

### Food is Medicine: Weaving Together Research, Policy and Innovative Practice

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## Disclosures

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Commercial Support was not received for this activity.



# **Learning Objectives**

At the conclusion of this activity, the participant will be able to:

- 1. Describe the evaluation being done in the field at various levels to demonstrate the efficacy of food and nutrition services for people living with HIV.
- 2. Identify several different models for delivering food and nutrition services for people living with HIV and the opportunities and challenges associated with each.
- 3. Analyze the Ryan White Food and Nutrition Services Program, in policy and practice, and discuss how this initiative can serve as a model for meeting the needs of other populations facing food insecurity and/or chronic health conditions.





#### **Stony Brook University**

Katelin Thomas, Maureen Simone and Eileen Bryant

#### Map of New York State counties





## Suffolk County, NY – notable facts

- Suffolk County population 1.5 million
- Over 3,000 people living with HIV/AIDS (PLWHA) in Suffolk
- HIV disproportionately impacting communities of color
- Cost of living among highest in the country
- One of the most segregated counties in the United States
- Minimal public transportation complicates service delivery
- Food insecurity prevalent among PLWHA



#### Stony Brook University – Suffolk County, NY





#### **Stony Brook University**

- Stony Brook University's HIV program is funded by Ryan White Part A, Part B, Part D, Part F (AIDS Education and Training Center); New York State Department of Health AIDS Institute; and clinical research grants
- Stony Brook provides medical care to approximately 850 people living with HIV/AIDS
- Stony Brook's Ryan White Part D program serves approximately 375 women, children and youth in Suffolk County



## Food insecurity in Suffolk County

- Grocery stores/supermarkets disproportionately located in wealthier neighborhoods and are often inaccessible to those without a car
- Many people living with HIV in Suffolk rely on public transportation
- Convenience stores/gas station mini-marts/bodegas are often the only local places to purchase food in low-income communities
- Many of our clients lack appropriate food storage and preparation areas
- Clients are often unable to maximize cost effective food shopping techniques due to limited financial resources
- Food pantries/soup kitchens have limited hours of operation so they are often inaccessible to clients who work or do not have a car
- Public buses restrict the number of bags a passenger can bring onboard to what will fit on their lap or under their seat



### How our program model developed

- Recognizing lack of food as barrier to care
- Grocery store gift cards
- Adding a Nutritionist to Part D program staff
- Nutritional assessments and education
- Grocery delivery to support nutrition goals
- Classes on topics including shopping on a budget, food preparation and safety, and mindful eating
- Provision of basic cooking supplies for clients when needed
- Enhanced nutritional services including regular grocery delivery for some clients



#### **Program outcomes**

- Accomplishment of individual nutritional goals for clients who received regular grocery delivery for a period of time was compared to clients who received occasional grocery delivery
- Individual nutritional goals vary based on co-morbidities and included management of weight, blood pressure, lipids and blood glucose
- Goals also included increasing consumption of fresh fruits, vegetables and whole grains, as well as decreasing consumption of processed foods



#### **Program outcomes – food choices**

Nutritional goals	Regular grocery delivery recipients	Occasional grocery delivery recipients
Increase orders for fresh/frozen vegetables	60% showed improvement	56% showed improvement
Increase orders for fresh fruits	78% showed improvement	34% showed improvement
Increase orders for whole grains	70% showed improvement	30% showed improvement
Decrease orders for sugar- sweetened beverages	33% showed improvement	10% showed improvement
Increase orders for non-dairy milk	50% showed improvement	5% showed improvement
Decrease orders for processed foods	60% showed improvement	20% showed improvement



#### **Program outcomes - clinical**

Nutritional goals	Regular grocery delivery recipients	Occasional grocery delivery recipients
Weight management (loss or gain)	60% met goal	30% met goal
Hemoglobin A 1C (stable or decrease – for those with elevated level)	60% met goal	40% met goal
Triglycerides (stable or decrease)	50% met goal	20% met goal
LDL (stable or decrease)	60% met goal	20% met goal
Cholesterol (stable or decrease)	70% met goal	40% met goal
Blood pressure (stable or decrease – for those with elevated blood pressure)	25% met goal	40% met goal



