Integrating and Leveraging Housing within Ryan White HIV/AIDS Program Part B Systems of Care

Administrative Reverse Site Visit (ARSV)

October 2019

Amy Griffin
Project Officer
Division of State HIV/AIDS Programs (DSHAP)
HIV/AIDS Bureau (HAB)

Vision: Healthy Communities, Healthy People

Integrating Housing and the RWHAP Part B

- Unstable Housing and the Ryan White HIV/AIDS Program (RWHAP)

- RWHAP

  - Amy Griffin, DSHAP, Northeast/Central Services Branch

- State of Illinois Integrated Housing

  - Dr. Jeffrey Maras, Illinois Department of Public Health

- State of New Jersey

  - Renee Cirillo, New Jersey Department of Public Health

Learning Objectives

- Participants will learn why housing is an important topic that should be addressed within a RWHAP Part B

- Participants will be able to identify mechanisms to address housing needs at the state level

- Participants will learn how the Illinois Department of Public Health and New Jersey Department of Health addresses housing needs for people with HIV

Unstable Housing and the RWHAP

Why Housing?
Summary of Research Data

- Stable housing has a direct, independent, and powerful impact on HIV incidence, health outcomes, and health disparities

- Housing status is a more significant predictor of health care access and HIV outcomes than individual characteristics, behavioral health issues, or access to other services

- For persons who lack a safe, stable place to live, housing assistance is a proven, cost-effective health care intervention

Taken from the US. Housing and Urban Development Publication, *HIV CARE CONTINUUM The Connection Between Housing And Improved Outcomes Along The HIV Care Continuum (2013).* Available for download at https://www.hudexchange.info/resources/documents/The-Connection-Between-Housing-and-Improved-Outcomes-Along-the-HIV-Care-Continuum.pdf

Why Housing?

- Housing assistance increases access to and retention in medical care among people with HIV

- Access to adequate housing significantly affects the health of individuals at risk of or with HIV

- The lack of housing interacts with other risk factors:
  - Substance use
  - Risky sexual and injection practices
  - Physical violence

