



Topics Library

News and Events

Ryan White Community

Help Desk

Search website

About Us

Technical Assistance
Providers

RW Listservs & Mailings

FAQs

New to the TARGET Center

Contact Us / Feedback

ACE TA Center

Description

What We Do

The ACE TA Center provides training and technical assistance (TA) to build Ryan White agency capacity to enroll minority clients in ACA coverage options. In collaboration with HRSA, the ACE TA Center will work with grantees and providers to engage newly eligible clients across all stages of the health coverage access continuum, including outreach and education, enrollment assistance, post-enrollment support, and renewal/re-enrollment.

- View all ACE TA Center [enrollment tools and resources](#)
- Register for upcoming [webinars](#)

Learn about the ACE TA Center [new assessment](#)

Upcoming Webinars

The ACE TA Center is pleased to announce a series of practical webinars and resources to support culturally competent enrollment of Ryan White HIV/AIDS Program (RWAP) clients in health insurance.

July 10 (3:00-4:00 PM ET)

New tools and resources to help enroll people of color living with HIV in health care coverage

This overview webinar will provide grantees and providers with an overview of eight new tools and how they can help staff (enrollment assistants, case managers, etc.) who are enrolling clients of color.

[Register now](#)

July 17 (3:00-4:00 PM ET)

Ready for the next open enrollment period? A new



Rate this Page

★★★★☆

Total votes: 22

Browse for More

Source Type: [Cooperative Agreement](#)

Topic Areas: [Engagement in Care](#), [Health Care Reform](#), [Enrolling & Accessing ACA Health Coverage](#), [Populations](#), [Cultural Competency](#), [Eligibility](#), [Program Parts](#), [Part A - Hard Hit Urban Areas](#), [Part A - Planning Councils](#), [Part B](#), [Accessing ACA Health Coverage](#), [Youth Systems of Care](#), [Providers/Case Managers/Client Education](#)

Total views: 1,581

www.targetethiv.org/ace



Building Consumers' Capacity to Use Their Health Coverage and Stay Enrolled

Access, Care, and Engagement (ACE) TA Center
April 26, 2017



How to Ask a Question

- Attendees are in **listen-only** mode.
- If you have a question, use the **chat box** at the lower-left of your screen to chat with the presenter.
- You may also **email questions** to acetacenter@jsi.com after the webinar.

Hide Chat

Raise Hand

Chat with Presenter:

Send

Can You Hear Us?



The audio is being shared via your computer speakers/headset.



If you can't hear the audio, make sure your computer audio is turned on.



If you're still having problems, please use the following call-in number:

Call-in number: 888-337-8199

Passcode: 599426



MIRA



HOLLY



KATT



SUZI

Today's presenters





Topics Library

News and Events

Ryan White Community

Help Desk

Search website

About Us

Technical Assistance
Providers

RW Listservs & Mailings

FAQs

New to the TARGET Center

Contact Us / Feedback

ACE TA Center

Description

What We Do

The ACE TA Center provides training and technical assistance (TA) to build Ryan White agency capacity to enroll minority clients in ACA coverage options. In collaboration with HRSA, the ACE TA Center will work with grantees and providers to engage newly eligible clients across all stages of the health coverage access continuum, including outreach and education, enrollment assistance, post-enrollment support, and renewal/re-enrollment.

- View all ACE TA Center [enrollment tools and resources](#)
- Register for upcoming [webinars](#)

Learn about the ACE TA Center [new assessment](#)

Upcoming Webinars

The ACE TA Center is pleased to announce a series of practical tools and resources to support culturally competent enrollment of Ryan White HIV/AIDS Program (RWHP) clients in health insurance.

July 10 (3:00-4:00 PM ET)

New tools and resources to help enroll people of color living with HIV in health care coverage

This overview webinar will provide grantees and providers with an overview of eight new tools and how they can help staff (enrollment assistants, case managers, etc.) who are enrolling clients of color.

[Register now](#)

July 17 (3:00-4:00 PM ET)

Ready for the next open enrollment period? A new



Rate this Page



Total votes: 22

Browse for More

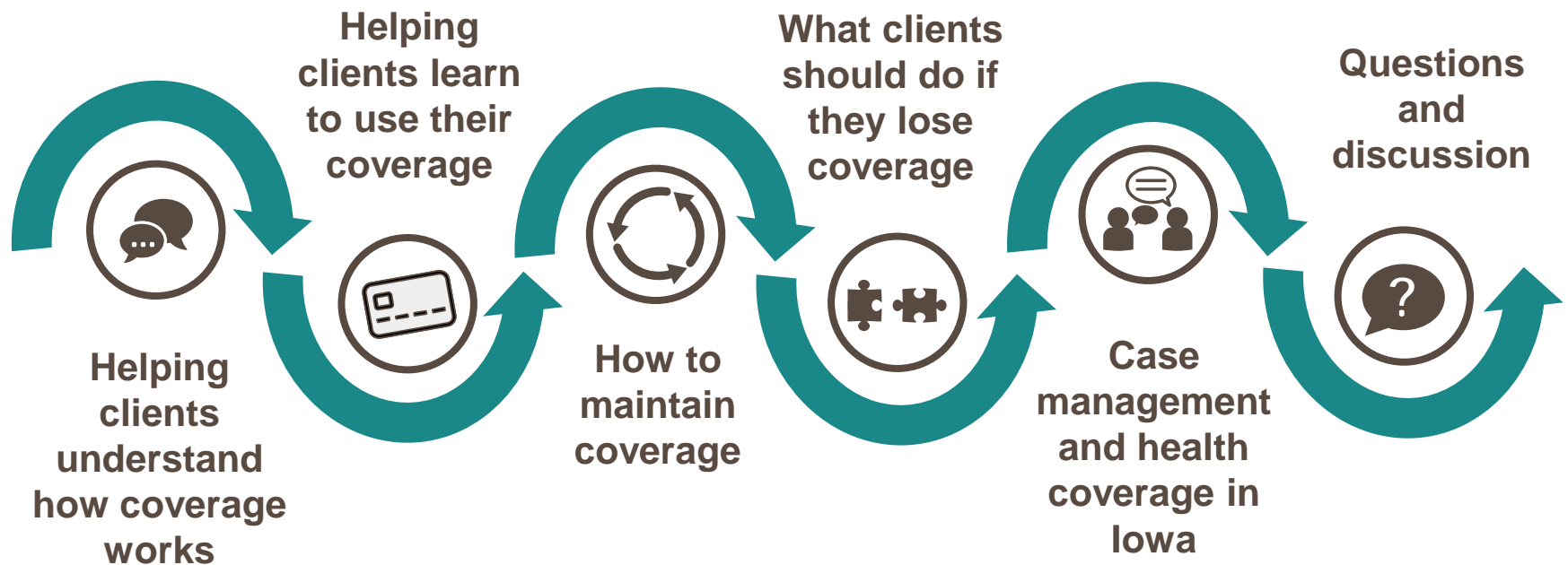
Source Type: [Cooperative Agreement](#)

Topic Areas: [Engagement in Care](#), [Health Care Reform](#), [Enrolling & Accessing ACA Health Coverage](#), [Populations](#), [Cultural Competency](#), [Eligibility](#), [Program Parts](#), [Part A - Hard Hit Urban Areas](#), [Part A - Planning Councils](#), [Part B](#), [Accessing ACA Health Coverage](#), [Youth Systems of Care](#), [Providers/Case Managers/Client Education](#)

Total views: 1,581

www.targethiv.org/ace

Session overview





Audience Poll

Have you been on an ACE TA Center webinar before?

