

Advocates for Quality (A4Q)

Consumers and Providers Working
Together in Quality in the Washington D.C.
Metropolitan Area
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Advocates for Quality's (A4Q) Mission

To establish a unique and sustainable partnership with providers to incorporate the experiential perspective of PLWHA into the quality improvement process.



Advocates for Quality's (A4Q) Purpose & Goals

- Coach the PLWHA community about quality HIV care
- Empower, educate and engage PLWHA to self-navigate and take ownership of their healthcare
- Educate HIV+ peers about the methods used to measure and improve quality of HIV care
- Strengthen PLWHA involvement in quality activities to improve healthcare
- Initiate consumer driven EMA-wide quality improvement projects
- Work to develop a common quality improvement vision between the PLWHA community and Ryan White providers



Advocates for Quality (A4Q) Accomplishments

- Facilitated 32 trainings for consumers and providers in the Washington D.C. Metropolitan Area
- Hosted NQC's Training of Consumers in Quality (TCQ) in 2015
- Facilitated a workshop on providers and consumers working together in quality at the 2015 Virginia Quality Summit
- Hosted a quality focused Consumer Summit in 2014
- Have provided TA to other consumer organizations wanting to replicate the A4Q model
- Are active participants in training at the DC Cross Part Collaborative Quality Management Learning Sessions

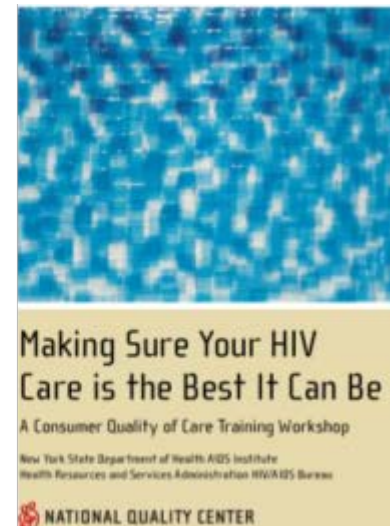


Resources Utilized by Advocates for Quality (A4Q)



A Guide to Consumer Involvement. Pages 36-43 include examples of standards for consumer involvement

Both documents are available via the NQC website NationalQualityCenter.org



Making Sure Your HIV Care is the Best It Can Be: Extremely helpful consumer training resource.