Viral Suppression among Clients Served by the Ryan White HIV/AIDS Program, by Housing Status, 2010–2017—United States and 3 Territories[a]
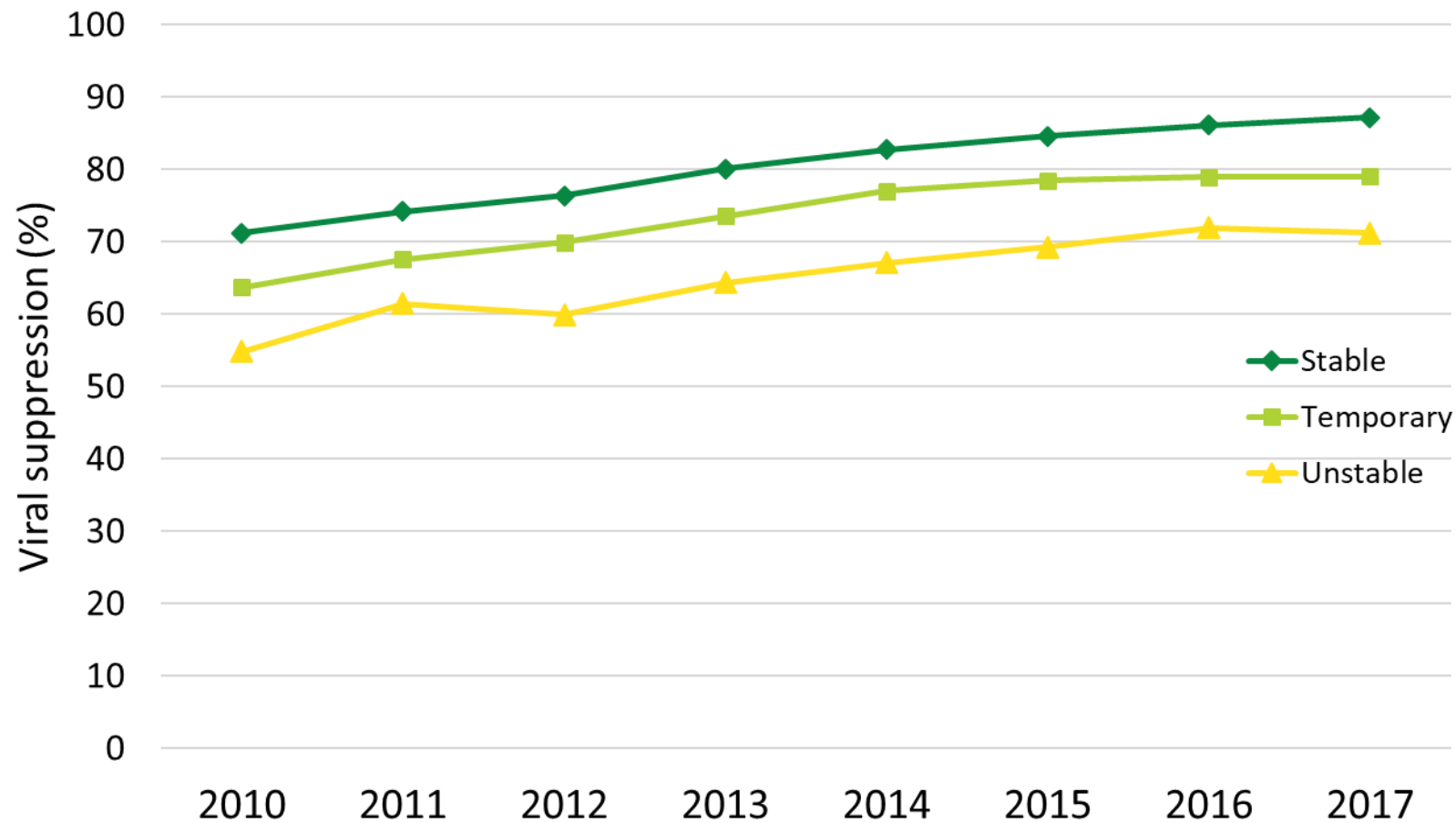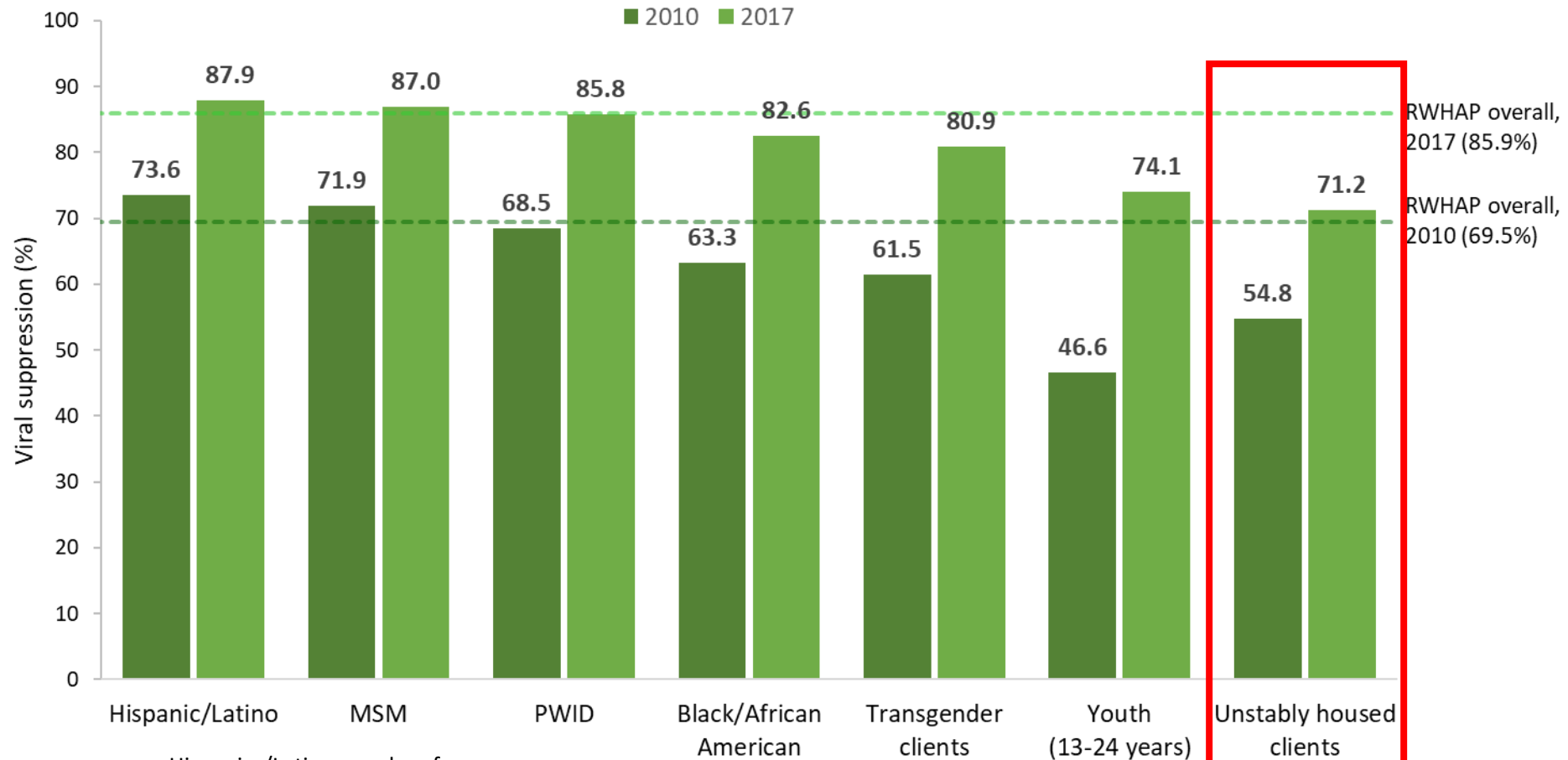