## **Program outcomes – quality of life**

Quality of life measures	Regular grocery delivery recipients	Occasional grocery delivery recipients
Report greater level of food security	100% of respondents	25% of respondents
Report improvement in quality of foods consumed	63% of respondents	10% of respondents
Report making better food choices	100% of respondents	25% of respondents



#### **Client feedback**

- "I have been able to try more recipes/prepare meals that I would not have in the past as I can add the ingredients to my Peapod list."
- "I tried foods that I thought I hated."
- "It really helps. I'm never hungry any longer."
- "Mom showed me a coupon for Frosted Flakes and asked if I had any use for it. Dad said, I don't think Maureen would appreciate us eating Frosted Flakes!"



#### **Client feedback - continued**

- "Going to the grocery store to shop is too stressful when I'm not feeling well."
- "I eat more vegetables and learned how to use fresh seasonings."
- "I can honestly say that this program has changed my life for the better. I'm able to purchase quality food, healthy options and fresh fruits and veggies. I'm able to try new options and food choices."
- "I think healthy eating is essential; and stretching a food budget to make healthy food choices an art."



#### **Client feedback - additional**

- "I am able to show my kids that I used to be able to cook good foods."
- "I feel like it's my birthday when the food arrives. So many bags!"
- "The dinner menu suggestions have been great especially when I'm able to receive the food to try to eat healthier."
- "I'm able to eat with my family since I have more fresh foods, [I used to be] embarrassed to eat when they visit."



#### **Lessons learned**

- Changing eating habits is difficult and complex
- Eating is about much more than physical hunger and food availability
- Maintaining healthy eating habits requires ongoing education and support
- When working with clients who have experienced food insecurity, expect that provision of food may initially result in worsening of health markers
- Regardless of experience with food insecurity, many people have never learned to shop for or prepare healthy food
- Setting up a grocery delivery program, placing and tracking orders, resolving problems and managing billing takes way more staff time than you might think
- Not all grocery delivery services use refrigerated trucks so it is important to ask
- Food recall may be influenced by nutrition education received so reports may become less accurate over time



#### **Lessons learned - continued**

- While HIV is managed with anti-retroviral therapies, the co-morbidities that many people living with HIV experience (diabetes, obesity, hypertension, hyperlipidemia, etc.) can often be managed by diet, exercise and other lifestyle changes
- Despite the challenges, incorporating nutritional assessments, education and provision of food into a Ryan White program can improve clients health, quality of life and level of satisfaction with the program



#### **Haitian proverb**

# Giving medicine without food is like washing your hands and drying them in the dirt.



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#### Mission Neighborhood Health Center

Sally Zumwalt



#### **MNHC – HIV Services**

- Mission Neighborhood Health Center, FQHC established 1967 in San Francisco
- Clínica Esperanza, HIV Services opened in 1989
  - Sub-recipient of Ryan White Part A and Part C
  - Integrated model of care:
    - Primary care
    - Nursing
    - Case Management
    - ADAP/insurance enrollment
    - Nutrition
    - Health Education
    - Medication adherence



## **MNHC – HIV Services - Demographics**

Our patients 400 unduplicated patients a year

- 87% Male; 7% Women; 6% Transgender
- 80% Below 138% of the Federal Poverty Level
- 24% unstably housed
- 75% Latino
- 74% Gay



### **HIV Care Continuum**



#### MNHC 2017

- San Francisco 2016
- 2017 SFDPH Epidemiology Report
- United States 2014
  - CDC Fact Sheet: HIV in the United States: The Stages of Care

In 2017, the HIV Services program at MNHC achieved:

- 100% linkage to care for all new patients
- 91% retention in HIV
  medical care, as
  compared to 57% in
  San Francisco in 2016
  and 40% Nationally in
  2014
- 92% viral load suppression rate, as compared to 68% in San Francisco 2016 and 30% Nationally in 2014



#### **Nutrition Services**

As part of the interdisciplinary team and in alignment with the PCP

- Initial evaluation to all new patients
- Follow up as needed
  - Food safety
  - Mindful eating
  - Nutrition and exercise counseling
  - Food benefits navigation
  - Monitor and support of individuals with chronic conditions



