# NATIONAL PARAMETER STREAMENT



# Jurisdictional Approach to Curing Hepatitis C Among HIV/HCV Co-infected People of Color

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# Background

- SMAIF funded Special Project of National Significance (SPNS)
- Three-year project (September 30, 2016 September 29, 2019)
- Louisiana joined the project in the middle of year 1



## Participants & Agencies

- Health Resources and Services Administration, HIV/AIDS Bureau (HRSA/HAB)
- The RAND Corporation Evaluation & Technical Assistance Center (ETAC)
- NASTAD Oversees and assist Part B jurisdiction participants
- Part A Jurisdictions Hartford, CT, New York, NY, and Philadelphia, PA
- Part B Jurisdictions Louisiana and North Carolina
- AETC National Coordinating Resource Center (AETC NCRC) manages AETC participation



# **Goals & Objectives**

#### Goals

- Cure HCV among co-infected PLWH, focusing on people of color
- Establish a sustainable HCV care cascade

## Objectives

- Increase jurisdiction-level capacity to provide comprehensive HCV screening, care, and treatment
- Increase providers'/clients' HCV knowledge
- Decrease structural/system-level barriers to screening, care, and treatment



# **Approaches**

- Provider and Client Knowledge Assessments
  - Assessed knowledge, attitude, and perception
- Pilot clinic sites selected to increase access to screening, care, and treatment
- Educational programs for clients and providers
  - Conducted by the local AETC and clinic site staff members
- Communities of Practice and Learning (CPL)
  - Convening of expert HCV providers and trainee providers from clinic sites



## **Evaluation Activities**

- RAND developed a multi-site evaluation plan that included formative, process and outcome evaluation. Data sources include:
  - Project Implementation Plan
  - Quarterly activity logs
  - Pre/post provider and client assessment
  - Pre/post provider and client focus groups
  - Jurisdictional site visits
  - Client-level data
- All jurisdictions were also encouraged to develop a local evaluation plan
- NASTAD supported agencies in meeting multi-site evaluation requirements as well as development and implementation of local evaluation activities
  - Customized support to each jurisdiction based on needs



## **Evaluation Activities**

- Debriefed with providers about HCV Report Cards
  - Determined what data was actually measuring
  - Identified data gaps and other data quality issues
- Supported providers in mapping required data elements from three electronic health records (EHRs)
  - Developed simplified crosswalk to identify how data were collected
  - Documented final decisions to support data export
- Reviewed HCV screening decision support in EHRs
  - Identified needed enhancements
  - Provided peer-to-peer resources to support implementation of needed changes



## **Evaluation Activities**

- Implementing CAREWare changes to support monitoring and evaluation of project activities
  - Leveraged work completed by other jurisdictions (Philadelphia and Hartford)
  - Developing protocol/instruction manual for data changes and data collection
  - Adding non-Ryan White contracts to capture Bridge Counselor/Patient Navigator activities
  - Adding in custom variables, custom tabs, custom subforms and custom reports
- All activities intended to not only support project implementation, but sustainability as well
  - Continue to support project implementation
  - Determine impact of project activities
  - Ensure that any implemented changes are sustainable after project end





# Elimination of Hepatitis C Among PLWHIV in Louisiana: Building a Care Pathway and Prioritizing Access

Emilia Myers, Viral Hepatitis Coordinator Louisiana Department of Health

## **Outline**

- Health Disparities
- Gaps (patient-, provider-, system-)
- SPNS Project Framework
- Tool
- Mindset
- Developing a Movement Mindset
- Lessons Learned
- Future Needs



## **Health Disparities in Louisiana**

## State Ranking<sup>1</sup>

Health care, 47th

Education, 49<sup>th</sup>

Economy, 44th

Opportunity, 50<sup>th</sup>

Infrastructure, 44th

Crime & Corrections, 48<sup>th</sup>

Fiscal Stability, 48<sup>th</sup>

Quality of Life, 42<sup>nd</sup>



# Persons Living with HIV/HCV Co-Infection (n=1,143)<sup>2</sup>

- **68**% of dual diagnoses are black. Only **32**% of the state population is black.
- Rates in black males are 4.6
   times higher than in white males.
- **52**% of dual diagnoses indicated injection drug use as mode of HIV transmission.