- Yes
- No



Audience Poll

What is most confusing for consumers as they learn how health insurance works (check all that apply)?

- Insurance vs. RWHAP
- Private insurance vs. Marketplace
- Importance of opening mail
- Understanding bills and notices
- Other (please chat)



How Coverage Works



Why is it important to talk with insured clients about checking the mail?



Insurance companies and the Marketplace send a lot of mail. Clients may need coaching on what to look for and when.

You've got mail: key messages

- Open *and* read mail right away.
 - Helps avoid missing deadlines.
 - Can include important details that affect coverage.
- Important mail includes notices and bills.

Review mail with client


- Schedule regular in-person meetings to review mail from insurance companies and other related paper documents either:
 - In person
 - By phone
 - Digitally
- Keep copies of mass mailings in order to answer FAQs that may arise from clients with the same plan.

Assist with online accounts

- Help clients create online accounts through their health insurance website or the Marketplace.
- Explain the difference between the Marketplace website and the insurance company website.
- Help clients maintain their credentials.

Knowing how the Ryan White HIV/AIDS Program can help

- Clients may be eligible for help with premiums and/or out of pocket costs through the Ryan White HIV/AIDS Program (RWHAP), including ADAP.
- Many ADAPs require eligible clients to submit a copy of their premium bill to receive assistance.

A photograph showing a person in a green shirt holding a white document. A hand in a red sleeve is pointing at the document. The document has some text and a small red stamp. The background is a yellow surface.

Why is it important for clients to understand their health insurance costs?



Understanding health insurance costs helps clients read bills and notices, and know when and how to ask questions.

Help clients know their costs

- Educate clients on common insurance terms that apply to their plan:
 - Premiums, co-payments, co-insurance and/or deductibles
- Make sure clients know who is paying for which costs (e.g., RWHAP).

Review insurance card

- Review co-payment information on the client's insurance card.

Sample Insurance Card. Your actual card may look slightly different.

INSURANCE COMPANY NAME	COVERAGE TYPE
MEMBER NAME: JOHN DOE MEMBER NUMBER: XXX-XXX-XXXX	EFFECTIVE DATE: VDD/MM/YYYY
GROUP #: XXXX-XXXXXXX	PRESCRIPTION GROUP #: XXXX
PCP CO-PAY: \$15 SPECIALIST CO-PAY: \$35 EMER. ROOM: \$75	PRESCRIPTION CO-PAY: GENERIC: \$10 NAME BRAND: \$25
MEMBERSHIP SERVICES: 1-800-XXX-XXXX	



Role-play customer service calls

- Practice calls to health insurance customer service:
 - Questions to ask
 - Taking notes
 - Getting to the right representative
- It will help them be more comfortable.

MA ADAP perspective

- Case managers can facilitate client communication with insurers on a client's behalf even if ADAP has limitations.
 - Case managers can ask for a client's authorization to communicate directly with an insurer on the client's behalf when needed.
 - Consider having the client's premium bills sent to a case manager's office.
- When information or documents are not sent to ADAP/CHII on time, it can result in interruption of coverage.



