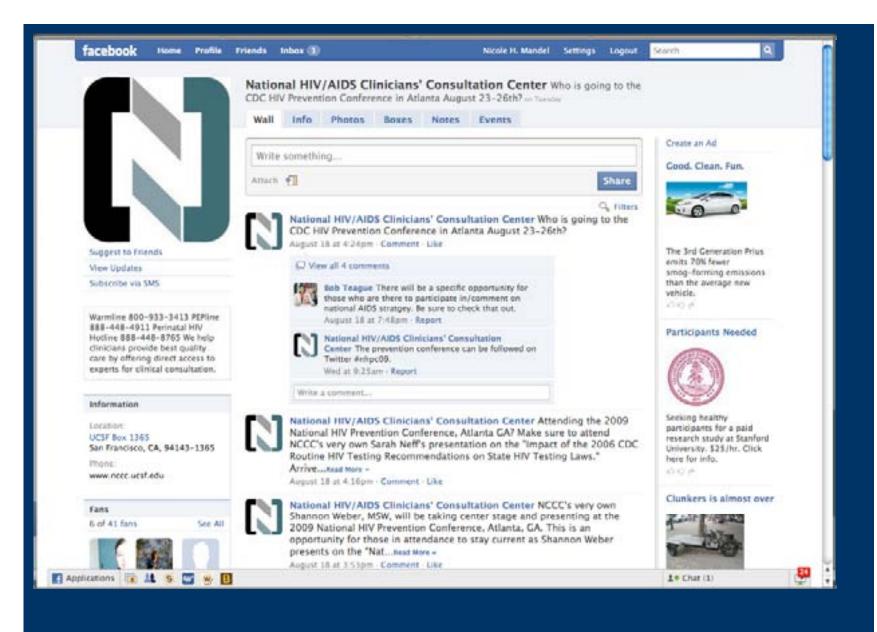
# Facebook by the numbers

- 500,000,000 number of active users
- 50% of active users log on to Facebook in any given day
- 180 number of countries/territories that use Facebook
- Average user is connected to 80 community pages, groups and events
- 130 number of friends the average user has

