



HRSA Ryan White HIV/AIDS Program

**CENTER FOR QUALITY
IMPROVEMENT & INNOVATION**

CQII TA Webinar | Thu, Aug 27 at 3pm ET

Learn What CQII Offers

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Group intelligence

- 'Who Wants to Be a Millionaire?' TV show
- Experts: 65% of the time got the right answers; audience: 91% of the time
- Characteristics of a wise crowd: diversity of opinion, independence, decentralization and aggregation

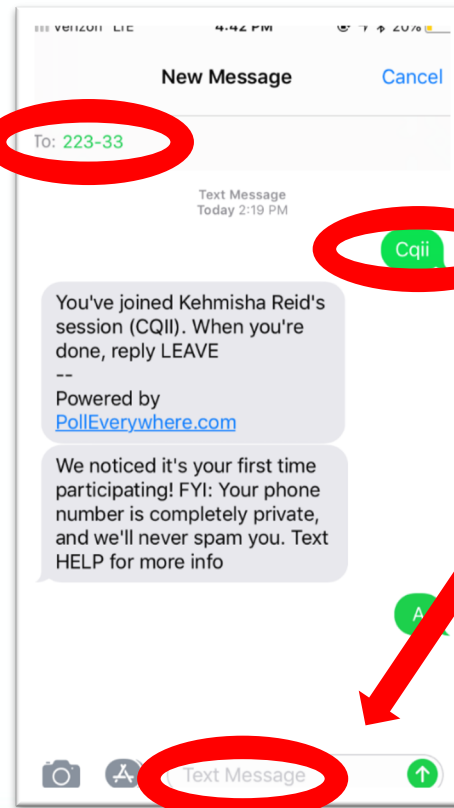


How to Use Poll Everywhere!

1. Open your text messaging application on your phone and create a new Message

2. Send a new message to the following number:

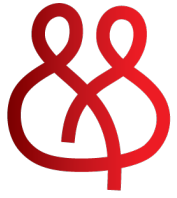
22333



3. Type in the body of the message

CQII





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What is the **One Word** to
best describe CQII services?

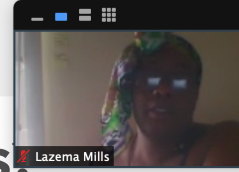


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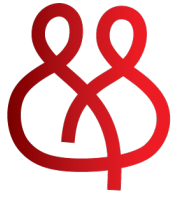
What is ONE WORD that best describes CQII services?



Deloris Dockrey



We have lost a defiant and important voice of our HIV community. Deloris was a tireless advocate for building a future where all voices are heard, and none are forgotten.



HRSA Ryan White HIV/AIDS Program

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Center for Quality Improvement & Innovation (CQII)

- Funded by the HRSA HIV/AIDS Bureau [#U28HA37644]
- Timeframe: July 1, 2020 to June 30, 2024 (4 years)
- New York State Department of Health AIDS Institute
Center for Program Development, Implementation, Research and Evaluation (CPDIRE)

“Together, we continue to improve the lives of people with HIV across the United States. CQII provides state-of-the-art technical assistance and training to Ryan White-funded recipients and subrecipients that measurably strengthen local clinical quality management programs and improve patient care, health outcomes, and patient satisfaction.”



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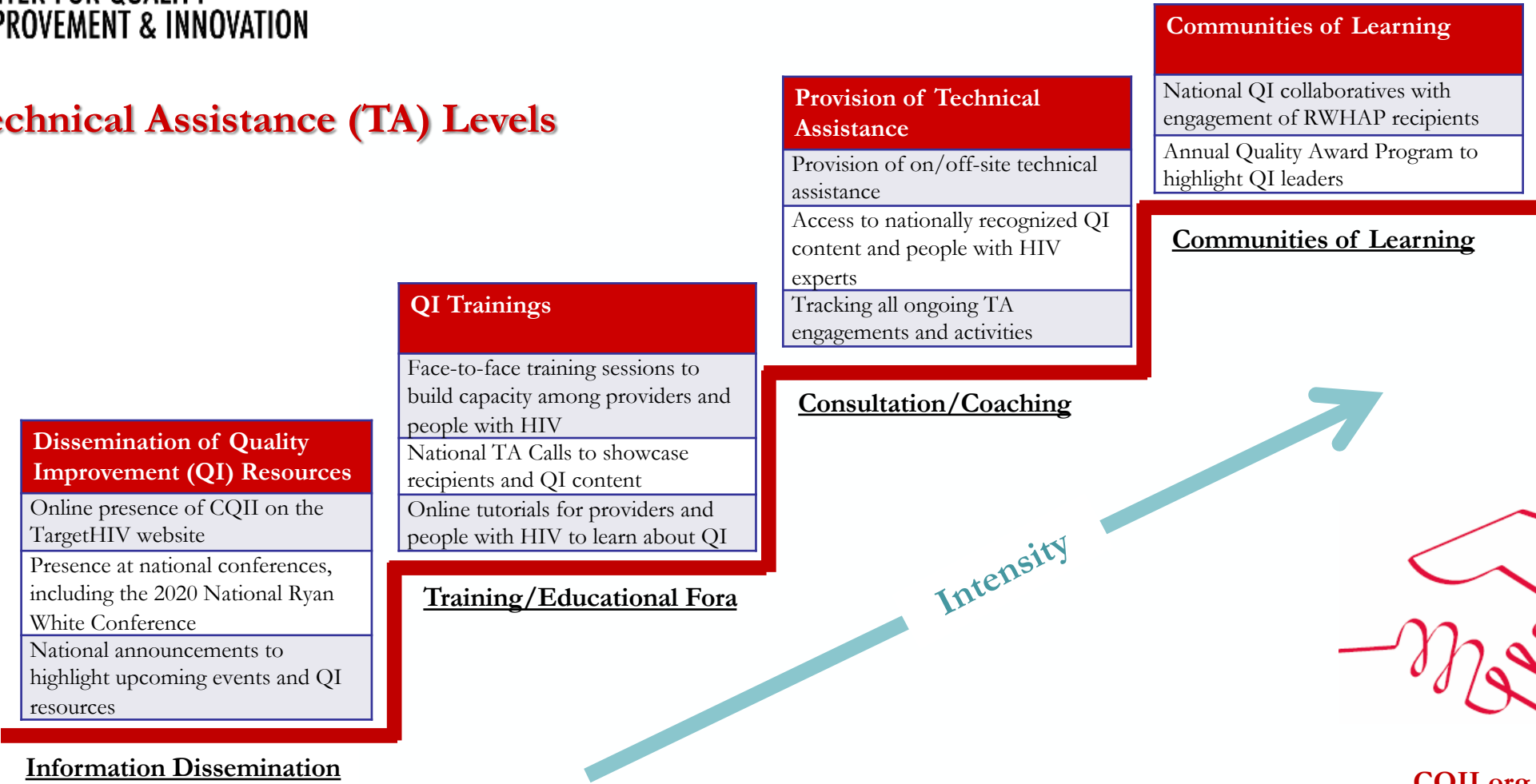