Learning to Use Coverage



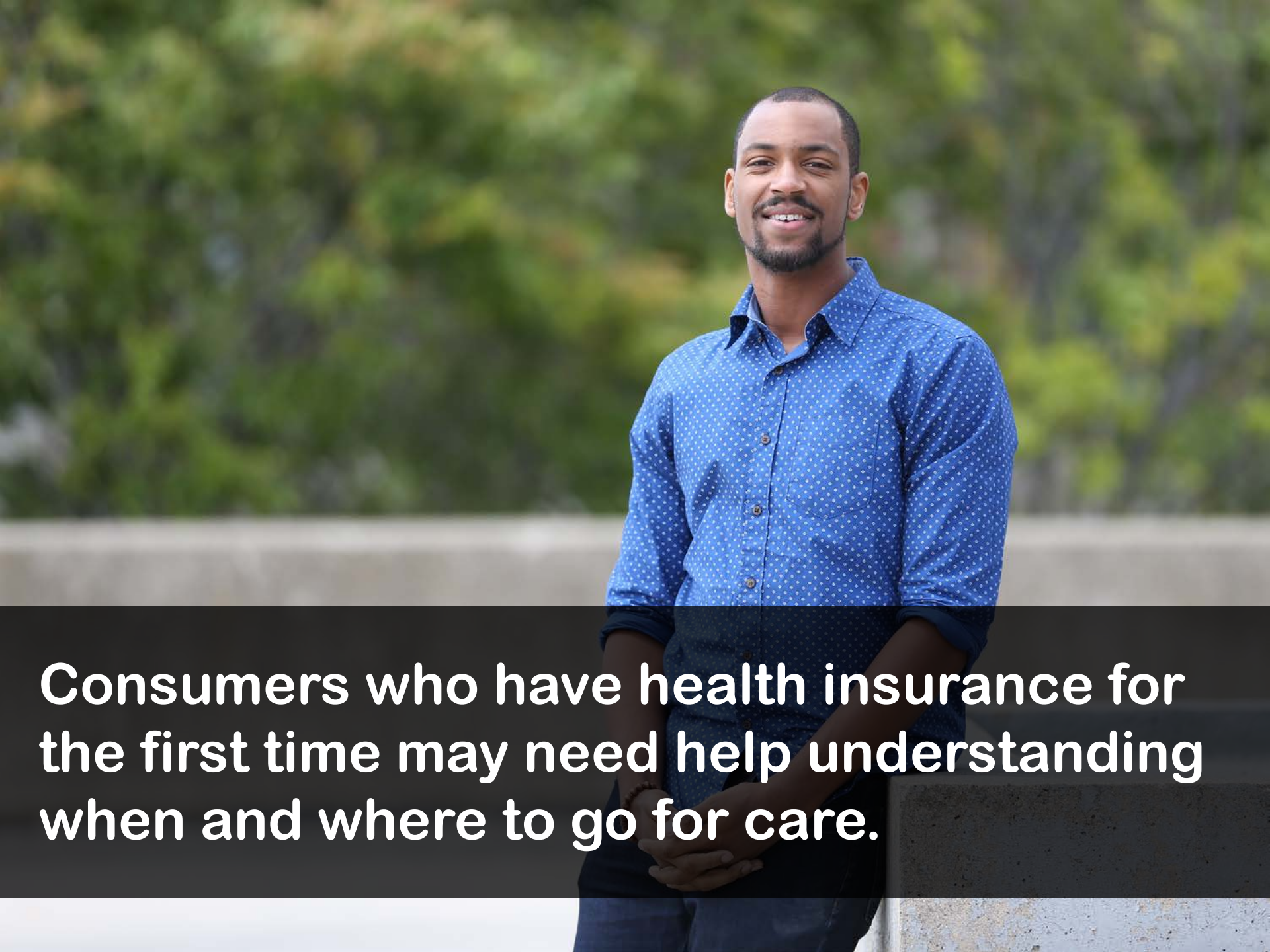
Audience Poll

What is most challenging about helping clients learn to use their coverage? (select all that apply)

- Where they can go for care
- In-network v. out-of-network
- When/how to get a referral
- Preparing for appointments
- Other (chat us)

**Why does it
matter that
clients know
where to go for
care?**





Consumers who have health insurance for the first time may need help understanding when and where to go for care.

Understand where to go for care

- Formerly uninsured and underinsured are now able to access expanded care options.
- Identify a Primary Care Provider (PCP) and/or Infectious Disease (ID) Specialist.
 - Discuss differences between specialists and PCPs
- Educate clients about points of care:
 - When to call their regular doctor
 - When and how to use an Urgent Care facility
 - When/why to go to the Emergency Department
 - Preferred hospitals and pharmacies



“In-Network” vs. “Out of Network”

- Educate clients about insurance networks and referral processes.
- Explain financial implications, including differences in out-of-pocket costs.

Referrals to external providers for follow-up appointments

- Educate clients on referral forms and scheduling.
 - Release of information (ROI)
 - Sharing of discharge paperwork, visit summaries
- Insurance considerations:
 - Type of coverage (e.g. PPO vs. HMO)
 - Prior authorization requirements
- Keep all providers involved in a patient's care team informed.

Helping clients make the most of their health coverage

- Educate client on recommended follow-up for their HIV care.
 - Timing of follow-up visits (e.g. 6 months, 3 months, 1 month) will depend on client's needs.
- Help clients transfer care to a new provider or facility when needed.
 - Identify potential barriers to attending appointments with a new doctor.
 - Discuss concerns with seeing a new doctor.

ACE TA Center Resources

- **Making the Most of Your Coverage Consumer Guide**
- **ACE TA Center “Covered” video series**



targethiv.org/ace





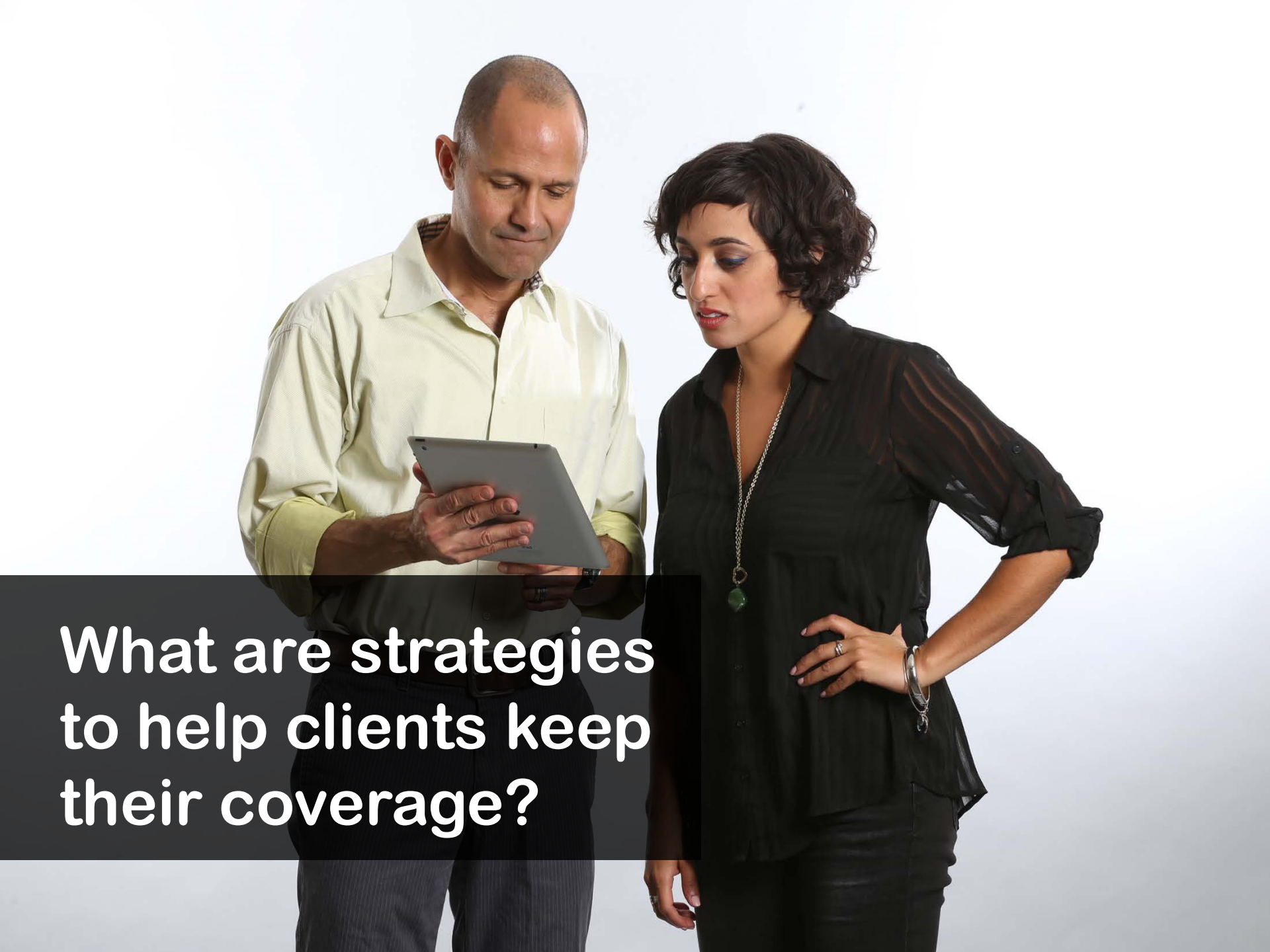
Keeping Covered & Staying Enrolled



Audience Poll

What is most challenging as clients try to stay insured? (select all that apply)

- Paying premiums on time
- Renewing ADAP certification
- Reporting income changes
- Reporting life events
- Managing coverage gaps
- Other (chat us)



**What are strategies
to help clients keep
their coverage?**



Clients need to understand the benefits of coverage, how to make sure premiums are paid on time, and how to stay in touch with the Ryan White HIV/AIDS Program.