Viral suppression: ≥1 OAHS visit during the calendar year and ≥1 viral load reported, with the last viral load result <200 copies/mL.
[a] Guam, Puerto Rico, and the U.S. Virgin Islands.

Viral Suppression among Key Populations Served by the Ryan White HIV/AIDS Program, 2010 and 2017—United States and 3 Territories[a]

Hispanics/Latinos can be of any race.
Viral suppression: ≥1 OAHS visit during the calendar year and ≥1 viral load reported, with the last viral load result <200 copies/mL.
[a] Guam, Puerto Rico, and the U.S. Virgin Islands.

RWHAP Response

How Can the RWHAP Part B Funding Address Unstable Housing?

The Ryan White HIV/AIDS Program
Housing Support

- **Housing support services funded under RWHAP Parts A, B, C, and D**

- **Allowable services include (Policy Clarification Notices 16-02):**
  - Housing referral (i.e., assessment, search, placement, advocacy, and the fees associated with these services)
  - Short-term or emergency housing
  - Transitional Housing

- **Program guidelines for housing support**:
  - Must be payer of last resort
  - Must ensure that housing is limited to short-term or transitional support
  - Must develop mechanisms to allow new clients access to housing services
  - Must develop annual, long-term housing plans for every client in housing

Emergency Financial Assistance (EFA)

- **EFA support services funded under RWHAP Parts A, B, C, and D**

- **Emergency Financial Assistance provides limited _one-time or short-term_ payments to assist an HRSA RWHAP client with an urgent need for essential items or services necessary to improve health outcomes**

- **Allowable Services:**
  - Utilities
  - Housing
  - Food
  - Transportation
  - Medications that would not otherwise be covered

- **Direct payments to clients are not allowed**

Contact Information

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Ryan White HIV/AIDS Program Part B Administrative Reverse Site Visit Meeting

2019 Hot Topic: Integrating and Leveraging Housing within Ryan White Part B Systems of Care

October 24, 2019

Learning Objectives:

Participants will learn why housing is an important topic that should be addressed within a RWHAP Part B, and mechanisms to address housing needs at the state level. The Illinois Department of Public Health will present on how each state addresses housing needs for people with HIV.