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CQII Technical Assistance (TA) Levels



CQII.org | 212-417-4730

CQII Team – Thank you!

Name and Credentials	Title
James Tesoriero, PhD	Director, Center for Program Development, Implementation, Research and Evaluation
Mr. Clemens Steinböck, MBA	Director, CQII
Mr. Kevin Garrett, MSW	Senior Manager for Technical Assistance, CQII
Mr. Charles Kolesar, RN, MPH	Manager, Manager for Communities of Learning, CQII
Jennifer Lee, PhD	Manager for Special Populations, CQII
Ms. Kehmisha Reid, MPH	Program Administrator, CQII
Shaymey Gonzalez	Administrative Aid, CQII
Zainab Khan	Public Health Specialist, CQII



2020: CQII Staff

QI Coaches – Thank you!

Adam Thompson, BA
Alex Keuroghlian, MD, MPH
Barbara Boushon, RN, BSN
Brian Wood, MD
Cole Stanley, MD
Dawn Trotter
Dottie Dowdell, MHS
Ginna Crowe RN, EdD
Jane Caruso, MS

Julia Schlueter, MPH
Justin Britanik, BS
Kathleen Clanon, MD, FACP
Kneeshe Parkinson
Laura Nyblade, PhD
Lori DeLorenzo, RN, MSN
Rose Conner, RN, MEd
Susan Weigl, BS

CQII Subcontractors

Subcontractor	Scope of Work
University of California San Francisco (UCSF)	<ul style="list-style-type: none"> • Develop impact evaluation plan to collect, analyze, and track CQII activities • Conduct qualitative and quantitative evaluation activities • Conduct annual needs assessment to ensure the optimal adoption and implementation of CQII activities
Institute for Healthcare Improvement (IHI)	<ul style="list-style-type: none"> • Provide content expertise for an annual Expert Meeting on a prioritized QI topic
University of New Mexico – Project ECHO	<ul style="list-style-type: none"> • Assist in the planning of two large-scale QI collaboratives building • Assist in the envisioning of creating national virtual communities of practice, QI Learning Lab
Northwestern University, Department of Medical Social Sciences	<ul style="list-style-type: none"> • Chair the CQII Improvement Science Advisory Group to review recent QI science trends, provide guidance on upcoming activities, and provide feedback on CQII evaluation results
National Alliance of State & Territorial AIDS Directors (NASTAD)	<ul style="list-style-type: none"> • Assist CQII in promoting upcoming QI trainings to AIDS Drug Assistance Program (ADAP) coordinators and NASTAD members • Assist in the development of ADAP CQM needs assessment • Assist CQII in the conducting ADAP clinical quality management-focused technical assistance webinars
AIDS Education and Training Center National Coordinating Resource Center (NCRC)	<ul style="list-style-type: none"> • Advise CQII on curriculum development based on the available NCRC AETC resources • Actively cross-promote the available CQII resources among AETCs • CQII will provide virtual trainings to AETCs in coordination with AETC PO

Continued CQII Offerings



CQII Website

- ✓ Detailed description of and access to CQII services, including Quality Academy
- ✓ CQII resources are available, including didactic presentations, past recordings
- ✓ Guides and tools to learn more about quality improvement
- ✓ Resources of end+disparities ECHO Collaborative
- ✓ Access to TA Request Form
- ✓ Access point to CQII trainings

