

# Valuing Medicaid Participation in Louisiana Ryan White Quality Initiatives in the wake of Medicaid Expansion

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# Objective

To answer the following questions:

- How did the collaboration between the Louisiana Office of Public Health-STD/HIV program and Medicaid program come about?
- How did Louisiana Medicaid managed care organizations (MCOs) become involved in Ryan White quality initiatives?
- What is the added value of Medicaid MCO participation in Ryan White quality initiatives?



# Context: Changes to the Louisiana Healthcare Landscape

- **Louisiana Medicaid**
  - Louisiana Department of Health (LDH) administers the Office of Public Health and Bureau of Health Services Financing (Medicaid)
  - Transition to Managed Care model in 2010
  - Medicaid Expansion
- **Privatization of Louisiana's public hospital network**
  - Louisiana State University (LSU) hospitals provided direct patient care for the majority of state's indigent citizens
  - Also provided healthcare for the many of state Ryan White clients
  - In 2012, state officials announce landmark public-private partnership agreements for LSU hospitals
  - Severe disruption of LSU hospital-based HIV care network

# How did the collaboration between the Louisiana Office of Public Health, STD/HIV and Medicaid programs come about?

# OPH/Medicaid Data Sharing Agreement

Historically a few OPH Programs had negotiated their own data sharing agreements with Medicaid, but many programs had no access to Medicaid data

Change in leadership at Medicaid three years ago facilitated process to establish an agency-wide data sharing agreement

Support of OPH Assistant Secretary

Process took only six months

Signed data sharing agreement in Feb 2014

All users complete an annual “Data Sharing User Agreement”



# “Healthy Louisiana” Incentive-based Performance Measures

- Healthy Louisiana plans have 8 incentive-based performance measures
- Viral load measure included in latest RFP (based on HRSA/HAB HIV viral load suppression measure—National Quality Forum # 2082)
- Plans penalized \$250,000 annually if VL measure is not achieved

Identifier	Measure	Measure Description	Target Population	Condition	Target for Improvement
NQF #2082 (HIV) \$\$	HIV Viral Load Suppression	Percentage of patients, regardless of age, with a diagnosis of HIV with an HIV viral load less than 200	Chronic Disease	HIV	54.34

# Healthy Louisiana VL Measure Current Matching Process

- Now conducting quarterly matches between Medicaid claims and OPH HIV Surveillance data
- Individual-level data are provided back to each Healthy Louisiana plan for their clients only



# Louisiana HIV Clinical Quality Group

## ■ Background

- Formed in 2013
- Ryan White Cross-parts participation
- Medicaid participation—Healthy Louisiana plans invited by STD/HIV program leadership to participate!!!

## ■ Current Activities

- Out of care list matching
- Sharing of QI activities
- Reporting trends and barriers to STD testing among PLWH

# What is the added value of Medicaid MCO participation in Ryan White quality initiatives?

# Louisiana HIV Clinical Quality Group

- Added value of Medicaid participation:
  - Enhanced understanding of Payer perspective and priorities
  - Clarity on diagnosis codes
  - Provider education resources
  - Medicaid Data-sharing
  - Increased understanding of HIV care retention and treatment for MCO quality improvement staff participants
- Moving forward
  - Seize opportunities
  - Continued sharing of QI activities
  - CMS/HRSA HIV Health Improvement Affinity Group

**Seema Gai, MD MPH**

*Chief Information Officer*

*CrescentCare*

# About CrescentCare

- Began in 1983
- Employs over 240 individuals
- Locations: 7
- Services: PMC, BH, Case Management, Legal, Medication Assistance, Food Bank, Prevention, Food Pantry, Home Delivered Meals, Transportation, Residential Facility, Housing and Financial Assistance
- 6000 + clients served

# Formation

## Louisiana HIV Clinical Quality Group

National Quality Center Coach recognized and assessed the need for regional group

Supporting/Planning Committee agencies:

LSU HIV Outpatient Clinic

CrescentCare (NO/AIDS Task Force)

