



After the Plan: Tools for Ongoing Cross-Part/Prevention-Care Collaborative Planning #6753

Emily Gantz McKay, MA, President/Managing Director, EGM Consulting, LLC Hila Berl, MA, Vice President, EGM Consulting, LLC



Disclosures

Presenter(s) have no financial interest to disclose.

This continuing education activity is managed and accredited by Professional Education Services Group in cooperation with HSRA and LRG. PESG, HSRA, LRG and all accrediting organization do not support or endorse any product or service mentioned in this activity.

PESG, HRSA, and LRG staff has no financial interest to disclose.





Learning Objectives

At the conclusion of this activity, the participant will be able to:

- 1. Self-assess their RWHAP planning body's current preventioncare and cross-Part collaborative community planning and its readiness for enhanced collaboration
- Describe at least 2 kinds of enhanced collaborative planning that seem both feasible and desirable for their planning body and program
- 3. Identify and describe at least 2-3 tools provided in the workshop that can help in continuing and expanding their collaborative prevention-care planning





Obtaining CME/CE Credit

If you would like to receive continuing education credit for this activity, please visit:

http://ryanwhite.cds.pesgce.com



Quick Jurisdictional Self-Assessment



Introduction of Resource People

Workshop Background

You're about to complete an integrated prevention and care plan:

- For your county/metro area Part A/Prevention
- For your State Part B/Prevention
- For your State Part A, Part B, and Prevention
- maybe with HOPWA and/or Hepatitis C or other STDs included

NOW WHAT?

How do you gain maximum benefit from the experience, in terms of planning processes that help in meeting NHAS goals and improving performance on all the bars in the HIV Care Continuum?



More specifically...

- 5-year integrated prevention-care plans are due to HRSA/HAB and CDC Sept. 30
- For many jurisdictions, this will be the first integrated prevention and care plan – for some, an integrated plan was not possible
- HRSA and CDC expect these plans to guide programs and be reviewed and updated regularly
- Collaboration on the plan creates the opportunity for ongoing collaborative planning – between prevention & care and between Part A & Part B
- Many possible levels and types of collaboration exist related to and apart from the plan
- The right tools and models can support & encourage successful collaboration



Focus Areas for Discussion

- Explore Prevention-Care and Cross-Part cooperation/ collaboration up to completion of the plan due September 30
- Assess benefits/successes and challenges/limitations of those activities
- Identify success and failure factors including tools used or not used
- Consider probable cooperation/collaboration post-plan submission
- Identify materials and strategies to support and strengthen cooperation/collaboration
- Provide access to helpful tools for future use



Types of Prevention-Care Cooperation

[* = Also Cross-Part Cooperation]

- 7 Unified Planning Body for HIV Prevention, Care, Other Programs (HOPWA, STDs)
 - 6 Unified Prevention-Care Planning Body
 - 5 Integrated Committee of a Lrgr Planning Body [or Linked to Prev & Care Bodies]*
 - 4 Integrated Prevention and Care Plan [often Parts A-B]*
 - 3 Joint Projects or Activities (e.g., Information Gathering, Data Analysis)*
 - 2 Cross Representation*
- 1 Information Sharing*

Source: Integrated HIV Prevention-Care Planning Activities, EGM Consulting for HRSA/HAB through the Ryan White Technical Assistance Contract, 2014.



Information Sharing & Cross Representation

Basic, essential level of cooperation between prevention and care planning bodies:

- Information sharing: Representatives of one planning body attend the meetings of the other, provide updates on their work, and bring information back to their planning body
- Cross representation: Some shared membership individuals serving on both bodies – ideally including consumer, service provider, and government representatives

Value: Often the first step towards more extensive cooperation/collaboration



Joint Projects or Activities

- Development of epidemiologic profile and other epidata
- Needs assessment
- HIV Care Continuum obtaining and analyzing data
- Service models e.g., Early Intervention Services (EIS), linkage to care
- Special studies e.g., stigma, unmet need
- Other

...May involve prevention & care and/or Part A & Part B



Joint Development of an Integrated Prevention & Care Plan



Discussion: What is the scope of your plan?