Benefits of coverage

- Explain to clients the specific ways coverage impacts their health.
 - Insurance covers more than just HIV services.
 - Insurance includes access to services and medications for HIV and other health issues.
 - Protects clients against high (and unexpected) costs.
- ‘Make it work for them’

Stay in touch with the RWHAP

- Where allowable, help clients maintain enrollment in ADAP.
 - In many jurisdictions, ADAP provides financial assistance for health insurance.
 - In some jurisdictions, other RWHAP entities provide financial assistance for health insurance.
- In all jurisdictions, ADAP provides emergency medications in case of a gap in coverage.
 - Encourage individuals without a case manager to develop their own relationship with ADAP.




Get premiums paid on time

- Make sure each client understands the implications of not paying a premium on time.
 - Clients can lose coverage if their current premium is not paid on time, or if past premiums were not paid.
- Remind clients to review their premium bill each month to check for any increase.
 - Report changes to RWHAP immediately.

Reminder!

- Clients need to report changes in household income to the Marketplace.
- Not doing so may result in financial consequences such as losing assistance or owing more money on taxes.

A photograph of two men sitting on a grey couch in a community center. The man on the left is wearing a blue and white plaid shirt over a dark t-shirt and grey pants. The man on the right is wearing a blue long-sleeved shirt. They are both looking towards a person whose back is to the camera. In the background, there are shelves with various brochures and pamphlets. A glass coffee table is in the foreground with some items on it.

**What should a client do
if they lose coverage?**



**Contact the Ryan White HIV/AIDS Program
to get help with medications and assess
coverage options.**

Assisting a client who loses coverage

- When a client loses coverage, they should immediately:
 - Contact their case manager
 - Ensure they are enrolled in ADAP to continue receiving medications, or get enrolled (request urgent processing).
 - If ADAP cannot help immediately, clients should ask their doctor about short-term help with medications.

Steps to re-gain health coverage

- Call the insurance company and ask about a potential reinstatement.
- Help the client assess if they are eligible for a special enrollment period.
- Continue to monitor client eligibility for health coverage options.

Additional support for non-HIV related care

RWHAP, including ADAP, provides HIV-related services and fills gaps in care, coverage and affordability.

Additional sources of support for non-HIV related care include:

- Community health centers
- Clinics and other organizations with sliding scales
- Non-profit pharmacy or one that accepts RWHAP vouchers
- Pharmaceutical patient assistance programs



Audience Poll

In your jurisdiction, how quickly can a client be reinstated in ADAP if they lose health insurance?

- Automatically re-enroll clients
- Within 1 month
- Within 3 months
- Other (chat us)

ACE TA Center Resources



- **Stay Covered All Year Long Consumer Guide**
- **My Health Insurance Works for Me Poster Series**



targethiv.org/ace





Case Management Pre and Post Health Care Reform in Iowa

Health Care Reform and HIV

- Health Care Reform (HCR) had a tremendous impact on the HIV delivery system.
- RWHAP organizations had to adapt.



Where do Iowans get health insurance?

Iowa's Marketplace

A new way to compare and buy health insurance.

Iowa Health and Wellness Plan

Two 1115 waivers were approved by CMS. Iowa's version of Medicaid Expansion.

Employer Sponsored Insurance

Those whose employers provide affordable ($\leq 9.5\%$ income) benefits will continue to receive benefits through employer. These individuals will NOT be eligible for tax credits through the Marketplace.