STD HIV Program, State of Louisiana

Delta AETC

# Quality Groups

State-wide Part B Ryan White Quality Committee

City-wide Part A Ryan White Quality Committee

LSU Quality Coordinators group

# Gap Assessment

January and February 2014

Survey to understand current capabilities within each organization – quality and data

15 organizations responded



# Strengths

- Quality organizational structure
- Comprehensive quality plan
- Annual goals
- Defined roles and responsibilities
- Adopted HAB measures
- Engaged staff
- Consumers engaged
- Information Systems

# Opportunities

- Clinical quality management training from outside agency

# Objectives of LHCQG

- Promote **data sharing and strategies**
- Improve **patient care** through quality improvement efforts
- Identify and promote **improvement strategies** through peer exchange
- **Build, sustain and implement** knowledge of improvement methods and tools to improve patient care
- Promote sustainability through quality management infrastructure development
- Build **regional success** through sharing of documents and strategies
- Establish **self-evaluation methodologies** to achieve goals and objectives
- Promote the national quality framework through **speaking engagements** by experts
- Coordinate relevant national, state and local priorities around HIV quality
- Facilitate quality based organizational assessments and program evaluation

# Structure

Planning committee:

- Agenda setting

- Meeting logistics

Meeting:

- Peer to peer learning

- Sharing and networking

- Increase cross collaboration participation

# Out of Care Initiative

Participants to define and generate out of care patient list

Share with SHP program to identify 'true' out of care

## Adopt Gap Measure

Gap in HIV medical visits:

Percentage of patients, regardless of age, with a diagnosis of HIV who did not have a medical visit in the last 6 months of the measurement year

Numerator: Number of patients in the denominator who did not have a medical visit in the last 6 months of the measurement year

Denominator: Number of patients, regardless of age, with a diagnosis of HIV who had at least one medical visit in the first 6 months of the measurement year



# Disparities, 2013

13-24 year old Black MSM:

69% in care

61% in care are virally suppressed

45-64 year old White MSM:

75% in care

86% in care are virally suppressed



# CrescentCare Out of Care – Nov 2015

Submitted 607 medical records for SHP matching program

Status after matching	Patients
Out of care	332
In Care Elsewhere	157
In Care at Clinic	30
Deceased	33
Moved Out of State	53

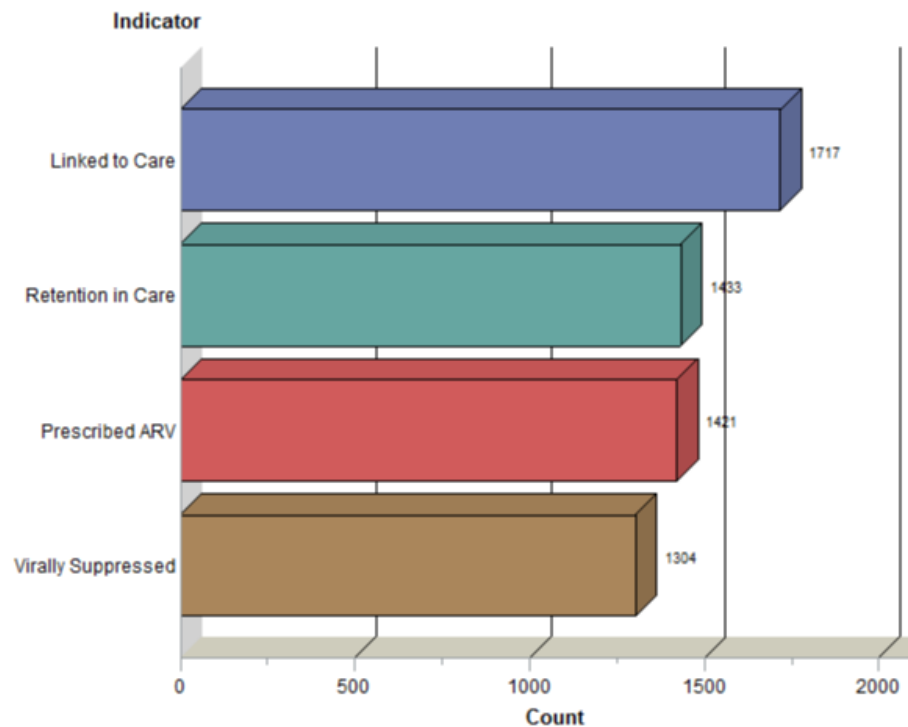


# HIV Measure - Medicaid

Measure	Measure Description	Measure Steward	Federal Reporting Program	Target Population	Condition	Target
HIV Viral Load Suppression	Percentage of patients, regardless of age, with a diagnosis of HIV with a HIV viral load less than 200	HRSA HIV/AIDS Bureau	Medicaid Adult	Chronic Disease	HIV	54% (2015 Baseline Year)