CQII.org

The screenshot shows the TargetHIV website interface. At the top, there is a navigation bar with links for NEWS, CALENDAR, LIBRARY, COMMUNITY, and HELP. Below this is a breadcrumb trail: Home » Help » Technical Assistance Directory » Center for Quality Improvement and Innovation. The main heading is "Center for Quality Improvement and Innovation". To the right is the logo for HRSA Ryan White HIV/AIDS Program Center for Quality Improvement & Innovation. Below the heading is a paragraph describing the center's mission: "HRSA's Ryan White HIV/AIDS Program Center for Quality Improvement and Innovation (CQII) provides technical assistance on quality improvement to Ryan White HIV/AIDS Program recipients. CQII (formerly the National Quality Center-NQC) has the expert quality improvement consultants with whom many of you have worked. CQII provides face-to-face trainings, TA webinars, and many of the other services you have come to appreciate." This is followed by another paragraph: "CQII has a plethora of resources to assist you in meeting your quality improvement requirements. Our publications are available on line for download as well as the full range of Quality Academy and Consumer Academy tutorials. View our online resources." A third paragraph explains the program's structure: "CQII's program is modeled after the three components of a good quality management program. Which is defined by Policy Clarification Notice 15-02: Infrastructure, performance measurement, and quality improvement. HAB's Clinical Quality Management Bureau is handling the infrastructure and performance measurement. CQII helps Ryan White HIV/AIDS Programs structure and implement quality improvement projects. The Center is here to help you use your data and implement quality improvement projects. Simply fill out the online technical assistance form and HAB will contact you with next steps." Below this is a "Resources" section with a note: "Resources formerly found on the on the NQC website have been transferred to the Clinical Quality Management webpage of this site." On the right side, there is a vertical menu with links: "Center for Quality Improvement and Innovation Home", "end+disparities ECHO Collaborative", "Publications", "Quality Academy", "Quality Consumer Academy", "Quality Improvement Webinars", "Ryan White Conference", "Training for Consumers on Quality Plus", "Training of Trainers", "Training on Coaching Basics", "Training of Quality Leaders", "Technical Assistance Request Form", and "Email Newsletter Subscription Form". At the bottom right, there is a "Contact Information" section.

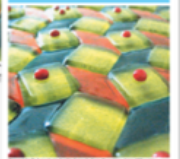
Choosing Health for Life

Your Health Journal



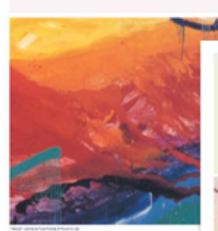
Escoja la salud para vivir

Tu Diario de Salud



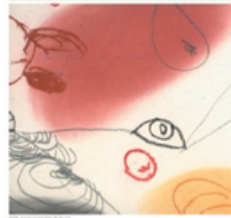
HIVQUAL Workbook

Guide for Quality Improvement in HIV Care



Patient Satisfaction Survey for HIV Ambulatory Care

New York State Department of Health AIDS Institute



Building Capacity of Statewide Quality Management Programs

NQC Guide for Ryan White HIV/AIDS Program Part B Grantees

New York State Department of Health AIDS Institute

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The Game Guide

Interactive Exercises for Trainers to Teach Quality Improvement in HIV Care

New York State Department of Health AIDS Institute

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Making Sure HIV Patient Self-Management Works

A Training Workshop for HIV Care Providers

Correction Guide for Workshop Facilitators

New York State Department of Health AIDS Institute

Health Resources and Services Administration HIV/AIDS Bureau

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Measuring Clinical Performance:

A Guide for HIV Health Care Providers

New York State Department of Health AIDS Institute

Health Resources and Services Administration HIV/AIDS Bureau



HIVQUAL Group Learning Guide

Interactive Quality Improvement Exercises for HIV Health Care Providers

New York State Department of Health AIDS Institute

Health Resources and Services Administration HIV/AIDS Bureau



A Guide to Consumer Involvement

Improving the Quality of Ambulatory HIV Programs

New York State Department of Health AIDS Institute

Health Resources and Services Administration HIV/AIDS Bureau

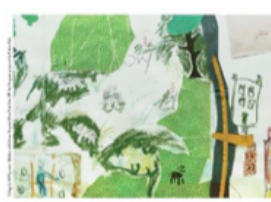


NQC Training-of-Trainers Guide

Facilitator Manual to Train HIV Providers on Quality Management

New York State Department of Health AIDS Institute

Health Resources and Services Administration HIV/AIDS Bureau



Guideline-based Quality Indicators for HIV Care

New York State Department of Health AIDS Institute

Health Resources and Services Administration HIV/AIDS Bureau



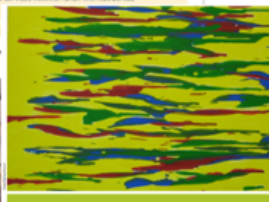
Partnering with Subcontractors to Improve HIV Care

National Quality Center Guide for HIV Providers

New York State Department of Health AIDS Institute

Health Resources and Services Administration HIV/AIDS Bureau

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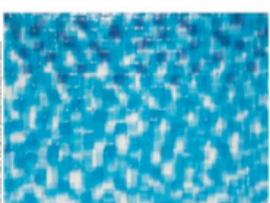
Making Sure Your HIV Care is the Best It Can Be

A Consumer Quality of Care Training Workshop

New York State Department of Health AIDS Institute

Health Resources and Services Administration HIV/AIDS Bureau

NATIONAL QUALITY CENTER



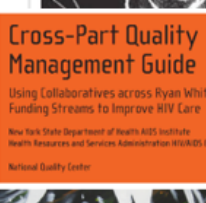
Cross-Part Quality Management Guide

Using Collaboratives across Ryan White Funding Streams to Improve HIV Care

New York State Department of Health AIDS Institute

Health Resources and Services Administration HIV/AIDS Bureau

National Quality Center



Planning and Implementing a Successful Learning Collaborative

Guide to Build Capacity for Quality Improvement in HIV Care

New York State Department of Health AIDS Institute

Health Resources and Services Administration HIV/AIDS Bureau

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NQC Training of Quality Leaders Guide

Facilitator Manual to Build Capacity of HIV Providers to Lead Quality Management Activities

New York State Department of Health AIDS Institute

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Strategies to Implement Your HIV Quality Improvement Activities

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Guide to Conducting a Virtual Quality Improvement Collaborative

Lessons Learned from the end+disparities ECHO Collaborative

New York State Department of Health AIDS Institute

For Health Resources and Services Administration HIV/AIDS Bureau

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On-Site Technical Assistance (TA)

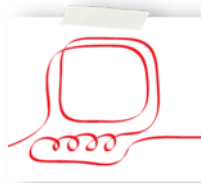
- ✓ On-site/off-site short-term TA is provided to Ryan White HIV/AIDS Program (RWHAP) recipients and subrecipients
- ✓ TA is designed to help the implementation of effective quality improvement efforts
- ✓ TA Request Form is available online for completion for review and approval by the HIV/AIDS Bureau (HAB)
- ✓ TA is provided by CQII and/or HAB

CQII.org

On-Site Technical Assistance



"One size fits all." Fine for baseball caps, not for technical assistance.