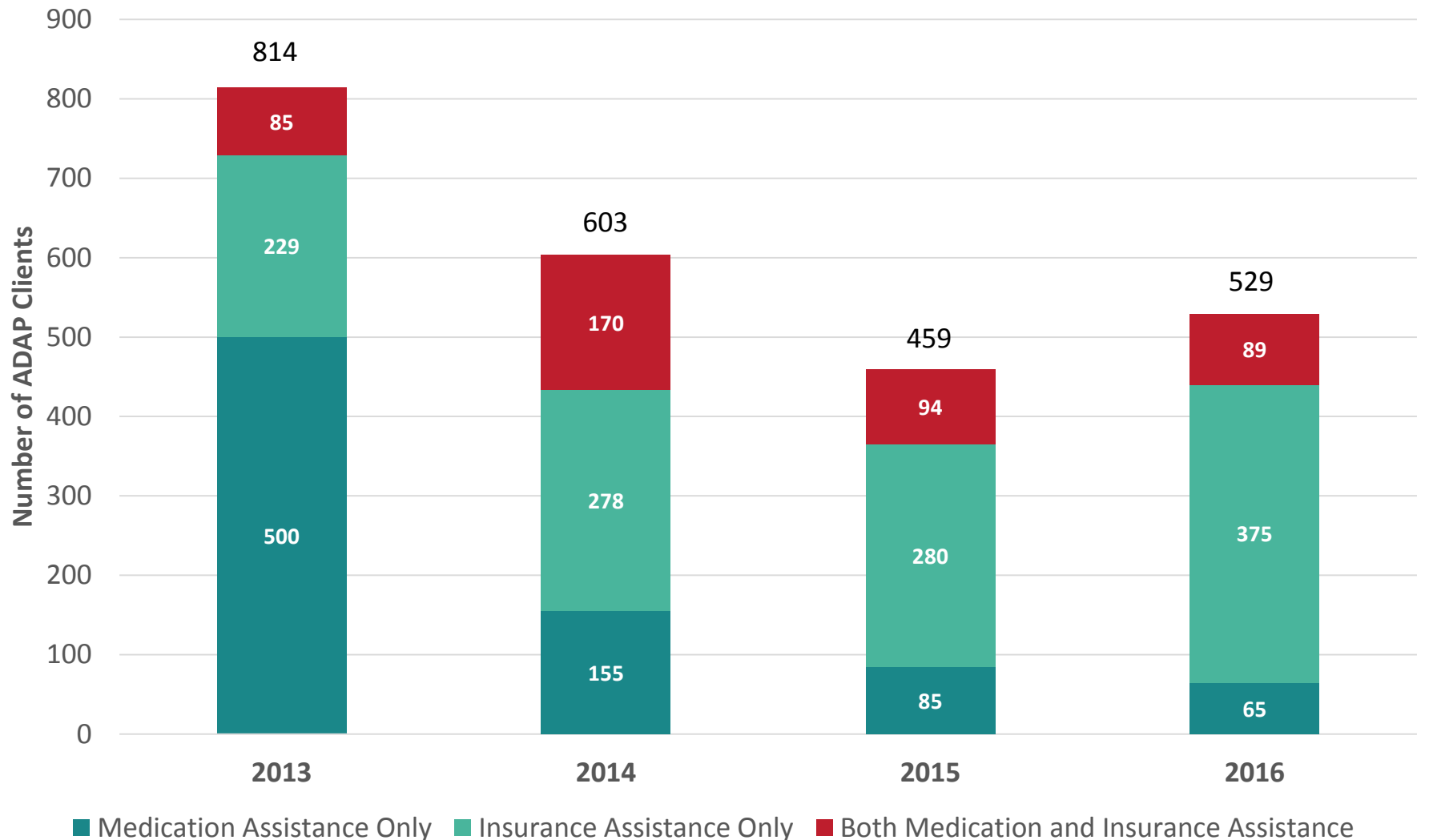
Medicaid/Medicare

Those that qualify for Medicaid through the traditional avenues will continue to receive traditional Medicaid (Title 19).
Those that qualify for Medicare will continue to receive Medicare benefits.

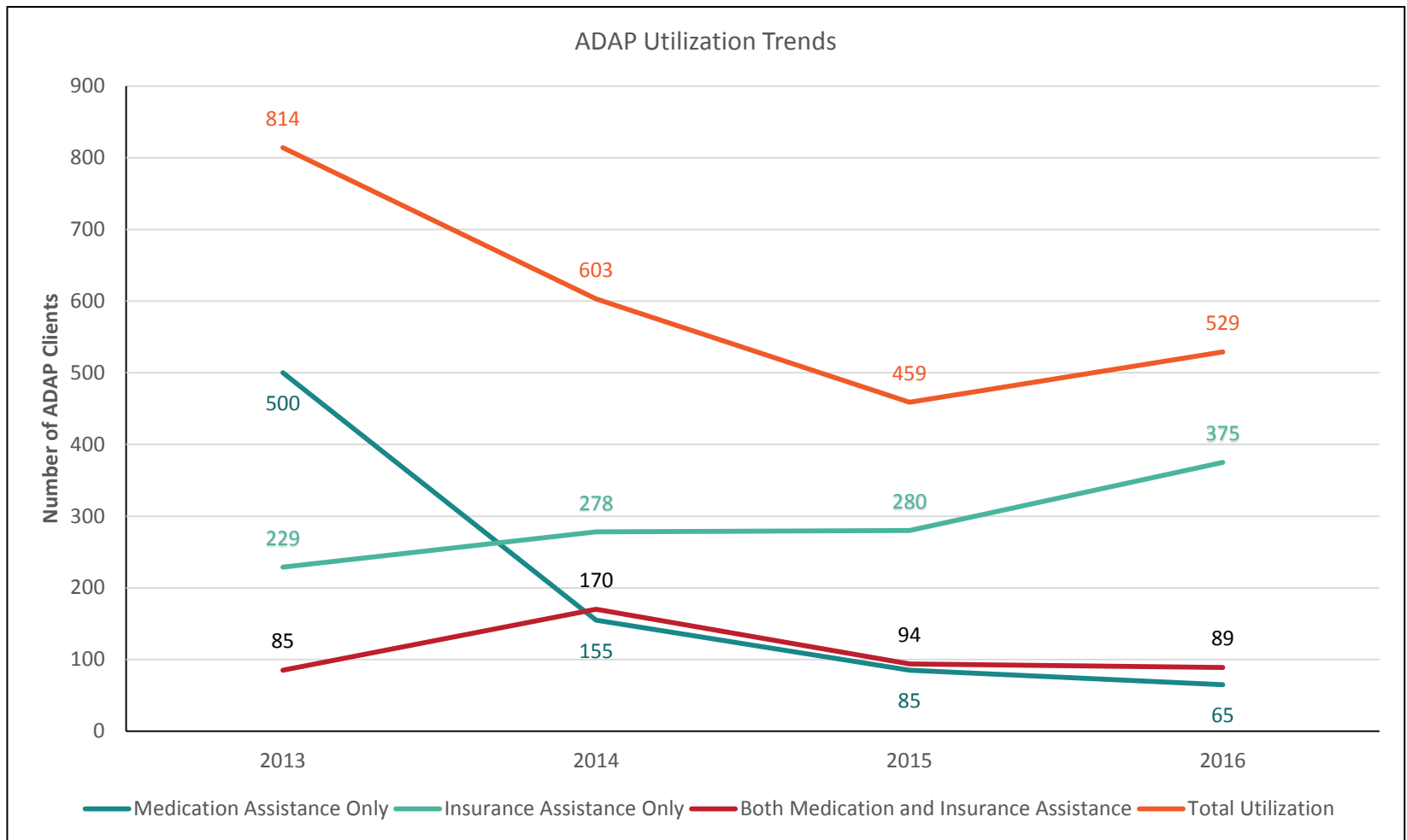
Private Insurance Companies

Individuals can also purchase insurance through private insurance companies who choose not to provide policies through the Marketplace. An example in Iowa is Blue Cross Blue Shield.

ADAP utilization (unduplicated)



ADAP utilization trends



Rethinking case management



Iowa Case Management Program

Team-based
approach



1

Medical Case
Management (MCM)

2

Non-Medical Case
Management (Non-MCM)

3

Brief Contact
Management (BCM)

4

Maintenance Outreach
Support Services
(MOSS)

Referral or
“brokering”

Case management is critical

- HIV case management exists to connect an often-fragmented system.
- Case management is a catalyst for quality, cost-effective care by linking:
 - Patient
 - Physician
 - Other members of the care coordination team
 - Payer
 - Community

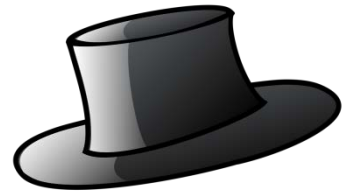
Consequences of fragmentation

While the absence of case management can hamper client access to needed services, *multiple case managers working in an uncoordinated system can **contribute** to the fragmented service delivery that case management is meant to alleviate.*

Workforce needs

RWHAP Case Managers are Experts in:

- Establishing relationships
- Assessing client needs
- Identifying client strengths & challenges
- Developing and monitoring care plans
- Navigating systems
- Community resources
- Coordination and referral
- Benefit coordination
- Insurance...???