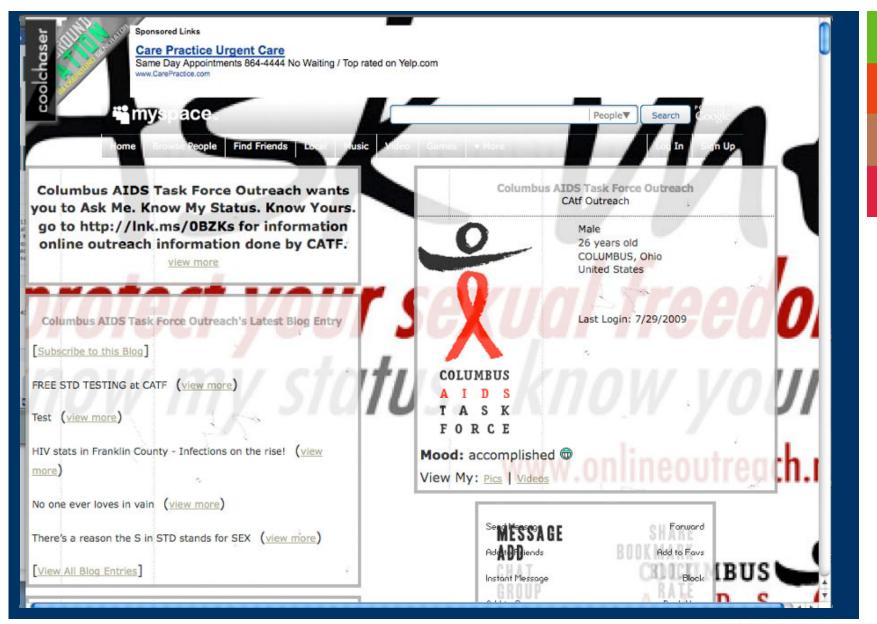
Facebook About page



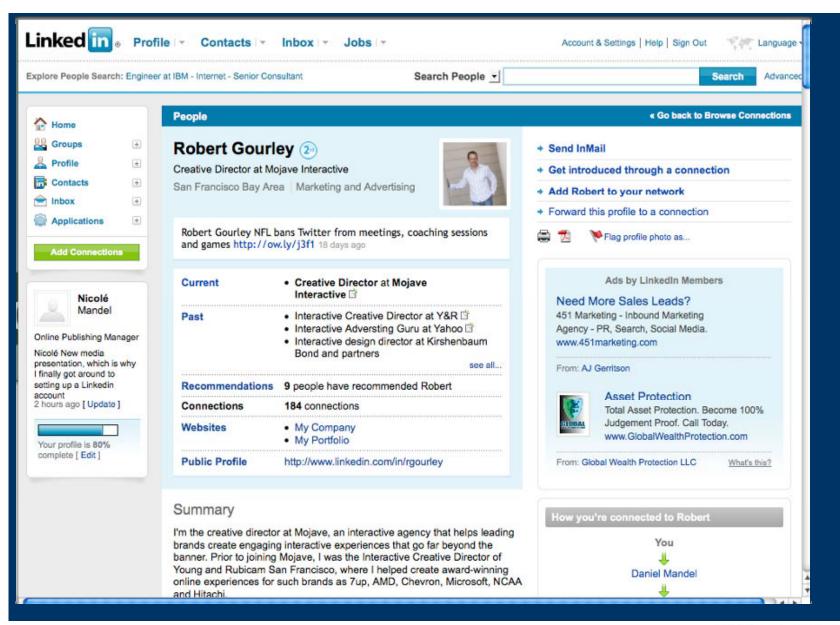












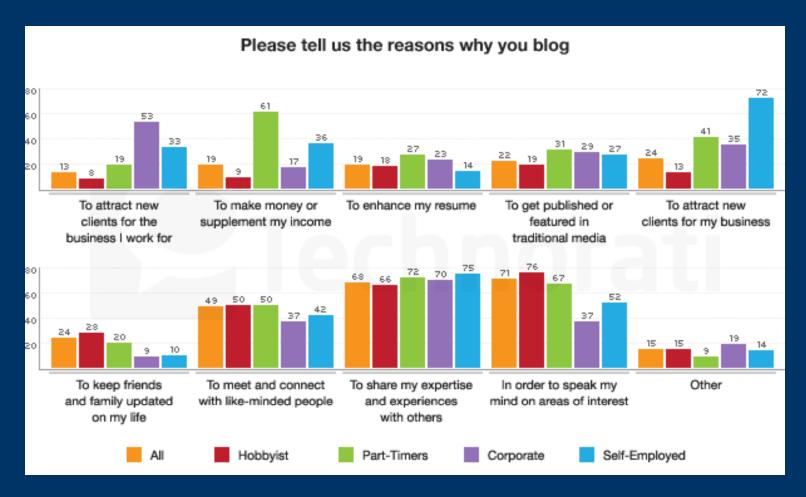


### Blogs: What are they?

- "Blog" is a contraction of "web log."
- Blogs are the most common form of online self-publishing. Many are personal journals or diaries, but organizations are using blog software to create their websites.
- Many blogging sites provide sophisticated tools allowing users to design and manage their blogs.
- FREE services include: Blogger, Wordpress, Xanga.



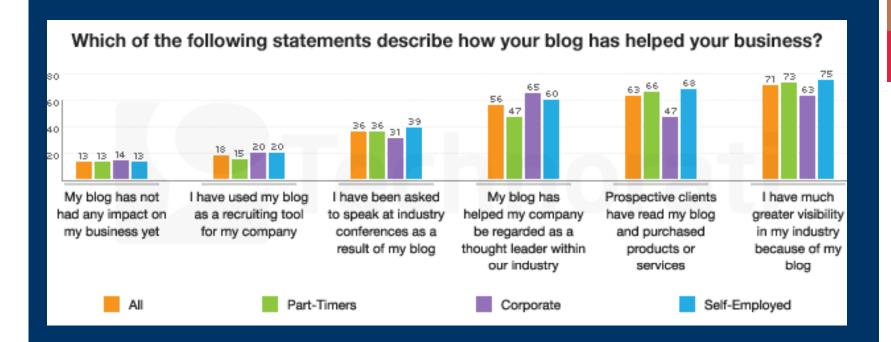
### Blogosphere numbers



Technorati, State of the Blogosphere / 2009. http://technorati.com/blogging/state-of-the-blogosphere/



### Blogosphere numbers



Technorati, State of the Blogosphere / 2009. http://technorati.com/blogging/state-of-the-blogosphere/