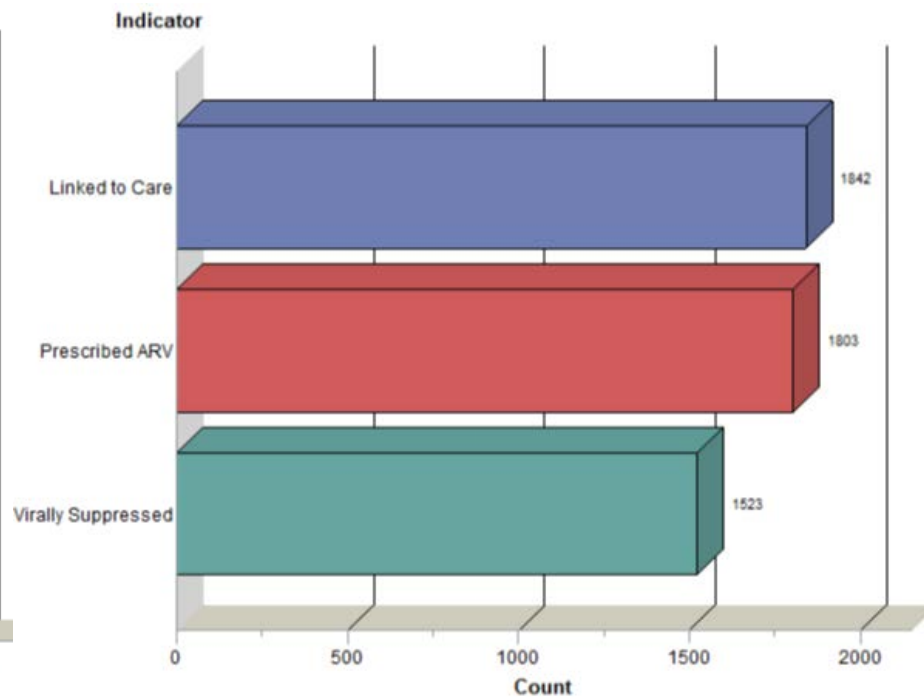
# 2015

## Continuum of Care



Indicator	Percentage
Retention in Care	83.46
Prescribed ARV	82.76
Virally Suppressed	75.95
VL Suppression among RIC	91

## HRSA HAB Measure



Indicator	Percent of Total
	Frequency
Prescribed ARV	97.88
Virally Suppressed	82.68





# Trend

		2015	2014	2013	2012
Continuum of Care	Retention in Care	83.46	82.37	86.06	87.93
	Prescribed ARV	82.76	81.79	85.86	87.8
	Virally Suppressed	75.95	74.36	78.09	78.29
	Suppression among Retained in Care	91	90.27	90.74	89.04