- 1. Part A and Prevention
- 2. Part B and Prevention
- 3. Parts A & B and Prevention
- 4. Prevention and care PLUS additional programs/services (e.g., HOPWA, STDs)
- 5. Part A only Prevention not included
- 6. Other



What cooperation/collaboration was occurring between Prevention and Care before plan development?

- 1. Joint needs assessment/information gathering
- Joint service/model
- 3. Joint planning committee
- 4. Unified planning body
- 5. Information sharing/cross representation
- 6. Other
- 7. None



What did you learn from Integrated Plan Development? Experiences and Lessons

Success Factors

- 1. Clearly stated, shared expectations for collaboration
- An agreed-upon, documented structure and process to guide the collaborative work
- Agreement on resources how costs/resources will be shared
- 4. A realistic work plan with tasks, responsibilities, and timeline
- 5. Defined leadership and decision making
- Open meetings and transparent decision making with use of an outside facilitator where needed
- 7. Clear staff roles
- 8. Timely access to needed expertise
- 9. Mutual trust
- 10. Promises kept



Failure Factors

- 1. Insufficient pre-planning
- 2. Confusion about roles and responsibilities
- 3. Poorly defined, poorly documented structure and processes
- 4. Lack of consumer and community input and engagement
- 5. Sense of unfair burden on one person or entity
- 6. Lack of accountability
- 7. Serious disagreements about goals, objectives, and/or priorities
- Attempts by one person or entity to control the process or make decisions "behind the scenes"
- 9. Distrust
- 10. Deadlines missed



Assessing your plan development process

- Effort and commitment of resources by each entity/planning body
- Consumer and community engagement
- Inclusive, equitable decision-making process
- Agreement on goals and key objectives
- Equitable/appropriate attention to:
 - Prevention and care
 - Part A and Part B (if both were involved)
- Satisfaction with the plan as a blueprint for the next 5 years
- Other factors

Overall: What were your key success and failure factors? How would you "rate" your jurisdiction's joint planning experience?



Types of Tools to Support Cooperation

- 1. Written materials the entities develop and mutually accept:
 - Memorandum of Agreement between planning bodies or programs
 - Written summary of structure and processes, including decision making
 - Work Plan chart, with tasks, responsibilities, deadlines, and notes
 - Content outline of plan or other product/deliverable
- 2. Background materials from HRSA/HAB, CDC, or other sources that describe the task e.g., Guidance, "crosswalk" of planning requirements and best practices for HRSA/HAB and for CDC
- **3. Orientation and training** to prepare planning bodies and staff for the task
- 4. Examples/models/best practices from other programs



Discussion

- What tools did you use to support cooperative development of the plan?
- What additional tools would have been helpful?



What happens after the plan is submitted?



Opportunities for Ongoing Cooperation between Prevention & Care and/or Across Parts

- 1. Collaboration on plan implementation
- Joint gathering & review of performance & outcomes data to monitor plan progress
- 3. Joint review and updating of the plan
- 4. Joint/collaborative needs assessment
- 5. Establishment of an ongoing joint planning committee or similar structure
- 6. Unification of care and prevention planning bodies

What are your plans for ongoing cooperation/collaboration?



What Structures and Processes Will You Use for collaboration?

- Continuation of work group(s) or planning committee that developed the plan?
- Establishment of an ongoing integrated planning committee or work group?
- Establishment of an integrated prevention-care planning body?
- Continued use of an existing unified planning body, perhaps with a different operating structure?
- Other?