## Who is Blogging?

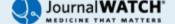
- AIDS.gov: <a href="http://blog.aids.gov/">http://blog.aids.gov/</a>
- Paul Sax (NE AETC): HIV and ID Observations http://blogs.jwatch.org/hiv-id-observations/
- NASTAD: <a href="http://nastad.wordpress.com/">http://nastad.wordpress.com/</a>
- Center for Global Health Policy (IDSA): <a href="http://sciencespeaks.wordpress.com/">http://sciencespeaks.wordpress.com/</a>







### **HIV and ID Observations**



Notes on HIV/AIDS, infectious diseases, all matters medical, and some not so medical

VIEW CURRENT POSTS ABOUT THIS BLOG

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HIV | INFECTIOUS DISEASES | PATIENT CARE | POLICY

### The V.A. Opts Out

Posted by Paul Sax on August 20th, 2009

Read all about it here:

As of August 17, 2009, written (signature) consent is no longer required for HIV testing in the VHA. Instead, patients will provide verbal informed consent prior to HIV testing. Furthermore, scripted pre-test and post-test counseling are no longer mandated.

Since the VA is the largest HIV provider in the nation - and has an exceptional electronic medical record/database - it will be fascinating to see how this policy influences new case detection, linkage to care, and whether there are any negative repurcussions.

Nice page of FAQs here. And though I know that this horse is still dead, I totally agree with this move.



Add a comment | Link

HIV | HEALTH CARE | INFECTIOUS DISEASES | PATIENT CARE

#### Who Gets Toxoplasmosis in the United States?

Posted by Paul Sax on August 14th, 2009

This might seem bizarre, but one of the reasons I chose to go into Infectious Diseases as a field was the names of the diseases (and often the micro-organisms that caused them) sounded so dam cool.

For example, if you were a science fiction writer you could



Author Paul E. Sax, MD



Paul Sax is Clinical Director of the HIV Program and Division of Infectious Diseases at Brigham and Women's Hospital and Associate Professor of Medicine at Harvard Medical School. He is actively involved in HIV research. clinical practice, and teaching. He has been a member of the Journal Watch AIDS Clinical Care Editorial Board since 1998 and has been Editor-in-Chief since 2003.

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#### **Monthly Postings**

August 2009

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30	31					
« Jul			4-3			





Home

About NASTAD HIV Prevention Facial/Ethnic Health Disparities

#### The Impact of the Economic Crisis on HIV Prevention

While the 2007 data from the NASTAD/KFF National HIV Prevention Inventory illustrate that state and local governments contributed a key share to the nation's fight against HIV/AIDS, the current economic crisis has led to serious budget outs (in some cases, SEVERE budget outs) that will negatively impact programs, services and, ultimately, the health and wellness of individuals and communities. Please share your thoughts and experiences on this topic. What impact has America's economic crisis had on you, your programs and/or your communities?

#### Possibly related posts: (automatically generated)

- o NASTAD and the Henry J. Kaiser Family Foundation Release First-Ever Nations...
- UNALD'S concerned economic chais could hinder HIV treatment,
- e Recession vs. College Athletics Same Over7
- o Schwarzenegger Streek's California In Order to Save It.

This entry-was posted on Friday, August 21st, 2009 at 2:17 are and is filed under HCV Prevention, Welcome, You can follow any responses to this: entry through the RSS 2.0 feed. You can leave a response, or trackback from your own sits-

#### Leave a Reply

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#### SCIENCE SPEAKS: HIV & TB NEWS

A project of the Center for Global Health Policy



#### New vaccine would revolutionize the fight against tuberculosis...if funding is available

August 21, 2009 by davidbryden

How could the world dramatically lower the incidence of tuberculosis and save millions of lives?

An effective TB vaccine would revolutionize the response to TB, which kills about 5000 people each day, and eliminate the need for lengthy and often difficult drug treatment.

An effective vaccine would be of tremendous benefit all over the world, including in the United States, where there were 13,299 cases of active TB reported in 2007 and about 11 million people with latent TB.

Of course, there's no question that much more can be done to prevent TB using existing methods, notably the Three I's. But, imagine what an effective vaccine could do. Vaccination of newborns with a successful TB vaccine could decrease global TB incidence by 39 percent to 52 percent by 2050, and mass vaccination could result in a nearly 80 percent decrease of TB by 2050, according to a recent estimate.