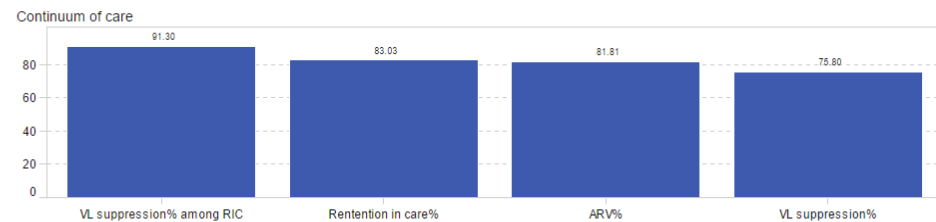
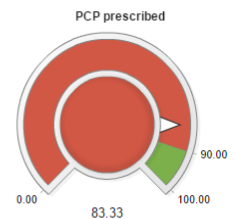
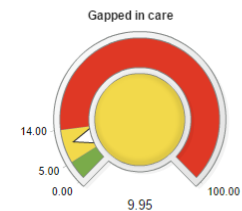
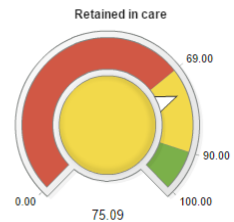
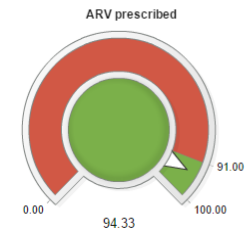
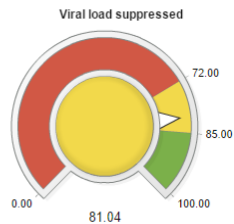
		2015	2014	2013	2012
HAB Measure	Prescribed ARV	97.88	99.05	99.34	99.77
	Virally Suppressed	82.68	80.53	81.52	80.70

# Dashboard

HIV Management Patient List

All

Red: Below mean% Yellow: Between mean% and top 25% Green: Above top 25%. All numbers are based last 12 month as of today



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# Collaboration with Medicaid Plans

Medicaid Plans (Amerigroup) share resources

Invited to participate in Amerigroup HIV comprehensive case management and medication adherence meetings

Learn about incentives and performance measures

- HIV Screening

- HIV Viral Load Suppression

Increased understanding of using the right codes

Executing on 'Gap in Care' reports

Moving the needle - reaching patients and scheduling appointments to cover the needs identified in Gap in Care reports

Prior authorizations

Foundation support

Future – access to cost data and health assessments



# Amerigroup's Gap in care report

Reason	Frequency
Adult Access to Preventive/Ambulatory Health Services	24
Breast Cancer Screening	7
Cervical Cancer Screening	16
Diabetes: Monitoring for Nephropathy	6
Diabetes: Eye exam	6
Diabetes: Hemoglobin A1c testing	6
Medication Management for People with Asthma	1

# Lessons learned and challenges

Coordination

Time

Resources

## **Raymond Poliquit, MD, FAAP**

Medical Director, Amerigroup Louisiana, Inc.

*An Anthem, Inc. company*

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# About Anthem, Inc.

## • Overview & Membership

- 1 in 9 Americans
- 39.6 million total medical members in affiliated health plans
- 72 million total lives served
- 14 states with BC or BCBS Plan
- 20 states with Medicaid presence

## • Associates, Vision & Values

- 52,000 associates
- Accountable, Caring, Easy to do Business with, Innovative, Trustworthy

## • Measures & Metrics

- \$226 billion in benefits paid
- 722 million claims processed
- 62 million service calls
- \$78.4 billion total operating revenue

## • Affordable Access to Quality Care

- 93% of physicians
- 96% of hospitals

## • Diverse Customer Base

- 38% Local Groups
- 20% National Accounts
- 15% Medicaid
- 14% Blue Card



# About Amerigroup

- Began serving members in 2012
- Employs over 180 associates
- Has three locations: Shreveport, Baton Rouge and Metairie
- Serves over 170,000 members
- Provider network of +13,500 providers and +160 hospitals
- Innovative provider quality incentive programs

# Louisiana Medicaid Expansion

- First official act of Governor John Bel Edwards was to expand Medicaid effective July 1, 2016
- Louisiana has already added more than 260,000 **new** adults to Medicaid
- All enrolled in one of five Healthy Louisiana Medicaid Managed Care Organizations
- Eligibility for Medicaid in LA **before** Medicaid Expansion:
  - Parents required to have income **less than** 25% of the federal poverty level
  - Only pathway to Medicaid for person without minor-aged child was disability
  - Managed care membership consisted primarily of children/youth under age 19, women (**most** of them only during pregnancy), and people with serious physical and/or mental disability
  - State implemented the Affordable Care Act family planning only program in 2015 and began enrolling males—STI screening and testing were also a covered benefit
- Innovative strategies used by state to **rapidly enroll** newly eligible adults
- State **expected** managed care plans to contract with Ryan White providers:
  - Language included in contract amendment
  - Regular reporting on contracting status
  - Topic of discussion at onsite Readiness Reviews prior to “go live”