Workforce needs summary

- RWHAP case managers were already over-extended.
- State Navigators and Certified Application Counselors (CACs) did NOT have the needed expertise in HIV and RWHAP services.
- IDPH needed additional capacity to support field staff and other health care reform activities.

Workforce response

Field Benefits Staff

- Provide support and assistance to lowans living with HIV/AIDS to find their coverage “home.”
- Provide outreach and education to clients about Health Care Reform, Insurance, Enrollment, etc.
- Enroll clients (all are Certified Application Counselors)
- Serve as experts for clients and case managers!

IDPH Benefits Specialist

- Position at the state health department



Training and capacity building

- Regional Collaborative (Iowa, Minnesota, and Nebraska)
 - Annual Case Management Certification
 - Online Modules
 - In-person course
 - Continuing Education
 - Expanding the HIV Prevention Framework for Gay and Bisexual Men and other MSM, Mental Health First Aid, Financial Health for Case Managers

Training and capacity building

- Trauma Informed Excellence
- Regional Meetings (within Iowa)
 - Case managers and other partners
 - Linkage, managing case loads, adherence, etc.
- Monday Messages
 - Weekly e-mail to contractors
 - Updates, policy changes, resources, announcements
- Regular meetings and correspondence with IDPH and fields benefits staff
 - Field benefits staff work closely with case managers

Reasons for success

- Reframing the ultimate goal of case management
- Team approach between health department and contractors in both development and implementation
- Intensive capacity building

Lessons learned

- Change is a [long] process
- Communication is **key**
 - Case managers, field staff, and clients
 - Continuous via different “modes”
 - Need for simplified educational materials
- Simplification is **key**
- Focus on Health and Insurance Literacy
- Include the right people for pilot initiatives
 - Choose your go-to folks AND your biggest critics



Topics Library

News and Events

Ryan White Community

Help Desk

Search website

About Us

Technical Assistance
Providers

RW Listservs & Mailings

FAQs

New to the TARGET Center

Contact Us / Feedback

ACE TA Center

Description

What We Do

The ACE TA Center provides training and technical assistance (TA) to build Ryan White agency capacity to enroll minority clients in ACA coverage options. In collaboration with HRSA, the ACE TA Center will work with grantees and providers to engage newly eligible clients across all stages of the health coverage access continuum, including outreach and education, enrollment assistance, post-enrollment support, and renewal/re-enrollment.

- View all ACE TA Center [enrollment tools and resources](#)
- Register for upcoming [webinars](#)

Learn about the ACE TA Center needs assessment

[Upcoming Webinar](#)

The ACE TA Center for several of its webinars, introductory grants, and training resources to support culturally competent enrollment of Ryan White HIV/AIDS Program (RWAP) clients in health insurance.



Rate this Page



Total votes: 22

Browse for More

Source Type: [Cooperative Agreement](#)

