

Using Regional Groups to Effect Positive Change in HIV Care

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Learning Objectives

- Participants will have an increased understanding of how a regional quality group is formed and sustained
- Participants will gain knowledge of how collaboration is necessary for success along the continuum of care
- Participants will be provided multiple examples of a data driven quality improvement

Introduction and Background

- The South Carolina Regional HIV Quality Improvement (QI) Team began in 2006 as a team to provide peer support, sharing and borrowing opportunities concerning continuous quality improvement in HIV care for patients in South Carolina (SC) served by the Ryan White Care Act Early Intervention Services Grant
- Team consists of all Part C programs located in South Carolina
- Using a formal structure, this group has collectively developed a Quality Management Plan (QMP) and completed an organizational assessment
- The group has direct consumer participation

Purpose and Goals

Purpose and Goals:

- The purpose of the South Carolina Regional HIV QI Team is to provide a forum to promote group learning and networking among HIV care providers who share a commitment to improving the care they provide to their patients. A group forum provides an opportunity for an exchange of ideas and best practices and fosters peer learning.

South Carolina Regional HIV QI Team Goals:

- Improve the quality of Ryan White Grant funded HIV care and services in South Carolina
- Enhance the capacity and capability for sustained quality improvement by strengthening the quality infrastructure of Ryan White Grant funded agencies in South Carolina
- Share best practices with team members through ongoing exchange of information during group meetings, webinars, and conferences to promote peer learning
- Develop participating members' understanding and application of quality improvement knowledge, methods, and tools to increase capacity for improvement
- Assist participants in understanding Ryan White Grant requirements regarding quality management
- Include consumers in planning and implementation to identify quality improvement opportunities to improve HIV care

Core Values

As a quality management group, we hold fast to the following core values:

- **Evidence** | We believe sound data is the foundational driver of our care and of our efforts to eliminate disparities within our communities.
- **Collaboration** | We believe peer learning and accountability ensure our data is sound and our care is of the highest quality.

Group Norms / Requirements

- Agencies will identify point person for the team
- Attend and participate in group meetings regularly
- Notify if unable to attend
- A call-in line will be provided for persons who cannot attend in person
- Collect, prepare, and present data regarding specific quality improvement measures and activities to the group
- Complete an annual organizational assessment
- Provide ongoing updates to organizational leadership regarding group activities

Cont. Group Norms / Requirements

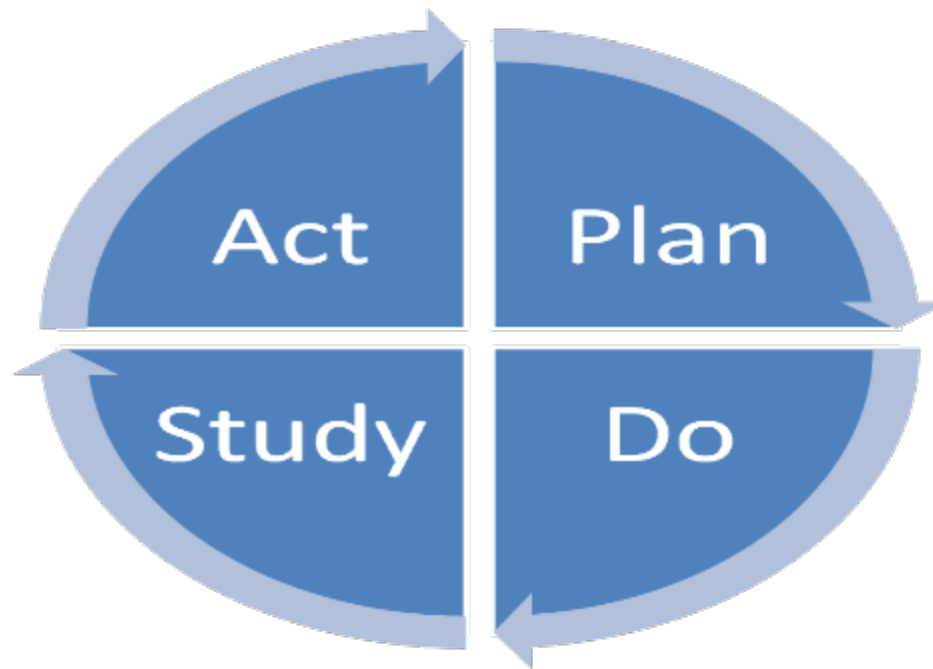
- Plan and implement at least one quality improvement project per year and share with team
- Actively participate and share agenda item responsibilities
- Conduct regular on-site team meetings to plan and implement quality activities
- Review roles and responsibilities annually

Quality Management Infrastructure

- Grantee / Agency
- Member Roles
- Members
- Consumer Involvement
- Collaboration between South Carolina Ryan White Grantees
- Annual Quality Goals and Performance Indicators
- Quality Projects
- Capacity Building
- Meeting Schedule
- Evaluation
- Annual Workplan
- Success during Calendar Year

Method(s)

The group uses the Plan – Do – Study – Act (PDSA) to demonstrate its collective process towards quality improvement



Stepladders to Success include:

- Solid updated Quality Management Plan
 - Collected VL suppression disparity data from six agencies
 - Three consumers attending the meeting and included on agenda
 - Sharing quality project follow up
 - Set targets for quality initiatives
 - Patient survey tool completed and results shared among group
 - Educational updates conducted by pharmaceutical representatives
- Created workgroup to assist with Ryan White abstract

Results (outcomes)

Ladders of Success Using Data to Drive Success

- Established timeline with progress for measurement
- Infrastructure building
- Membership building
- Moving towards a disparity focus
- Use of goggle docs for easy access by all members of the group

Discussion / Lessons Learned

- Openly sharing data creates an environment conducive to peer learning
- Incorporating consumers gives stock to our planning, implementation, and evaluation
- Increased accountability yields sustainability

Thank You



Contact Us

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