### Vouchers, context

Provided by San Francisco Department of Public Health – HIV Health Services Branch (Ryan White Recipient)

- Safeway (groceries)
- Burger King
- McDonalds
- Bus tokens
- Subway (new)
- Farmers market tokens (new)



## **Food Vouchers**

#### Guidelines

- HIV Positive
- Engaged in care
- Low income individuals
- Temporary assistance to access food
- Distributed by CM, Dietitian, Nurse, or Health Educator

#### Challenges

- Managing distribution
  - Equity (real or perceived)
  - Splitting
  - Clients selling cards
  - Trust relationship
- No meaningful engagement in care
  - Carrot and stick



## Food Vouchers 2.0

Clinical Quality Management Program PDSA (Plan, Do, Study, Act) project:

Shopping Trips with the Registered Dietitian

- Launched January 2016
- Meal planning 20 minutes with RD prior to initial shopping
- Maximum 6 patients per trip
- Patients are signed up for discount card
- \$40.00 maximum allowed per patient per trip
- GOAL: educate and engage clients in nutrition and health services
- PDSA iterative process allowed for improvements



## **Participants**

Total of 37 UDC have participated up to 5 times each

#### Comorbidities

- 19% Diabetes Mellutis Type II
- 38% Depression
- 25% Hypertension
- 22% Hyperlipidemia
- 13% Gastroesophageal Reflux Disease
- 9% Anemia
- 6% Chronic Renal Disease



#### Outcomes

2018 patient satisfaction survey results

- 38% (5/13) improvement in understanding food labels
- 77% (10/13) better at comparing food prices
- 77% identifying higher quality foods
- 77% improving my diet
- "What a drag to go grocery shopping with a health food nut"
- "Food purchased to strengthen my system"



#### **Lessons learned**

- Successful strategy: Proven to increase engagement in nutritional services; patients learn shopping tips
- Logistics: Developing relationships with store managers helps
- Staffing: At least two staff for optimal support to patients (RD and outreach worker)
- Managing patients with multiple needs: Higher acuity patients benefit from 1:1 trips
- BONUS: patients enjoy meeting one another, creating bonds, sharing cooking tips and recipes, social activity



## **Moving Forward**

#### Challenges

- Small number of participants due to:
  - HIV stigma
  - DM stigma
  - Logistics (time)
- Safeway is not the cheapest!

#### **Opportunities**

- NEW: Farmers Market tokens
  - Different day/location
  - Fresh produce
  - Buying cooked meals
- We want to engage prediabetics





Food Is Medicine Practice Research Policy

Alissa Wassung, Director of Policy & Planning





### Practice



# Our Mission in Action: Food is Medicine | Food is Love

- 1.8 million meals
- 7,000 clients, their children and senior caregivers
- 200+ diagnoses
- 13,000 volunteers

NATIONAL

• Serving the NY Metro region










### **Medically Tailored Meal Intervention**



#### Ongoing nutrition education and counseling



#### All are low sodium



Meal Modifications High Fiber/Low Cholesterol •(Heart Disease) Renal •(Kidney Disease) Low Sugar •(Diabetic) Vegetarian Acid/Bland • (Digestive) •Soft Minced Pureed •(Cancer/ Dementia) •No Shellfish/ No Nuts etc. •(Allergies)



## **Client Demographics**

**Gender**: 67% male; 32% female; 1% transgender Federal Poverty Level: 90% live at or below Comorbidities





### **Practice Goal**



Improve the health and well-being of people living with severe and chronic illness and lower health care costs by providing the highest quality medically tailored meal intervention (individually tailored meals with medical nutrition therapy)





# **Client Engagement**

- Outreach in the hardest to reach communities
- Client and Community Advisory Board
- Client Satisfaction Survey
- Client Advocacy: Speak to issues and concerns presented by clients
- Engagement in Care:
  - Support clients in gaining access to medical and social service supports
  - 180+ affiliation agreements to connect to other services