Quality Academy

- ✓ Online, asynchronous training course on quality improvement for different QI competencies and audiences (providers and people with HIV)
- ✓ Close to 40 interactive tutorials (15-20 mins each) are available at no cost, offering more than 800 training minutes; all presentation slides and notes are available for download
- ✓ Created in 2007 and expanded in 2009 (English and Spanish); over 35,000 tutorials have been taken so far
- ✓ Developed a new people with HIV in Quality section of the Quality Academy with tutorials

CQII.org

One a Day...





Technical Assistance Calls

- ✓ Monthly 60-minute national webinars are guided by quality experts and RWHAP recipients to share emerging practices and opportunities for peer learning
- ✓ Zoom platform encourages interactions with presenters using chat room and polling functionalities
- ✓ Slide presentations, handouts, webinar recordings are available for later download at CQII website

CQII.org

One Hour a Month...





Advanced Training Programs


- ✓ Training-of-Trainings (TOT) Program [to expand the pool of QI trainers nationally]
- ✓ Training of Quality Leaders (TQL) Program [to build QI capacity among RWHAP leaders]
- ✓ Training on Coaching Basics (TCB) Program [to learn about coaching other RWHAP programs]



NQC Training-of-Trainers Guide

Facilitator Manual to Train HIV Providers on Quality Management

New York State Department of Health AIDS Institute
Health Resources and Services Administration HIV/AIDS Bureau


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NQC Training of Quality Leaders Guide

Facilitator Manual to Build Capacity of HIV Providers to Lead Quality Management Activities

New York State Department of Health AIDS Institute
Health Resources and Services Administration HIV/AIDS Bureau

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NQC Training on Coaching Basics Guide

Facilitator Manual to Guide HIV Providers on Quality Management

New York State Department of Health AIDS Institute
Health Resources and Services Administration

 NATIONAL QUALITY CENTER



Quality Award Program

- ✓ To recognize organizations and individuals demonstrating outstanding progress in improving the quality of HIV care
- ✓ Started in 2008, Quality Awards are offered annually
- ✓ Common categories include:
 - Measurable Improvements in HIV Care
 - Leadership in Quality Improvement
 - People with HIV Engagement in Quality Improvement

Applications Sought for 2018 Quality Awards

Saturday, May 19, 2018

TARGET Center



The 2018 CQII Quality of Care Award application season is upon us! Now is the chance for you to gain recognition for your efforts to improve the quality of your services and help your clients achieve a better quality of life.

Applications are due June 4. Download the [Application Form](#) and the [Application Instructions](#).

Every year the HRSA-funded [Center for Quality Improvement and Education \(CQII\)](#) and [HRSA's HIV/AIDS Bureau](#) (HRSA/HAB) are pleased to recognize the outstanding work of Ryan White HIV/AIDS Program (RWHAP) recipients and consumers that have shown either exemplary performance or leadership in some aspect(s) of quality management. CQII's aim is to acknowledge excellence among RWHAP-funded recipients of all Parts and to promote these quality champions to further spread quality improvement.



People with HIV Quality Improvement Activities

- ✓ People with HIV serve as CQII team members
- ✓ Four annual webinars targeting people with HIV to learn more about QI and partner on QI teams
- ✓ Engagement of people with HIV as CQII content experts, faculty members, and QI coaches
- ✓ Involvement of people with HIV in all CQII planning and implementation activities
- ✓ Role of people with HIV in various aspects of the collaborative



2016: TCQPlus Training

New CQII Offerings



QI Collaboratives Overview

- ✓ Two QI Collaboratives:
 - ✓ Social Determinants of Health Collaborative [Year 1-2]
 - ✓ High Impact Collaborative [Year 3-4]
- ✓ Social Determinants of Health Collaborative
 - ✓ 18-month national collaborative with five 2-day Learning Sessions
 - ✓ 4 Affinity Groups: Housing, Mental Health, Substance Use, [TBD]
 - ✓ Twice a month (60min each) virtual Affinity Group Sessions with didactic presentations by content experts and case presentations by participants
 - ✓ Goal of reaching up to 100 RWHAP recipients



