

Hand in Hand: A peer outreach Model in the New Orleans EMA

Using peer social networks to bring out of care and unaware clients into care and reduce unmet need.





- Describe the Hand-in-Hand model
- Discuss the use of peers as outreach models
- Evaluate the impact of a similar program in different systems of care



The Problem(s)

- Unmet need
- Unaware individuals
- Inefficient and ineffective EIS/Outreach programs
- Inability to access hard to reach populations



Possible Solutions

• MONEY!

- Magic eight ball
- Peers
- More money



Background: the New Orleans EMA and unmet need

- 3000 clients served in FY 2009
- Barriers to care
- Unmet need framework
- Progress made since 2005



PLWH in NOEMA



20 Years of Leadership A LEGACY OF CARE



THAT'S A LOT OF PEOPLE FOLKS

'Every HIV positive individual in care knows at least three positive individuals who are not accessing care'



Peer Programs

Instant cultural competency

Peers tend to refer peers who are like themselves into care

Cost effective

Can reach out to networks that traditional outreach programs cannot

 Provider based outreach programs are based upon providerclient models that do not incentivize innovative thinking



HIV Social Networks

Social context of HIV transmission

 Structural characteristics of social networks associated with risk

Influence of peers in social networks

Social support in retention into care



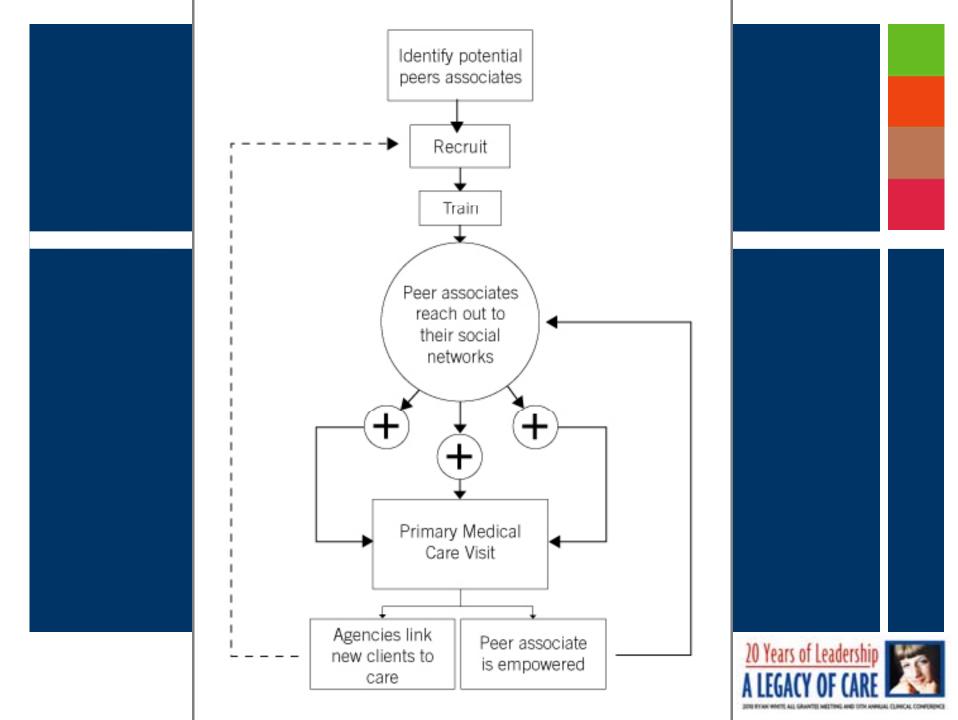
Hand in Hand: The model

- Collaboration with Mosaica
- Joint effort between Grantee and Planning Council

51 Percent consumer participation on Planning Council

Role of the Peer Associate





Logistics

- EMA specific training on Continuum of Care
- Forms Forms Forms
- Clearly defined roles
- INCENTIVES
- Measures



Outcomes

- Outcome 1: Clients brought into care
- Measure 1: Number of clients who initially access PMC and follow-up six months months later
- Outcome 2: Associate empowerment
- Measure 2: Validated pre/post test data from associates



Questions?



Thanks!



Contact information

Fran Lawless, Director OHP <u>flawless@cityofno.com</u>

Brandi Bowen, Director NORAPC <u>brandi@norapc.org</u>

Vatsana Chanthala, Quality Manager Vchanthala@cityofno.com

Jasmine Fournier, Program Monitor jefournier@cityofno.com