### Research



## **Research Goal**



Demonstrate the efficacy of the medically tailored meal intervention and create the evidence-base for systems change





### **Need for FNS is Almost Universal**









### **Effective FNS Improve Health Outcomes**





GOD'S LOVE WE DELIVER®



More Likely:Less Likely:Medication adherenceMiss appointmentsViral suppressionHave ER visitsBetter healthInpatient/nursingfunctioninghome stay

### Next Step: Cost/Benefit Analysis



# **Project Open Hand Studies**



Project Open Hand meals with love

### UCSF CHeFS Pilot 2017

### CHeFS RCT 2018

- HIV medication adherence 50%
- Hospitanzations 63%
- Depression 22%



Palar, Napoles, Weiser, (2017) J Urban Health

- Hospitalizations (odds) 89%
- Depression (odds) 68%
- Engagement 82%
- Dosage 45%

Funded by Kaiser Community Benet, PIs Palar & Weiser







## The Ryan White FNS Category

Core Services 75%

Outpatient and Ambulatory Medical Care ADAP Oral Health Services Early Intervention Services Home Health Care Mental Health Services Medical Case Management Substance Abuse Treatment – Outpatient Medical Nutrition Therapy



MTM can be both a Core Medical and a Support Service

### Support Services 25%

Food Bank/Home Delivered Meals/ Vouchers/Congregate Housing Services Legal Services Medical Transportation Services Psychosocial Support Services



### Gap in Coverage of FNS for PWH

**RYAN WHITE FNS PROGRAM:** major gaps and waiting lists

### NO COVERAGE OF MTM/MTFNS: Medicaid/Medicare/Hunger Programs









## **Policy Goal**

Systems change to ensure that the medically tailored meal intervention is part of the continuum of care, that it is broadly accessible to those who need it, and of the highest quality





# Local Policy: Ryan White Programs in NYC

- HIV Health & Human Services Planning Council of New York
  - Changed Food and Nutrition Services Category Directive in response to consumer feedback about quality of food they receive
  - Improves nutritional guidelines by requiring Heart Healthy FNS as determined by the Food is Medicine Coalition nutrition standards
- Serve as voice with funders for reducing barriers to care, including decreasing paperwork, numbers of required labs, etc.







## State Policy: NY State







# **Federal Policy**







MTMs are not available in every community or for all who need them.

The most effective way to bring life-saving meals to the sickest in our communities is by changing federal policy.

ESTABLISH	ESTABLISH	PROMOTE	PROTECT
Coverage	Coverage	<b>Research on</b>	Investments
for MTMs in	for MTMs in	MTMs	in Ryan
Medicaid	Medicare		White



### Accomplishments



- Ryan White change to allow MTM as a core medical service
- Two Congressional Briefings
- Food Is Medicine Working Group House Hunger Caucus
- Proposed MTM pilot in the Farm Bill
- Appropriations bill report language
- FIMC agencies participate in 21 health care innovation projects and receive reimbursement for Medicaid, Medicare and Duals populations
- 11 research studies in process



### **Ending the Epidemic**

### **Community Input**

- **ADS ADS ACT NOW: END ADS United**
- Medically tailored meals as the standard of care
- Funding Food and Nutrition Services: Expand federal resources to provide access to medically-informed food that sustains treatment and prevention goals and promotes health for PWH
- Food and Nutrition Research and Data: Support HIV/AIDS research, especially related to food and nutrition services and their role as a cost-effective means of HIV prevention, treatment, and care
- **Training and Technical Assistance:** Invest in dedicated capacity building and technical assistance (TA) on food and nutrition services





### National Symposium Agenda 2018

- National Policy Briefing and the State of the Field of Food is Medicine
  National HIV Policy and Practice Briefing
- Medicare Contracting New Opportunities
- •Research Strategy Session
- Hill Visits



## **Get Involved**

Join the Food Is Medicine Coalition Listserv

Join the **Structural Interventions Working Group** (SIWG) of the Federal AIDS Policy Partnership (FAPP)

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# **Obtaining CME/CE Credit**

If you would like to receive continuing education credit for this activity, please visit:

http://ryanwhite.cds.pesgce.com