1 US News & World Report 2018 Rankings2 Louisiana 2016 HIV/HCV Co-Infection Surveillance Data



# Gaps

### **System-level barriers:**

- HCV treatment cost
- Provision of HCV treatment under Medicaid guidelines
- Case ascertainment (existing co-infection among PLWHIV)
- Communication between data systems and EHR needs

### Provider-level barriers:

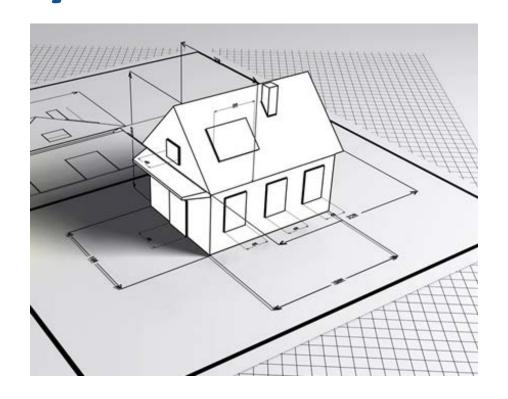
- Treatment guideline confusion
- Attitudes towards social and behavioral determinants of health
- Provision of harm reduction services
- Gatekeepers

### Patient-level barriers:

- Accessing HCV services and healthcare in general, especially around substance use disorder
- Knowledge of HCV symptoms and treatment



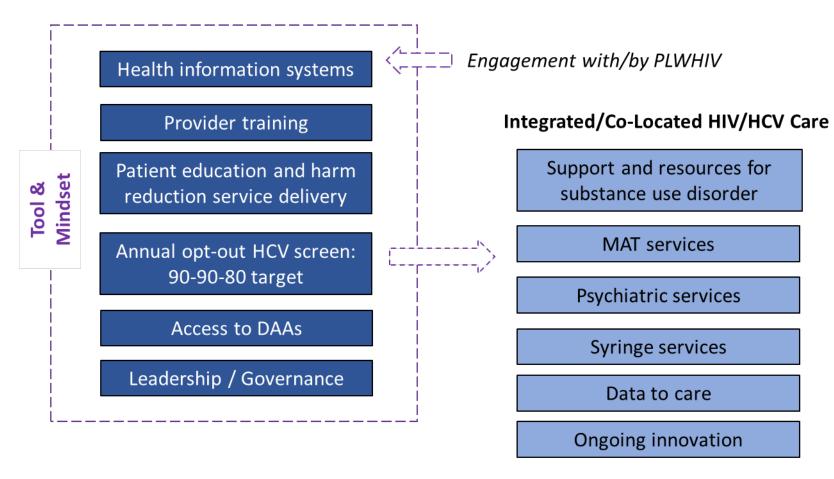
# How does a State Health Department support development of a Hepatitis C care pathway to achieve cure?