2018: *end+disparities* ECHO Collaborative



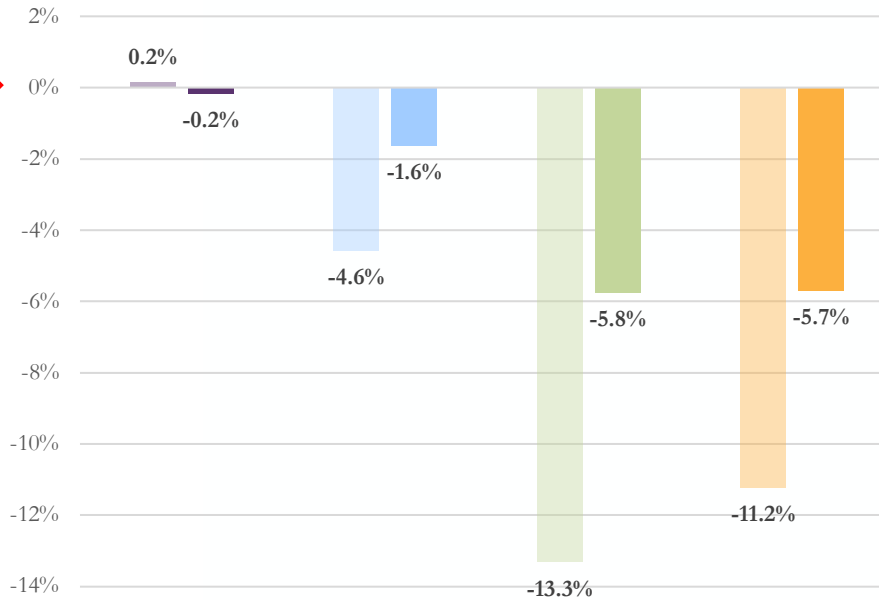
Past CQII-Led Collaboratives

Collaborative	Timeframe	RWHAP Recipients	Reach
Part B Collaborative	Nov 2004-Nov 2006	8 State Departments of Health	129,000 PWH
Low Incidence Collaborative	Jun 2006-May 2008	17 State Departments of Health	20,000 PWH
TGA Initiative	Jun 2008-Oct 2009	5 City Departments of Health	19,880 PWH
Cross-Part Collaborative	Oct 2008-Apr 2010	91 Part A-F recipients from 5 States	192,018 PWH
D.C. Cross-Part Collaborative	Mar 2011-Jun 2012	19 recipients in 2 states and the D.C.	35,642 PWH
H4C Collaborative	Mar 2014-Jan 2016	55 Part A-F recipients from 5 States	76,990 PWH
end+disparities ECHO Collaborative	Jun 2018-Dec 2019	200 Part A, B, C, and D recipients from 31 States/Territories	138,826 PWH



end+disparities ECHO Collaborative: Closing the Gap

No Disparity between
 Agency Subpopulation and Overall Agency Averages



‘Between July 2018 and November 2019, the subpopulation viral suppression rates increased on average 3.4%, specifically Black/AA Latina Women from 81.8% to 83.2%; MSM of Color from 82.0% to 83.6%; Transgender from 77.9% to 83.8%; and Youth from 72.2% to 77.0%.’

‘The gap between HIV subpopulation and overall viral suppression rates was reduced for all four groups, on average by 3.3%, between July 2018 and November 2019.’

	Black/ African American and Latina Women	MSM of Color	Transgender	Youth
■ First-Dif to Caseload	0.2%	-4.6%	-13.3%	-11.2%
■ Last -Dif to Caseload	-0.2%	-1.6%	-5.8%	-5.7%

end
 +disparities



Mission

Mission of the Social Determinants of Health Collaborative

“To promote the application of quality improvement interventions to measurably increase viral suppression rates for four disproportionately affected HIV subpopulations that face barriers due to housing, mental health, substance use, or [TBD] and decrease gaps in HIV disparities.”

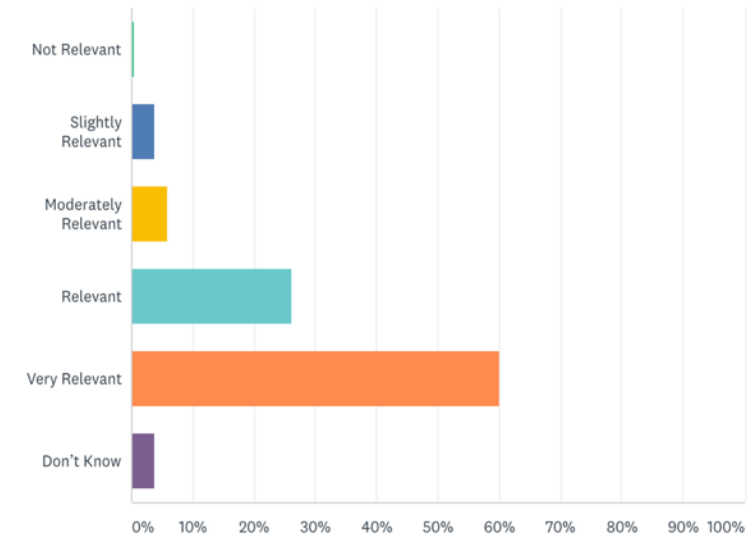


Background: Social Determinants of Health

- ✓ 2019 CQII Survey - Tackling social determinants of health is crucial to reaching the goals of national public health priorities (n=241)
 - ✓ 86% of respondents viewed the topic of social determinants of health as relevant/very relevant
 - ✓ 96% were interested/very interested in creating quality improvement (QI) projects that address social determinants of health
 - ✓ 94% indicated that they would participate in a social determinants of health collaborative focused on housing, mental health, substance use, and stigma

How do you assess the relevance of the following topic for your future quality improvement work: Social Determinants of Health?

