



Advocates for Quality (A4Q) Consumers and Providers Working Together in Quality in the Washington D.C. Metropolitan Area

Debra Frazier

Washington D.C. Collaborative

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Advocates for Quality's (A4Q) Mission

To establish a unique and sustainable partnership with providers to incorporate the experiential perspective of PLWHA into the quality improvement process.



Advocates for Quality's (A4Q) Purpose & Goals

- Coach the PLWHA community about quality HIV care
- Empower, educate and engage PLWHA to self-navigate and take ownership of their healthcare
- Educate HIV+ peers baout the methods used to measure and improve quality of HIV care
- Strengthen PLWHA involvement in quality activities to improve healthcare
- Initiate consumer driven EMA-wide quality improvement projects
- Work to develop a common quality improvement vision between the PLWHA community and Ryan White providers



Advocates for Quality (A4Q) Accomplishments

- Facilitated 32 trainings for consumers and providers in the Washington D.C. Metropolitan Area
- Hosted NQC's Training of Consumers in Quality (TCQ) in 2015
- Facilitated a workshop on providers and consumers working together in quality at the 2015 Virginia Quality Summit
- Hosted a quality focused Consumer Summit in 2014
- Have provided TA to other consumer organizations wanting to replicate the A4Q model
- Are active participants in training at the DC Cross Part Collaborative Quality Management Learning Sessions



Resources Utilized by Advocates for Quality (A4Q)

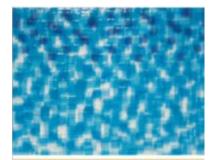
A Guide to Consumer Involvement

Improving the Quality of Ambulatory HIV Programs

New York State Department of Health A105 Institute Health Resources and Services Administration HWWID5 Barnau



A Guide to Consumer Involvement. Pages 36-43 include examples of standards for consumer involvement Both documents are available via the NQC website NationalQualityCenter.org



Making Sure Your HIV Care is the Best It Can Be A Consumer Quality of Care Training Workshop New York State Begartneers of Newlik ANS Institute matth Researces and Services Addression of the MIXANS Barrase

NATIONAL QUALITY CENTER

Making Sure Your HIV Care is the Best It Can Be: Extremely helpful consumer training resource.

