

CentroMed is  
**PrEPared**

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**San Antonio, TX**



# About CentroMed

## **Mission:**

CentroMed is an integrated primary care clinic that provides accessible services of superior quality.

## **Vision:**

CentroMed will be a Premier Primary Care Clinic recognized for quality customer services, clinical excellence, comprehensive care, and responsiveness to community needs.

Federally Qualified Health Center (FQHC). RWHAP Parts A, B, C

# About CentroMed\*

- Incorporated in 1973; 43 Years of Service
- Bexar County – 21 Sites
- Comal County since 2009 – 2 Sites
- 15-Member Board of Directors, Consumer Majority
- The Joint Commission accredited since 1999
- 555 employees
  - 45 Physicians and Mid-level providers
  - 15 Dental providers; 5 Hygienists
  - 9 Behavioral Health providers

\*2015 Agency Profile

# Total Patient Population (2015 UDS)\*

- 68,602 unduplicated patients were served in 284,282 office visits
  - 47% lacked health insurance
  - **1,307 were PLWHA (CentroMed) \*\***

\*\*ARIES STAR Report CY 2015

# Leveraging Resources

- FQHC and Certified Patient Centered Medical Home Infrastructure
  - Same Day/Same Week - Appointment Availability
  - Sliding Fee System
  - Care Coordinators
  - In-House Laboratory Services
  - Eligibility Services
  - Patient Assistance Program through our 340 B Pharmacy
  - Navigation Call Center/ Text Messaging – Appt. Reminders
  - Access to a Patient Portal- Web & Mobile Friendly
  - ACA Enrollment Counselors
  - Additional supportive services available – language line/deaf interpreter services

# Leveraging Resources

- Santa Rosa receives Ryan White funding for the following categories:
  - OAHS
  - Mental Health
  - LPAP/EFA
  - Medical Case Management/Non-Medical Case Management
- RWHAP Part C providers\*
  - Health Education
  - Risk Reduction Counseling
  - Targeted Testing
- Quality of care measures are monitored by using the available reporting tools through our EHR system
  - NextGen - Electronic Health Record System
  - ARIES - Data System used for Ryan White
- CentroMed as a whole receives local, state, and federal funding to administer programs throughout the agency
  - Patients requiring OB/GYN, dental, vision, or behavioral health services are linked to the appropriate provider within CentroMed
  - Prescriptions for medications other than Truvada are available through our pharmacy utilizing 340B pricing
  - Potential patients from other CentroMed clinics are referred to Santa Rosa for PrEP medical care.

\* Ryan White providers time is based on encounters

# History of PrEP at Santa Rosa

- September 2014-Referral received from a CentroMed location in Comal County
  - 30 year old white female in Serodiscordant relationship
  - HIV positive, young, Hispanic MSM pattern was noticed in the community
- Discussed PrEP with local AIDS Service Organization staff
  - **High-risk patient** referral received from ASO
- Discussed referral with the San Antonio Metropolitan Health District (SAMHD)
- Some patients were referred by other agencies *i.e. Agency AARC-Alamo Area Resource Center*
  - PCP → SAMHD → AARC → CentroMed
- PrEP was discussed with Dr. Martinez.

# Who has been started on PrEP\*?

<b>As of October 31, 2016</b>		
<b>Average Age</b>	<b>33.8</b>	
	<b>Number</b>	<b>Percentage</b>
<b>Total Male</b>	<b>85</b>	<b>83%</b>
<b>Total Female</b>	<b>18</b>	<b>17%</b>
<b>White</b>	<b>90</b>	<b>87%</b>
<b>Black</b>	<b>9</b>	<b>9%</b>
<b>Other/Not Specified</b>	<b>4</b>	<b>4%</b>
<b>Hispanic/Latino (includes all races)</b>	<b>68</b>	<b>33%</b>
<b>Exposure to HIV (nPEP, Serodiscordant couple)</b>	<b>48</b>	<b>47%</b>
<b>MSM</b>	<b>13</b>	<b>13%</b>
<b>Z72.50 code (problems related to sexual behavior-may include HRH, MSM)</b>		
<b>Z72.50, Z72.51, Z72.52, Z20.6</b>	<b>42</b>	<b>41%</b>

\*Includes patients prescribed nPEP; those who had 1<sup>st</sup> visit, some may no longer be taking PrEP/nPEP

# Patient Process for PrEP

Call  
CentroMed to  
Schedule a  
PrEP  
appointment  
at Santa Rosa

Initial visit &  
labs.  
Prescription is  
written that  
day.