Program overview

1. **IL Ryan White CARE utilizes 2 funding streams that support its integrated housing program:**

    - FFY 2019 - Housing Opportunity for People Living with HIV/AIDS (HOPWA), **$1,172,213**
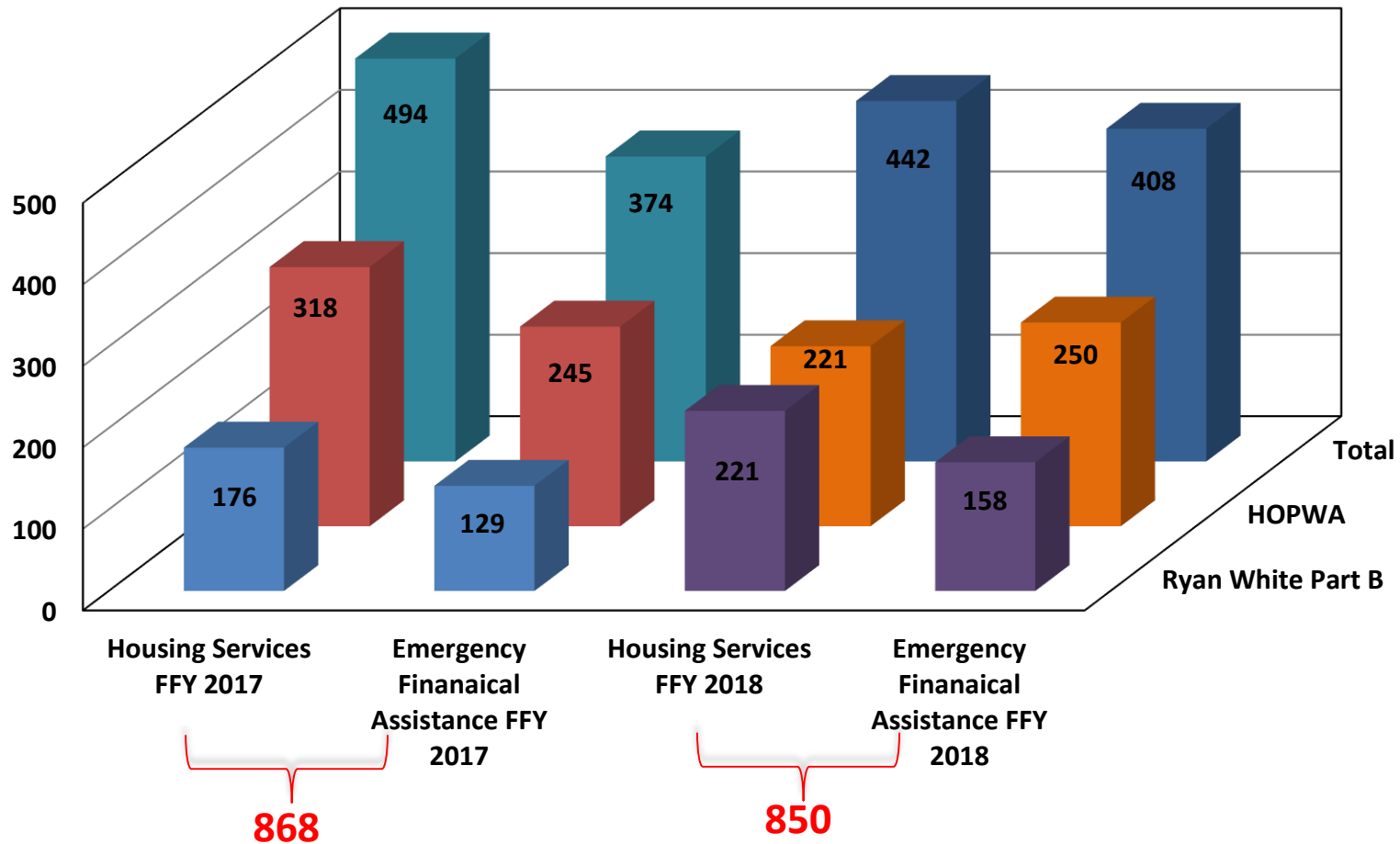   - FFY 2019 - Ryan White Part B Housing allocation, **$600,000**

2. **IL RWPB CARE has integrated its standard operating procedures (SOP) for:**

    - HOWPA (**Tenant-Based Rental Assistance** and **Short-Term Rent, Mortgage and Utility Assistance**)
    - Ryan White Housing
    - Emergency Financial Assistance