# LDH and MCO Partnership

## *Improving HIV Measures*

LDH prioritized HIV care in MCO's contract

- HIV Viral Load Incentive Measure (\$250,000 penalty)

Measure	Measure Description	Measure Steward	Federal Reporting Program	Target Population	Condition	Target
HIV Viral Load Suppression	Percentage of patients, regardless of age, with a diagnosis of HIV with a HIV viral load less than 200	HRSA HIV/AIDS Bureau	Medicaid Adult	Chronic Disease	HIV	54% (2015 Baseline Year)

# LDH and MCO Partnership

## *Improving HIV Measures*

- **Prematurity Reduction - Performance Improvement Project (PIP)**
- **Measure:**
  - HIV and Syphilis Screening in Women During Pregnancy
- **Description:**
  - The percentage of women who had at least one test for HIV during pregnancy
  - The percentage of women who had at least one test for syphilis during pregnancy

# LDH and MCO Partnership

## *Improving HIV Measures*

- LDH – Office of Public Health HIV Committee
  - Amerigroup Louisiana participates in the HIV Committee with providers and community organizations
  - Educates providers on STI screenings incentive
  - Educates providers on resources provided by Amerigroup to members and providers (e.g., incentives, Disease Management program, Case Management programs)
  - Contracted with all Ryan White providers in Louisiana

# Provider Incentive for HIV Screening

Through the Amerigroup Enhanced Primary Care provider incentive program, PCPs are rewarded with increased reimbursements (% above the fee schedule) for providing the following incentivized care.

Incentivized Care	Code(s) Billed
HIV screening	G0432, G0433, G0435
Antibody; HIV-1 and HIV-2, single result	86703

# Presentation of PrEP Data

- On April 28, 2016, Amerigroup was invited to present its PrEP coverage
- Our data shows that 102 of our 115 members prescribed Truvada® are HIV positive
- This number, along with the data presented, indicates that PrEP is not widely used among our high-risk members

# High Risk Encounters

## ICD-10 Diagnosis Codes

- A56.3 - Other venereal disease due to chlamydia trachomatis, anus and rectum
- A54.6 - Gonococcal infection of anus and rectum
- Z72.52 - High risk homosexual Behavior
- Z20.6 - Contact with and (suspected) exposure to human immunodeficiency virus (HIV)
- Z72.53 - High risk bisexual behavior
- Z72.51 - High risk heterosexual behavior

