

**Overview of HRSA's Electronic Handbooks (EHBs)
for Grant Recipients**

**Wednesday, October 14, 2020
2:00 – 3:00 PM**

TA Resources

[RSR Instruction Manual](#)
[RSR Submission Timeline](#)
[EHBs Help and Knowledge Base](#)
[HRSA Tube – EHBs Videos](#)
[Upcoming and Archived Webinars](#)

Websites

[HAB Website](#)
[HRSA](#)
[HRSA Electronic Handbooks \(EHBs\)](#)
[TargetHIV](#)

Recipient Tasks and Activities NOT available in EHBs

[Competing Application Submission](#)
[Drawdown of federal funds](#)
[Submission of Quarterly Federal Financial Report \(FFR\) to PMS](#)
[Changes to Organization Information](#)

TA Contact Information: [RSR TA Brochure](#)

Ryan White HIV/AIDS Program Data Support:

[Email](#)

1-888-640-9356 (M-F 10AM-6:30PM ET)

DISQ Team:

[Email](#)

[Sign up for DISQ emails](#)

[TA Request Form](#)

EHBs Customer Support Center:

[Online Contact Form](#)

1-877-464-4772 (M-F 8AM-8PM ET)

CAREWare Help Desk:

[Email](#)

1-877-294-3571 (MWF 12-5PM ET; Tu/Th 10:30AM-6:30PM ET)

[TA Request Form](#)