Answered: 240 Skipped: 1





Social Determinants of Health Collaborative Structure

Format	18-month national collaborative with five 2-day Learning Sessions (LS); 4x affinity groups (twice a month, 60-minute virtual sessions); 5-10 regional groups; leadership program
Target Audience	Voluntary enrollment across all RWHAP recipients/subrecipients (max enrollment of 25 recipients per Affinity Group)
Affinity Groups	4 Affinity Groups: Housing, Mental Health, Substance Use, [TBD] (96 Affinity Sessions)
# of Participants	Up to 100 RWHAP recipients/subrecipients across RWHAP Part A – D funding streams
Dates	Orientation Sessions (starting Oct 2020); LS 1 (Feb 2021); LS 2 (Jun 2021); LS 3 (Oct 2021); LS 4 (Feb 2022); and Closing Session (Jun 2022)
Reporting	Reporting of viral suppression data every two months via the online CQII database; reporting of QI activities every four months; Regional Group assessments quarterly
Aims	a) apply QI methodologies to address key social determinants of health; b) improve viral suppression rates for people with HIV with social determinants of health barriers; c) decrease the viral suppression gap between people with HIV with social determinants of health barriers in comparison to the other patients served by the same agency



Affinity Sessions

- ✓ Bi-weekly virtual Affinity Sessions for each group: housing, mental health, substance use, and [TBD]
 - ✓ Enable teams to create a community of learning while eliminating barriers to meeting in-person
 - ✓ Each participating agency will present at least one case presentation and one follow-up presentation 6 months afterwards
- ✓ Each Affinity Group is supported by a dedicated faculty, which includes content experts, including individuals with lived experiences, to provide ongoing expertise and support throughout the sessions

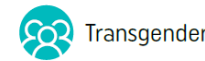
AFFINITY ECHO GROUPS



Community Partner



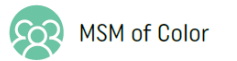
Black/African American and Latina Women



Transgender



Youth



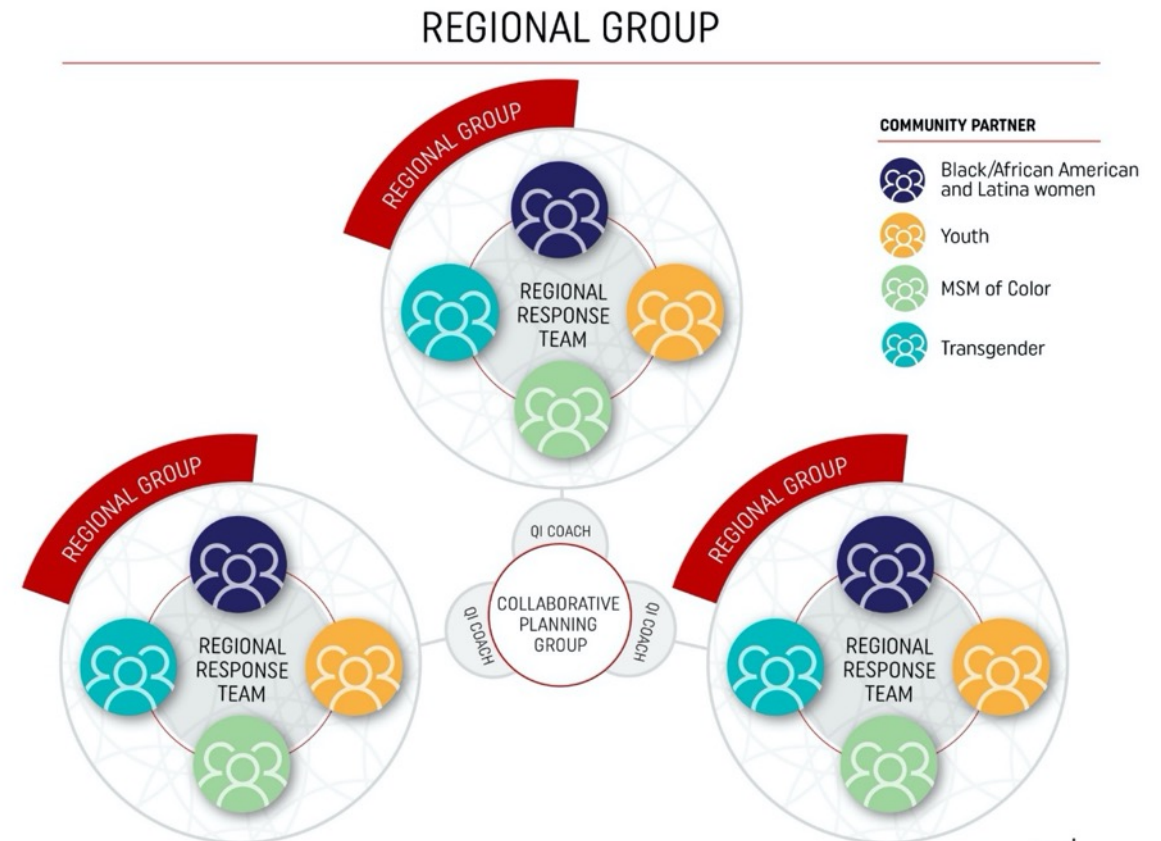
MSM of Color

[2018-2019 end+disparities ECHO Collaborative]



Regional Groups

- ✓ Local improvement groups composed of recipients in a respective catchment area (i.e., state, counties) will be formed to provide an opportunity for further peer sharing, independent of the Affinity Sessions
- ✓ In case not all RWHAP recipients in a specific state/region are participating, CQII will encourage the formation of a collaborative-specific Regional Groups
- ✓ Routine assessments of each Regional Group every quarter



[2018-2019 end+disparities ECHO Collaborative]