What's exciting is that the effort to develop such a vaccine is proceeding rapidly

#### ABOUT SCIENCE SPEAKS

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The HIV/AIDS Agency with the Caring Heart



#### CDC Recommends Mandatory HIV Testing\_Without Consent

Quoted from http://ank.about.com/b/2009/08/27/cdc-recommends-mandatory-hiv-testingwithout-consent htm:

CDC Recommends Handatory HIV Testing... Without Consent.

#### CDC Recommends Mandatory HIV Testing...Without Consent

Monday August 17, 2009

In an effort to slow the spread of HTV, the CDC is recommending mandatory testing of emergency room patients without their consent. You heard right...without their consent. Many believe that informed consent actually is a barrier to getting people tested. In the US mone that 150 people per day are still becoming newly infected.

By normalizing testing, meaning treating HEV testing like any other blood test, many feel it will take the stigms of testing out of the process and people will get tested. However, others feel testing without consent means people will get resting without any education as to what to do after testing positive. Advocates of informed consent feel it helps people understand their treatment options and gets them into medical care they may not get into if tested without consent. Supporters of mandatory testing say it will help identify those people unaware of their infection. Without knowledge of their infection, people continue to engage in at-risk behavior, placing others at risk for now left infections.

Many states now require informed consent for HIV testing, however, one of these states, New York, now has a bill in their legislature that would minimate the informed consent requirement. In a milated story, the Veterans Administration (VA) are now offering HIV testing as part of all routine medical care and have dropped the written consent requirement. It there a change in the wind?

#### What Do You Think?

So...what do you think? Should everyone who sets foot in their local ER be tested for INV whether they want to be tested or not? Some would say it would be for the benefit of public health. Others may see it as a 1964 - 88e policy. What do you think?

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### Twitter: What is it?

- Short messages no more than 140 characters, also called "micro-blogging"
  - Send or receive "tweets" from your computer or phone
  - "Follow" people or organizations and be followed
  - Tag message keywords with hash tags (#), attach images, links
  - Search the twitter universe for keywords using #
  - Differs from IM or texting in that it's usually more of a broadcast than a private message



## Twitter: Who is tweeting?

- Millions a day
- Community organizations, conference attendees, fundraisers, public health depts., politicians, marketers
- Anyone wanting to create buzz

Technorati, State of the Blogosphere / 2008. http://technorati.com/blogging/state-of-the-blogosphere/





Home Profile Find People Settings Help Sign out





### AIDSgov

✓ Following

New CDC report on the use of vaccine against infection with novel influenza A (H1N1) virus: http://tinyurl.com/kmxfag

about 24 hours ago from TweetDeck

RT @CDCNPIN: President Obama Announces Natl HIV Community Discussions. 1st to be held at #nhpc09 8/25. Info: http://tinyurl.com/nylprz

about 24 hours ago from TweetDeck

New CDC report shows life expectancy at all time high; death rates reach new low: http://tinyurl.com/mh6bgh

1:58 PM Aug 21st from TweetDeck

Attending CDC's #nhpc09? New to social media? Hope you'll swing by the Social Media Lab! We'll be in Hyatt Rm 219: http://nhpclab.ning.com

10:01 AM Aug 21st from TweetDeck

RT @CDCNPIN: #nhpc09 conference attendees get CDC & NPIN text alerts w/ important info. Text NHPC to 89183

2:20 PM Aug 20th from TweetDeck

Planning an HIV Awareness Day? Join a #nhpc09

Name AIDS.gov Location Washington DC

Web http://www.AIDS.gov Bio Your link to U.S. HIV and

new media info: http://blog.AIDS.gov. Note: Friends' tweets and images don't necessarily represent the views of AIDS.gov

2,384 following followers

Tweets

484

Favorites

Actions

message AIDSgov block AIDSgov

Following





















RSS feed of AIDSgov's tweets







## I'm interested, where do I start?



### POST Approach

- People
  - Who are you trying to reach?
  - What do you know about them?
  - How can you find out more?
- Objective
  - What do you want to accomplish?
  - How does new media support your mission?

Bernoff J. The POST method: a systematic approach to social strategy. In: Groundswell: How People with Social Technologies Are Changing Everything. December 11, 2007.



# POST Approach (cont)

- Strategy
  - How does new media support your online strategy?
  - How will you get your organization to embrace new media?
  - Is there an "offline" component that you need to support?
- Technology
  - What tools match your audience and objective?
  - What do you have the capacity to implement?

Bernoff J. The POST method: a systematic approach to social strategy. In: Groundswell: How People with Social Technologies Are Changing Everything. December 11, 2007.