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Program Overview Continued

3. **Illinois is made up of 8 jurisdictional regions; and each region conducts needs assessment to determine what service scopes are delivered and amount of funds allocated**

4. **<u>Housing</u> and <u>Emergency Financial Assistance</u> are set at *<u>80% of the area median income</u>* (HOPWA income eligibility standard)**

5. **IL Ryan White <u>CARE</u> served a total of <u>5,305</u> enrolled clients through its consortia model in FFY 2019**

   ■ The full RWPB portfolio with ADAP/Insurance served a total of **13,153** clients
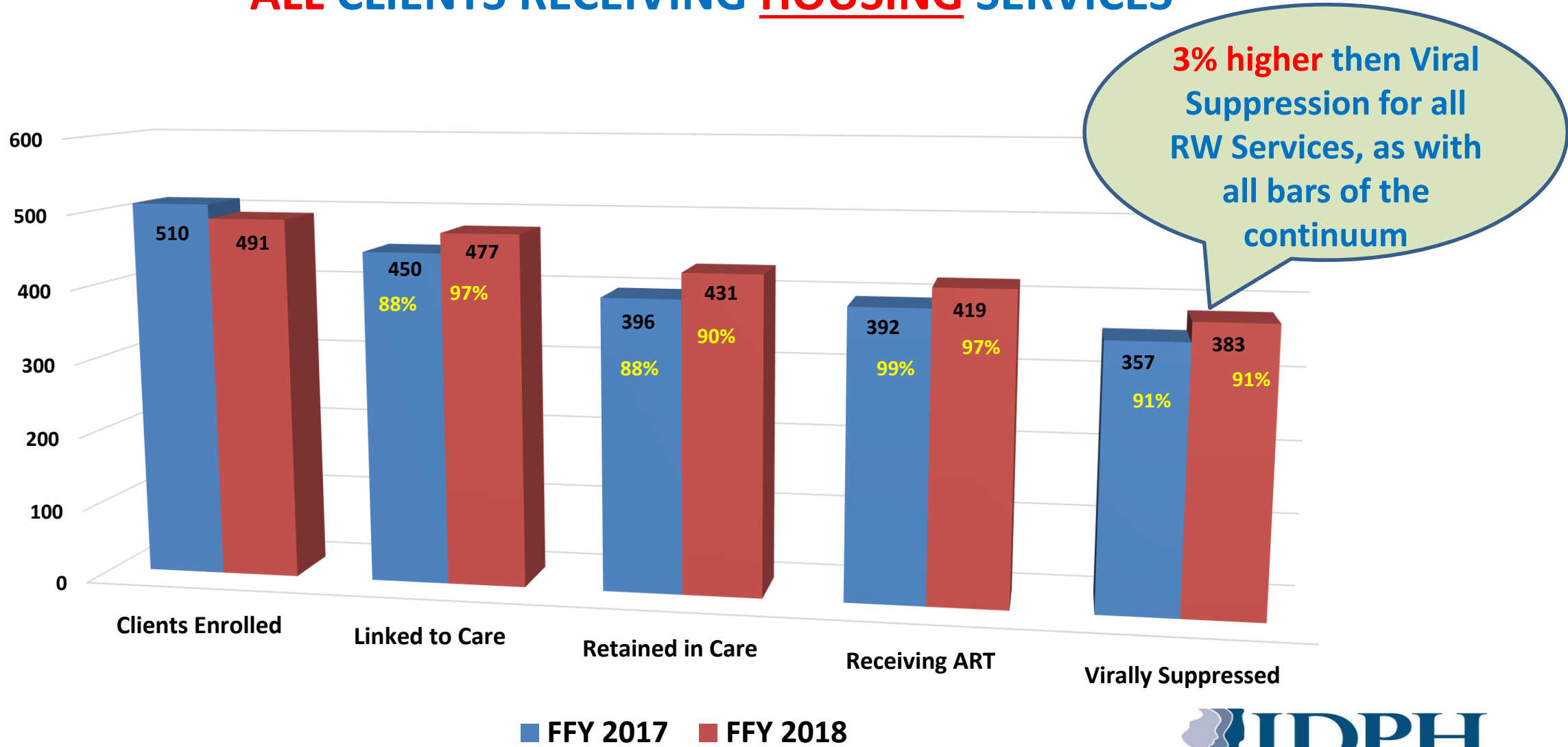
SERVICE BREAKDOWN
Clients Receiving Housing and Emergency Financial Assistance
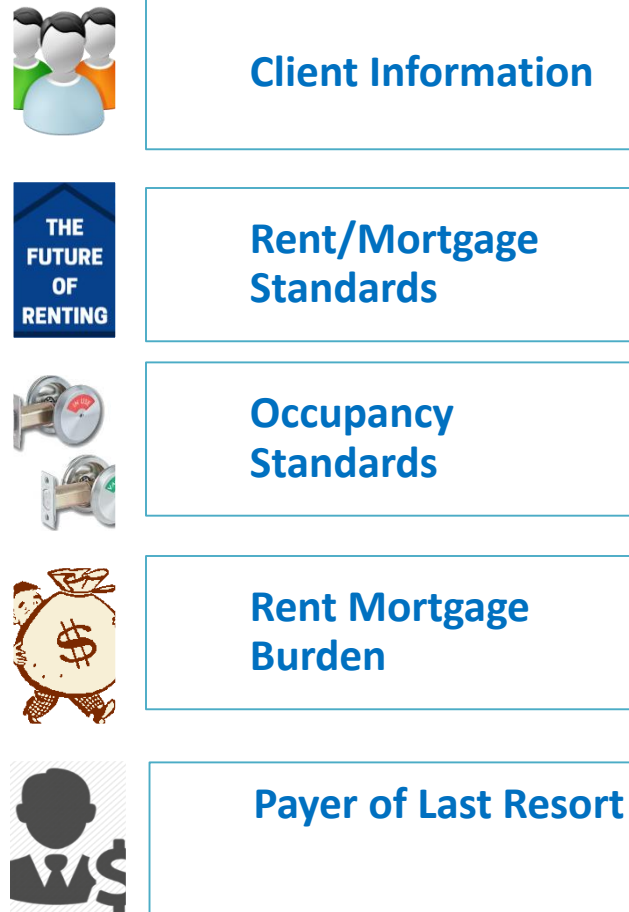### By Service and Funding Source