Face-to-face  
follow-up in 3  
months with  
pre-clinic  
labs, 90 day  
refill given.

Lab only  
follow-up in 3  
months

Alternate  
face-to-face  
and lab only  
visits



# Integrated PrEP Services Clinic Flow

**Check-in &  
complete  
registration  
paperwork**

**Vital signs  
& history  
by Medical  
Assistant in  
Triage  
Room**

**Visit with  
provider in  
exam room**

**Lab draw in  
clinic**

**Check out &  
schedule  
follow-up**

# Components of a PrEP Visit Integrated into a General Medicine Clinic

## Initial Visit

- Checklist for Prescribers completed and scanned into patient chart.
- Agreement form signed and scanned into patient chart.
- Discuss safer sex and risk reduction.

# Components of a PrEP Visit Continued

## Initial Visit

- Labs
  - Blood
    - CMP
    - HIV
      - 4<sup>th</sup> generation test. Viral load if symptomatic.
    - Hepatitis B surface antigen
    - RPR
  - Urine
    - Urinalysis complete
    - Gonorrhea & Chlamydia
  - Oropharyngeal and rectal swabs for gonorrhea and chlamydia based on patient risk, ability to pay
- Truvada 30 days with 2 refills (or 90 days) if labs WNL/negative.
  - Copay card if insured
  - Gilead PAP application if uninsured

# Components of a Follow-up Visit

## Follow-up Visit

- Pre-clinic labs
  - Blood
    - CMP
    - HIV
      - 4<sup>th</sup> generation test. Viral load if symptomatic
    - RPR
  - Urine
    - Urinalysis
    - Gonorrhea & Chlamydia if needed
- Discuss safer sex and risk reduction.
- Refill Truvada for 90 days if labs WNL/negative.

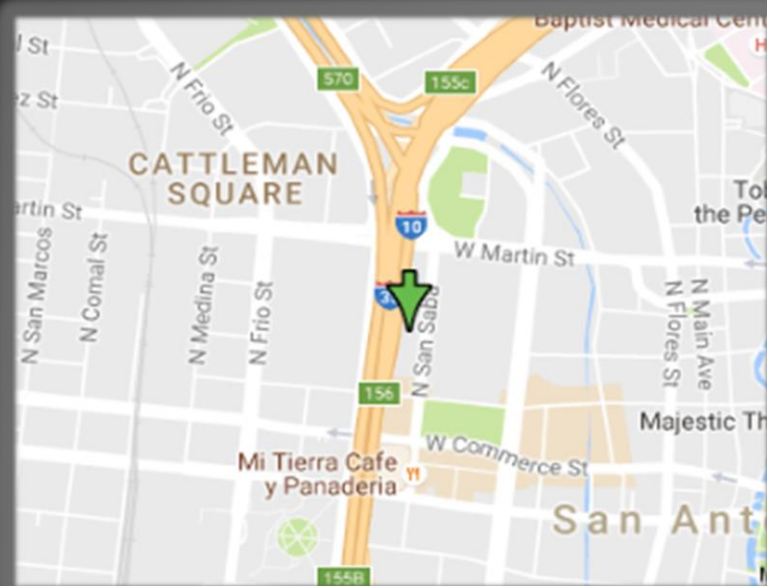
# Estimated Cost for Self-Pay Patients\*

	Initial Visit	Follow-up
PAP Appointment	\$10	---
Clinic Appointment	\$45	\$45
CMP	\$5	\$5
Hepatitis B Surface Antigen	\$5	---
Urinalysis	\$5	\$5
Gonorrhea & Chlamydia	\$19	\$19
HIV 4 <sup>th</sup> Generation	\$21	\$21
Viral Load (if needed)	\$291	\$291
RPR	\$5	\$5
<b>Total</b>	<b>\$115 and up</b>	<b>\$100 and up</b>

\*Fees are assessed on a sliding scale, based on income and household size.  
Fees are subject to change. This estimate is based on the lowest fee charged.

# Lessons Learned/Next Steps

- Understanding issues with accessing Truvada through PAP
- Identifying funding opportunities for lab testing for uninsured/self-pay
- Exploring how to get PrEP to uninsured patients who are high-risk



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**Questions?**

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