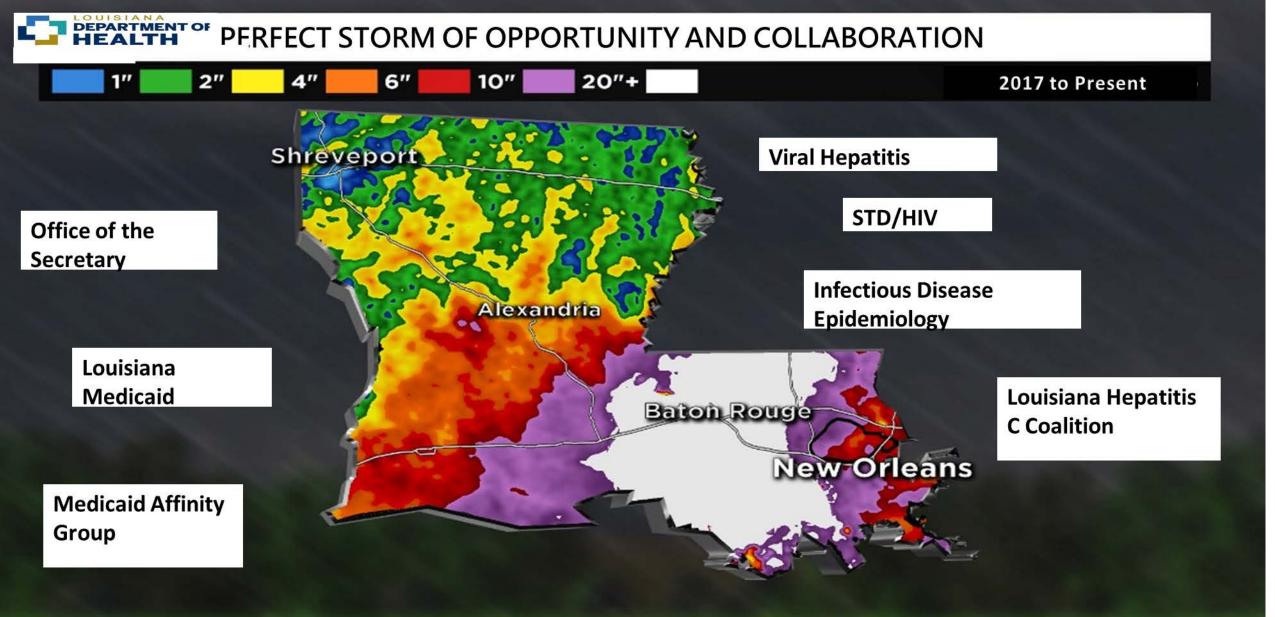


# Louisiana SPNS Project Framework

#### **Activities**









# Tool - Policy

October 2017

Pecember 2017

May 2018

Ryan White Part B/ADAP
Service Delivery:
Louisiana Health Access

90-90-80 Target

Medicaid Prior
Authorization

 Expanded pharmacy eligibility to cover HCV medications

Program (LA HAP)

- Removed inefficient processes
   Medicaid providers went through to submit the request for the HCV cure
- Clinic HCV screening practices
- EHR investment
- Eliminated nonmedical barriers to access (sobriety requirements)
- Removed fibrosis score for HIV/HCVco-infection
- Removed prescriber limitations



## Mindset – Hearts and Minds

## How to go from:

- "I can't treat this issue so I'll just defer on it"
- "I can treat this issue, but it is going to take extra time and work and I'm already overwhelmed"
- "We should refer for Hep C to help manage it"
- "There are so many programmatic changes, I can't keep up with them AND the medical advances/changes in HCV treatment"

### To:

"We can eliminate HIV/HCV co-infection and it is our <u>obligation</u> as HIV providers to do so"



## Mindset – Hearts and Minds

- Hep C Champion
- Provider Trainings
- HCV Report Card and Quality Improvement Meetings
- Hot-topic webinars during Grand Rounds
- Provider and Patient Relationships = patient education, prevention and harm reduction
  - Trust, safety, respect, health, time



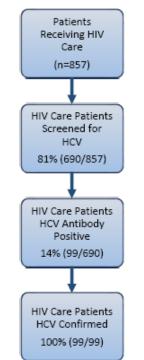
Progress towards meeting 90 90 80 goals:

90% of HIV+ clients screened for HCV in last 12 months

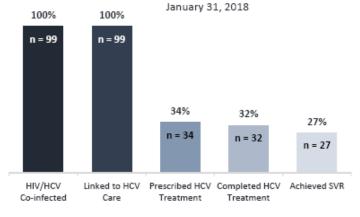
90% of HIV/HCV co-infected clients linked to HCV Care within 90 days of positive HCV RNA test 80% of HIV/HCV co-infected clients completed HCV treatment



Steps to Identify HIV/HCV Co-infected Clients



HCV Care Cascade for HIV/HCV Co-infected
Patients at Open Health Care Clinic, February 1, 2017 -