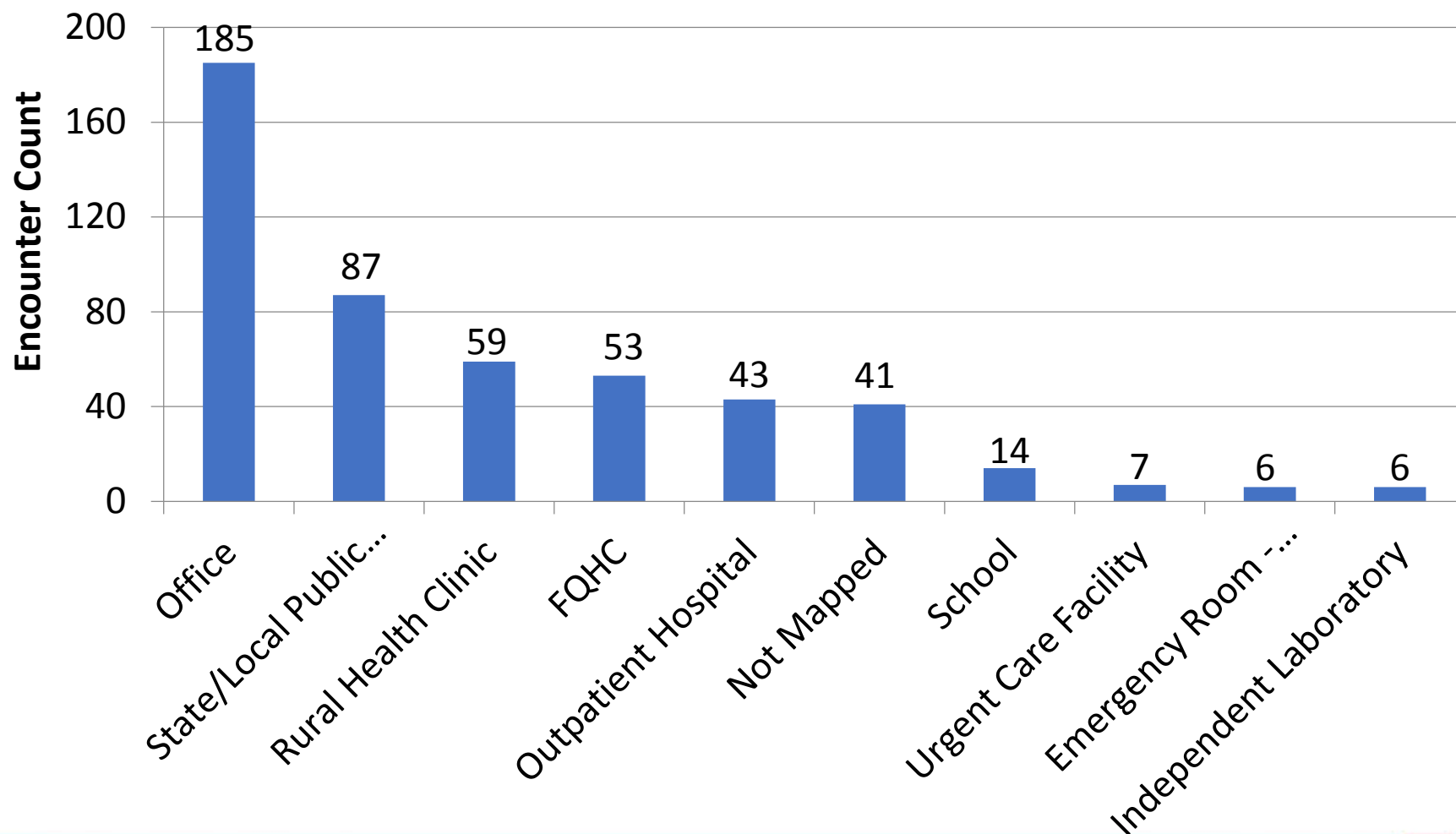
- Amerigroup High Risk Encounters

Oct 2015-Feb 2016 (N=506)

DX Code(s) Present	N
Z72.51 only	482
Z20.6 only	11
Z20.6 and Z72.51	5
Z72.52 only	<5
A54.6 only	<5
Z72.51, Z72.53 and Z72.52	<5

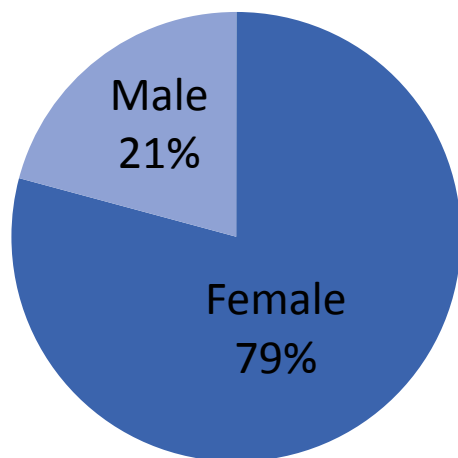


# High Risk Encounters - Place of Service



# High Risk Encounters - Member Demographics

Member Age Statistics	
N (Unique Members)	399
Mean	22 yrs
Median	18 yrs
Min	11 yrs
Max	59 yrs



Parish of Residence	N (Unique Members)
Jefferson	41
Caddo	35
East Baton Rouge	29
Iberia	24
Ouachita	23
Morehouse	20
Orleans	17