Social Determinants of Health Collaborative Structure

Collaborative Toolkit

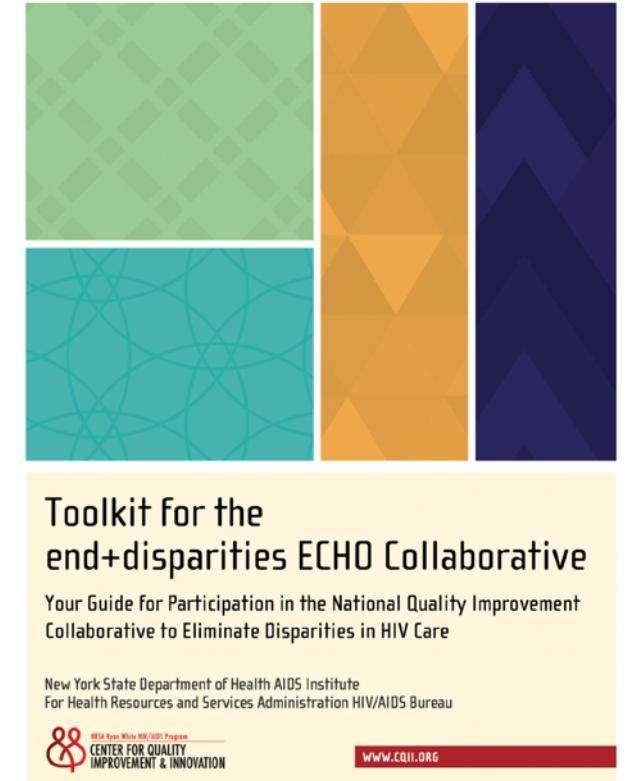
- ✓ Necessary reporting forms, expectations, timelines, contact information
- ✓ Intended to set clear definitions for collaborative terminology
- ✓ Input from the various affinity faculty members and community is needed

Promotion

- ✓ HAB invitational letter, CQII Announcements, Kick-off webinars
- ✓ Three-minute Animated Video

Planning Group

- ✓ Comprised of CQII staff/coaches, content experts, including people with HIV, HAB staff, and other stakeholders as needed
- ✓ Will be formed in Aug 2020 and meet virtually on a weekly basis





Online Reporting

- ✓ Previously used online database is being re-programmed to allow for routine reporting of viral suppression data and reporting of QI activities
- ✓ Participants enter their aggregated agency data (no individual patient data) based on pre-defined measures every 2 months, which allow them to compare their progress to that of their peers
- ✓ Participants enter their QI interventions every 4 months to share and inspire other participants to improve their quality of care

The screenshot shows the website interface for the end+disparities ECHO Collaborative. On the left, the logo 'end+disparities' is displayed vertically. The main content area includes a breadcrumb trail 'You are here: Home', a welcome message, a brief description of the online CQII database, and three main navigation buttons: 'Data Entry', 'Reports', and 'User Profile', each with a corresponding description of its function.

**+end
disparities**

You are here: [Home](#)

Welcome to the end+disparities ECHO Collaborative!

The online CQII database allows participating HIV providers to submit individual performance data based on predetermined indicator definitions and to access individual and benchmarking reports from other participants.

Data Entry
To submit individual performance data based on predetermined indicators

Reports
To obtain individual data reports and generate benchmark reports based on search criteria

User Profile
To change your user profile and join a group



Intervention Grids and Manuals

- ✓ An extensive list of evidence-informed interventions and emerging practices related to each focus area has been gathered by IHI by scanning existing work, reviewing the literature, and conducting interviews with key stakeholders
- ✓ IHI will also develop a set of intervention manuals relevant to collaborative participants
- ✓ Collaborative participants will be asked to select those interventions and manuals most relevant to meet the goals of their aim statement and report their selected interventions

Dimension: Substance Use	Low-Threshold Buprenorphine Treatment
This Intervention is Linked to the following Secondary Drivers: <ul style="list-style-type: none">• Effective clinic flow to care and support new and ongoing clients with substance use issues, i.e., coordinating HIV care and substance use care• Client-centered and client-driven support systems in place to provide individual and peer-to-peer group support• Customized care plan for all clients experiencing substance use issues and are virally unsuppressed	
Level of Evidence: Well-Defined Interventions with an evidence-base	

Summary:

Medication Assisted Treatment (MAT) (also known as Opioid substitution therapy (OST)) using **buprenorphine** has been established as the gold standard in treating opioid use disorders. But to ensure that more patients can benefit from this treatment, clinics (and communities) need to implement low-threshold treatment.

Core Components

Features of low-threshold buprenorphine treatment include:

- Same-day initiation into treatment
- Use of a harm-reduction approach (see separate write-up of Harm Reduction Principles)
- Flexibility of approach and of scheduling
- Fully integrated into the workflow of the clinic

See the Additional Resources section below for several detailed guides and presentations.