ILLINOIS HOUSING SERVICES CASCADE
ALL CLIENTS RECEIVING HOUSING SERVICES

3% higher then Viral Suppression for all RW Services, as with all bars of the continuum

	Clients Enrolled	Linked to Care	Retained in Care	Receiving ART	Virally Suppressed
FFY 2017	510	450 (88%)	396 (88%)	392 (99%)	357 (91%)
FFY 2018	491	477 (97%)	431 (90%)	419 (97%)	383 (91%)

■ FFY 2017 ■ FFY 2018

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Program Overview
Housing Assistance Worksheet

Client Information

Rent/Mortgage Standards

Occupancy Standards

Rent Mortgage Burden

Payer of Last Resort

Fair Market Rent by County

Studio Cost

1 BR Cost

2 BR Cost

3 BR Cost
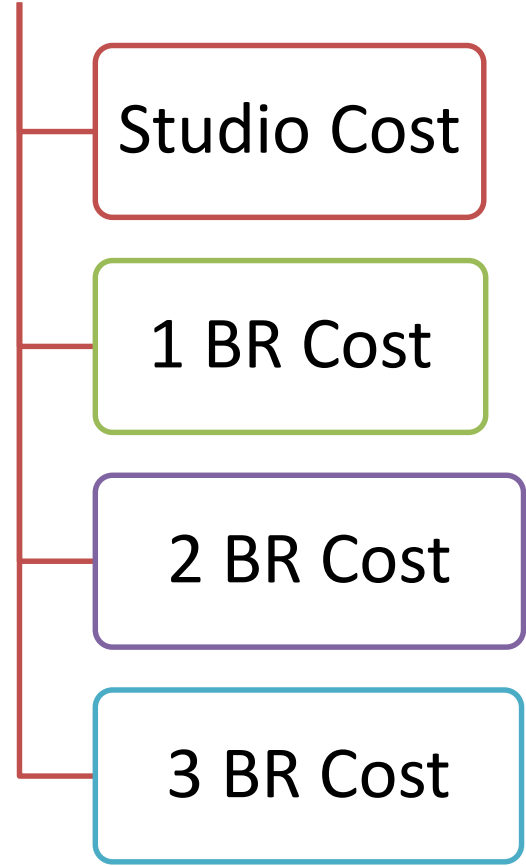
Key Elements to Implementation Challenges & Points for Consideration

Legislative Cross Walks

INTERNAL

- Ensure to cross walk differing legislative guidance (HOPWA/HRSA)
- Task Force developed to walk through each legislative guidance
- Take your time – 6 months allocated to this process