# HIV Case Management

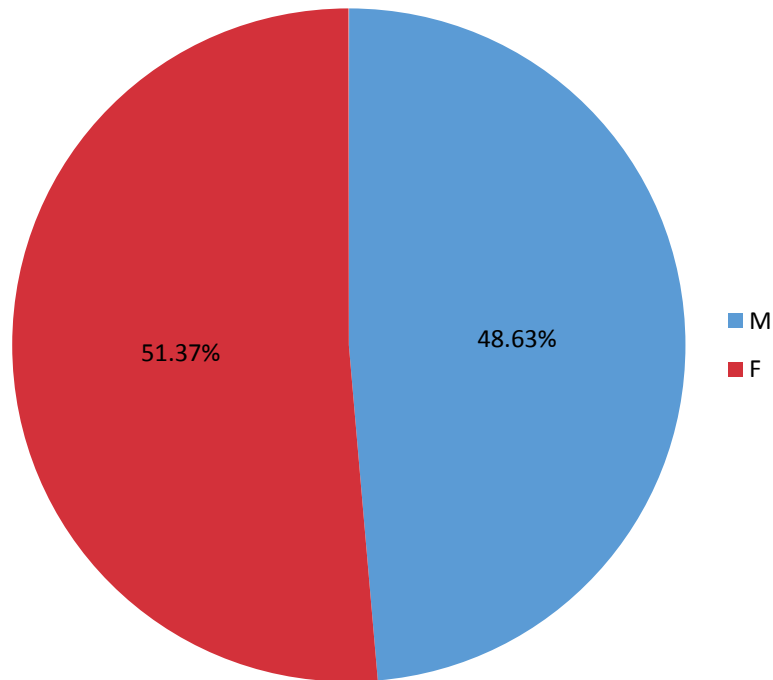
- On May 16, 2016, Amerigroup organized a workgroup to develop a comprehensive case management and medication adherence program for Louisiana
- Workgroup includes subject matter experts from Clear Health Alliance, a specialized MCO for HIV in the state of Florida
- Workgroup also includes representatives from CrescentCare, a Ryan White provider in network with Amerigroup Louisiana
- Meeting every two weeks, the workgroup had presentation from ViiV Healthcare on the pharmaceuticals programs on HIV on May 31, 2016
- The group also heard from Primary Care Development Corporation a presentation on Approaching HIV Prevention in Louisiana on June 13, 2016
- This CM Program is important with Medicaid expansion and carving in of the justice-involved population starting next month

# Data Review

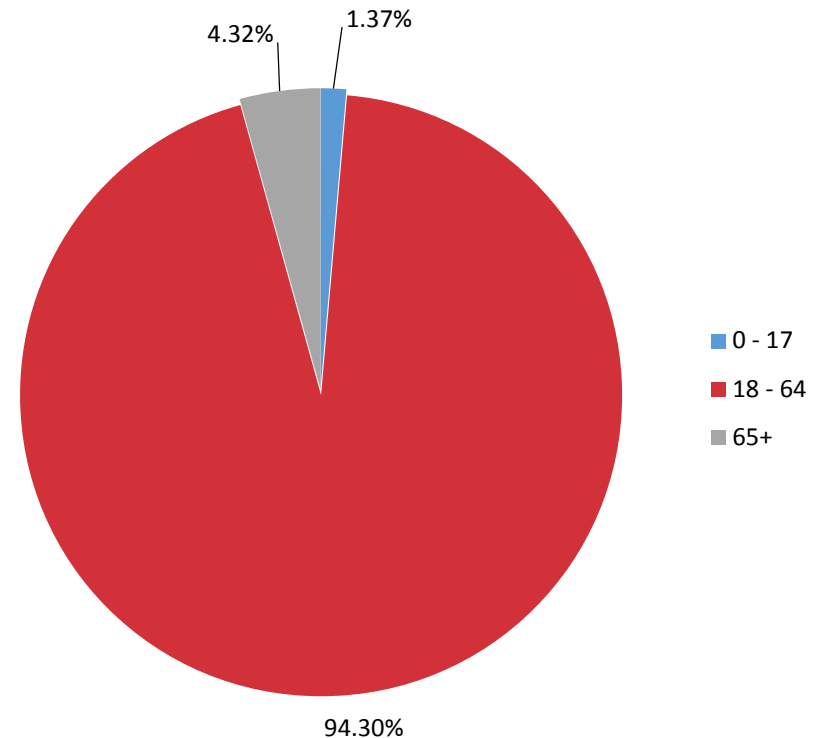
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Date Period: March 2015 – February 2016