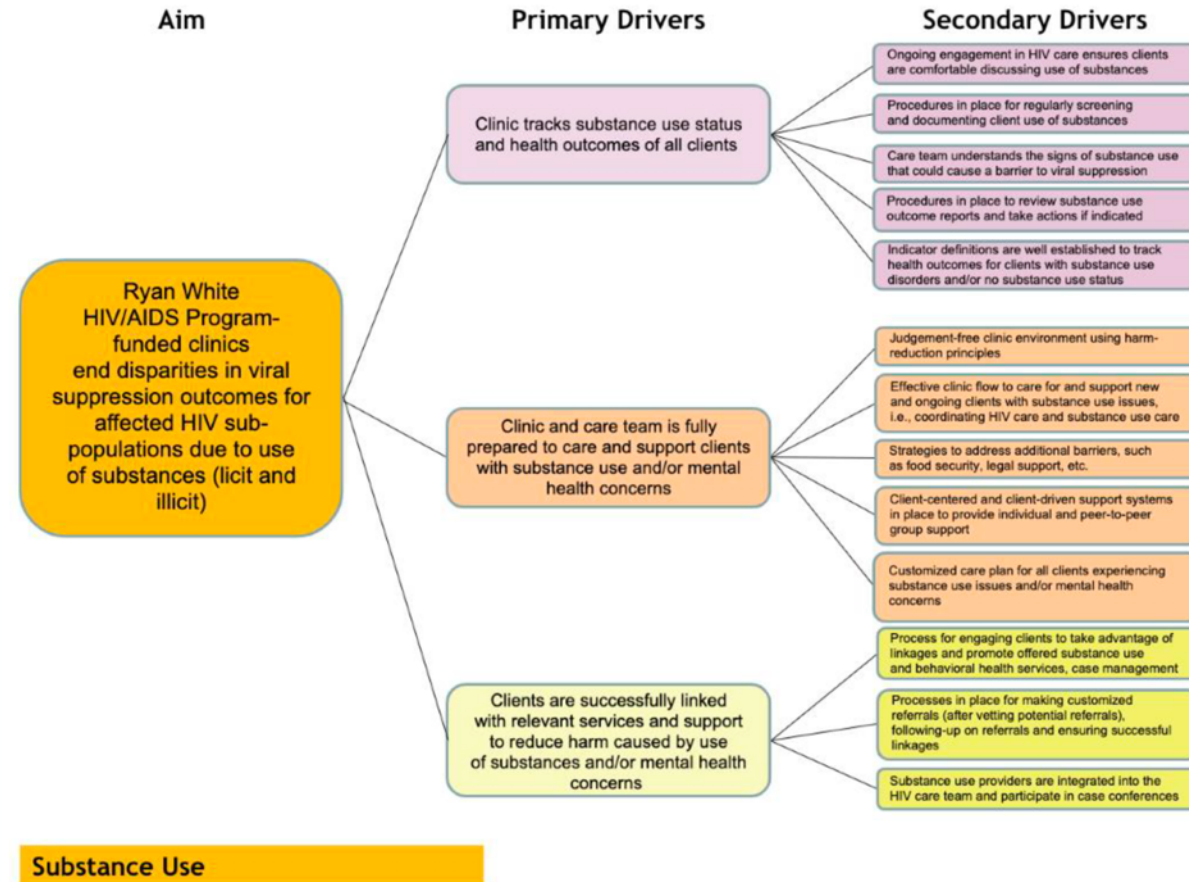
Tips and Tricks:

- Effective MAT using buprenorphine often involves culture change at the clinic and helping providers identify and address their own bias.
- Low threshold buprenorphine is part of an integrated approach to behavioral health using harm



Driver Diagrams

- ✓ The Driver Diagram presents a graphic framework on factors to have major impacts on achieving the outcome shown in the box on the far left of the diagram. The Primary Drivers are the major factors driving the outcome. The Secondary Drivers are the detailed activities and structures that make up the Primary Drivers.
- ✓ Driver Diagrams has been developed for each domain of the collaborative to facilitate the update of identified interventions
- ✓ IHI drafted with CQII and received input and feedback from the field





Leadership Program

- ✓ The Leadership Program prepares a group of participants and people with HIV to assume greater leadership roles in facilitating virtual communities of learning
- ✓ Individual coaching from CQII staff/faculty and monthly peer exchange opportunities with other Leadership Program participants



2020: Leadership Program Meeting



Learning Lab

- ✓ Virtual QI training course program available to all RWHAP recipients and subrecipients
- ✓ Comprised of three independent courses, each offered every four months
 - ✓ QI 101
 - ✓ Advanced QI
 - ✓ People with HIV in QI
- ✓ Each Lab consist of six 90min virtual sessions every two weeks and a 6-month post-graduation sharing session
 - ✓ Curriculum includes homework assignments
 - ✓ All participants are supported by the course faculty

Learning Lab



All Teach, All Learn, All Improve



Learning Lab Overview

- ✓ Participants register for the Lab via CQII's online registration site
- ✓ After acceptance, participants receive
 - ✓ Full curriculum: participant expectations, session dates, pre-work assignments, Zoom links, homework assignment due dates, etc.
 - ✓ Web cameras is provided as needed
- ✓ The focus is on successfully implementing a QI project within the context of a RWHAP agency based on local improvement priorities to directly apply the training content





Learning Lab Overview

- ✓ The class is limited to up to 15 participating agencies, with a minimum of 5 agencies; participation by the agency QI team is encouraged
- ✓ Each 90min session is highly interactive, use case-based learning with real-world HIV examples
- ✓ Expectation is to actively participate in all sessions and complete all course deliverables
- ✓ Post-training session is scheduled 6 months after the onset of each Lab for the final report-back of QI projects to sustain the impact beyond the Lab





Improvement Science Advisory Committee

- ✓ Chaired by Lisa Hirschhorn, MD, MPH and Jim Tesoriero, PhD
- ✓ Charge to Committee:
 - ✓ Make recommendations to ensure alignment of CQII activities with up-to-date QI methodologies and tools
 - ✓ Provide guidance for the selection of CQII activities (i.e., Collaborative Affinity Groups), future QI resources, and Expert Meeting topics
 - ✓ Propose strategies to diffuse successful work by CQII
 - ✓ Suggest improvements of CQII activities based on evaluation findings



2017: Improvement Science TWG



QI Expert Meeting

- ✓ Chaired by the Institute of Healthcare Improvement (IHI)
- ✓ Details:
 - ✓ Annual face-to-face 1-2-day Expert Meeting in Washington, DC
 - ✓ Deeper dive into a single prioritized QI content (i.e., stigma and QI, experience-based co-design) or methodology area (i.e., advanced QI tools)
 - ✓ Aim to strengthen CQII approach benefitting the RWHAP community and to improve HIV care
 - ✓ Written summary reports with actionable recommendations for implementation by CQII





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