Topic Areas: [Engagement in Care](#), [Health Care Reform](#), [Enrolling & Accessing ACA](#), [Health Coverage](#), [Populations](#), [Cultural Competency](#), [Eligibility](#), [Program Parts](#), [Part A - Hard Hit Urban Areas](#), [Part A - Planning Councils](#), [Part B -](#), [Part C -](#), [Part D -](#), [Part E -](#), [Part F -](#), [Part G -](#), [Part H -](#), [Part I -](#), [Part J -](#), [Part K -](#), [Part L -](#), [Part M -](#), [Part N -](#), [Part O -](#), [Part P -](#), [Part Q -](#), [Part R -](#), [Part S -](#), [Part T -](#), [Part U -](#), [Part V -](#), [Part W -](#), [Part X -](#), [Part Y -](#), [Part Z -](#), [Part AA -](#), [Part AB -](#), [Part AC -](#), [Part AD -](#), [Part AE -](#), [Part AF -](#), [Part AG -](#), [Part AH -](#), [Part AI -](#), [Part AJ -](#), [Part AK -](#), [Part AL -](#), [Part AM -](#), [Part AN -](#), [Part AO -](#), [Part AP -](#), [Part AQ -](#), [Part AR -](#), [Part AS -](#), [Part AT -](#), [Part AU -](#), [Part AV -](#), [Part AW -](#), [Part AX -](#), [Part AY -](#), [Part AZ -](#), [Part BA -](#), [Part BB -](#), [Part BC -](#), [Part BD -](#), [Part BE -](#), [Part BF -](#), [Part BG -](#), [Part BH -](#), [Part BI -](#), [Part BJ -](#), [Part BK -](#), [Part BL -](#), [Part BM -](#), [Part BN -](#), [Part BO -](#), [Part BP -](#), [Part BQ -](#), [Part BR -](#), [Part BS -](#), [Part BT -](#), [Part BU -](#), [Part BV -](#), [Part BW -](#), [Part BX -](#), [Part BY -](#), [Part BZ -](#), [Part CA -](#), [Part CB -](#), [Part CC -](#), [Part CD -](#), [Part CE -](#), [Part CF -](#), [Part CG -](#), [Part CH -](#), [Part CI -](#), [Part CJ -](#), [Part CK -](#), [Part CL -](#), [Part CM -](#), [Part CN -](#), [Part CO -](#), [Part CP -](#), [Part CQ -](#), [Part CR -](#), [Part CS -](#), [Part CT -](#), [Part CU -](#), [Part CV -](#), [Part CW -](#), [Part CX -](#), [Part CY -](#), [Part CZ -](#), [Part DA -](#), [Part DB -](#), [Part DC -](#), [Part DD -](#), [Part DE -](#), [Part DF -](#), [Part DG -](#), [Part DH -](#), [Part DI -](#), [Part DJ -](#), [Part DK -](#), [Part DL -](#), [Part DM -](#), [Part DN -](#), [Part DO -](#), [Part DP -](#), [Part DQ -](#), [Part DR -](#), [Part DS -](#), [Part DT -](#), [Part DU -](#), [Part DV -](#), [Part DW -](#), [Part DX -](#), [Part DY -](#), [Part DZ -](#), [Part EA -](#), [Part EB -](#), [Part EC -](#), [Part ED -](#), [Part EE -](#), [Part EF -](#), [Part EG -](#), [Part EH -](#), [Part EI -](#), [Part EJ -](#), [Part EK -](#), [Part EL -](#), [Part EM -](#), [Part EN -](#), [Part EO -](#), [Part EP -](#), [Part EQ -](#), [Part ER -](#), [Part ES -](#), [Part ET -](#), [Part EU -](#), [Part EV -](#), [Part EW -](#), [Part EX -](#), [Part EY -](#), [Part EZ -](#), [Part FA -](#), [Part FB -](#), [Part FC -](#), [Part FD -](#), [Part FE -](#), [Part FF -](#), [Part FG -](#), [Part FH -](#), [Part FI -](#), [Part FJ -](#), [Part FK -](#), [Part FL -](#), [Part FM -](#), [Part FN -](#), [Part FO -](#), [Part FP -](#), [Part FQ -](#), [Part FR -](#), [Part FS -](#), [Part FT -](#), [Part FU -](#), [Part FV -](#), [Part FW -](#), [Part FX -](#), [Part FY -](#), [Part FZ -](#), [Part GA -](#), [Part GB -](#), [Part GC -](#), [Part GD -](#), [Part GE -](#), [Part GF -](#), [Part GG -](#), [Part GH -](#), [Part GI -](#), [Part GJ -](#), [Part GK -](#), [Part GL -](#), [Part GM -](#), [Part GN -](#), [Part GO -](#), [Part GP -](#), [Part GQ -](#), [Part GR -](#), [Part GS -](#), [Part GT -](#), [Part GU -](#), [Part GV -](#), [Part GW -](#), [Part GX -](#), [Part GY -](#), [Part GZ -](#), [Part HA -](#), [Part HB -](#), [Part HC -](#), [Part HD -](#), [Part HE -](#), [Part HF -](#), [Part HG -](#), [Part HH -](#), [Part HI -](#), [Part HJ -](#), [Part HK -](#), [Part HL -](#), [Part HM -](#), [Part HN -](#), [Part HO -](#), [Part HP -](#), [Part HQ -](#), [Part HR -](#), [Part HS -](#), [Part HT -](#), [Part HU -](#), [Part HV -](#), [Part HW -](#), [Part HX -](#), [Part HY -](#), [Part HZ -](#), [Part IA -](#), [Part IB -](#), [Part IC -](#), [Part ID -](#), [Part IE -](#), [Part IF -](#), [Part IG -](#), [Part IH -](#), [Part II -](#), [Part IJ -](#), [Part IK -](#), [Part IL -](#), [Part IM -](#), [Part IN -](#), [Part IO -](#), [Part IP -](#), [Part IQ -](#), [Part IR -](#), [Part IS -](#), [Part IT -](#), [Part IU -](#), [Part IV -](#), [Part IW -](#), [Part IX -](#), [Part IY -](#), [Part IZ -](#), [Part JA -](#), [Part JB -](#), [Part JC -](#), [Part JD -](#), [Part JE -](#), [Part JF -](#), [Part JG -](#), [Part JH -](#), [Part JI -](#), [Part JJ -](#), [Part JK -](#), [Part JL -](#), [Part JM -](#), [Part JN -](#), [Part JO -](#), [Part JP -](#), [Part JQ -](#), [Part JR -](#), [Part JS -](#), [Part JT -](#), [Part JU -](#), [Part JV -](#), [Part JW -](#), [Part JX -](#), [Part JY -](#), [Part JZ -](#), [Part KA -](#), [Part KB -](#), [Part KC -](#), [Part KD -](#), [Part KE -](#), [Part KF -](#), [Part KG -](#), [Part KH -](#), [Part KI -](#), [Part KJ -](#), [Part KK -](#), [Part KL -](#), [Part KM -](#), [Part KN -](#), [Part KO -](#), [Part KP -](#), [Part KQ -](#), [Part KR -](#), [Part KS -](#), [Part KT -](#), [Part KU -](#), [Part KV -](#), [Part KW -](#), [Part KX -](#), [Part KY -](#), [Part KZ -](#), [Part LA -](#), [Part LB -](#), [Part LC -](#), [Part LD -](#), [Part LE -](#), [Part LF -](#), [Part LG -](#), [Part LH -](#), [Part LI -](#), [Part LJ -](#), [Part LK -](#), [Part LL -](#), [Part LM -](#), [Part LN -](#), [Part LO -](#), [Part LP -](#), [Part LQ -](#), [Part LR -](#), [Part LS -](#), [Part LT -](#), [Part LU -](#), [Part LV -](#), [Part LW -](#), [Part LX -](#), [Part LY -](#), [Part LZ -](#), [Part MA -](#), [Part MB -](#), [Part MC -](#), [Part MD -](#), [Part ME -](#), [Part MF -](#), [Part MG -](#), [Part MH -](#), [Part MI -](#), [Part MJ -](#), [Part MK -](#), [Part ML -](#), [Part MM -](#), [Part MN -](#), [Part MO -](#), [Part MP -](#), [Part MQ -](#), [Part MR -](#), [Part MS -](#), [Part MT -](#), [Part MU -](#), [Part MV -](#), [Part MW -](#), [Part MX -](#), [Part MY -](#), [Part MZ -](#), [Part NA -](#), [Part NB -](#), [Part NC -](#), [Part ND -](#), [Part NE -](#), [Part NF -](#), [Part NG -](#), [Part NH -](#), [Part NI -](#), [Part NJ -](#), [Part NK -](#), [Part NL -](#), [Part NM -](#), [Part NN -](#), [Part NO -](#), [Part NP -](#), [Part NQ -](#), [Part NR -](#), [Part NS -](#), [Part NT -](#), [Part NU -](#), [Part NV -](#), [Part NW -](#), [Part NX -](#), [Part NY -](#), [Part NZ -](#), [Part OA -](#), [Part OB -](#), [Part OC -](#), [Part OD -](#), [Part OE -](#), [Part OF -](#), [Part OG -](#), [Part OH -](#), [Part OI -](#), [Part OJ -](#), [Part OK -](#), [Part OL -](#), [Part OM -](#), [Part ON -](#), [Part OO -](#), [Part OP -](#), [Part OQ -](#), [Part OR -](#), [Part OS -](#), [Part OT -](#), [Part OU -](#), [Part OV -](#), [Part OW -](#), [Part OX -](#), [Part OY -](#), [Part OZ -](#), [Part PA -](#), [Part PB -](#), [Part PC -](#), [Part PD -](#), [Part PE -](#), [Part PF -](#), [Part PG -](#), [Part PH -](#), [Part PI -](#), [Part PJ -](#), [Part PK -](#), [Part PL -](#), [Part PM -](#), [Part PN -](#), [Part PO -](#), [Part PP -](#), [Part PQ -](#), [Part PR -](#), [Part PS -](#), [Part PT -](#), [Part PU -](#), [Part PV -](#), [Part PW -](#), [Part PX -](#), [Part PY -](#), [Part PZ -](#), [Part QA -](#), [Part QB -](#), [Part QC -](#), [Part QD -](#), [Part QE -](#), [Part QF -](#), [Part QG -](#), [Part QH -](#), [Part QI -](#), [Part QJ -](#), [Part QK -](#), [Part QL -](#), [Part QM -](#), [Part QN -](#), [Part QO -](#), [Part QP -](#), [Part QQ -](#), [Part QR -](#), [Part QS -](#), [Part QT -](#), [Part QU -](#), [Part QV -](#), [Part QW -](#), [Part QX -](#), [Part QY -](#), [Part QZ -](#), [Part RA -](#), [Part RB -](#), [Part RC -](#), [Part RD -](#), [Part RE -](#), [Part RF -](#), [Part RG -](#), [Part RH -](#), [Part RI -](#), [Part RJ -](#), [Part RK -](#), [Part RL -](#), [Part RM -](#), [Part RN -](#), [Part RO -](#), [Part RP -](#), [Part RQ -](#), [Part RR -](#), [Part RS -](#), [Part RT -](#), [Part RU -](#), [Part RV -](#), [Part RW -](#), [Part RX -](#), [Part RY -](#), [Part RZ -](#), [Part SA -](#), [Part SB -](#), [Part SC -](#), [Part SD -](#), [Part SE -](#), [Part SF -](#), [Part SG -](#), [Part SH -](#), [Part SI -](#), [Part SJ -](#), [Part SK -](#), [Part SL -](#), [Part SM -](#), [Part SN -](#), [Part SO -](#), [Part SP -](#), [Part SQ -](#), [Part SR -](#), [Part SS -](#), [Part ST -](#), [Part SU -](#), [Part SV -](#), [Part SW -](#), [Part SX -](#), [Part SY -](#), [Part SZ -](#), [Part TA -](#), [Part TB -](#), [Part TC -](#), [Part TD -](#), [Part TE -](#), [Part TF -](#), [Part TG -](#), [Part TH -](#), [Part TI -](#), [Part TJ -](#), [Part TK -](#), [Part TL -](#), [Part TM -](#), [Part TN -](#), [Part TO -](#), [Part TP -](#), [Part TQ -](#), [Part TR -](#), [Part TS -](#), [Part TT -](#), [Part TU -](#), [Part TV -](#), [Part TW -](#), [Part TX -](#), [Part TY -](#), [Part TZ -](#), [Part UA -](#), [Part UB -](#), [Part UC -](#), [Part UD -](#), [Part UE -](#), [Part UF -](#), [Part UG -](#), [Part UH -](#), [Part UI -](#), [Part UJ -](#), [Part UK -](#), [Part UL -](#), [Part UM -](#), [Part UN -](#), [Part UO -](#), [Part UP -](#), [Part UQ -](#), [Part UR -](#), [Part US -](#), [Part UT -](#), [Part UU -](#), [Part UV -](#), [Part UW -](#), [Part UX -](#), [Part UY -](#), [Part UZ -](#), [Part VA -](#), [Part VB -](#), [Part VC -](#), [Part VD -](#), [Part VE -](#), [Part VF -](#), [Part VG -](#), [Part VH -](#), [Part VI -](#), [Part VJ -](#), [Part VK -](#), [Part VL -](#), [Part VM -](#), [Part VN -](#), [Part VO -](#), [Part VP -](#), [Part VQ -](#), [Part VR -](#), [Part VS -](#), [Part VT -](#), [Part VU -](#), [Part VV -](#), [Part VW -](#), [Part VX -](#), [Part VY -](#), [Part VZ -](#), [Part WA -](#), [Part WB -](#), [Part WC -](#), [Part WD -](#), [Part WE -](#), [Part WF -](#), [Part WG -](#), [Part WH -](#), [Part WI -](#), [Part WJ -](#), [Part WK -](#), [Part WL -](#), [Part WM -](#), [Part WN -](#), [Part WO -](#), [Part WP -](#), [Part WQ -](#), [Part WR -](#), [Part WS -](#), [Part WT -](#), [Part WU -](#), [Part WV -](#), [Part WW -](#), [Part WX -](#), [Part WY -](#), [Part WZ -](#), [Part XA -](#), [Part XB -](#), [Part XC -](#), [Part XD -](#), [Part XE -](#), [Part XF -](#), [Part XG -](#), [Part XH -](#), [Part XI -](#), [Part XJ -](#), [Part XK -](#), [Part XL -](#), [Part XM -](#), [Part XN -](#), [Part XO -](#), [Part XP -](#), [Part XQ -](#), [Part XR -](#), [Part XS -](#), [Part XT -](#), [Part XU -](#), [Part XV -](#), [Part XW -](#), [Part XX -](#), [Part XY -](#), [Part XZ -](#), [Part YA -](#), [Part YB -](#), [Part YC -](#), [Part YD -](#), [Part YE -](#), [Part YF -](#), [Part YG -](#), [Part YH -](#), [Part YI -](#), [Part YJ -](#), [Part YK -](#), [Part YL -](#), [Part YM -](#), [Part YN -](#), [Part YO -](#), [Part YP -](#), [Part YQ -](#), [Part YR -](#), [Part YS -](#), [Part YT -](#), [Part YU -](#), [Part YV -](#), [Part YW -](#), [Part YX -](#), [Part YY -](#), [Part YZ -](#), [Part ZA -](#), [Part ZB -](#), [Part ZC -](#), [Part ZD -](#), [Part ZE -](#), [Part ZF -](#), [Part ZG -](#), [Part ZH -](#), [Part ZI -](#), [Part ZJ -](#), [Part ZK -](#), [Part ZL -](#), [Part ZM -](#), [Part ZN -](#), [Part ZO -](#), [Part ZP -](#), [Part ZQ -](#), [Part ZR -](#), [Part ZS -](#), [Part ZT -](#), [Part ZU -](#), [Part ZV -](#), [Part ZW -](#), [Part ZX -](#), [Part ZY -](#), [Part ZZ -](#)

Total views: 1,581

July 10 (3:00-4:00 PM ET)

New tools and resources to help enroll people of color living with HIV in health care coverage

This overview webinar will provide grantees and providers with an overview of eight new tools and how they can help staff (enrollment assistants, case managers, etc.) who are enrolling clients of color.

[Register now](#)

July 17 (3:00-4:00 PM ET)

Ready for the next open enrollment period? A new

http://targethiv.org/ace



Questions?

Thank you for joining us!

Please complete the evaluation!

targethiv.org/ace

Sign up for our mailing list, download tools and resources, and more...

Contact Us:

acetacenter@jsi.com