Examples: Fort Lauderdale/Broward County, Chicago, Los Angeles, Memphis, San Francisco, Seattle, IN/Indianapolis, DE



Integrated Committee linked to both Prevention and Care Planning Bodies

Example: Fort Lauderdale/Broward

Useful Tools:

- Written Process for Shaping the Committee, including representation of both/all relevant bodies and recipients
- Written Scope of Activity, approved by both bodies
- Written Description of Committee Structure and Operations, approved by both bodies
- Language to be added to Bylaws or Operating Procedures of prevention & care planning bodies, approved/inserted by both
- Signed Memorandum of Agreement between Recipients signed by planning body Chairs and Recipients
- Orientation and Training for Committee members
- Briefing Session for both planning bodies



Unified Prevention-Care Planning Body

Examples: Chicago, Kansas City, Los Angeles, Memphis, Oakland, San Jose, Minneapolis/MN, San Francisco, DE, PA

Useful Tools:

- Community Information and Feedback Plan for presenting the Plan to the community and obtaining periodic feedback
- Integrated Plan Implementation Chart based on the Work Plan from the plan document
- Training for the planning body
- Training for committees(s) most involved in implementation and monitoring of plan progress

For newly unified planning bodies:

 "Crosswalk" of prevention and care planning requirements and funder expectations



Planning Body Addressing Care, Other Programs (e.g., HOPWA, STDs)

Examples:

- Memphis: Prevention Committee
- Jersey City: Housing/HOPWA Committee
- Houston: Hepatitis C Task Force
- Los Angeles: STDs (in Bylaws)

Useful Tools:

- "Crosswalk" of planning requirements that includes HOPWA, STDs, or other included programs
- If planning body has official responsibilities: calendar of planning and product deadlines for each included program



Needed Tools

What tools would help you with your ongoing collaborative work?

Scope/Content of Key Tools

In addition to some examples in this PowerPoint:

- Examples or outlines of key tools are available:
- As handouts for this session
- Online, at <u>www.egmc.com</u>



Agenda: Establishing a Structure/Process for Collaboration After Plan Submission

- Reasons for/importance of ongoing collaboration on planning and plan implementation
- HRSA/HAB, CDC, other funder requirements/expectations around planning and the 5-year integrated plan
- Lessons from integrated plan development & other past collaboration
- Options: types/models/strategies for collaborative planning including experiences of other jurisdictions
- Agreement on preferred option
- Development of scope, products, operating principles, structure, membership for chosen model
- Orientation, training, and staff support needs
- Implementation plan and timeline



Content for a Description of Joint Committee Structure & Operations

- Scope of activity, including limits (what committee will NOT do)

 e.g., standing committee responsible for ensuring coordinated implementation of the integrated plan & quarterly review of progress based on performance and outcome measures
- Accountability/reporting e.g., reports to the Executive Committees of both bodies
- Membership size, composition, terms, selection (e.g., half selected by each body), consumers, recipient representation, attendance requirements
- **Discussion and decision-making** e.g., *Robert's Rules of Order Simplified*, voting vs. consensus, recommendations to both bodies versus "final" decisions
- Staffing and resources e.g., level of support, who pays for what



Content for a Memorandum of Agreement on Cooperative Planning

- Purpose and Expected Impact of the MOA
- Time Period
- Scope of Collaboration
- Specific Tasks/Responsibilities of Each Party
- Identification of and Plans for Addressing Expected Challenges
- Cost Sharing Plan
- Managing Disagreements
- Approval



Sample Agenda for Planning Body Training on Collaborative Planning

- What is collaborative HIV prevention and care planning?
- Importance of collaboration between prevention & care in the context of NHAS goals, the HIV Care Continuum, and a changing service landscape
- "Crosswalk" of funder requirements & expectations
- Review and small-group assessment of joint work on the integrated plan
- Perceived barriers and benefits of continued collaboration
- Plans for ongoing collaboration
- Roles/responsibilities of planning body members & committees
- Review of your 5-year plan goals, objectives, & workplan and monitoring process
- Small-group development of plans for specific committees



Tools for Sharing

What tools have you developed that other planning bodies could use?



Contact Information

Emily Gantz McKay

Hila Berl

Emily@egmc-dc.com

Hila@egmc-dc.com

Workshop materials available online at

www.egmc-dc.com