Standardizing Common Operating Procedures

INTERNAL

- Determining where different legislative guidance share common ground vs. Where one is more restrictive than the other
- When appropriate, the more restrictive guidance became the rule. (i.e., service funding caps, life time caps, FPLs)

Key Elements to Implementation
Challenges & Points for Consideration

Documentation and Reimbursement Protocol
EXTERNAL

- Standardized Housing Plans requirement, methods of documenting progress notes, payment records, billing systems, and <u>Administrative CAPs</u>
- External Task Force of community partners that assisted in the development of documentation and reporting protocol
- 4 months allocated to this process

IT data system Infrastructure Development
EXTERNAL

- Building out data system capacity to operate, monitor, track, bill for services, <u>Administrative CAPs</u>
- All elements of design and development was accompanied by our IT team that ensured the data system's grants management system was engineered for operational needs
- 6 month allocated to development

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Key Elements to Implementation
Lessons Learned

Community Partner Engagement
EXTERNAL

- Ensure recipients include community partners feedback during the planning, development, and rollout of any new integrated SOP adopted for the new housing platform
- Each of the 8 Regions had provider representation on the external task force
- 8 months allocated to this process
- Also participated as trainers when rolled out live

Dynamic Process
INTERNAL & EXTERNAL

- Annually the SOP and data system is reviewed with new federal guidance's to ensure compliance
- Task Force reviews annually and updates are submitted to the statewide body
- Still working on Technical Assistance with HUD on TBRA and STRMU transition with the new Housing Modernization Plan

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Contact Information

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Integrating and Leveraging Housing within RWHAP Part B Systems of Care

Ryan White HIV/AIDS Program Part B Administrative Reverse Site Visit

October 25, 2019

Renee Cirillo,
Program Specialist, Division of HIV, STD and TB
New Jersey Department of Health

New Jersey (NJ)

- NJ is divided into **21** counties and contains **565** municipalities

- 2018 Population Estimates 8,908,520
  [Source: Vintage 2018 Population Estimates]

- Median Household Income $ 76,475
  [Source: 2013-2017 American Community Survey 5-Year Estimates]

- Persons in poverty, percent 10.0 %
  [Source: 2017 American Community]

- Total Housing Units 3,595,055
  [Source: 2013-2017 American Community Survey 5-Year Estimates]