## HIV Positive Members by Gender



## HIV Positive Members by Age



# Data Review – cont'd

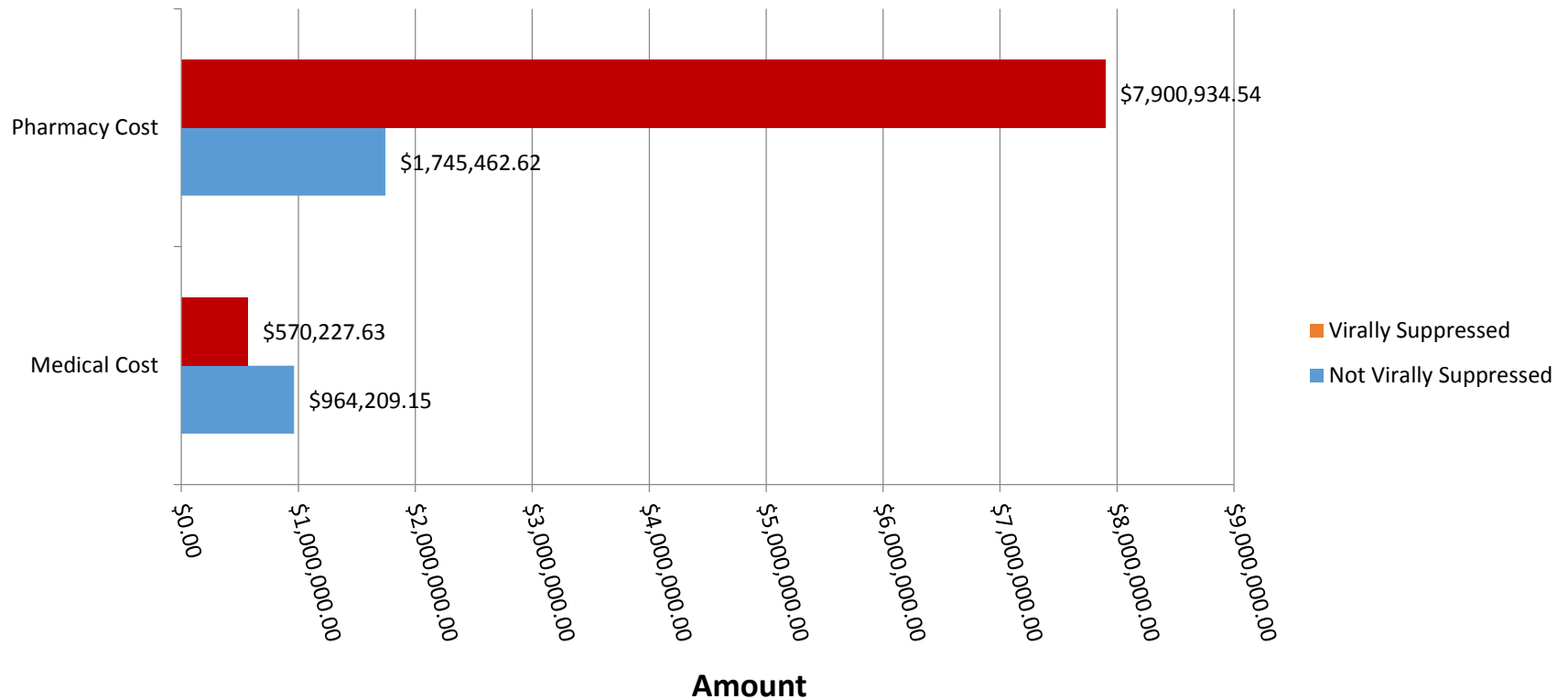
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## Viral Load <200



# Data Review – cont'd

## Cost



# Amerigroup HIV Action Plan

- Align HIV provider incentives with needs in the HIV provider network
- Implement HIV Case Management/Care Coordination Program
- Participate in the New Orleans Regional HIV/AIDS Planning Council

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**Now, we'd like to hear from you...**