#### Steps of the HCV Care Cascade

- 1) HIV/HCV Co-infected: Patients receiving HIV+ care at clinic who are confirmed positive for HCV by RNA testing
- Linked to HCV Care: Patients who attended initial visit with a HCV medication prescriber within 90 days of first positive HCV RNA test
- 3) Prescribed HCV Treatment: Patients prescribed HCV treatment
- 4) Completed HCV Treatment: Patients completed HCV treatment
- Achieved SVR: Patients who achieved SVR (sustained virological resonse) 12 weeks after completion of HCV treatment



## **Priorities for Action**

#### Activities

Health information systems

Provider training

Patient education and harm reduction service delivery

Annual opt-out HCV screen: 90-90-80 target

Access to DAAs

Leadership / Governance

Engagement with/by PLWHIV

#### Integrated/Co-Located HIV/HCV Care

Support and resources for substance use disorder

MAT services

Psychiatric services

Syringe services

Data to care

Ongoing innovation

#### **System-level barriers:**

- ✓ HCV treatment cost
- Provision of HCV treatment under Medicaid guidelines
- ✓ Case ascertainment (existing co-infection among PLWHIV)
- Communication between systems and EHR infrastructure needs

#### **Provider-level barriers:**

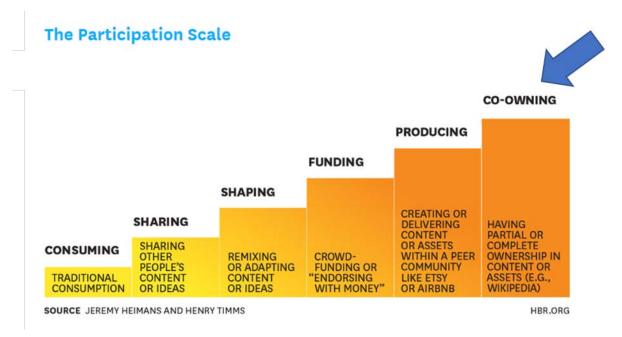
- Treatment guideline confusion
- Attitudes towards social and behavioral determinants of health
- ✓ Gatekeepers
- Provision of harm reduction services

#### **Patient-level barriers:**

- Accessing HCV services and healthcare in general, especially around substance use disorder
- ✓ Knowledge of HCV symptoms and treatment



## **Developing a Movement Mindset**



"We can eliminate HIV/HCV co-infection and it is our obligation as HIV providers to do so"

#### **Low-Barrier Asks**

- Data sharing and QI monitoring 1x every 6 months
- Non-medical provider trainings
- Engaging PLWHIV on HCV education and harm reduction services

#### **Mid-Barrier Asks**

- Hot-topic webinar with CE
- MAT waiver training

#### **High-Barrier Asks**

- Annual HCV screen policy
- Time-intensive medical provider trainings
- Participation in external QI/CPL groups
- Development of a stigma indicator



## **Lessons Learned**

**Tool v. Mindset**... strength in persistence, encouraging buy-in (state and clinic)... be prepared to adapt and modify approach.

- Develop genuine partnerships with people living with HIV/HCV and consult them on the design and operation of health services.
- Acknowledge the potential disconnect between the lived experience of HIV/HCV and the
  assumptions of health professionals and policy makers.
- Integration of HCV services with HIV and harm reduction services is critical to EtE.
- Identifying and cultivating the right connected connectors (Hep C Champion) is often the difference between takeoff and fizzle.
- Focus on long term HIV/HCV co-located care model, but also on smaller building blocks to build momentum... lower the barriers, flatten the path.
- Sustainability efforts: what happens when funding dissolves?
  - Invest in EHR, data to care, and integration of HCV patient education/wrap-around services



## **Future Needs**

- Generate an evidence-base for which HIV/HCV interventions work vis-à-vis policy and practice brief
- Expand flexibility of federally funded HIV programs to support integration with HCV programs
- Raise and prioritize the profile and understanding of stigma as it relates to HIV/HCV care



We can eliminate HIV/HCV coinfection and it is our <u>obligation</u> as HIV providers to do so.





## **Questions?**



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