- Median Gross Rent, $1,249
  [Source: 2013-2017 American Community Survey 5-Year Estimates]
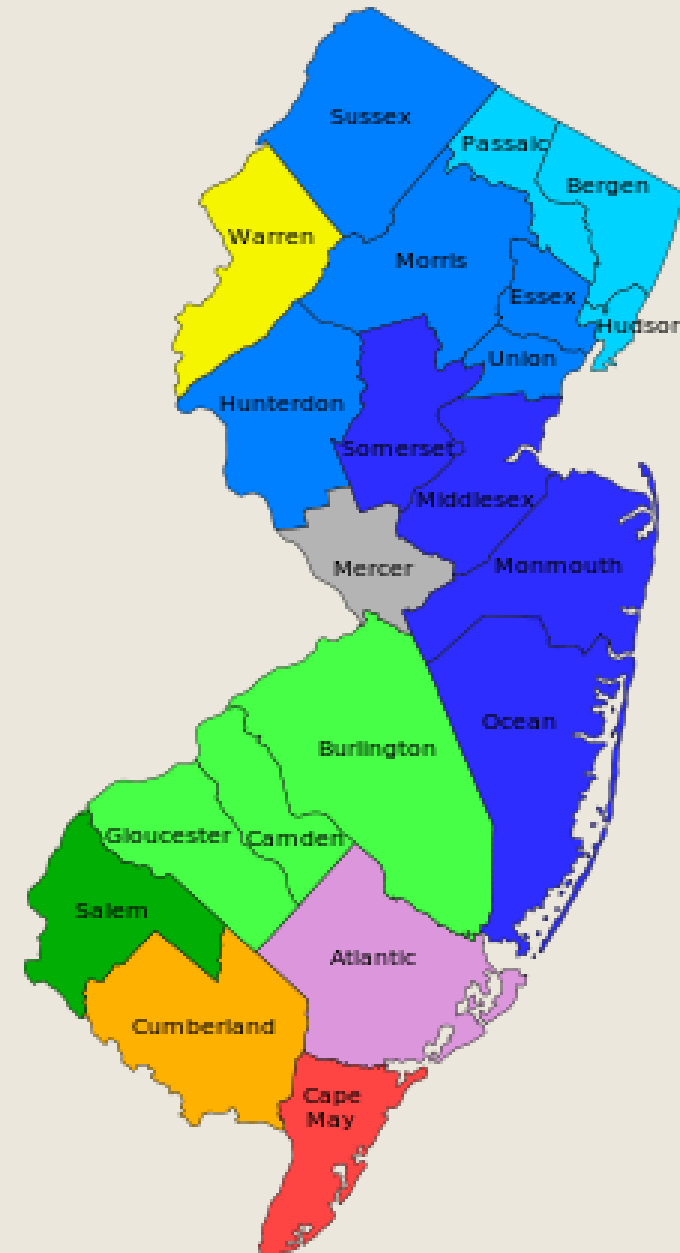
Addressing Housing Insecurities/Homelessness

RWHAP Part B/CARE GRANT FUNDED PROGRAMS:

- 6 Single Site Transitional Homes

- Legal Services

- Housing Collaborative Project**:**
  o *Housing Crisis Hotline*
  o *$ Emergency Placement*
  o *Intensive Case Management (NMCMs at clinical/non-clinical sites)*

HOPWA:

- HOPWA1 – TBRA in six counties

- HOPWA2 – TBRA for Post-Incarcerated in any/all counties

Integrating Housing + HIV Care Systems

NJ's HIV Housing Collaborative Framework:

- **PROVIDE 24-7** emergency housing crisis screening, temporary placement and referrals via State Hotline

- **ENHANCE and SUPPORT** the role of in-network Case Managers to effectively assess and address each client's unique **housing** needs

- **FOSTER NEW PARTNERSHIPS** to **STRENGTHEN** regional responses to housing needs

- **GATHER** and **DISTRIBUTE** information about housing resources and subsidies across the state

Housing Placement Process Overview

Emergency Housing

- Call to Hotline

- Brief Intake to Determine Eligibility

- Authorization to stay Shelter/Hotel /Motel

- Referral to Housing Ambassadors

- Notify CPS & regional housing partners

Intensive Case Management

- Identify/establish medical home

In depth housing Intake

- Coordinated Team Response led by NMCM-HAs *CHW *LCC *MCM

- Development of Housing Plan

- Complete Housing Applications and support client during housing plan

- Client is engaged in Care

- Execution of Housing Plan Housing Stability/On-Path to stability

- CoC involvement

- Case Conferencing w/ regional partners

- Transition to permanent stable Housing

Community Partner Specialist support

Outcomes: Hotline Data Year 1

428 *intakes between 9/2017 and 8/2018*

Gender	Composition	Age	Income	Substance Abuse	Mental Health
Male (61%)	Individuals (82%)	18 - 30 (16%)	SSD/SSI (41%)	Yes (35%)	Yes (44%)
Female (38%)	Families (18%)	31 - 50 (45%)	Employed (13%)	No (65%)	No (56%)
Transgender (1%)		51+ (39%)	None (38%)		
			Other (8%)		

Emergency Placements
Declined - 9%
Transitional - 2%
Diversion - 33%
Motel/Hotel - 31%
Shelter - 25%

Lessons Learned

- The **housing system** is fragmented and difficult to navigate. Provide training and allow for a learning curve!

- Set **clear roles and responsibilities** so everyone knows what's expected of them. Roles can change!

- Keeping **track** of a **project's** progress is essential. Have the means to do so!

Questions

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